

## Appendix P

### Satisfaction With Making Information Available to Citizens Services, Projects, Issues, and Programs That Come to Mind

34. What specific projects, activities, or issues came to mind why you decided on that rating? (Rating)

- Senior Center gives information (rated 7)
- Number of ways they distribute information (rated 8)
- Watch on television (rated 7)
- Just looked at the recycling collection schedule (rated 9)
- McCrimmon Parkway (rated 5)
- Local issues (rated 9)
- Website and info line (rated 8)
- Several ways to obtain the information (rated 8)
- Newspaper (rated 6)
- Don't know when the Town meetings are (rated 5)
- Local news; information is out there but I just don't look for it (rated 5)
- Zoning issues; homeowners (rated 6)
- Reclaimed water and leaf pickup (rated 6)
- I'm sure the information is there; I don't look for it (rated 5)
- Town meetings (rated 6)
- 540 expansion; can't find information; seems like it is a secret (rated 2)
- Newspaper (rated 7)
- Don't look for it (rated 4)
- No cable (rated 5)
- Just see things as they are happening (rated 6)
- Don't know about a lot of it (rated 5)
- Don't look for the information (rated 7)
- Meetings you can attend (rated 8)
- All (rated 9)
- Need to keep all project information up-to-date and current (rated 3)
- All (rated 8)
- Need more information all around (rated 5)
- Hard to find any information on all of the issues (rated 3)
- No specific projects; anything that has been out lately; don't really look into information; don't have time but I know it's available (rated 9)
- Very little information available; hard to find (rated 1)
- Not enough information (rated 3)
- Recycling could be made clearer or easier so it doesn't feel like a burden; need to give good directions on how and what to recycle (rated 8)
- Articles are in the paper about everything (rated 9)
- It's available online (rated 8)

- Newsletter in the water bill (rated 9)
- Newsletter in the utility bill (rated 8)
- Fixing potholes after the weather clears up (rated 9)
- Signs and billboards (rated 8)
- Schools (rated 9)
- Signage (rated 9)
- School issues (rated 9)
- Always in the newspaper (rated 9)
- It's available if you look (rated 9)
- Newspaper information (rated 8)
- Greenway expansion (rated 6)
- Schools (rated 7)
- Flashing signs (rated 7)
- Newsletters (rated 7)
- Park West Village (rated 6)
- Road projects (rated 8)
- Changed recycling bins (rated 9)
- More vibrant downtown (rated 8)
- Signage at businesses prevents fair representation to all businesses (rated 2)
- 540 development (rated 2)
- Emails (rated 9)
- I am generally well informed (rated 8)
- I have access if I want to (rated 7)
- Neighbor is very active and keeps us informed (rated 5)
- Not much Town communication (rated 5)
- Would like to hear more about the status before it has happened (rated 8)
- BUD (rated 7)
- The information is available (rated 7)
- The Town government people come to the retirement home (rated 8)
- My own lack of resource (rated 7)
- Waste services (rated 5)
- Loves the emails – traffic issues, sewer problems, trees down (rated 9)
- Programs are for the young or elderly (rated 6)
- Not sure I know what is going on (rated 6)
- Website, paper, television (rated 9)
- Knows someone in Cary government (rated 6)
- No bus stops near my house (rated 3)
- Cary does a good job of making information available (rated 8)
- I need to use the tools more (rated 9)
- Easy access to Cary information (rated 8)
- I am not very informed (rated 3)
- Just don't look for it (rated 5)
- Need a Cary book of things available (rated 1)
- Don't make myself available (rated 9)
- The information that is available through paper and television (rated 9)
- Development (rated 7)

- It's made available; I just have to utilize it (rated 5)
- Program guides online (rated 9)
- Good communication with road widening and amphitheatre (rated 5)
- Information is available (rated 9)
- Cary keeps us informed (rated 8)
- Website is good (rated 8)
- It's available; you just have to use it (rated 7)
- 540 going through (rated 4)
- I would find it if I needed it (rated 5)
- 540 expansion (rated 5)
- Need to access myself (rated 7)
- Potholes after weather (rated 9)
- Activities for children (rated 7)
- Debt (rated 3)
- Website (rated 7)
- Taxes (rated 7)
- Website (rated 7)
- Taxes; bonds (rated 9)
- Storm debris (rated 7)
- Schools (rated 7)
- Website (rated 9)
- Leaf collection, when are they coming (rated 7)
- Website (rated 7)
- HOA (rated 8)
- BUD (rated 7)
- Roads; construction (rated 8)
- Newspaper (rated 7)
- Cary News (rated 9)
- Cary Parkway and High House Road; no smoking in bars and restaurants (rated 9)
- Television (rated 7)
- Year-round school (rated 5)
- Road construction (rated 6)
- Construction (rated 7)
- Website (rated 8)
- New construction (rated 6)
- Website; newspaper (rated 9)
- Amtrak station (rated 9)
- Newspaper (rated 5)
- School system (rated 6)
- Roads (rated 5)
- Roads; new developments (rated 5)
- Activities (rated 4)
- Youth programs (rated 7)
- Growth (rated 9)
- Usually know what's going on so they must get it out there somehow (rated 8)

- Website (rated 6)
- Zoning – if you call, they say to check the internet (rated 6)
- Deeds (rated 7)
- Delay in projects (rated 7)
- Signs go up the day of construction (rated 4)
- I don't bother to find out (rated 5)
- I don't keep up with it like I should (rated 6)
- Have been seeking information (rated 5)
- I applied for a job and never heard a word (rated 1)
- I need to make myself more informed (rated 6)
- Town's website (rated 9)
- My fault (rated 6)
- I don't pay as much attention as I should (rated 5)
- It's available (rated 6)
- Town meetings (rated 7)
- Housing value (rated 6)
- Road construction (rated 7)
- Just don't look for it (rated 6)
- It's probably there; just not looking for it (rated 5)
- Not interested in information (rated 5)
- Downtown family activities (rated 9)
- Mainly downtown work (rated 9)
- Don't look for information (rated 7)
- Not really interested in any at this time; too busy to view information (rated 5)
- All (rated 8)
- Hard to find information; you've have to go out and look for it; should mail more things (rated 3)
- All (rated 9)
- Town does a pretty good job at keeping information easily available (rated 7)
- All (rated 9)
- Do a great job at making information available in all areas (rated 9)
- Don't look for information (rated 5)
- The construction around Turner Creek (rated 8)
- Newsletter in the bill (rated 7)
- Know the information is available (rated 5)
- Know the information is available if I need it (rated 8)
- Schools (rated 5)
- Most Town developments (rated 8)
- Everything (rated 9)
- All (rated 5)
- All (rated 8)
- More information on all (rated 5)
- All (rated 9)
- Not interested; too old (rated 9)
- Widening of roads; downtown work park events (rated 7)
- Not interested (rated 8)

- Downtown projects (rated 9)
- All (rated 9)
- More information about all (rated 5)
- Information is available; just not interested (rated 9)
- Don't look at any information (rated 9)
- Television (rated 5)
- All (rated 9)
- Website (rated 6)
- Sewer and water (rated 8)
- Website; Town Hall meetings (rated 8)
- Emails (rated 8)
- Website (rated 6)
- Road work (rated 8)