

TOWN of CARY

BIENNIAL CITIZEN SURVEY REPORT

TOWN OF CARY, NORTH CAROLINA
2018



EXECUTIVE SUMMARY

The results for the Town of Cary's 2018 Biennial Citizen Survey were exceptionally positive for the town. A total of 401 residents were surveyed, and the resulting margin of error was $\pm 4.89\%$. The telephone survey methodology included listed, unlisted and wireless numbers in the sampling frame with 87.8% of the numbers contacted being wireless.

The **Town Government staff** received very high marks for the six service dimensions with no grades falling below B+. The grades remained unchanged for courteous (A-), overall quality of customer service (A-), professionalism (A-), knowledgeable (A-), helpful (A-) and promptness of response (B+).

The Town Government staff received very high marks for the six service dimensions with no grades falling below B+.

The **cleanliness and appearance of public areas** continued to earn strong ratings from the respondents. The grades for parks (A), greenways (A), streets (B+) and median/roadsides (B+) were impressive and remained unchanged. However, the grades decreased for streets and median/roadsides from A- to B+ this year. Bus shelters were rated for the first time this year and earned a B+. The Town's rating for **maintenance of streets/roads** remained a C+, but the mean was the highest to date. The maintenance of sidewalks and traffic signals both earned a solid grade of B. This was the first time these two areas were rated. The streets and roads mentioned most frequently as needing attention were Cary Parkway, High House Road and Maynard Road. The major concerns were generally potholes and rough pavement.

The **Cary Police Department** garnered very strong ratings. The grades remained high and unchanged for courteous (A-), fairness (A-) and problem solving (B+). The grade improved this year for competence from B+ to A-. One area of concern was the grade decline for response time from A- to B+. The **Cary Fire Department** continued to earn the highest marks for any department examined in the survey. The Department earned A+ grades for response time, competence, courteous, fairness and problem solving. Even more impressive was that all the service dimensions earned a rating of 9 on the 9-point scale. The **Parks and Recreation Department** received excellent ratings that have improved this year. The grades improved from A- to A for ease of registration, facility quality, program quality, instructor quality and overall experience. In addition, cost or amount of fee improved from a B+ to A-.

The respondents were positive in their rating of **Cary as a place to live** giving the town a mean score of 8.15 on the 9-point scale. This would equate to a grade of A-. There were 97.3% of the responses on the "desirable" side of the scale and only 1.2% on the "undesirable" side. The respondents also perceived the **quality of life** in Cary as improving. While most of the respondents (56.9%) perceived the quality of life as unchanged, the percentage on the "better" side of the scale exceeded the "worse" side 30.2% versus 12.9%. The **overall quality of the services provided** by Cary earned a grade of B, and the overall value of the services provided for the taxes and fees paid earned at B-. The respondents were asked if they would **recommend Cary as a place to relocate**. There were 90.0% who would recommend Cary with 6.5% responding "maybe" and only 3.5% responding "no".

When asked the **most important issue facing Cary**, the primary response was growth-related concerns with 147 comments. Other key issues were traffic (75 comments), schools (32 comments), street/roads (19 comments), crime/safety (18 comments) and infrastructure concerns (18 comments). In 2016, the key issues were growth-related (126 comments), traffic (64 comments), crime/safety (34 comments), schools (31 comments) and infrastructure (17 comments). The key changes were the growing importance of growth and traffic issues while crime/safety declined in importance.

There was an increasing **perception of safety** in Cary, especially in Cary overall this year. The mean was 8.22 with 97.7% answering on the "safe" side of the scale. This mean has increased significantly from 8.06 in 2016. The respondents also felt safe in public places around Cary with the mean increasing from 7.89 to 8.19 this year with 97.8% on "safe" side of the scale.

The top 10 major **information sources** (in order) used by the respondents include word-of-mouth, Cary's website, BUD, television, Facebook, the Cary Citizen website, Raleigh News & Observer, Parks and Recreation Brochure, Nextdoor and radio. There were a few changes from 2016, reflecting the growing importance of social media. Cary's website moved from third to second switching places with BUD. Among the top 10 gaining importance as an information source was television, Facebook, the Cary Citizen website, Parks and Recreation Brochure and Nextdoor. The largest gains were for Facebook, Nextdoor and the Parks and Recreation Brochure. Declining in importance was Raleigh News & Observer and radio. Two sources examined for the first time this year ranked low in usage, including Triangle Business Journal (13th) and Snapchat (21st). There were four new potential social media sources examined this year. These were podcasts, Pinterest, Reddit and SpokeHub. All had very low means for usage with the highest being podcasts, with a mean of only 1.98 on a 9-point scale.

There has been an improvement in the **effectiveness of Cary's communication efforts** with citizens as compared to 2016. There was a strong level of satisfaction for Cary making information available to citizens concerning important services, projects, issues and programs. This year's mean was 7.49 with 87.2% on the "satisfied" side of the scale. This mean represents the highest mean the Town has earned to date. The respondents were also satisfied with the opportunities Cary gives them to participate in the decision-making process. The mean also rose this year from 6.67 to 6.98 with 71.4% on the "satisfied" side of the scale, which is the second highest mean the Town has earned.

Solid Waste Services continued to receive very good marks this year, but there has been a slight level of decline. On the positive side, the grade for curbside garbage collection remained an A-. However, the grades have fallen for curbside recycling collection (A- to B+), yard waste collection (A- to B+) and loose leaf collection (A- to B), which had the largest overall decline. In the most important issue facing Cary question, there were several comments focusing specifically on recycling issues.

The **Town Council focus areas** continued to earn very good ratings this year. The highest level of satisfaction was for the overall job the Town is doing on recreational facilities. The mean this year was 8.02, improving from 8.00 in 2016. There were 93.8% of the respondents on the "satisfied" side of the scale. The respondents were also satisfied with the Town Council being effective in keeping Cary the best place to live, work and raise a family. The mean increased from 7.72 to 7.75, with 91.7% on the "effective" side of the scale. There was a slight decline for the job the Town is doing on environmental protection. The mean fell from 7.74 to 7.64 with 90.0% on the "satisfied" side of the scale. There was an increase in the level of satisfaction with the job the Town is doing on transportation. The mean increased from 7.20 to 7.36 with 84.6% on the "satisfied" side of the scale. This is the highest mean the Town has earned for transportation. Finally, the job the Town is doing on planning and development showed a slight decline with the mean falling from 7.16 to 6.97 with 79.8% on the "satisfied" side of the scale.

This year, the respondents were asked questions about **characteristics of their home neighborhood**. The highest rated aspect was neighborhood safety (feel safe, presence of safety programs), which rated an A-. This was followed by neighborhood desirability (attractive, want to live there), which rated a B+, neighborhood strength (adapt to change, visually interesting) rated a B and neighborhood community connection (I know people, social interaction) was rated the lowest at B-.

The respondents were also asked about the job the Town is doing in providing housing choices to accommodate different preferences. The Town rated highest for providing for households

with children (B), followed by households without children (B-). The other housing choices all rated with a C+ for members of the local workforce, young professionals, seniors and multigenerational households.

There were 89.0% of the respondents who had visited **downtown** in the past year, up from 79.4% in 2016. The two major reasons they visited downtown was for restaurants and shopping. Other prominent reasons included visiting the area/fun/pleasure, water fountain, business/work, art/art center, everything/numerous reasons, events, walkability and library. Those who had not visited downtown indicated the major reason was schedule/work/too busy.

Finally, the respondents were asked is it important to me to **give back to my community**. There was overwhelming support for this statement with a mean of 8.43 and 97.2% on the "agree" side of the scale. The respondents were also asked are you or someone you know routinely impacted by flooding or runoff? There were 9.3% who responded "yes" to this statement.

This year's ratings represent the best results the Town has earned, exceeding the previous "gold standard" of the year 2012.

In conclusion, there were seven grades that improved this year, 17 grades that remained unchanged and only three grades that declined among the 27 common service dimensions. Looking only at the grades does not tell the whole story. Even more impressive is that fact that 20 means improved while only seven declined this year. This included two of the mean increases that were statistically significant and two mean decreases also reached significance. The final average for the 27 graded Cary service dimensions was 8.37, remaining a grade of A- but now bordering on a grade of A. For comparison, the final average on the common service dimensions in 2016 was 8.30 (A-). In previous years, the mean in 2014 was 8.18 (A-), 2012 was 8.36 (A-), 2010 was 8.25 (A-), in 2008 was 8.19 (A-) and in 2006 was 7.92 (B+). Overall, the Town of Cary continues to receive an excellent report card from its citizens with 21 grades in the A range, five grades in the B range and only one grade in the C range for maintenance of streets and roads. This year's ratings represent the best results the Town has earned, exceeding the previous "gold standard" of the year 2012.

TABLE OF CONTENTS

	Page
Contents	
Methodology	4
Demographic Characteristics of the Sample	4
Town Government Staff	8
Cleanliness and Appearance of Public Areas	14
Public Areas Needing Attention	15
Maintenance of Streets, Sidewalks and Traffic Signals	16
Streets and Roads Needing Attention	16
Police Department	21
Fire Department	23
Parks, Recreation and Cultural Programs	31
Cary Overall as a Place to Live	37
Quality of Life in Cary	37
Recommend Cary as a Place to Relocate	38
Most Important Issue Facing Cary	42
How Safe Residents Feel in Cary	42
Information Sources	46
Cary’s Efforts at Making Information Available and Participate in Decisions	53
Solid Waste Services	70
Town Council Focus Areas	76
Home Neighborhood Characteristics	82
Downtown Cary	85
Giving Back to the Community and Impacted by Flooding	88

METHODOLOGY

The Town of Cary’s 2018 Biennial Citizen Survey was conducted from March 3 through March 25 of 2018. BKL Research administered the telephone survey to 401 residents of the Town of Cary. This resulted in a ± 4.89% margin of error. Both listed, unlisted and wireless telephone numbers within Cary census tracts were included in the sampling frame and contacted using a random selection process. This year, 87.8% of the numbers contacted were wireless. A minimum of four callbacks was attempted on each number not screened from the sampling frame. The potential respondents were screened with regards to Cary residence and over the age of 18. The average survey completion time was between 13-17 minutes, and the refusal rate was 24.6%.

The survey instrument consisted of 35 core questions with related subparts to several of the questions (Appendix A). Respondents were asked to rate the Town Government staff, Police Department, Fire Department, Parks & Recreation programs, solid waste services, perceptions of safety, quality of life, service quality/value and Cary as a place to live. The survey also examined respondent information sources, information dissemination, opportunities to participate in decision-making and social media usage. Another series of questions examined Town Council focus areas, such as keeping Cary the best place to live, environmental protection, transportation, planning and development and recreational facilities. They are also asked if they would recommend Cary as a place to relocate and the importance of giving back to their community. Finally, questions were included to examine neighborhood strength and housing choices. The respondents were primarily asked to use a 9-point scale. There were open-ended questions examining streets/roads and public areas needing attention and most important issues. The survey incorporated nine demographic questions.

DEMOGRAPHIC CHARACTERISTICS OF THE SAMPLE

Figure 1. Sample: Age Distribution

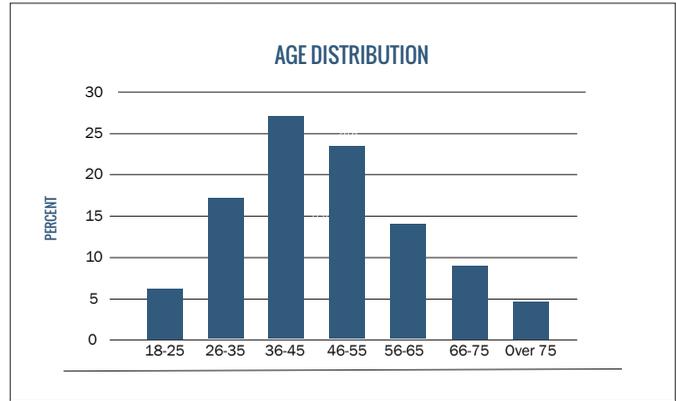


Figure 2. Sample: Years Lived in Cary

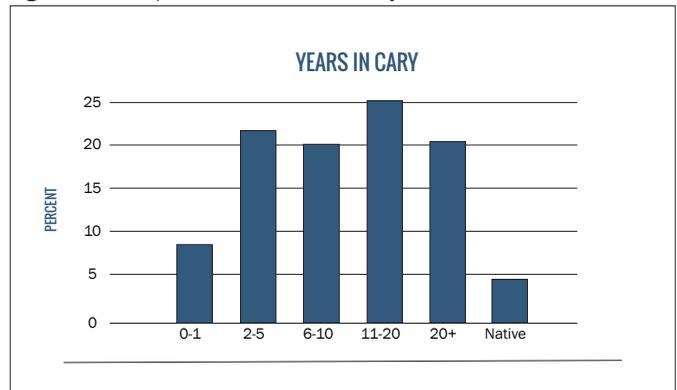


Figure 3. Sample: Education Level

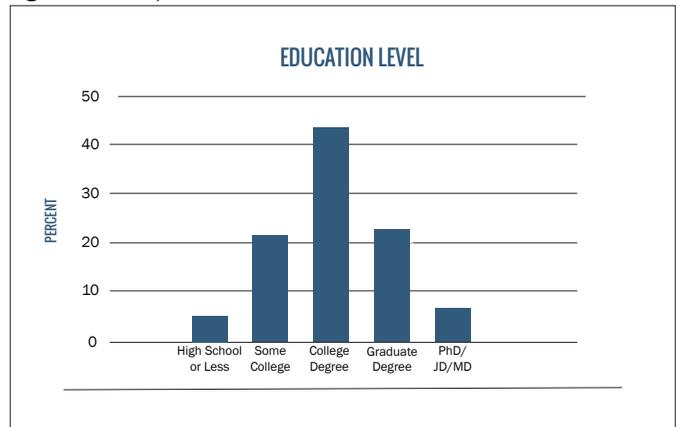


Figure 4. Sample: Race

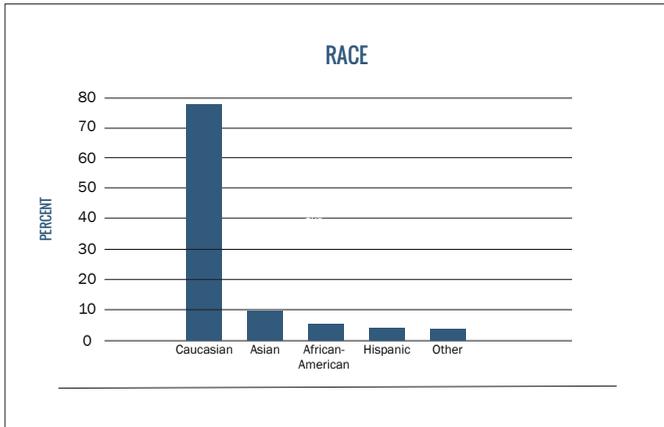
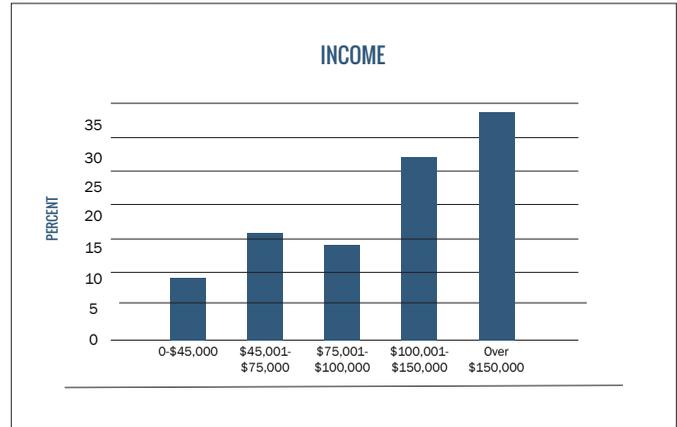
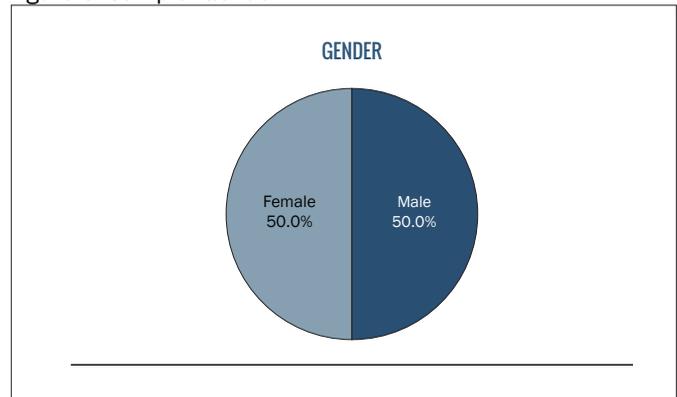


Figure 5. Sample: Income



The demographic profiles of the sample are exhibited in Figures 1-6. The age profile of the sample is illustrated in Figure 1. A large percentage of the respondents (67.1%) fell between the ages of 26 to 55 with the largest portion in the 36-45 (26.8%) and 46-55 (23.3%) age categories. Figure 2 shows the number of years the respondents had lived in Cary. There were large percentages for living in Town for 11-20 years (24.8%), 2-5 years (21.5%), and over 20 years (20.3%). In addition, there were 20.0% who lived in Cary for 6-10 years, while 4.8% were native to the Town. In terms of education, a large percentage (73.2%) of the respondents graduated with a college degree, including 22.9% earning a graduate degree and 6.8% a PhD, JD or MD degree (Figure 3). The racial breakdown shown in Figure 4 illustrates 77.7% of the respondents were Caucasian, 9.7% were Asian, 5.4% were African-American and 3.8% were Hispanic. There were high levels of household income for the sample (Figure 5). This is illustrated in the large percentage of respondents in the over \$150,000 (33.8%) and \$100,001-\$150,000 (27.1%) income categories. In terms of gender, 50.0% of the sample were male and 50.0% were female (Figure 6). Most of the respondents (76.8%) resided in single family homes, 11.6% in a townhouse/condominium and 9.3% in an apartment. This year, there were 90.5% (91.9% in 2016) of the respondents who indicated they were registered voters, and 56.6% (50.0% in 2016) of those voted in the 2017 local elections.

Figure 6. Sample: Gender



Selected demographic crosstabulations on age (B462-B467), education (B468-B473), gender (B474-B478), housing type (B479-B484), income (B485-B490), race (B491-B496), voter status (B497-B503), voted in 2017 local elections (B504-B510) and years in Cary (B511-B516) are included in Appendix B.

Several of the means for the service dimensions in the survey were converted into grades. The mean score was changed into a percentage (using 9 as the denominator) and compared to the grading scale shown in Table 1. This was done for those questions that rated the services on the 9-point scale using the very poor (1) to excellent (9) response set. Grades tend to be easier to understand and use in setting goals. The respondents were also asked if they would agree to participate in a focus group session to give Cary even more insight into their citizen's opinions and attitudes with 46.0% of the respondents agreeing to participate in a session.

The report will include selected crosstabulations expressly chosen by the Town for specific questions in the survey (Appendix B). It is important to exercise caution in the interpretation of crosstabulations. They will act to segment or partition the sample size and, in turn, increase the margin of error for a question. For that reason, it is difficult to interpret crosstabulations with small sample sizes for a specific demographic subgrouping.

Table 1. Grading Scale

RATING (%)	GRADE
97-100	A+
94-96	A
90-93	A-
87-89	B+
84-86	B
80-83	B-
77-79	C+
74-76	C
70-73	C-
67-69	D+
64-66	D
60-63	D-
Below 60	F

The percentages in the tables are rounded off to one decimal place. Due to rounding, this may result in row totals that do not always add up to exactly 100.0%. The demographic recodes for the crosstabulations were age (18-25, 26-55, 56-65, over 65), education (high school degree/some college, college degree, PhD/JD/MD), housing (single family, apartment, townhouse/ condo, other), income (0-\$45,000, \$45,001-\$100,000, \$100,001-\$150,000, over \$150,000), race (Caucasian, Asian, African-American, Hispanic, other) and years in Cary (0-1, 2-5, 6-10, over 10, native). For clarification, other housing includes mobile homes, duplexes and any other living arrangement such as assisted living. Other races include all respondents selecting other as to their race and Native Americans due to their limited number. All the tables are displayed in percentages unless otherwise stated.

In regards to the $\pm 4.89\%$ margin of error, this reflects the level of sampling error for the survey. Sampling error indicates the difference in measurement which will invariably occur when using a sample instead of surveying the entire population (i.e., census). The degree of sampling error is minimized by larger sample sizes. In this instance, the sample size of 400 indicates the likelihood the results of the survey are within $\pm 4.89\%$ of what one would expect to obtain if the entire population were surveyed. The 95% confidence level refers to the probability that the observed results from the survey were not the product of sampling error alone. In other words, if we repeated the study 100 times with random samples, then 95 of the samples would demonstrate similar results. In summary, we are 95% confident the results are within $\pm 4.89\%$ of the population parameters.

The results between the survey periods may show an upward or downward trend between the survey periods. However, it is important to examine these changes for statistical significance. For that reason, significance tests were conducted on the mean differences for the 2016 and 2018 surveys. Any question with a mean score which was measured in both years was compared with statistical analysis. No assumption of homogeneity of variance was assumed since the sample sizes for the service dimensions generally differed for the two measurement periods. For that reason, a Welch's t-test was utilized with a two-tailed test at the .05 significance level to determine significance. This statistical method will test the null hypothesis that the two population means are equal while correcting for unequal variances. A two-tailed test was employed due to the fact the mean difference could be higher or lower. A significant result would indicate the differences in the two means would be more (or less) than would be expected by chance. An asterisk will be placed after any means in the tables that are statistically significant such as 8.53*. Appendix P lists the significance tests for all the Town's service dimensions comparing changes from 2016 to 2018.



TOWN GOVERNMENT STAFF

TOWN GOVERNMENT STAFF

The performance of the Town Government staff was assessed with a set of seven items or questions. These questions were only administered to those respondents who had contact with the Town Government in the past two years. There were 22.8% (19.7% in 2016) or 91 respondents who indicated they had contact within that time frame. A 9-point grading scale from very poor (1) to excellent (9) was used to rate performance. The results of the 1998-2016 Cary Biennial Surveys will be included in the tables throughout the report when applicable. The incorporation of the previous survey results facilitates comparisons between survey periods to reveal possible trends.

The results shown in order of ratings indicate continued high marks for the Town Government staff that have improved since 2016 (Tables 2-7). The means improved for five of the six service dimensions with all of the grades remaining unchanged at their previously high levels. The means increased for courteous, overall quality of customer service, professionalism, knowledgeable and helpful. The mean increases were generally small and none reached statistical significance, while the grades remained at the A- level. However, this year's means represent the highest earned to date for all five of these service dimensions. There was a slight mean decline for promptness of response from 8.04 to 7.98 with the grade remaining at the B+ level. Even with the decline, it represents the second highest mean earned for promptness of response. Note there is room for more improvement in these service dimensions in that the "very poor" percentages were somewhat elevated from previous years. In summary, the Town Government staff earned its best overall performance for any year with five of the six means increasing and all the grades remaining at their same high level. See Appendix B for selected Town Government crosstabulations (B1-B51).

The respondents who gave lower scores (below 5) to any of the service dimensions were then asked their concerns with the interaction. There were only eight total comments, and the two main concerns were not responding to calls (three comments) and not resolving the issue (two comments) are shown in Appendix C.

Table 2. Town Government Staff: Courteous

YEAR	MEAN	GRADE
18	8.37	A-
16	8.26	A-
14	8.06	A-
12	8.11	A-
10	7.98	B+
08	8.35	A-
06	7.77	B
04	8.33	A-
02	7.81	B+
00	7.98	B+

Table 3. Town Government Staff: Overall Quality of Customer Service

YEAR	MEAN	GRADE
18	8.36	A-
16	8.08	A-
14	7.76	B
12	8.01	B+

Table 4. Town Government Staff: Professionalism

YEAR	MEAN	GRADE
18	8.34	A-
16	8.13	A-
14	7.97	B+
12	8.02	B+
10	7.99	B+
08	8.14	A-
06	7.57	B
04	8.10	A-
02	7.55	B
00	7.73	B

Table 6. Town Government Staff: Helpful

YEAR	MEAN	GRADE
18	8.11	A-
16	8.08	A-
14	7.82	B+
12	7.94	B+

Table 7. Town Government Staff: Promptness of Response

YEAR	MEAN	GRADE
18	7.98	B+
16	8.04	B+
14	7.84	B+
12	7.84	B+
10	7.79	B+
08	7.75	B
06	7.27	B-
04	7.79	B+
02	7.32	B-
00	7.45	B-

Table 5. Town Government Staff: Knowledgeable

YEAR	MEAN	GRADE
18	8.23	A-
16	8.12	A-
14	7.77	B
12	7.98	B+
10	7.84	B+
08	8.12	A-
06	7.54	B
04	7.95	B+
02	7.44	B-
00	7.70	B

Table 2. Town Government Staff: Courteous

YEAR	MEAN	VERY POOR 1	2	3	4	AVERAGE 5	6	7	8	EXCELLENT 9	GRADE
18	8.37	4.2	0.0	0.0	1.1	0.0	1.1	2.1	16.8	74.7	A-
16	8.26	1.3	0.0	1.3	0.0	2.6	1.3	9.2	22.4	61.8	A-
14	8.06	2.1	2.1	0.0	0.0	1.1	3.2	11.7	24.5	55.3	A-
12	8.11	2.4	0.0	1.2	1.2	3.6	4.8	3.6	21.4	61.9	A-
10	7.98	2.9	0.0	0.0	1.0	3.8	5.8	10.6	20.2	55.8	B+
08	8.35	0.0	1.1	0.0	0.0	1.1	2.3	10.2	25.0	60.2	A-
06	7.77	2.9	0.0	0.0	1.0	5.9	4.9	14.7	27.5	43.1	B
04	8.33	1.0	0.0	0.0	0.0	2.0	5.1	5.1	25.3	61.6	A-
02	7.81	3.0	0.0	1.0	0.0	6.9	1.0	8.9	35.6	43.6	B+
00	7.98	1.2	2.3	1.2	1.2	3.5	3.5	8.1	23.3	55.8	B+

Table 3: Town Government Staff: Overall Quality of Customer Service

YEAR	MEAN	VERY POOR 1	2	3	4	AVERAGE 5	6	7	8	EXCELLENT 9	GRADE
18	8.36	3.2	0.0	2.1	0.0	1.1	0.0	2.1	17.9	73.7	A-
16	8.08	1.3	1.3	1.3	0.0	2.7	1.3	16.0	17.3	58.7	A-
14	7.76	3.1	1.0	0.0	1.0	5.2	7.3	10.4	22.9	49.0	B
12	8.01	2.4	0.0	1.2	1.2	4.8	4.8	3.6	25.3	56.6	B+

Table 4. Town Government Staff: Professionalism

YEAR	MEAN	VERY POOR 1	2	3	4	AVERAGE 5	6	7	8	EXCELLENT 9	GRADE
18	8.34	4.2	1.1	0.0	0.0	0.0	1.1	2.1	17.9	73.7	A-
16	8.13	1.3	1.3	0.0	0.0	1.3	6.5	10.4	22.1	57.1	A-
14	7.97	3.2	2.1	0.0	1.1	2.1	2.1	9.6	23.4	56.4	B+
12	8.02	2.4	0.0	1.2	1.2	3.6	6.0	6.0	21.4	58.3	B+
10	7.99	2.9	0.0	0.0	1.0	3.8	6.7	6.7	24.8	54.3	B+
08	8.14	0.0	0.0	2.2	0.0	4.4	4.4	11.1	18.9	58.9	A-
06	7.57	2.0	1.0	1.0	2.0	6.9	3.9	22.5	20.6	40.2	B
04	8.10	2.0	1.0	0.0	1.0	5.0	1.0	9.0	21.0	60.0	A-
02	7.55	3.0	1.0	0.0	1.0	7.9	3.0	17.8	32.7	33.7	B
00	7.73	1.2	2.3	1.2	0.0	3.5	7.0	19.8	19.8	45.3	B

Table 5: Town Government Staff: Knowledgeable

YEAR	MEAN	VERY POOR 1	2	3	4	AVERAGE 5	6	7	8	EXCELLENT 9	GRADE
18	8.23	3.2	1.1	1.1	1.1	0.0	0.0	7.4	17.9	68.4	A-
16	8.12	1.4	0.0	0.0	1.4	2.7	4.1	12.2	23.0	55.4	A-
14	7.77	3.2	1.1	0.0	2.1	5.3	5.3	8.5	25.5	48.9	B
12	7.98	2.4	1.2	1.2	1.2	3.6	4.8	3.6	25.3	56.6	B+
10	7.84	2.9	1.0	0.0	1.0	4.8	7.7	8.7	22.1	51.9	B+
08	8.12	0.0	0.0	0.0	2.2	5.6	2.2	12.4	22.5	55.1	A-
06	7.54	2.9	1.0	2.0	0.0	7.8	3.9	18.6	23.5	40.2	B
04	7.95	2.0	1.0	0.0	0.0	4.1	4.1	15.3	22.4	51.0	B+
02	7.44	4.0	0.0	0.0	3.0	10.1	2.0	17.2	27.3	36.4	B-
00	7.70	2.4	1.2	1.2	2.4	2.4	2.4	21.2	24.7	42.4	B
98	7.30	1.6	2.4	1.6	1.6	6.3	9.4	20.5	29.1	27.6	B-

Table 6. Town Government Staff: Helpful

YEAR	MEAN	VERY POOR 1	2	3	4	AVERAGE 5	6	7	8	EXCELLENT 9	GRADE
18	8.11	6.3	0.0	0.0	0.0	3.2	1.1	4.2	14.7	70.5	A-
16	8.08	1.4	0.0	1.4	1.4	1.4	4.1	13.5	21.6	55.4	A-
14	7.82	3.2	1.1	0.0	2.1	4.3	4.3	10.6	23.4	51.1	B+
12	7.94	4.8	1.2	0.0	0.0	3.6	4.8	3.6	22.9	59.0	B+

Table 7: Town Government Staff: Promptness of Response

YEAR	MEAN	VERY POOR 1	2	3	4	AVERAGE 5	6	7	8	EXCELLENT 9	GRADE
18	7.98	6.5	0.0	1.1	2.2	1.1	1.1	3.2	19.4	65.6	B+
16	8.04	2.7	1.3	0.0	0.0	2.7	5.3	9.3	20.0	58.7	B+
14	7.84	3.2	0.0	0.0	1.1	6.5	2.2	14.0	24.7	48.4	B+
12	7.84	3.7	1.2	1.2	1.2	3.7	3.7	7.3	24.4	53.7	B+
10	7.79	3.9	0.0	0.0	1.9	4.9	4.9	13.6	19.4	51.5	B+
08	7.75	3.5	1.2	0.0	1.2	7.1	1.2	14.1	22.4	49.4	B
06	7.27	2.9	2.0	2.0	2.0	9.8	3.9	19.6	24.5	33.3	B-
04	7.79	2.1	1.0	2.1	2.1	7.2	3.1	5.2	25.8	51.5	B+
02	7.32	4.9	1.0	0.0	1.0	8.8	1.0	21.6	35.3	26.5	B-
00	7.45	3.6	3.6	1.2	0.0	3.6	6.0	18.1	25.3	38.6	B-
98	7.26	4.8	0.0	0.8	1.6	4.0	8.0	24.0	35.2	21.6	B-



CLEANLINESS AND APPEARANCE OF PUBLIC AREAS

CLEANLINESS AND APPEARANCE OF PUBLIC AREAS

The cleanliness and appearance of public areas was assessed by a set of five questions. The questions examined the cleanliness and appearance of several public areas, including streets, median/roadsides, parks and greenways. This year a new public area was added to the survey for bus shelters. Again, the same 9-point scale from very poor (1) to excellent (9) was used.

The cleanliness and appearance of public areas continued to receive very high marks. The results shown in Tables 8-12 (in descending mean order) indicated the respondents were very satisfied with the cleanliness and appearance of parks, greenways, streets, median/roadsides and bus shelters. However, there was a slight decline from 2016 ratings. There were very small mean decreases for parks and greenways with the grades (A) remaining unchanged and this year’s means represent the second highest earned for both these areas. However, there was a somewhat larger mean decrease for streets (8.27 to 7.99) and median/roadsides (8.27 to 7.96) with both grades declining from A- to B+, and these declines were statistically significant. Even with the decline, the means were among some of the higher ones earned for these areas. Finally, the cleanliness and appearance of bus shelters was rated very high with a grade of B+. Overall, there was a slight decline this year for cleanliness and appearance of public areas. It is important to keep in mind that the grades remain very impressive. See Appendix B for selected cleanliness and appearance crosstabulations (B52-B81).



Table 8. Cleanliness and Appearance of Parks

YEAR	MEAN	GRADE
18	8.52	A
16	8.54	A
14	8.41	A-
12	8.47	A
10	8.41	A-
08	8.14	A-
06	7.88	B+
04	8.03	B+
02	7.99	B+
00	7.86	B+

Table 9. Cleanliness and Appearance of Greenways

YEAR	MEAN	GRADE
18	8.50	A
16	8.53	A
14	8.37	A-
12	8.38	A-
10	8.34	A-
08	8.05	B+
06	7.78	B
04	7.86	B+
02	7.70	B
00	7.64	B

Table 10. Cleanliness and Appearance of Streets

YEAR	MEAN	GRADE
18	7.99*	B+
16	8.27	A-
14	8.05	B+
12	8.01	B+
10	7.79	B+
08	7.66	B
06	7.35	B-
04	7.44	B-
02	7.28	B-
00	7.43	B-

Public Areas Needing Attention

The respondents who gave ratings below 5 were asked to give specific examples of public areas needing attention. There were only 2 responses given (Appendix D).

Table 11. Cleanliness and Appearance of Medians/Roadsides

YEAR	MEAN	GRADE
18	7.96*	B+
16	8.27	A-
14	8.06	A-
12	8.03	B+
10	7.87	B+
08	7.61	B
06	7.31	B-
04	7.48	B-
02	7.16	B-
00	7.30	B-

Table 12. Cleanliness and Appearance of Bus Shelters

YEAR	MEAN	GRADE
18	7.79	B+

MAINTENANCE OF STREETS, SIDEWALKS AND TRAFFIC SIGNALS

A set of three questions examined how Cary maintains streets, sidewalks and traffic signals. This was assessed using a same 9-point grading scale ranging from very poor (1) to excellent (9). In regards to streets, the mean has improved this year from 6.95 to 7.09 while the grade remains a C+ (Table 13). This is the first time the mean has passed an overall rating of 7.00. Keep in mind that streets and roads will likely remain a challenging area for the Town as it continues to experience elevated levels of growth and traffic. The maintenance of sidewalks earned a mean of 7.76 and a solid grade of B (Table 14). Finally, the maintenance of traffic signals was also rated with a solid grade of B with a mean of 7.63. This was the first year for assessing these two areas. See Appendix B for selected maintenance crosstabulations (B82-B99).

Table 13. How Well Cary Maintains Streets

YEAR	MEAN	GRADE
18	7.09	C+
16	6.95	C+
14	6.83	C
12	6.85	C
10	6.58	C-
08	6.61	C-
06	6.55	C-
04	6.66	C
02	6.72	C
00	6.50	C-

Table 14. How Well Cary Maintains Sidewalks

YEAR	MEAN	GRADE
18	7.76	B

Table 15. How Well Cary Maintains Traffic Signals

YEAR	MEAN	GRADE
18	7.63	B

Streets and Roads Needing Attention

The respondents who rated the streets below 5 were asked to name specific streets/roads that need more attention and the problem(s) associated with that area. In this instance, the problems or issues cited for most of the streets were potholes and/or rough pavement. The streets/roads mentioned most often by the respondents were Cary Parkway, High House Road and Maynard Road. These three streets were mentioned nine times each. Morrisville Parkway was mentioned four times while Harrison Avenue and Highway 55 were mentioned three times. In 2016, the streets mentioned the most often were Maynard Road (13 times), Cary Parkway (five times) and Kildaire Farm Road (four times). See Appendix E for all the streets/roads mentioned and their associated problems.

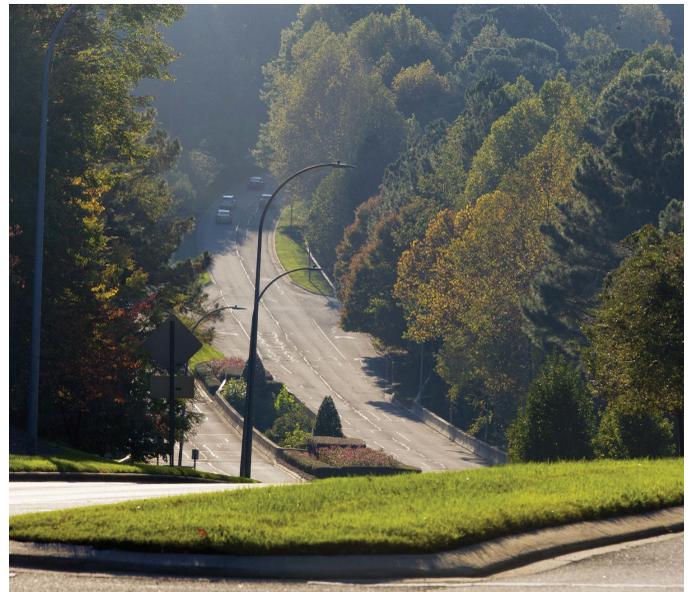


Table 8. Cleanliness and Appearance of Parks

YEAR	MEAN	VERY POOR 1	2	3	4	AVERAGE 5	6	7	8	EXCELLENT 9	GRADE
18	8.52	0.3	0.0	0.0	0.3	1.5	0.3	5.6	27.2	65.0	A
16	8.54	0.0	0.0	0.0	0.0	0.8	1.0	6.3	27.9	64.1	A
14	8.41	0.0	0.0	0.0	0.0	2.0	1.5	9.3	27.6	59.6	A-
12	8.47	0.0	0.0	0.0	0.0	1.6	0.5	7.5	30.2	60.2	A
10	8.41	0.0	0.0	0.0	0.0	1.6	1.8	8.3	31.0	57.4	A-
08	8.14	0.0	0.0	0.0	0.8	1.9	1.6	15.7	38.7	41.3	A-
06	7.88	0.5	0.3	1.4	0.3	4.1	4.4	15.9	34.9	38.2	B+
04	8.03	0.8	0.0	0.3	0.3	3.4	3.4	14.1	34.7	42.9	B+
02	7.99	0.5	0.0	0.0	0.5	4.0	2.1	15.7	40.7	36.4	B+
00	7.86	0.0	0.0	0.3	0.6	2.5	5.4	21.1	40.8	29.3	B+
98	7.42	3.9	0.0	0.5	1.0	2.6	5.4	26.6	39.0	20.9	B-

Table 9. Cleanliness and Appearance of Greenways

YEAR	MEAN	VERY POOR 1	2	3	4	AVERAGE 5	6	7	8	EXCELLENT 9	GRADE
18	8.50	0.0	0.0	0.0	0.3	1.5	1.3	5.7	27.6	63.7	A
16	8.53	0.0	0.0	0.0	0.0	0.5	1.8	5.3	29.1	63.4	A
14	8.37	0.3	0.0	0.0	0.0	2.6	1.8	7.4	30.9	57.0	A-
12	8.38	0.0	0.0	0.3	0.3	1.8	1.6	6.6	33.9	55.6	A-
10	8.34	0.0	0.3	0.0	0.0	1.3	2.4	9.0	33.8	53.3	A-
08	8.05	0.3	0.0	0.0	0.3	3.3	2.2	15.2	41.0	37.7	B+
06	7.78	0.6	0.3	1.4	0.3	4.9	4.3	17.3	37.9	32.9	B
04	7.86	0.9	0.0	0.9	0.0	3.0	6.3	17.1	36.8	35.0	B+
02	7.70	0.3	0.0	0.6	1.4	6.9	4.6	19.0	37.4	29.9	B
00	7.64	0.6	1.2	0.3	0.3	4.0	7.4	21.9	36.7	27.5	B
98	7.32	4.5	0.3	1.1	0.8	3.7	6.3	25.1	36.4	21.9	B-

Table 10. Cleanliness and Appearance of Streets

YEAR	MEAN	VERY POOR 1	2	3	4	AVERAGE 5	6	7	8	EXCELLENT 9	GRADE
18	7.99*	0.0	0.0	0.5	1.0	4.7	4.2	15.5	30.7	43.4	B+
16	8.27	0.0	0.0	0.0	0.0	1.2	3.0	13.5	31.7	50.6	A-
14	8.05	0.0	0.0	0.2	0.0	3.5	5.7	14.7	32.8	43.0	B+
12	8.01	0.0	0.0	1.0	0.5	3.0	3.2	16.2	36.7	39.4	B+
10	7.79	0.0	0.5	0.3	0.8	5.0	5.0	18.6	39.9	29.9	B+
08	7.66	0.0	0.0	0.5	1.0	5.2	4.4	27.4	37.3	24.2	B
06	7.35	0.7	0.7	1.2	1.2	9.7	6.5	22.6	37.1	20.1	B-
04	7.44	0.7	0.7	1.7	1.0	6.5	9.5	21.9	30.9	26.9	B-
02	7.28	1.5	0.0	1.0	2.0	6.5	7.7	30.8	33.3	17.2	B-
00	7.43	0.8	0.0	0.5	0.5	4.8	8.8	30.5	39.8	14.5	B-
98	7.45	0.0	0.2	0.5	1.0	4.7	10.9	29.4	34.6	18.7	B-

Table 11. Cleanliness and Appearance of Median/Roadsides

YEAR	MEAN	VERY POOR 1	2	3	4	AVERAGE 5	6	7	8	EXCELLENT 9	GRADE
18	7.96*	0.0	0.0	0.2	0.5	5.2	4.5	18.2	29.2	42.1	B+
16	8.27	0.0	0.0	0.0	0.3	1.0	4.0	13.8	28.5	52.5	A-
14	8.06	0.0	0.0	0.0	0.5	3.5	5.0	17.0	29.2	44.9	A-
12	8.03	0.5	0.0	0.2	0.5	3.0	3.7	16.4	33.1	42.5	B+
10	7.87	0.0	0.0	0.3	0.3	2.8	6.5	19.6	39.8	30.7	B+
08	7.61	0.2	0.7	0.7	1.5	4.2	5.9	24.9	36.0	25.7	B
06	7.31	1.3	0.5	2.0	2.0	7.3	7.0	23.6	36.1	20.3	B-
04	7.48	1.0	0.3	1.5	1.0	6.3	7.3	25.6	30.3	26.8	B-
02	7.16	1.0	0.3	2.3	2.5	8.3	9.3	28.0	31.3	17.3	B-
00	7.30	1.0	1.0	0.8	0.8	5.0	11.0	29.6	34.8	16.0	B-
98	7.16	0.5	1.0	0.2	2.0	7.7	13.2	31.3	28.6	15.4	B-

Table 12. Cleanliness and Appearance of Bus Shelters

YEAR	MEAN	VERY POOR 1	2	3	4	AVERAGE 5	6	7	8	EXCELLENT 9	GRADE
18	7.79	0.4	0.8	0.4	0.4	13.3	6.3	9.8	17.2	51.6	B+

Table 13. How Well Cary Maintains Streets

YEAR	MEAN	VERY POOR 1	2	3	4	AVERAGE 5	6	7	8	EXCELLENT 9	GRADE
18	7.09	0.5	1.0	1.5	2.8	11.5	13.0	23.8	24.5	21.5	C+
16	6.95	1.0	1.5	0.7	3.5	9.5	12.5	33.7	21.7	16.0	C+
14	6.83	0.5	1.0	2.0	3.2	11.9	15.3	30.4	24.0	11.9	C
12	6.85	0.7	0.5	1.7	5.2	9.0	14.4	34.6	20.9	12.9	C
10	6.58	2.5	2.0	2.8	7.0	12.3	10.1	27.1	22.4	13.8	C-
08	6.61	1.7	2.0	2.7	4.0	14.8	11.4	30.1	22.0	11.4	C-
06	6.55	2.0	0.7	3.7	4.5	16.9	12.9	27.0	19.4	12.9	C-
04	6.66	1.7	2.7	3.5	3.0	11.4	13.7	28.1	22.1	13.7	C
02	6.72	1.7	0.7	1.7	4.7	13.5	10.3	35.4	19.7	12.3	C
00	6.50	3.0	1.5	2.2	4.0	15.2	11.5	32.4	22.4	77.7	C-
98	6.04	2.2	2.7	4.7	9.0	15.5	17.7	27.9	15.0	5.2	D+

Table 14. How Well Cary Maintains Sidewalks

YEAR	MEAN	VERY POOR 1	2	3	4	AVERAGE 5	6	7	8	EXCELLENT 9	GRADE
18	7.76	0.0	0.0	0.0	1.3	5.8	6.9	20.6	33.0	32.5	B

Table 15. How Well Cary Maintains Traffic Signals

YEAR	MEAN	VERY POOR 1	2	3	4	AVERAGE 5	6	7	8	EXCELLENT 9	GRADE
18	7.63	0.5	0.0	1.0	0.5	6.3	8.3	21.1	32.2	30.2	B



PUBLIC SAFETY

POLICE DEPARTMENT

The performance of the Cary Police Department was assessed with a set of seven questions. These questions were only administered to those respondents who had contact with the Police Department in the past two years. In this case it was 22.0% (31.7% in 2016) or 88 respondents. Table 16 indicates most of the respondents had contact with an officer (76.7%) or dispatcher (11.7%). There was more limited contact with a clerk (4.9%), Animal Control (2.9%), detective (2.9%) or District Commander (1.0%). The results in the table may represent several multiple contacts with different Police personnel by the same individual.

Table 16. Police Department: Person Contacted

PERSON CONTACTED	NUMBER	PERCENTAGE
Officer	79	76.7
Dispatcher	12	11.7
Clerk	5	4.9
Animal Control	3	2.9
Detective	3	2.9
District Commander	1	1.0

The Police Department was assessed on five service dimensions (courteous, competence, response time, fairness and problem solving) on the same 9-point grading scale from very poor (1) to excellent (9) placed in descending mean order (Tables 17-21). The Police continued to have a very good overall profile. This year, three means improved while two decreased. The means increased for courteous, fairness and competence. Although none of the increases were statistically significant, the grade improved for competence (B+ to A-) while the grades remained at the A- level for courteous and fairness. As for the decreases, the mean for problem solving fell very slightly this year (7.91 to 7.88) while the grade remained unchanged at the B+ level. There was an area of concern in response time where the mean fell from 8.40 to 7.82 this year. Although this decrease was not quite statistically significant, the grade declined from A- to B+. See Appendix B for selected Police crosstabulations (B100-B148).

Table 17. Police Department: Courteous

YEAR	MEAN	GRADE
18	8.26	A-
16	8.14	A-
14	8.09	A-
12	8.53	A
10	8.40	A-
08	8.43	A
06	7.98	B+
04	8.11	A-
02	8.24	A-
00	7.95	B+

Table 18. Police Department: Fairness

YEAR	MEAN	GRADE
18	8.17	A-
16	8.06	A-
14	7.89	B+
12	8.39	A-
10	8.19	A-
08	8.32	A-
06	7.87	B+
04	8.10	A-
02	8.18	A-
00	7.74	B

Table 19. Police Department: Competence

YEAR	MEAN	GRADE
18	8.06	A-
16	7.97	B+
14	7.93	B+
12	8.40	A-
10	8.32	A-
08	8.36	A-
06	7.99	B+
04	8.13	A-
02	8.23	A-
00	7.89	B+

Table 21. Police Department: Response Time

YEAR	MEAN	GRADE
18	7.82	B+
16	8.40	A-
14	8.01	B+
12	8.36	A-
10	8.31	A-
08	8.18	A-
06	7.75	B
04	7.90	B+
02	7.99	B+
00	7.59	B

Table 20. Police Department: Problem Solving

YEAR	MEAN	GRADE
18	7.88	B+
16	7.91	B+
14	7.76	B
12	8.38	A-
10	8.09	A-
08	7.83	B+
06	7.70	B
04	7.69	B
02	7.79	B+
00	7.56	B

FIRE DEPARTMENT

The performance of the Cary Fire Department was assessed with a set of six questions regarding contact with the department and rating their service dimensions. These questions were only administered to those respondents who had contact with the Fire Department in the past two years. In this case, it was 7.2% (9.0% in 2016) or 29 respondents. The same 9-point grading scale from very poor (1) to excellent (9) was used.

The results shown in Tables 22-26 indicate the Fire Department continued to have excellent ratings, earning an A+ for response time, competence, courteous, fairness and problem solving. Even more impressive was the fact the Fire Department earned perfect scores of 9.00 across all the service dimensions. This was the first time that competence, courteous, fairness and problem solving earned a 9.00 from the respondents; although, response time earned a perfect score once in 2012. Overall, the Fire Department continued to earn the highest marks for any department in the Town and even improved this year. See Appendix B for selected Fire Department crosstabulations (B149-B190).



Table 22. Fire Department: Response Time

YEAR	MEAN	GRADE
18	9.00	A+
16	8.96	A+
14	8.70	A+
12	9.00	A+
10	8.61	A
08	8.87	A+
06	8.50	A
04	8.40	A-
02	8.50	A
00	8.56	A

Table 23. Fire Department: Competence

YEAR	MEAN	GRADE
18	9.00	A+
16	8.91	A+
14	8.78	A+
12	8.78	A+
10	8.82	A+
08	8.88	A+
06	8.46	A
04	8.64	A
02	8.78	A+
00	8.66	A

Table 24. Fire Department: Courteous

YEAR	MEAN	GRADE
18	9.00	A+
16	8.91	A+
14	8.78	A+
12	8.78	A+
10	8.92	A+
08	8.68	A-
06	8.68	A
04	8.48	A
02	8.61	A
00	8.73	A+

Table 26. Fire Department: Problem Solving

YEAR	MEAN	GRADE
18	9.00	A+
16	8.91	A+
14	8.76	A+
12	8.86	A+
10	8.86	A+
08	8.87	A+
06	8.31	A-
04	8.39	A-
02	8.67	A
00	8.55	A

Table 25. Fire Department: Fairness

YEAR	MEAN	GRADE
18	9.00	A+
16	8.91	A+
14	8.76	A+
12	8.78	A+
10	8.89	A+
08	8.84	A+
06	8.71	A+
04	8.54	A
02	8.69	A+
00	8.73	A+

Table 17. Police Department: Courteous

YEAR	MEAN	VERY POOR 1	2	3	4	AVERAGE 5	6	7	8	EXCELLENT 9	GRADE
18	8.26	4.5	0.0	1.1	0.0	0.0	1.1	5.6	16.9	70.8	A-
16	8.14	3.2	1.6	1.6	1.6	1.6	0.8	4.8	13.6	71.2	A-
14	8.09	5.1	0.0	0.8	2.5	0.0	1.7	5.1	16.9	67.8	A-
12	8.53	0.8	0.0	0.0	0.8	1.6	1.6	4.8	15.3	75.0	A
10	8.40	1.7	0.8	1.7	0.8	0.8	0.0	3.4	16.8	73.9	A-
08	8.43	1.0	0.0	0.0	1.0	0.0	2.9	9.8	15.7	69.6	A
06	7.98	2.4	0.0	0.8	1.6	6.3	2.4	11.1	15.9	59.5	B+
04	8.11	3.2	2.4	0.0	1.6	3.2	0.8	4.0	15.9	69.0	A-
02	8.24	0.8	0.8	1.5	0.8	2.3	3.0	6.8	20.3	63.9	A-
00	7.95	1.5	2.3	0.8	1.5	5.3	3.0	7.6	19.7	58.3	B+
98	7.72	3.3	1.1	2.2	2.2	3.9	4.4	9.9	21.0	51.9	B

Table 18. Police Department: Fairness

YEAR	MEAN	VERY POOR 1	2	3	4	AVERAGE 5	6	7	8	EXCELLENT 9	GRADE
18	8.17	4.5	0.0	1.1	0.0	2.2	2.2	4.5	15.7	69.7	A-
16	8.06	3.2	1.6	2.4	0.8	3.2	0.0	7.2	11.2	70.2	A-
14	7.89	5.1	0.9	0.9	3.4	0.9	6.0	3.4	13.7	65.8	B+
12	8.39	1.7	0.0	0.9	0.0	1.7	3.4	5.1	14.5	72.6	A-
10	8.19	3.4	1.7	0.8	0.8	2.5	0.0	4.2	15.1	71.4	A-
08	8.32	1.1	0.0	2.2	1.1	0.0	1.1	11.0	15.4	68.1	A-
06	7.87	1.7	0.9	0.9	2.6	6.9	1.7	11.2	19.8	54.3	B+
04	8.10	3.5	1.7	2.6	0.0	1.7	0.9	4.3	15.7	69.6	A-
02	8.18	0.8	1.6	0.8	1.6	3.1	3.1	4.7	21.1	63.3	A-
00	7.74	3.9	3.1	2.4	1.6	3.9	1.6	4.7	20.5	58.3	B
98	7.49	3.9	2.8	2.2	3.4	7.3	1.7	8.4	18.5	51.7	B-

Table 19. Police Department: Competence

YEAR	MEAN	VERY POOR 1	2	3	4	AVERAGE 5	6	7	8	EXCELLENT 9	GRADE
18	8.06	5.6	0.0	1.1	0.0	2.2	4.5	3.4	13.5	69.7	A-
16	7.97	4.0	1.6	2.4	3.2	1.6	0.8	4.8	11.2	70.4	B+
14	7.93	5.1	0.8	0.8	1.7	2.5	3.4	5.9	14.4	65.3	B+
12	8.40	1.7	0.9	0.0	0.9	0.9	2.6	6.9	11.2	75.0	A-
10	8.32	1.7	0.0	1.7	0.8	3.4	1.7	3.4	14.4	72.9	A-
08	8.36	1.0	0.0	0.0	0.0	1.9	3.9	8.7	19.4	65.0	A-
06	7.99	1.7	0.0	0.8	1.7	7.5	0.8	11.7	18.3	57.5	B+
04	8.13	2.6	1.7	0.9	0.9	3.4	2.6	4.3	15.4	68.4	A-
02	8.23	0.0	0.8	0.0	1.5	3.8	3.1	10.0	20.8	60.0	A-
00	7.89	3.1	2.4	0.8	0.0	2.4	5.5	7.1	24.4	54.3	B+
98	7.62	2.2	2.2	2.2	5.5	3.9	2.8	9.4	21.5	50.3	B

Table 20. Police Department: Problem Solving

YEAR	MEAN	VERY POOR 1	2	3	4	AVERAGE 5	6	7	8	EXCELLENT 9	GRADE
18	7.88	5.7	1.1	2.3	0.0	3.4	3.4	4.5	12.5	67.0	B+
16	7.91	5.0	1.7	2.5	2.5	2.5	0.0	4.2	11.7	70.0	B+
14	7.76	6.0	0.9	0.9	1.7	2.6	4.3	9.5	13.8	60.3	B
12	8.38	1.8	0.9	0.9	0.0	0.9	2.7	5.5	12.7	74.5	A-
10	8.09	3.6	0.0	0.9	0.9	2.7	0.9	10.8	17.1	63.1	A-
08	7.83	5.6	2.2	0.0	0.0	2.2	6.7	6.7	13.5	62.9	B+
06	7.70	1.0	1.9	0.0	4.8	10.6	3.8	7.7	15.4	54.8	B
04	7.69	3.6	4.5	0.0	2.7	4.5	1.8	9.1	14.5	59.1	B
02	7.79	3.3	0.0	0.8	1.7	3.3	6.6	14.9	18.2	51.2	B+
00	7.56	4.2	4.2	0.8	0.8	2.5	4.2	14.4	19.5	49.2	B
98	7.05	6.3	1.1	5.1	3.4	7.4	4.0	14.8	18.2	39.8	C+

Table 21. Police Department: Response Time

YEAR	MEAN	VERY POOR 1	2	3	4	AVERAGE 5	6	7	8	EXCELLENT 9	GRADE
18	7.82	9.3	0.0	1.9	1.9	0.0	1.9	1.9	14.8	68.5	B+
16	8.40	1.4	1.4	1.4	1.4	0.0	4.3	2.9	4.3	82.9	A-
14	8.01	3.9	0.0	1.3	1.3	5.2	1.3	5.2	18.2	63.6	B+
12	8.36	2.6	0.0	1.3	1.3	1.3	1.3	5.3	9.2	77.6	A-
10	8.31	1.1	0.0	1.1	2.1	2.1	1.1	8.4	15.8	68.4	A-
08	8.18	1.1	0.0	1.1	1.1	1.1	4.4	14.3	15.4	61.5	A-
06	7.75	1.9	2.9	1.0	1.9	5.8	5.8	9.7	13.6	57.3	B
04	7.90	2.8	1.9	0.9	1.9	7.5	2.8	4.7	12.1	65.4	B+
02	7.99	0.0	1.7	0.9	0.0	6.1	3.5	13.9	20.9	53.0	B+
00	7.59	4.4	2.7	0.9	1.8	0.9	5.3	15.0	23.0	46.0	B
98	7.30	5.4	2.4	2.4	3.6	4.2	2.4	14.3	25.6	39.9	B-

Table 22. Fire Department: Response Time

YEAR	MEAN	VERY POOR 1	2	3	4	AVERAGE 5	6	7	8	EXCELLENT 9	GRADE
18	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
16	8.96	0.0	0.0	0.0	0.0	0.0	0.0	0.0	3.6	96.4	A+
14	8.70	0.0	2.7	0.0	0.0	0.0	0.0	0.0	10.8	86.5	A+
12	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
10	8.61	2.6	0.0	0.0	0.0	0.0	2.6	0.0	10.5	84.2	A
08	8.87	0.0	0.0	0.0	0.0	0.0	3.3	0.0	3.3	93.3	A+
06	8.50	3.1	0.0	0.0	0.0	0.0	0.0	6.3	12.5	78.1	A
04	8.40	2.9	0.0	0.0	0.0	5.7	0.0	0.0	14.3	77.1	A-
02	8.50	0.0	2.2	0.0	0.0	0.0	4.3	6.5	8.7	78.3	A
00	8.56	0.0	0.0	3.7	0.0	0.0	0.0	0.0	22.2	74.1	A

Table 23. Fire Department; Competence

YEAR	MEAN	VERY POOR 1	2	3	4	AVERAGE 5	6	7	8	EXCELLENT 9	GRADE
18	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
16	8.91	0.0	0.0	0.0	0.0	0.0	0.0	0.0	8.6	91.4	A+
14	8.78	0.0	0.0	2.2	0.0	0.0	0.0	0.0	8.7	89.1	A+
12	8.78	0.0	0.0	0.0	0.0	5.0	0.0	0.0	2.5	92.5	A+
10	8.82	0.0	0.0	0.0	0.0	2.2	0.0	0.0	8.9	88.9	A+
08	8.88	0.0	0.0	0.0	0.0	0.0	3.1	0.0	3.1	93.8	A+
06	8.46	2.9	0.0	0.0	0.0	2.9	0.0	2.9	14.3	77.1	A
04	8.64	0.0	0.0	0.0	0.0	8.3	0.0	0.0	2.8	88.9	A
02	8.78	0.0	0.0	0.0	0.0	0.0	0.0	2.0	18.4	79.6	A+
00	8.66	0.0	0.0	0.0	0.0	0.0	3.4	0.0	24.1	72.4	A

Table 24. Fire Department: Courteous

YEAR	MEAN	VERY POOR 1	2	3	4	AVERAGE 5	6	7	8	EXCELLENT 9	GRADE
18	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
16	8.91	0.0	0.0	0.0	0.0	0.0	0.0	0.0	8.6	91.4	A+
14	8.78	0.0	0.0	2.2	0.0	0.0	0.0	0.0	8.7	89.1	A+
12	8.78	0.0	0.0	0.0	0.0	4.9	0.0	0.0	2.4	92.7	A+
10	8.92	0.0	0.0	0.0	0.0	0.0	0.0	0.0	8.5	91.5	A+
08	8.68	0.0	2.9	0.0	0.0	0.0	2.9	0.0	2.9	91.2	A
06	8.68	0.0	0.0	0.0	0.0	0.0	0.0	8.1	16.2	75.7	A
04	8.48	2.5	2.5	0.0	0.0	2.5	0.0	0.0	5.0	87.5	A
02	8.61	0.0	1.9	0.0	0.0	1.9	0.0	1.9	13.5	80.8	A
00	8.73	0.0	0.0	0.0	0.0	0.0	0.0	0.0	26.7	73.3	A+

Table 25. Fire Department: Fairness

YEAR	MEAN	VERY POOR 1	2	3	4	AVERAGE 5	6	7	8	EXCELLENT 9	GRADE
18	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
16	8.91	0.0	0.0	0.0	0.0	0.0	0.0	0.0	8.6	91.4	A+
14	8.76	0.0	2.2	0.0	0.0	0.0	0.0	0.0	8.7	89.1	A+
12	8.78	0.0	0.0	0.0	0.0	5.0	0.0	0.0	2.5	92.5	A+
10	8.89	0.0	0.0	0.0	0.0	0.0	0.0	0.0	11.4	88.6	A+
08	8.84	0.0	0.0	0.0	0.0	0.0	3.2	0.0	6.5	90.3	A+
06	8.71	0.0	0.0	0.0	0.0	0.0	0.0	3.2	22.6	74.2	A+
04	8.54	0.0	0.0	2.9	0.0	5.7	0.0	0.0	5.7	85.7	A
02	8.69	0.0	0.0	0.0	0.0	2.1	0.0	2.1	18.8	77.1	A+
00	8.73	0.0	0.0	0.0	0.0	0.0	0.0	0.0	26.7	73.3	A+

Table 26. Fire Department Problem Solving

YEAR	MEAN	VERY POOR 1	2	3	4	AVERAGE 5	6	7	8	EXCELLENT 9	GRADE
18	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
16	8.91	0.0	0.0	0.0	0.0	0.0	0.0	0.0	8.8	91.2	A+
14	8.76	0.0	2.2	0.0	0.0	0.0	0.0	0.0	8.7	89.1	A+
12	8.86	0.0	0.0	0.0	0.0	2.8	0.0	0.0	2.8	94.4	A+
10	8.86	0.0	0.0	0.0	0.0	0.0	0.0	2.3	9.1	88.6	A+
08	8.87	0.0	0.0	0.0	0.0	0.0	3.3	0.0	3.3	93.3	A+
06	8.31	3.1	0.0	0.0	0.0	3.1	0.0	6.3	18.8	68.8	A-
04	8.39	3.0	0.0	3.0	0.0	3.0	0.0	0.0	6.1	84.8	A-
02	8.67	0.0	0.0	0.0	0.0	0.0	0.0	6.1	20.4	73.5	A
00	8.55	0.0	0.0	0.0	0.0	3.4	3.4	3.4	13.8	75.9	A



PARKS, RECREATION AND CULTURAL PROGRAMS

PARKS, RECREATION AND CULTURAL PROGRAMS

A series of eight questions in the survey specifically examined Parks, Recreation and Cultural programs. Initially, the respondents were asked if they had participated in a Parks and Recreation program and to name the program(s) and the location. The respondents were subsequently asked to rate various aspects of the program(s), including program quality, facility quality, cost or fee, overall experience, ease of registration and instructor quality. Again, the same 9-point grading scale from very poor (1) to excellent (9) was utilized. There were 29.9% or 120 of the respondents (29.5% in 2016) who indicated someone in their household had participated in a Parks, Recreation or Cultural Program in the past two years. The programs they participated in and locations are shown in Appendix F. The most commonly mentioned programs (in order) were festivals/events, camps, Lazy Daze, baseball/t-ball/softball, youth sports/activities, art/art classes, basketball and tennis.

The ratings for the six service dimensions examined for Parks and Recreation programs are shown in Tables 27-32 (in descending mean order). This year, all six of the service dimensions received mean increases from 2016. The mean increases resulted in a grade improvement from A- to A for ease of registration, facility quality, program quality, instructor quality and overall experience. In addition, the increases were statistically significant for ease of registration and program quality. The grade for cost or amount of fee also improved from B+ to A-. Overall, the ratings for Parks and Recreation were exceptional representing among the highest means earned to date for each service dimension. See Appendix B for selected Parks and Recreation crosstabulations (B191-B239).



Table 27. Parks & Recreation: Ease of Registration

YEAR	MEAN	GRADE
18	8.63*	A
16	8.34	A-
14	8.48	A
12	8.64	A
10	8.36	A-
08	8.26	A-
06	8.20	A-
04	8.32	A-

Table 28. Parks & Recreation: Facility Quality

YEAR	MEAN	GRADE
18	8.59	A
16	8.36	A-
14	8.44	A
12	8.54	A
10	8.44	A
08	8.11	A-
06	8.18	A-
04	8.30	A-
02	8.06	A-
00	7.59	B

Table 29. Parks & Recreation: Program Quality

YEAR	MEAN	GRADE
18	8.56*	A
16	8.29	A-
14	8.46	A
12	8.62	A
10	8.35	A-
08	8.23	A-
06	8.03	B+
04	8.36	A-
02	8.01	B+
00	7.97	B+

Table 31. Parks & Recreation: Overall Experience

YEAR	MEAN	GRADE
18	8.54	A
16	8.37	A-
14	8.41	A-
12	8.68	A
10	8.43	A
08	8.21	A-
06	8.14	A-
04	8.30	A-
02	8.11	A-
00	8.11	A-

Table 30. Parks & Recreation: Instructor Quality

YEAR	MEAN	GRADE
18	8.56	A
16	8.40	A-
14	8.37	A-
12	8.62	A
10	8.30	A-
08	8.31	A-
06	8.22	A-
04	8.21	A-

Table 32. Parks & Recreation: Cost or Amount of Fee

YEAR	MEAN	GRADE
18	8.34	A-
16	8.00	B+
14	8.28	A-
12	8.40	A-
10	8.25	A-
08	8.09	A-
06	8.12	A-
04	8.10	A-
02	7.99	B+
00	8.01	B+

Table 27. Parks & Recreation: Ease of Registration

YEAR	MEAN	VERY POOR 1	2	3	4	AVERAGE 5	6	7	8	EXCELLENT 9	GRADE
18	8.63*	0.0	0.0	0.0	0.0	1.8	0.0	7.1	16.1	75.0	A
16	8.34	0.0	0.0	0.0	2.3	2.3	1.2	10.5	20.9	62.8	A-
14	8.48	0.0	0.0	0.0	0.9	0.9	2.8	5.7	23.6	66.0	A
12	8.64	0.0	0.0	0.0	0.0	0.0	2.2	6.6	16.5	74.7	A
10	8.36	0.0	0.8	0.0	0.8	2.3	2.3	8.3	22.6	63.2	A-
08	8.26	0.0	0.0	2.7	0.0	1.8	2.7	11.8	19.1	61.8	A-
06	8.20	0.0	0.0	0.0	1.0	2.0	5.1	10.2	30.6	51.0	A-
04	8.32	0.8	0.0	0.8	0.0	2.5	3.3	7.5	21.7	63.3	A-

Table 28. Parks & Recreation: Facility Quality

YEAR	MEAN	VERY POOR 1	2	3	4	AVERAGE 5	6	7	8	EXCELLENT 9	GRADE
18	8.59	0.0	0.0	0.0	0.0	0.8	4.2	3.4	18.6	72.9	A
16	8.36	0.0	0.0	0.0	0.0	1.8	2.6	12.3	24.6	58.8	A-
14	8.44	0.0	0.0	0.0	0.0	0.9	0.9	12.6	24.3	61.3	A
12	8.54	1.0	0.0	0.0	0.0	1.0	0.0	8.3	16.7	72.9	A
10	8.44	0.0	0.7	0.0	0.0	1.4	2.1	8.3	22.2	65.3	A
08	8.11	0.0	0.0	1.5	0.8	3.8	0.8	15.4	27.7	50.0	A-
06	8.18	0.0	0.0	0.9	0.0	1.9	4.7	13.1	29.0	50.5	A-
04	8.30	0.0	0.7	0.0	0.0	3.5	4.9	7.7	20.4	62.7	A-
02	8.06	0.0	0.0	0.0	0.7	4.6	3.3	17.1	28.3	46.1	A-
00	7.59	0.0	1.8	0.0	0.0	5.3	9.7	24.8	28.3	30.1	B
98	7.72	0.7	0.0	0.7	0.7	2.2	7.4	27.2	28.7	32.4	B

Table 29. Parks & Recreation: Program Quality

YEAR	MEAN	VERY POOR 1	2	3	4	AVERAGE 5	6	7	8	EXCELLENT 9	GRADE
18	8.56*	0.0	0.8	0.0	0.8	0.8	0.0	6.7	17.5	73.3	A
16	8.29	0.0	0.0	0.0	0.0	0.9	4.3	17.2	19.8	57.8	A-
14	8.46	0.0	0.0	0.0	0.0	1.8	0.9	9.1	25.5	62.7	A
12	8.62	0.0	0.0	0.0	0.0	0.0	1.1	12.1	11.0	75.8	A
10	8.35	0.0	0.7	0.0	0.0	2.1	2.1	11.9	21.7	61.5	A-
08	8.23	0.0	0.0	0.8	0.0	2.4	1.6	15.2	27.2	52.8	A-
06	8.03	0.0	0.0	0.0	1.0	3.8	3.8	17.1	31.4	42.9	B+
04	8.36	0.0	0.0	0.0	0.7	0.7	2.9	10.7	27.9	57.1	A-
02	8.01	0.0	0.0	0.0	1.3	4.5	3.9	15.6	31.2	43.5	B+
00	7.97	0.0	0.0	0.0	0.0	4.4	6.2	15.9	35.4	38.1	B+
98	7.85	0.7	0.0	0.0	0.7	0.7	5.8	22.6	37.2	32.1	B+

Table 30. Parks & Recreation: Instructor Quality

YEAR	MEAN	VERY POOR 1	2	3	4	AVERAGE 5	6	7	8	EXCELLENT 9	GRADE
18	8.56	0.0	0.0	0.0	0.0	2.6	1.3	6.4	16.7	73.1	A
16	8.40	0.0	0.0	0.0	2.9	0.0	1.4	7.1	27.1	61.4	A-
14	8.37	0.0	1.2	0.0	0.0	3.7	0.0	6.1	28.0	61.0	A-
12	8.62	0.0	0.0	0.0	0.0	0.0	1.4	9.6	15.1	74.0	A
10	8.30	0.9	0.9	0.0	1.7	1.7	0.9	10.4	18.3	65.2	A-
08	8.31	0.0	0.0	1.9	0.0	0.9	0.9	15.0	21.5	59.8	A-
06	8.22	1.1	0.0	0.0	0.0	2.1	2.1	12.8	28.7	53.2	A-
04	8.21	0.9	0.0	0.9	0.0	2.7	1.8	14.3	22.3	57.1	A-

Table 31. Parks & Recreation: Overall Experience

YEAR	MEAN	VERY POOR 1	2	3	4	AVERAGE 5	6	7	8	EXCELLENT 9	GRADE
18	8.54	0.0	0.8	0.0	0.8	1.7	0.8	5.0	16.8	73.9	A
16	8.37	0.0	0.0	0.9	0.0	0.9	2.6	10.4	25.2	60.0	A-
14	8.41	0.0	0.0	0.9	0.0	2.7	0.0	8.1	26.1	62.2	A-
12	8.68	0.0	0.0	0.0	0.0	0.0	1.1	7.5	14.0	77.4	A
10	8.43	0.0	0.7	0.0	0.7	2.1	0.7	8.3	21.5	66.0	A
08	8.21	0.0	0.0	0.8	0.0	1.6	3.2	13.5	31.0	50.0	A-
06	8.14	0.0	0.0	0.0	0.0	0.9	6.6	14.2	34.0	44.3	A-
04	8.30	0.0	0.0	0.7	0.7	0.0	2.8	12.5	29.2	54.2	A-
02	8.11	0.0	0.0	0.0	2.0	3.9	1.3	13.7	32.7	46.4	A-
00	8.11	0.0	0.0	0.0	0.0	5.3	2.6	13.2	33.3	45.6	A-

Table 32. Parks & Recreation: Cost or Amount of Fee

YEAR	MEAN	VERY POOR 1	2	3	4	AVERAGE 5	6	7	8	EXCELLENT 9	GRADE
18	8.34	1.1	2.1	1.1	0.0	2.1	1.1	5.3	14.7	72.6	A-
16	8.00	1.1	0.0	0.0	2.2	5.4	1.1	17.2	21.5	51.6	B+
14	8.28	0.0	0.0	0.0	0.0	5.4	1.1	8.7	29.3	55.4	A-
12	8.40	0.0	0.0	0.0	0.0	2.9	1.5	13.2	17.6	64.7	A-
10	8.25	0.0	0.8	0.8	0.8	1.7	3.3	10.8	21.7	60.0	A-
08	8.09	0.0	0.0	0.8	0.0	4.2	5.1	16.1	21.2	52.5	A-
06	8.12	0.0	0.0	1.0	1.0	1.0	5.1	15.3	26.5	50.0	A-
04	8.10	0.8	0.0	0.0	0.8	4.0	8.0	10.4	19.2	56.8	A-
02	7.99	0.0	0.0	0.0	0.0	9.7	2.1	17.9	20.7	49.7	B+
00	8.01	0.0	0.9	0.0	0.0	4.7	6.6	10.4	33.0	44.3	B+
98	7.67	4.4	1.5	2.2	0.7	2.2	3.7	14.8	20.7	49.6	B



CARY OVERALL AS A PLACE TO LIVE

CARY OVERALL AS A PLACE TO LIVE

The respondents were asked to rate Cary overall as a place to live using a 9-point scale from very undesirable (1) to very desirable (9). Table 33 indicates that Cary was perceived as a very desirable place to live. The mean has increased from 8.11 in 2016 to 8.15 this year. Although not in a traditional grading scale format, if the mean (8.15) were converted to a grade, then the rating would remain a very strong A- this year. This year, 97.3% were on the “desirable” side of the scale or above 5. More telling was the fact that only 1.2% of the responses were on the “undesirable” side. Although this mean increase was not statistically significant, this breaks a streak of three consecutive survey periods that the mean for Cary as a place to live has declined. To gather more insight into any lower ratings, the respondents who answered with a rating below 5 were asked the reason for the low rating (Appendix G). There were only six respondents who made comments with two comments focusing on the cost of living being too high. See Appendix B for selected Cary overall as a place to live crosstabulations (B240-B248).

Table 33. Cary Overall as a Place to Live

YEAR	MEAN	GRADE
18	8.15	A-
16	8.11	A-
14	8.23	A-
12	8.25	A-
10	8.28	A-
08	8.10	A-
06	8.09	A-
04	8.31	A-
02	7.79	B+
00	7.63	B

QUALITY OF LIFE IN CARY

The perception of the quality of life in Cary over the past two years was assessed with a 5-point scale. The response categories for this question were much worse (1), somewhat worse (2), the same (3), somewhat better (4) and much better (5).

Overall, a large proportion of the respondents (56.9%) perceived the quality of life in Cary as the “same” over the past two years (Table 34). The mean has increased this year from 3.16 to 3.21 but was not statistically significant. Keep in mind, higher means (above 3.00) indicate perceptions of an improvement in the quality of life. This year, the percentage on the “better” side (above the midpoint of 3) of the scale exceeded the percentage on the “worse” side (below 3) by 30.2% to 12.9% (Figure 7). This better/worse percentage in 2016 was 22.9% to 8.9%, illustrating the level of improvement this year. There is some concern the “worse” side increased from 8.9% to 12.9% this year. However, this was offset by the large gain for the “better” side from 22.9% to 30.2%. See Appendix B for selected quality of life crosstabulations (B249-B257).

To gain more insight into those giving lower ratings, the respondents who answered with a rating below 3 were asked the reason for the low rating (Appendix H). There were 77 total comments, and the primary reasons for lower quality of life ratings were traffic (14 comments), overdevelopment (eight comments), crime (seven comments), overcrowded (seven comments), construction (six comments), cutting down trees (six comments), growth issues (five comments), high-density housing (4 comments), schools overcrowded (four comments) and streets/roads (four comments). The major changes from 2016 were for overdevelopment moving into second (five to eight comments), while crime (11 to seven comments) dropped to third. Cutting down trees was a growing concern with six comments.

Figure 7. Quality of Life

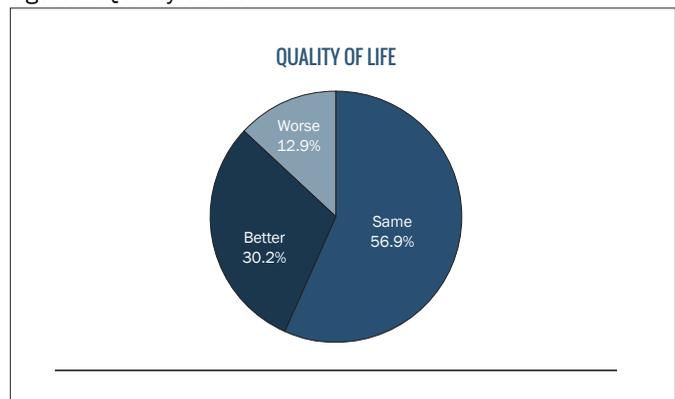


Table 34. Quality of Life in Cary

YEAR	MEAN	% BELOW 3	% ABOVE 3
18	3.21	12.9	30.2
16	3.16	8.9	22.9
14	3.23	7.9	25.7
12	3.22	5.3	23.9
10	3.11	7.5	15.3
08	3.01	26.1	22.9
06	3.24	12.1	30.6
04	3.44	8.4	41.6
02	3.18	19.6	31.4
00	3.05	24.4	26.4

QUALITY AND VALUE OF SERVICES PROVIDED

There were two new questions this year asking the respondents to rate the quality and value of the services provided by the Town using the 9-point scale from very poor (1) to excellent (9). As for the overall quality of the services provided, Cary received a solid mark of B with a mean of 7.71 (Table 35). There were 91.4% above 5 (average) versus only 1.6% below 5. Table 36 indicates the overall value of the services provided by the Town for the taxes and fees paid to live in Cary earned a slightly lower but solid grade of B-. The mean was 7.34 with 85.7% above 5 (average) versus only 4.1% below 5. See Appendix B for selected quality and value of services provided crosstabulations (B258-B275).

Table 35. Overall Quality of the Services Provided by Cary

YEAR	MEAN	GRADE
18	7.71	B

Table 36. Overall Value of the Services Provided by Cary

YEAR	MEAN	GRADE
18	7.34	B-

RECOMMEND CARY AS A PLACE TO RELOCATE

The respondents were also asked if they would recommend Cary as a place to relocate. There was overwhelming support for recommending Cary with 90.0% of the respondents answering “yes” and 6.5% answering “maybe” (Figure 8). More impressive was the fact that only 3.5% of the respondents answered “no”. See Appendix B for selected recommend Cary as a place to relocate crosstabulations (B276-B284).

Those who responded “no” were then asked the reason they would not recommend Cary for others to relocate (Appendix I). There were 40 total comments and the primary reasons mentioned were overcrowded (10 comments), due to growth issues (8 comments), cost of living (6 comments) and affordable housing (3 comments). In addition, there were two comments focusing on relocating only if they buy a house and not build. Finally, traffic also garnered two comments.

Figure 8. Recommend Cary as a Place to Relocate

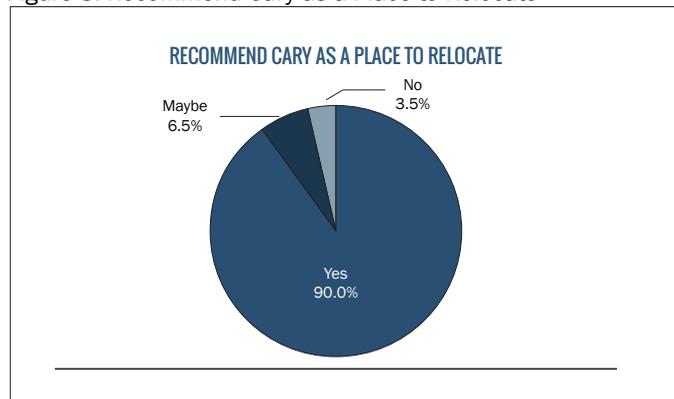


Table 33. Cary Overall as a Place to Live

YEAR	MEAN	VERY POOR 1	2	3	4	AVERAGE 5	6	7	8	EXCELLENT 9	GRADE
18	8.15	0.0	0.0	0.2	1.0	1.5	2.7	15.5	33.7	45.4	A-
16	8.11	0.0	0.3	0.0	0.3	2.0	2.8	19.3	31.0	44.5	A-
14	8.23	0.2	0.0	0.2	0.0	2.0	1.5	15.7	30.1	50.2	A-
12	8.25	0.0	0.0	0.0	0.3	1.3	2.0	14.0	35.3	47.3	A-
10	8.28	0.0	0.0	0.3	0.5	2.8	0.8	12.5	30.1	53.1	A-
08	8.10	0.0	0.0	0.5	1.0	4.0	4.2	12.1	29.6	48.6	A-
06	8.09	0.5	0.0	0.7	0.5	2.5	2.7	12.7	37.1	43.3	A-
04	8.31	0.5	0.5	0.2	0.2	2.2	2.2	10.3	22.6	61.2	A-
02	7.79	0.2	0.2	0.7	1.0	5.7	4.4	22.1	27.8	37.8	B+
00	7.63	1.3	0.3	0.5	2.5	3.8	9.0	20.1	27.6	34.9	B
98	7.61	0.0	0.3	0.8	1.0	3.0	8.0	30.6	30.3	26.1	B

Table 34. Quality of Life in Cary

YEAR	MEAN	MUCH WORSE 1	SOMEWHAT WORSE 2	THE SAME 3	SOMEWHAT BETTER 4	MUCH BETTER 5	% BELOW 3	% ABOVE 3
18	3.21	0.5	12.4	56.9	25.6	4.6	12.9	30.2
16	3.16	0.7	8.2	68.1	20.2	2.7	8.9	22.9
14	3.23	0.7	7.2	66.4	19.2	6.5	7.9	25.7
12	3.22	0.0	5.3	70.9	20.9	3.0	5.3	23.9
10	3.11	0.0	7.5	77.1	12.3	3.0	7.5	15.3
08	3.01	0.8	25.3	51.0	18.1	4.8	26.1	22.9
06	3.24	1.9	10.2	57.3	22.9	7.7	12.1	30.6
04	3.44	0.5	7.9	50.0	30.6	11.0	8.4	41.6
02	3.18	1.0	18.6	49.0	23.9	7.5	19.6	31.4
00	3.05	1.6	22.8	49.2	22.0	4.4	24.4	26.4

Table 35. Overall Quality of Services Provided by Cary

YEAR	MEAN	VERY POOR 1	2	3	4	AVERAGE 5	6	7	8	EXCELLENT 9	GRADE
18	7.71	0.5	0.0	0.3	0.8	7.1	5.6	21.8	30.6	33.4	B

Table 36. Overall Value of the Services Provided by Cary

YEAR	MEAN	VERY POOR 1	2	3	4	AVERAGE 5	6	7	8	EXCELLENT 9	GRADE
18	7.34	0.8	0.8	1.0	1.5	10.2	8.6	25.9	22.8	28.4	B-



MOST IMPORTANT ISSUE FACING CARY

MOST IMPORTANT ISSUE FACING CARY

An open-ended question asked respondents what they feel is the most important issue facing the Town of Cary (Appendix J). The responses show that problems related to growth were again perceived as the key issue. This year there were 116 comments concerning controlling growth/overdevelopment. In addition, there was also the growth-related issue of overpopulation with 31 comments. This resulted in 147 total comments directly related to concerns about growth. The key issues besides growth were traffic (75 comments), schools (32 comments), streets/roads (19 comments), crime/safety (18 comments), infrastructure concerns (18 comments) and affordable housing (14 comments). In addition, there were 51 none/no issues/can't think of any issues comments and 12 not sure comments. These responses have a positive component considering that major issues did not come to mind immediately. There were also 10 comments for satisfied with Cary/doing a good job. Finally, it should also be noted there was a somewhat large number of comments (13 total comments) concerning issues with recycling, including seven of them focusing on the need to increase the frequency of recycling collection. Other recycling comments included the need to accept cardboard, adding recycling bins, recycling at apartment complexes and accepting batteries.

For a comparison basis, the most important issues in 2016 were growth issues (126 comments), traffic (64 comments), crime/safety (34 comments), schools (31 comments) and infrastructure concerns (17 comments).

In summary, growth continued to be the most important issue, and it has increased somewhat in importance since 2016. The number of comments rose from 126 to 147. Traffic remained second, but it has also increased in importance as well (64 to 75 comments). Schools now rank third (fourth in 2016) with approximately the same number of comments from 31 to 32. Streets/roads ranked fourth this year. Perhaps the biggest change was the decline for crime/safety moving from third to fifth with the number of comments declining from 34 to 18.

HOW SAFE RESIDENTS FEEL IN CARY

The survey included a set of two questions that examine the respondent's perceptions of safety in Cary overall and around public places in Town. The respondents were first asked how safe they feel in the Town of Cary overall. A 9-point scale that ranged from extremely unsafe (1) to extremely safe (9) was utilized. The results indicate the respondents perceived a very high level of safety in the Town overall (Table 37). The mean was 8.22 with an impressive 97.7% responding on the "safe" side (above 5) of the scale, including 48.6% who answered they felt "extremely safe." There were no responses on the "unsafe" side

of the scale (Figure 9). The mean increased from 8.06 in 2016, and the increase was statistically significant. This is tied for the third highest mean earned to date and this increase breaks a three-year decline for feeling safe in Cary overall.

Figure 9. Safe in Cary Overall

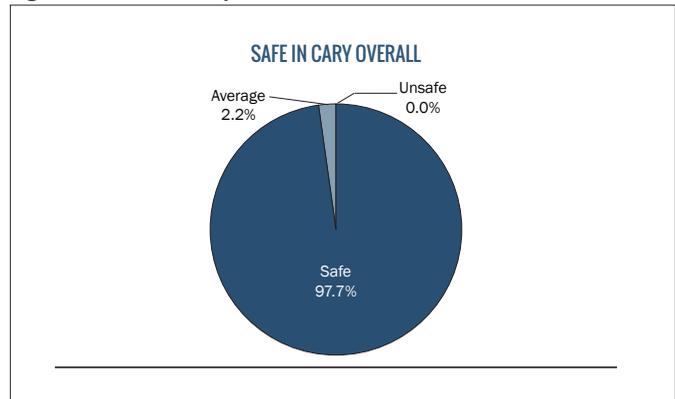


Table 37. How Safe Do You Feel in Cary Overall

YEAR	MEAN	GRADE
18	8.22*	97.7
16	8.06	96.0
14	8.15	96.8
12	8.22	98.7
10	8.29	98.7
08	8.09	98.2
06	8.10	97.5
04	8.23	97.5
02	7.99	94.8
00	7.93	97.5

The respondents were asked about how safe they feel in public places around Cary. This would include such activities as shopping, eating out or going to the movies (Table 38). This year, the mean was 8.19 with 97.8% responding on the "safe" side of the scale, including 48.5% in the "extremely safe" category. There were only 1.0% on the "unsafe" side of the scale (Figure 10). The mean has increased from 7.89 in 2016, and this level of increase was statistically significant. In addition, the mean this year is tied for the highest mean earned for safe in public places.

Figure 10. Safe in Public Places

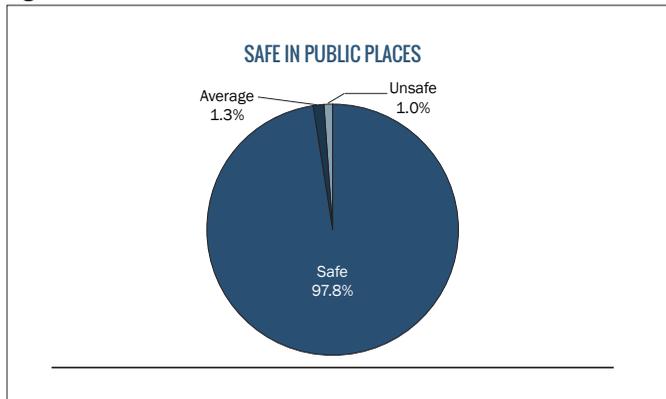


Table 38. How Safe Do You Feel in Public Places Around Cary (Shopping, Out to Eat, Movies)

YEAR	MEAN	GRADE
18	8.19*	97.8
16	7.89	93.5
14	7.87	94.7
12	8.19	99.0
10	8.18	97.3
08	8.04	97.8
06	7.90	96.1

In summary, the respondents felt very safe in Cary overall and in public places around Cary. This coincides with the decline in crime/safety when respondents were asked the most important issue facing Cary. See Appendix B for selected safe in Cary overall and safe in public places around Cary crosstabulations (B285-B298).

Table 37. How Safe Do You Feel in Cary Overall

YEAR	MEAN	EXTREMELY UNSAFE 1	2	3	4	AVERAGE 5	6	7	8	EXTREMELY SAFE 9	GRADE
18	8.22*	0.0	0.0	0.0	0.0	2.2	3.0	14.2	31.9	48.6	97.7
16	8.06	0.5	0.0	0.3	0.3	3.0	5.0	14.8	31.1	45.1	96.0
14	8.15	0.3	0.0	0.5	0.0	2.5	2.0	12.6	39.2	43.0	96.8
12	8.22	0.0	0.0	0.3	0.3	0.8	2.5	15.9	32.7	47.6	98.7
10	8.29	0.0	0.0	0.0	0.0	1.2	0.7	12.0	39.4	46.6	98.7
08	8.09	0.0	0.2	0.0	0.2	1.2	1.7	19.5	38.5	38.5	98.2
06	8.10	0.0	0.0	0.0	0.5	2.0	2.2	17.3	38.6	39.4	97.5
04	8.23	0.0	0.0	0.2	0.2	2.0	2.2	12.2	34.0	49.1	97.5
02	7.99	0.0	0.2	0.2	0.0	4.7	2.7	17.0	37.3	37.8	94.8
00	7.93	0.3	0.0	0.0	0.3	2.0	4.0	22.5	39.0	32.0	97.5
98	7.55	0.0	0.0	1.0	0.8	2.5	8.8	30.7	37.5	18.6	95.6

Table 38. How Safe Do You Feel in Public Places Around Cary (Shopping, Out to Eat, Movies)

YEAR	MEAN	EXTREMELY UNSAFE 1	2	3	4	AVERAGE 5	6	7	8	EXTREMELY SAFE 9	GRADE
18	8.19*	0.0	0.0	0.5	0.5	1.3	3.0	15.8	30.5	48.5	97.8
16	7.89	0.5	0.0	0.0	0.3	5.8	6.8	16.4	29.2	41.1	93.5
14	7.87	0.0	0.3	0.5	0.3	4.3	5.3	19.6	34.9	34.9	94.7
12	8.19	0.0	0.0	0.3	0.3	0.5	2.5	17.1	34.3	45.1	99.0
10	8.18	0.0	0.0	0.0	0.2	2.5	1.0	17.0	34.4	44.9	97.3
08	8.04	0.0	0.2	0.0	0.2	1.7	2.2	20.5	38.3	36.8	97.8
06	7.90	0.0	0.3	0.3	0.5	3.0	4.8	21.5	35.5	34.3	96.1



INFORMATION SOURCES

INFORMATION SOURCES

The survey examined the respondent’s usage of 21 information sources that Cary employs to communicate with its citizens. A 9-point scale was used that ranged from never use (1) to frequently use (9). Table 39 indicates the most frequently used information sources this year (in order) were word-of-mouth (6.34), Cary’s website (5.51), BUD (4.95), television (3.71), Facebook (3.48), the Cary Citizen website (3.22), Raleigh News & Observer (3.14) and Parks and Recreation brochure (3.03). These were the only information sources with a mean above 3.00.

The lesser used information sources with means between 2.00 and 3.00 were Nextdoor (2.92), radio (2.75), Cary email list services (2.67) and homeowners’ association (2.43). The least used sources of those examined were Snapchat (1.31), Block Leader Program (1.37) and LinkedIn (1.45).

There were changes within the usage of the top ten information sources from 2016 (Table 40). While the top information source remained word-of-mouth, Cary’s website moved from 3rd to 2nd this year as BUD fell (2nd to 3rd). Information sources moving up more than one place in the ratings were Facebook (9th to 5th), Parks and Recreation Brochure (11th to 8th), Nextdoor (16th to 9th), Twitter (17th to 15th), Independent Weekly (18th to 16th) and Instagram (20th to 17th). The sources falling more than two places were radio (8th to 10th), Cary TV Channel 11 (12th to 14th), LinkedIn (14th to 19th) and Block Leader Program (15th to 20th). The trend continues that traditional media sources of television, radio and newspaper continue to show a decline while social and online media gain importance.

Of the new information sources included this year, Triangle Business Journal ranked the highest at 13th, while Snapchat finished last or 21st. Tables 40-49 show all the information sources’ usage in previous years. See Appendix B for selected information sources crosstabulations (B299-B305).

Table 39. Most Used Information Sources in 2018 (In Order of Usage)

INFO SOURCE	MEAN	% ABOVE 5
Word-of-Mouth	6.34	63.0
Cary’s Website	5.51	52.9
BUD	4.95	49.5
Television	3.71	27.3
Facebook	3.48	27.4
Cary Citizen Website	3.22	25.4
Raleigh News & Observer	3.14	22.5
Parks & Rec. Brochure	3.03	19.8
Nextdoor	2.92	24.9
Radio	2.75	12.2
Cary Email List Services	2.67	17.9
Homeowners’ Association	2.43	12.8
Triangle Business Journal	1.84	5.1
Cary TV Channel 11	1.79	8.3
Twitter	1.72	9.2
Independent Weekly	1.67	2.6
Instagram	1.61	5.6
YouTube	1.60	5.3
LinkedIn	1.45	2.6
Block Leader Program	1.37	1.8
Snapchat	1.31	2.6

Table 40. Most Used Information Sources in 2016 (In Order of Usage)

INFO SOURCE	MEAN	% ABOVE 5
Word-of-Mouth	6.63	68.7
BUD	5.30	54.9
Cary's Website	5.27	51.4
Cary News	4.54	41.3
Television	4.18	33.6
Raleigh News & Observer	3.94	34.1
Cary Citizen Website	3.54	30.1
Radio	3.10	21.0
Facebook	2.93	19.5
Cary Email List Services	2.67	17.2
Parks & Rec. Brochure	2.42	12.4
Cary TV Channel 11	2.34	12.5
Homeowners' Association	2.28	9.9
LinkedIn	1.87	8.4
Block Leader Program	1.80	5.8
Nextdoor	1.80	8.6
Twitter	1.74	6.1
Independent Weekly	1.66	4.6
YouTube	1.59	4.6
Instagram	1.57	5.6

Table 41. Most Used Information Sources in 2014 (In Order of Usage)

INFO SOURCE	MEAN	% ABOVE 5
Word-of-Mouth	6.14	59.8
Cary News	5.58	58.2
Television	5.08	47.4
BUD	4.78	46.3
Raleigh News & Observer	4.70	44.5
Cary's Website	4.03	31.8
Radio	3.40	22.9
Parks & Rec. Brochure	3.07	21.1
Cary Citizen Website	2.40	13.8
Cary TV Channel 11	2.32	12.6
Homeowners' Association	2.31	10.6
Facebook	2.24	13.6
Cary Email List Services	2.10	11.9
Independent Weekly	1.95	6.6
Block Leader Program	1.71	5.3
YouTube	1.58	6.3
Twitter	1.42	4.3

Table 42. Most Used Information Sources in 2012 (In Order of Usage)

INFO SOURCE	MEAN	% ABOVE 5
Cary News	5.97	61.3
Word-of-Mouth	5.67	51.5
BUD	5.59	57.2
Television	5.43	48.2
Raleigh News & Observer	5.03	48.7
Cary's Website	5.02	46.9
Radio	3.69	21.5
Parks & Rec. Brochure	3.38	21.7
Cary Email List Services	2.90	19.3
Cary TV Channel 11	2.46	11.3
Cary Citizen Website	2.44	15.0
Homeowners' Association	2.40	13.2
Independent Weekly	1.77	4.9
Block Leader Program	1.49	3.4
Twitter	1.45	4.1

Table 43. Most Used Information Sources in 2010 (In Order of Usage)

INFO SOURCE	MEAN	% ABOVE 5
Cary News	5.62	57.6
Word-of-Mouth	5.57	54.8
Raleigh News & Observer	5.54	55.0
BUD	5.47	56.4
Television	5.23	51.4
Cary's Website	4.56	40.9
Radio	3.28	17.3
Parks & Rec. Brochure	3.12	23.4
Cary TV Channel 11	3.12	19.9
Cary Email List Services	2.68	18.6
Homeowners' Association	1.88	7.1
Independent Weekly	1.84	6.0
Block Leader Program	1.37	2.4

Table 44. Most Used Information Sources in 2008 (In Order of Usage)

INFO SOURCE	MEAN	% ABOVE 5
Raleigh News & Observer	6.41	67.1
Television	5.89	59.7
Word-Of-Mouth	5.63	53.6
Cary News	5.33	50.9
BUD	5.02	45.7
Radio	4.09	31.6
Cary's Website	3.96	30.2
Parks & Rec. Brochure	3.17	21.4
Cary TV Channel 11	2.67	12.1
Internet Email with Cary	2.40	14.7
Blogs/Msg. Boards/ Social Media	1.89	5.1
Independent Weekly	1.87	5.1
24-Hr. Phone Service	1.46	2.1
Block Leader Program	1.37	2.5

Table 45. Most Used Information Sources in 2006 (In Order of Usage)

INFO SOURCE	MEAN	% ABOVE 5
Raleigh News & Observer	6.10	59.3
Television	5.78	58.6
Cary News	5.40	49.5
Word-of-Mouth	5.27	47.7
BUD	5.19	51.4
Radio	4.53	38.2
Cary's Website	4.07	31.9
Parks & Rec. Brochure	3.75	31.2
Direct Mail	3.70	30.4
Cary TV Channel 11	3.06	17.1
Internet Email with Cary	2.73	17.9
Independent Weekly	2.72	17.7
CaryNow.com	2.55	16.3
24-Hr. Phone Service	1.79	6.2
Block Leader Program	1.55	5.5

Table 46. Most Used Information Sources in 2004 (In Order of Usage)

INFO SOURCE	MEAN	% ABOVE 5
Raleigh News & Observer	6.54	66.8
Television	6.49	64.0
Word-Of-Mouth	5.67	55.8
Radio	5.15	44.3
BUD	5.07	48.3
Cary News	4.64	41.9
Parks & Rec. Brochure	3.62	27.5
Internet Email with Cary	3.53	29.1
Cary's Website	3.52	27.9
Cary TV Channel 11	3.37	24.3
Direct Mail	3.19	20.6
24-Hr. Phone Service	1.93	7.5
Block Leader Program	1.59	4.5

Table 47. Most Used Information Sources in 2002 (In Order of Usage)

INFO SOURCE	MEAN	% ABOVE 5
Raleigh News & Observer	6.47	65.2
Television	6.03	58.6
Word-of-Mouth	5.29	47.2
BUD	5.08	47.6
Radio	4.96	43.4
Cary News	4.56	39.9
Direct Mail	3.87	27.3
Parks & Rec. Brochure	3.78	29.1
Internet Email with Cary	3.06	21.4
Cary TV Channel 11	2.96	15.4
Cary's Website	2.98	17.7
24-Hr. Phone Service	1.94	8.4
Block Leader Program	1.59	5.4

Table 48. Most Used Information Sources in 2000 (In Order of Usage)

INFO SOURCE	MEAN	% ABOVE 5
Raleigh News & Observer	6.87	71.4
Television	6.59	69.0
Water and Sewer Bills	5.73	55.6
Word-of-Mouth	5.54	48.4
Radio	5.36	49.4
Cary News	4.78	43.9
Direct Mail	4.64	40.6
Internet Email with Cary	2.78	20.8
Cary TV Channel 11	2.73	15.4
Cary's Website	2.30	11.9
24-Hr. Phone Service	1.91	8.5
Block Leader Program	1.66	5.8

Table 49. Most Used Information Sources in 1998 (In Order of Usage)

INFO SOURCE	MEAN	% ABOVE 5
Raleigh News & Observer	6.70	70.1
Television	6.16	62.9
Word-of-Mouth	5.33	41.5
Cary News	5.15	48.1
Water and Sewer Bills	5.06	48.6
Radio	4.92	43.5
Direct Mail	4.08	32.7
Internet Email with Cary	2.06	10.4
24-Hr. Phone Service	1.99	8.4
Cary TV Channel 11	1.92	6.4
Block Leader Program	1.59	5.3
Cary's Website	1.58	4.9

The survey also examined the respondent’s potential usage of four social media sources to communicate with citizens (Table 50). The new social media sources examined included podcasts, Pinterest, Reddit and SpokeHub. It would appear that podcasts (1.98) and Pinterest (1.86) have the most potential as an information source. However, the percentages on the above 5 side of the scale are low for all these social media sources. The highest was for Pinterest at 9.2% and podcasts at 6.1%. There would be more limited use of Reddit and SpokeHub. Tables 51-54 show the new media sources examined from previous years. See Appendix B for selected social media sources crosstabulations (B306-B312).

Table 50. Potential Use of Social Media Sources if Cary Used Them to Communicate with Citizens in 2018 (In Order of Usage)

INFO SOURCES	MEAN	% ABOVE 5
Podcasts	1.98	6.1
Pinterest	1.86	9.2
Reddit	1.60	3.7
SpokeHub	1.39	1.3

Table 51. Potential Use of Social Media Sources if Cary Used Them to Communicate with Citizens in 2016 (In Order of Usage)

INFO SOURCES	MEAN	% ABOVE 5
Pinterest	2.12	12.2
Snapchat	1.90	9.6
Reddit	1.68	5.6
Tumblr	1.63	6.5

Table 52. Potential Use of Social Media Sources if Cary Used Them to Communicate with Citizens in 2014 (In Order of Usage)

INFO SOURCES	MEAN	% ABOVE 5
Google Plus	2.31	14.2
Instagram	1.92	9.3
Tumblr	1.42	3.3
Nextdoor	1.41	3.4

Table 53. Potential Use of Social Media Sources if Cary Used Them to Communicate with Citizens in 2012 (In Order of Usage)

INFO SOURCES	MEAN	% ABOVE 5
Facebook	3.19	23.7
YouTube	2.06	10.5
Google Plus	1.78	8.7
LinkedIn	1.46	4.3
Flickr	1.32	2.9
Ustream	1.25	2.9

Table 54. Potential Use of Social Media Sources if Cary Used Them to Communicate with Citizens in 2010 (In Order of Usage)

INFO SOURCES	MEAN	% ABOVE 5
Facebook	2.54	16.6
YouTube	1.78	6.1
Twitter	1.69	8.1
LinkedIn	1.54	4.9
MySpace	1.48	4.4
Flickr	1.39	2.8

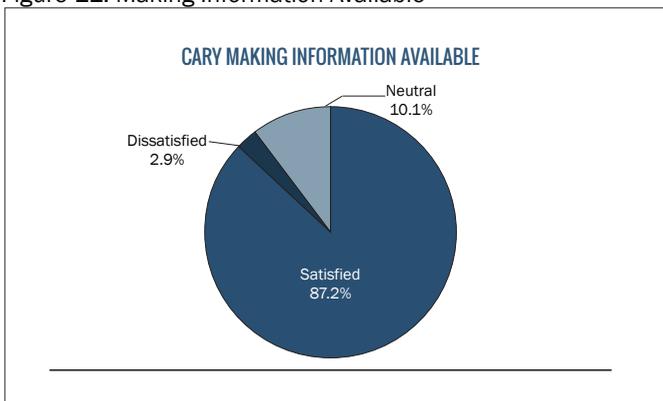
CARY'S EFFORTS AT MAKING INFORMATION AVAILABLE AND PARTICIPATE IN DECISIONS

A set of two questions examined information dissemination and opportunities for involvement in decision making. The respondents were first asked about Cary making information available to them concerning Town services, projects, issues and programs using a 9-point rating scale ranging from very dissatisfied (1) to very satisfied (9). Table 55 indicates the respondents felt very satisfied about the matters that affect them. The mean was 7.49 with 87.2% on the "satisfied" side of the scale (above 5) versus only 2.9% on the "dissatisfied" side (Figure 11). The mean has increased from 7.33 in 2016. Though not statistically significant, it represents the highest mean earned to date. Note the "satisfied" percentages grew from 83.6% to 87.2% this year, while the "dissatisfied" percentages fell slightly from 3.0% to 2.9%. The respondent's comments when deciding on their rating are shown in Appendix K. There were 22 total comments and five comments focused on the respondent's general perception of not feeling very well informed. There were also three comments for unaware of the information being available.

Table 55. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs

YEAR	MEAN	% ABOVE 5
18	7.49	87.2
16	7.33	83.6
14	7.07	78.2
12	7.33	80.4
10	6.95	75.4
08	6.87	77.8
06	6.63	74.0
04	7.15	80.0
02	6.27	63.1

Figure 11. Making Information Available



The respondents were then asked to rate their satisfaction with the opportunities the Town gives them to participate in the decision-making process. The same 9-point satisfaction rating scale was used. Table 56 shows a mean of 6.98 this year with 71.4% on the "satisfied" side of the scale and only 3.9% on the "dissatisfied" side (Figure 12). The mean has increased from 6.67 in 2016, and this increase was statistically significant. This year's mean is the second highest earned to date. Driving the mean increase was the reduction on the "dissatisfied" side from 6.2% in 2016 to 3.9% this year. Appendix L shows the respondent's comments when deciding on their rating. There were 26 total comments given by the respondents. The most frequent comment was the respondent was unaware of the opportunities (14 comments). There were also four comments for the Town already made up its mind/will not listen to citizens. See Appendix B for selected Cary's efforts at making information available and opportunities to participate in decision making crosstabulations (B313-B330).

Figure 12. Opportunities to Participate in Decision Making

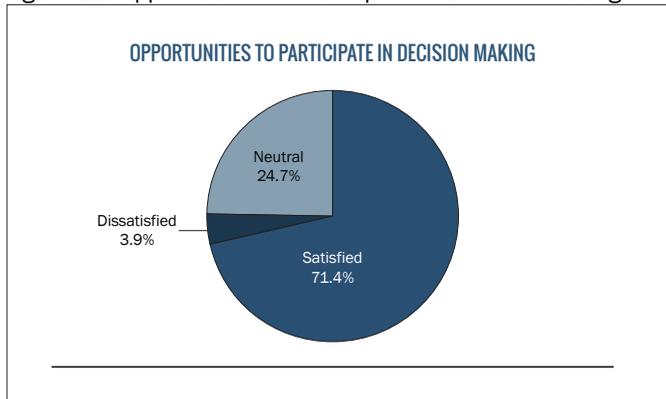


Table 56. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process

YEAR	MEAN	% ABOVE 5
18	6.98*	71.4
16	6.67	69.2
14	6.56	65.0
12	7.01	75.4
10	6.68	67.1
08	6.36	66.4
06	6.19	64.5
04	6.62	69.0
02	5.92	56.6

Table 39. Most Used Information Sources in 2018 (In Order of Usage)

INFO SOURCE	MEAN	NEVER USE 1	2	3	4	5	6	7	8	FREQUENTLY USE 9	% ABOVE 5
Word-of-Mouth	6.34	2.5	4.1	5.3	6.6	18.5	9.1	18.8	13.5	21.6	63.0
Cary's Website	5.51	13.9	7.8	8.8	6.1	10.6	7.6	10.9	12.9	21.5	52.9
BUD	4.95	29.5	2.8	5.9	2.8	9.4	7.6	14.2	11.2	16.5	49.5
Television	3.71	36.9	9.8	10.1	6.3	9.6	7.1	4.8	4.0	11.4	27.3
Facebook	3.48	54.6	2.0	3.6	2.8	9.6	4.1	4.3	6.6	12.4	27.4
Cary Citizen Website	3.22	55.8	5.1	5.3	2.0	6.3	4.1	5.3	5.8	10.2	25.4
Raleigh News & Observer	3.14	54.8	5.6	4.3	3.3	9.6	3.5	7.6	2.8	8.6	22.5
Parks & Rec. Brochure	3.03	52.3	7.4	6.3	4.6	9.6	4.8	4.6	3.8	6.6	19.8
Nextdoor	2.92	65.2	2.0	2.8	1.5	3.6	3.3	8.1	6.9	6.6	24.9
Radio	2.75	45.3	14.2	13.2	7.1	8.1	3.5	2.3	1.3	5.1	12.2
Cary Email List Services	2.67	64.6	5.1	5.1	2.8	4.6	2.3	4.1	2.3	9.2	17.9
Homeowners' Association	2.43	65.4	4.8	7.1	2.8	7.1	1.3	4.1	3.1	4.3	12.8
Triangle Business Journal	1.84	78.6	0.8	4.8	2.8	7.9	0.8	1.5	1.8	1.0	5.1
Cary TV Channel 11	1.79	81.7	3.0	2.5	1.0	3.3	2.0	2.5	1.5	2.3	8.3
Twitter	1.72	85.7	1.8	1.5	0.3	1.5	2.6	1.8	2.0	2.8	9.2
Independent Weekly	1.67	77.4	5.8	5.6	2.5	6.1	0.3	1.0	0.0	1.3	2.6
Instagram	1.61	86.3	1.5	1.3	1.5	3.8	1.0	1.3	2.3	1.0	5.6
YouTube	1.60	86.5	0.8	2.5	0.8	4.1	1.3	0.5	2.5	1.0	5.3
LinkedIn	1.45	87.8	1.0	3.6	1.3	3.8	0.5	0.3	0.8	1.0	2.6
Block Leader Program	1.37	89.8	0.8	2.0	1.5	4.1	1.0	0.0	0.3	0.5	1.8
Snapchat	1.31	92.4	0.5	1.8	0.5	2.3	0.8	0.5	1.3	0.0	2.6

Table 40. Most Used Information Sources in 2016 (In Order of Usage)

INFO SOURCE	MEAN	NEVER USE 1	2	3	4	5	6	7	8	FREQUENTLY USE 9	% ABOVE 5
Word-of-Mouth	6.63	2.3	2.3	4.3	5.6	17.0	12.2	17.7	9.9	28.9	68.7
BUD	5.30	29.6	3.3	3.8	3.0	5.5	6.0	12.3	8.8	27.8	54.9
Cary's Website	5.27	25.6	5.0	5.5	5.5	7.0	5.3	9.8	9.0	27.3	51.4
Cary News	4.54	38.3	1.8	4.5	4.5	9.5	3.8	9.5	8.5	19.5	41.3
Television	4.18	33.9	8.3	9.3	5.0	9.8	3.8	8.0	5.0	16.8	33.6
Raleigh News & Observer	3.94	49.2	2.0	3.3	2.3	9.0	2.0	8.0	9.3	14.8	34.1
Cary Citizen Website	3.54	55.0	2.6	4.3	1.8	6.1	4.6	5.6	3.8	16.1	30.1
Radio	3.10	48.4	14.9	4.6	3.5	7.6	3.3	5.1	3.5	9.1	21.0
Facebook	2.93	60.8	2.0	3.5	3.0	11.1	4.5	5.5	2.0	7.5	19.5
Cary Email List Services	2.67	71.6	0.8	1.8	1.5	7.1	0.3	2.5	2.0	12.4	17.2
Parks & Rec. Brochure	2.42	66.1	5.0	4.3	3.0	9.3	1.8	4.3	3.0	3.3	12.4
Cary TV Channel 11	2.34	67.4	8.7	4.9	2.6	3.8	1.8	1.0	1.0	8.7	12.5
Homeowners' Association	2.28	66.9	4.5	4.8	3.8	10.1	3.0	3.3	1.3	2.3	9.9
LinkedIn	1.87	83.8	0.8	1.0	0.0	6.1	1.3	1.0	1.0	5.1	8.4
Block Leader Program	1.80	81.3	2.8	1.0	0.8	8.3	1.0	1.5	0.5	2.8	5.8
Nextdoor	1.80	84.9	0.5	1.3	0.0	4.8	2.3	1.8	0.5	4.0	8.6
Twitter	1.74	83.5	1.8	1.3	0.8	6.6	2.0	1.0	0.3	2.8	6.1
Independent Weekly	1.66	79.8	4.8	4.8	1.3	4.8	1.8	1.0	0.8	1.0	4.6
YouTube	1.59	85.9	0.8	3.5	0.5	4.8	1.0	1.3	0.0	2.3	4.6
Instagram	1.57	88.4	0.8	0.5	0.3	4.5	1.8	1.3	0.0	2.5	5.6

Table 41. Most Used Information Sources in 2014 (In Order of Usage)

INFO SOURCE	MEAN	NEVER USE 1	2	3	4	5	6	7	8	FREQUENTLY USE 9	% ABOVE 5
Word-of-Mouth	6.14	5.5	1.3	6.5	10.6	16.4	10.1	15.9	13.6	20.2	59.8
Cary News	5.58	27.8	3.0	3.0	2.0	6.0	5.3	10.5	9.8	32.6	58.2
Television	5.08	17.5	13.3	8.5	3.5	9.8	6.3	12.0	8.5	20.6	47.4
BUD	4.78	32.6	5.0	3.0	4.5	8.5	7.5	9.5	9.5	19.8	46.3
Raleigh News & Observer	4.70	39.1	3.0	3.8	3.0	6.8	2.8	7.8	7.8	26.1	44.5
Cary's Website	4.03	32.6	9.3	8.5	7.5	10.3	6.0	8.3	7.0	10.5	31.8
Radio	3.40	39.2	17.1	8.3	4.3	8.3	2.0	7.3	2.0	11.6	22.9
Parks & Rec. Brochure	3.07	51.4	10.0	7.0	2.0	8.5	4.3	5.0	3.3	8.5	21.1
Cary Citizen Website	2.40	65.8	7.5	3.3	2.3	7.3	4.5	3.0	1.0	5.3	13.8
Cary TV Channel 11	2.32	65.1	10.1	5.3	2.0	5.0	2.5	3.5	0.8	5.8	12.6
Homeowners' Association	2.31	62.7	13.0	4.8	2.8	6.3	1.0	2.0	1.8	5.8	10.6
Facebook	2.24	75.2	3.5	2.3	2.3	3.3	2.5	1.3	1.8	8.0	13.6
Cary Email List Services	2.10	76.6	3.5	3.3	0.5	4.3	2.0	2.8	1.8	5.3	11.9
Independent Weekly	1.95	68.1	13.1	5.5	1.8	5.0	1.0	2.0	0.3	3.3	6.6
Block Leader Program	1.71	79.3	6.8	3.0	1.3	4.3	0.5	1.5	0.3	3.0	5.3
YouTube	1.58	89.2	0.8	0.8	0.8	2.3	1.3	0.5	0.5	4.0	6.3
Twitter	1.42	92.0	0.8	0.0	1.0	2.0	0.5	0.5	1.3	2.0	4.3

Table 42. Most Used Information Sources in 2012 (In Order of Usage)

INFO SOURCE	MEAN	NEVER USE 1	2	3	4	5	6	7	8	FREQUENTLY USE 9	% ABOVE 5
Cary News	5.97	19.6	5.5	3.0	3.0	7.5	6.0	7.8	11.1	36.4	61.3
Word-of-Mouth	5.67	6.6	4.6	8.9	6.1	22.3	15.2	11.4	7.1	17.8	51.5
BUD	5.59	24.9	2.8	5.0	3.0	7.1	6.8	7.3	13.6	29.5	57.2
Television	5.43	10.4	9.8	9.6	7.8	14.1	5.8	13.4	7.8	21.2	48.2
Raleigh News & Observer	5.03	30.7	5.0	5.3	3.8	6.5	4.3	8.5	9.8	26.1	48.7
Cary's Website	5.02	24.7	6.8	7.3	5.0	9.3	6.5	10.1	7.1	23.2	46.9
Radio	3.69	25.6	16.2	11.4	10.4	14.9	5.3	6.8	3.3	6.1	21.5
Parks & Rec. Brochure	3.38	41.4	7.3	10.6	6.8	12.1	4.0	8.3	4.3	5.1	21.7
Cary Email List Services	2.90	59.1	6.6	5.6	3.5	6.1	2.3	2.8	3.3	10.9	19.3
Cary TV Channel 11	2.46	54.2	15.7	7.8	3.8	7.1	3.0	3.0	1.5	3.8	11.3
Cary Citizen Website	2.44	68.9	4.8	4.3	1.8	5.1	2.0	4.3	1.3	7.4	15.0
Homeowners' Association	2.40	65.7	5.8	5.8	3.0	6.6	3.8	2.8	1.0	5.6	13.2
Independent Weekly	1.77	75.7	6.3	6.1	3.0	4.1	1.3	0.8	0.3	2.5	4.9
Block Leader Program	1.49	84.3	4.8	3.3	1.3	3.0	0.5	1.3	0.3	1.3	3.4
Twitter	1.45	90.2	1.3	0.8	1.0	2.8	0.8	1.0	0.3	2.0	4.1

Table 43. Most Used Information Sources in 2010 (In Order of Usage)

INFO SOURCE	MEAN	NEVER USE 1	2	3	4	5	6	7	8	FREQUENTLY USE 9	% ABOVE 5
Cary News	5.62	19.6	4.5	5.8	3.0	9.5	7.8	13.1	12.3	24.4	57.6
Word-of-Mouth	5.57	9.4	3.8	7.7	9.4	14.8	14.5	16.6	12.0	11.7	54.8
Raleigh News & Observer	5.54	22.5	3.8	5.5	3.3	10.0	5.5	11.0	12.0	26.5	55.0
BUD	5.47	24.4	2.0	5.5	2.3	9.3	7.8	12.1	13.6	22.9	56.4
Television	5.23	12.1	4.5	10.1	8.8	13.1	18.3	15.3	6.5	11.3	51.4
Cary's Website	4.56	26.8	7.0	6.3	5.5	13.5	11.8	8.3	9.5	11.3	40.9
Radio	3.28	28.4	21.1	12.6	11.3	9.3	5.3	5.0	2.0	5.0	17.3
Parks & Rec. Brochure	3.12	51.6	7.8	6.5	5.0	5.8	4.8	6.8	5.5	6.3	23.4
Cary TV Channel 11	3.12	45.8	10.3	7.8	6.8	9.3	4.0	7.6	4.0	4.3	19.9
Cary Email List Services	2.68	62.9	6.5	3.5	2.0	6.5	5.5	2.5	4.3	6.3	18.6
Homeowners' Association	1.88	75.9	6.5	4.0	1.0	5.5	1.3	1.8	1.0	3.0	7.1
Independent Weekly	1.84	74.4	7.5	4.5	3.5	4.0	1.0	1.5	1.0	2.5	6.0
Block Leader Program	1.37	86.9	4.3	2.3	1.8	2.5	1.3	0.5	0.3	0.3	2.4

Table 44. Most Used Information Sources in 2008 (In Order of Usage)

INFO SOURCE	MEAN	NEVER USE 1	2	3	4	5	6	7	8	FREQUENTLY USE 9	% ABOVE 5
Raleigh News & Observer	6.41	14.2	3.5	3.0	1.7	10.4	5.7	12.4	10.7	38.3	67.1
Television	5.89	13.2	3.0	7.0	5.7	11.4	11.9	11.2	10.7	25.9	59.7
Word-of-Mouth	5.63	7.3	4.8	6.5	6.3	21.6	15.0	16.8	10.3	11.5	53.6
Cary News	5.33	23.1	5.2	4.2	3.5	12.9	6.7	11.9	7.2	25.1	50.9
BUD	5.02	21.9	7.0	5.5	7.2	12.7	8.5	11.9	5.2	20.1	45.7
Radio	4.09	24.1	14.4	12.4	5.2	12.2	6.0	12.4	5.2	8.0	31.6
Cary's Website	3.96	28.3	10.2	9.7	7.2	14.4	10.4	9.4	5.2	5.2	30.2
Parks & Rec. Brochure	3.17	48.8	6.2	8.0	4.2	11.4	4.2	7.7	6.5	3.0	21.4
Cary TV Channel 11	2.67	51.1	10.4	10.4	6.5	9.4	3.2	3.0	3.2	2.7	12.1
Internet Email with Cary	2.40	63.7	7.5	5.5	2.0	6.7	5.2	5.5	2.0	2.0	14.7
Blogs/Msg. Boards/Social Media	1.89	70.9	8.5	6.8	2.8	6.0	0.8	1.3	1.0	2.0	5.1
Independent Weekly	1.87	71.3	7.5	6.2	4.0	5.7	1.2	2.7	0.2	1.0	5.1
24-Hr. Phone Service	1.46	82.0	8.2	2.7	1.5	3.2	0.2	0.7	0.7	0.5	2.1
Block Leader Program	1.37	87.3	5.0	1.5	1.3	2.5	1.0	1.0	0.0	0.5	2.5

Table 45. Most Used Information Sources in 2006 (In Order of Usage)

INFO SOURCE	MEAN	NEVER USE 1	2	3	4	5	6	7	8	FREQUENTLY USE 9	% ABOVE 5
Raleigh News & Observer	6.10	13.1	4.1	7.5	3.9	12.1	5.9	7.7	10.1	35.6	59.3
Television	5.78	12.6	8.3	4.8	3.0	12.8	10.1	12.8	12.3	23.4	58.6
Cary News	5.40	17.9	5.9	6.4	4.9	15.6	8.2	9.0	7.7	24.6	49.5
Word-of-Mouth	5.27	9.0	10.0	7.7	6.4	19.2	11.3	15.1	12.1	9.2	47.7
BUD	5.19	23.8	5.3	4.8	5.9	8.8	7.8	12.8	10.7	20.1	51.4
Radio	4.53	20.4	13.4	10.2	7.9	9.9	8.6	8.4	7.1	14.1	38.2
Cary's Website	4.07	28.7	9.8	11.4	7.0	11.1	7.2	9.0	7.2	8.5	31.9
Parks & Rec. Brochure	3.75	43.0	6.3	7.2	2.9	9.5	4.3	11.5	5.7	9.7	31.2
Direct Mail	3.70	41.5	9.4	6.3	4.5	8.0	7.1	6.8	6.0	10.5	30.4
Cary TV Channel 11	3.06	46.1	10.1	9.0	4.1	13.7	3.9	4.9	3.9	4.4	17.1
Internet Email with Cary	2.73	58.5	7.8	6.7	2.7	6.5	3.8	5.4	2.2	6.5	17.9
Independent Weekly	2.72	54.7	12.1	5.4	3.9	6.0	3.6	6.9	5.1	2.1	17.7
CaryNow.com	2.55	64.6	4.7	6.6	2.5	5.3	2.5	5.0	5.0	3.8	16.3
24-Hr. Phone Service	1.79	77.7	4.8	3.7	3.1	4.5	1.4	2.0	1.7	1.1	6.2
Block Leader Program	1.55	83.4	5.2	2.4	1.7	1.7	2.8	1.0	1.0	0.7	5.5

Table 46. Most Used Information Sources in 2004 (In Order of Usage)

INFO SOURCE	MEAN	NEVER USE 1	2	3	4	5	6	7	8	FREQUENTLY USE 9	% ABOVE 5
Raleigh News & Observer	6.54	11.8	5.7	3.2	2.2	10.3	5.7	7.4	8.1	45.6	66.8
Television	6.49	6.9	5.0	6.2	4.7	13.2	7.2	8.4	8.4	40.0	64.0
Word-of-Mouth	5.67	9.8	4.5	6.0	6.8	17.3	14.0	15.0	13.0	13.8	55.8
Radio	5.15	19.0	8.5	9.0	6.5	12.7	5.0	8.7	4.2	26.4	44.3
BUD	5.07	24.9	8.0	6.0	4.5	8.3	3.5	12.1	11.1	21.6	48.3
Cary News	4.64	34.3	6.4	5.7	3.2	8.4	2.7	7.4	10.1	21.7	41.9
Parks & Rec. Brochure	3.62	43.0	7.0	6.4	4.5	11.5	4.8	9.6	4.3	8.8	27.5
Internet Email with Cary	3.53	50.4	5.8	4.3	4.8	5.6	5.1	5.3	4.8	13.9	29.1
Cary's Website	3.52	42.9	7.7	9.5	3.7	8.2	6.7	7.5	7.0	6.7	27.9
Cary TV Channel 11	3.37	41.3	11.3	10.3	4.9	7.9	5.6	6.9	5.6	6.2	24.3
Direct Mail	3.19	50.1	6.0	5.5	5.2	12.5	3.9	6.5	3.7	6.5	20.6
24-Hr. Phone Service	1.93	74.0	6.3	3.9	4.2	3.9	1.0	3.1	0.8	2.6	7.5
Block Leader Program	1.59	82.3	4.3	3.9	1.3	3.6	1.6	1.3	0.3	1.3	4.5

Table 47. Most Used Information Sources in 2002 (In Order of Usage)

INFO SOURCE	MEAN	NEVER USE 1	2	3	4	5	6	7	8	FREQUENTLY USE 9	% ABOVE 5
Raleigh News & Observer	6.47	12.8	2.2	4.0	2.5	13.3	5.2	10.9	8.1	41.0	65.2
Television	6.03	12.4	5.7	4.2	3.7	15.4	6.0	13.4	8.2	31.0	58.6
Word-of-Mouth	5.29	10.2	6.0	9.0	8.2	19.4	11.2	16.9	8.2	10.9	47.2
BUD	5.08	25.1	3.2	6.5	5.5	12.2	8.5	10.0	8.5	20.6	47.6
Radio	4.96	22.3	8.5	4.5	7.8	13.8	5.5	11.8	6.3	19.8	43.4
Cary News	4.56	34.0	6.7	6.7	2.0	10.8	4.2	7.6	4.2	23.9	39.9
Direct Mail	3.87	37.0	4.8	8.6	7.6	14.7	4.8	7.6	5.3	9.6	27.3
Parks & Rec. Brochure	3.78	40.0	5.5	8.5	5.5	11.5	5.5	7.8	6.8	9.0	29.1
Internet Email with Cary	3.06	56.4	5.8	5.0	4.8	6.8	2.8	5.3	3.0	10.3	21.4
Cary TV Channel 11	2.96	46.0	10.0	11.4	7.7	9.5	2.5	4.7	4.0	4.2	15.4
Cary's Website	2.98	48.6	9.4	6.7	6.2	11.4	4.5	7.2	2.0	4.0	17.7
24-Hr. Phone Service	1.94	74.4	6.6	3.5	3.3	3.8	1.8	2.3	2.0	2.3	8.4
Block Leader Program	1.59	84.1	5.0	1.6	1.0	2.9	0.8	2.3	0.5	1.8	5.4

Table 48. Most Used Information Sources in 2000 (In Order of Usage)

INFO SOURCE	MEAN	NEVER USE 1	2	3	4	5	6	7	8	FREQUENTLY USE 9	% ABOVE 5
Raleigh News & Observer	6.87	8.6	3.3	3.8	2.8	10.1	5.3	8.6	10.9	46.6	71.4
Television	6.59	7.1	4.3	4.6	4.3	10.9	8.4	13.2	10.9	36.5	69.0
Water and Sewer Bills	5.73	16.9	4.1	4.4	3.3	15.6	6.9	12.8	11.3	24.6	55.6
Word-of-Mouth	5.54	9.0	3.6	6.4	6.7	25.9	11.8	13.8	11.0	11.8	48.4
Radio	5.36	15.7	5.3	9.9	5.3	14.2	7.1	14.2	8.6	19.5	49.4
Cary News	4.78	35.2	6.8	3.8	2.3	8.1	3.8	5.1	4.6	30.4	43.9
Direct Mail	4.64	30.4	6.5	5.2	3.1	14.1	5.5	9.7	8.1	17.3	40.6
Internet Email with Cary	2.78	67.6	3.1	2.6	2.0	3.8	2.0	3.8	5.1	9.9	20.8
Cary TV Channel 11	2.73	52.6	9.5	9.5	4.9	8.2	5.1	4.1	2.6	3.6	15.4
Cary's Website	2.30	64.1	9.9	5.9	4.1	4.1	2.3	3.3	2.5	3.8	11.9
24-Hr. Phone Service	1.91	75.6	5.4	4.9	1.0	4.6	2.8	1.5	2.1	2.1	8.5
Block Leader Program	1.66	83.8	3.8	2.7	0.8	3.0	0.5	0.8	1.3	3.2	5.8

Table 49. Most Used Information Sources in 1998 (In Order of Usage)

INFO SOURCE	MEAN	NEVER USE 1	2	3	4	5	6	7	8	FREQUENTLY USE 9	% ABOVE 5
Raleigh News & Observer	6.70	7.5	2.8	4.0	3.8	12.0	9.5	9.8	12.5	38.3	70.1
Television	6.16	9.2	4.7	3.7	5.5	13.9	9.5	14.9	13.9	24.6	62.9
Word-of-Mouth	5.33	6.0	4.2	10.7	10.0	27.6	10.7	14.2	5.2	11.4	41.5
Cary News	5.15	28.2	5.5	5.7	4.2	8.2	3.0	7.2	9.0	28.9	48.1
Water and Sewer Bills	5.06	23.1	5.8	5.3	5.3	12.0	9.3	12.3	10.5	16.5	48.6
Radio	4.92	19.9	7.5	6.7	7.7	14.7	8.0	12.9	9.2	13.4	43.5
Direct Mail	4.08	36.7	6.5	6.7	5.2	12.2	4.5	7.5	9.0	11.7	32.7
Internet Email with Cary	2.06	76.3	4.2	4.0	1.7	3.2	1.0	1.7	1.5	6.2	10.4
24-Hr. Phone Service	1.99	72.1	7.7	3.5	2.0	6.2	2.0	2.7	2.5	1.2	8.4
Cary TV Channel 11	1.92	69.9	10.7	4.7	2.5	5.7	1.2	2.5	1.2	1.5	6.4
Block Leader Program	1.59	82.3	5.3	3.3	1.0	3.0	2.5	0.5	1.3	1.0	5.3
Cary's Website	1.58	81.3	7.2	2.0	1.2	3.2	2.0	1.7	0.2	1.0	4.9

Table 50. Potential Use of Social Media Sources if Cary Used Them to Communicate with Citizens in 2018 (In Order of Usage)

INFO SOURCE	MEAN	NEVER USE 1	2	3	4	5	6	7	8	FREQUENTLY USE 9	% ABOVE 5
Podcasts	1.98	74.8	2.3	3.6	2.5	10.7	1.8	2.5	0.0	1.8	6.1
Pinterest	1.86	81.7	1.8	2.3	0.3	4.8	2.3	2.8	1.3	2.8	9.2
Reddit	1.60	85.7	1.8	1.3	1.0	6.6	0.3	0.8	0.0	2.6	3.7
SpokeHub	1.39	89.3	1.3	1.5	0.8	5.9	0.3	0.0	0.0	1.0	1.3

Table 51. Potential Use of Social Media Sources if Cary Used Them to Communicate with Citizens in 2016 (In Order of Usage)

INFO SOURCE	MEAN	NEVER USE 1	2	3	4	5	6	7	8	FREQUENTLY USE 9	% ABOVE 5
Pinterest	2.12	80.9	0.0	0.5	0.8	5.8	1.8	1.8	1.8	6.8	12.2
Snapchat	1.90	84.6	0.3	0.3	0.5	4.8	1.3	1.5	1.0	5.8	9.6
Reddit	1.68	86.9	0.3	0.8	0.3	6.3	0.8	1.0	0.0	3.8	5.6
Tumblr	1.63	88.7	0.0	0.3	0.3	4.3	1.5	1.5	0.0	3.5	6.5

Table 52. Potential Use of Social Media Sources if Cary Used Them to Communicate with Citizens in 2014 (In Order of Usage)

INFO SOURCE	MEAN	NEVER USE 1	2	3	4	5	6	7	8	FREQUENTLY USE 9	% ABOVE 5
Google Plus	2.31	73.7	3.3	2.8	2.5	3.8	1.8	1.8	3.8	6.8	14.2
Instagram	1.92	81.7	2.0	1.8	2.0	3.3	0.5	2.0	1.3	5.5	9.3
Tumblr	1.42	90.2	1.8	0.5	1.0	3.3	0.5	0.5	0.0	2.3	3.3
Nextdoor	1.41	91.5	1.0	0.5	1.0	2.8	0.0	0.3	0.3	2.8	3.4

Table 53. Potential Use of Social Media Sources if Cary Used Them to Communicate with Citizens in 2012 (In Order of Usage)

INFO SOURCE	MEAN	NEVER USE 1	2	3	4	5	6	7	8	FREQUENTLY USE 9	% ABOVE 5
Facebook	3.19	60.1	3.5	3.3	1.5	7.8	3.0	3.3	1.5	15.9	23.7
YouTube	2.06	77.9	3.6	2.5	1.0	4.6	1.3	1.3	0.8	7.1	10.5
Google Plus	1.78	85.7	2.3	1.3	0.3	1.8	0.5	1.3	0.5	6.4	8.7
LinkedIn	1.46	90.6	1.3	1.5	0.8	1.5	0.0	0.5	0.0	3.8	4.3
Flickr	1.32	92.9	1.8	0.8	0.3	1.5	0.0	0.3	0.3	2.3	2.9
Ustream	1.25	94.9	1.8	0.0	0.0	0.5	0.3	0.3	0.0	2.3	2.9

Table 54. Potential Use of Social Media Sources if Cary Used Them to Communicate with Citizens in 2010 (In Order of Usage)

INFO SOURCE	MEAN	NEVER USE 1	2	3	4	5	6	7	8	FREQUENTLY USE 9	% ABOVE 5
Facebook	2.54	67.8	1.3	5.0	2.8	6.5	3.5	5.0	3.8	4.3	16.6
YouTube	1.78	77.7	4.3	5.0	3.5	3.5	1.5	1.3	1.5	1.8	6.1
Twitter	1.69	84.9	1.8	2.3	1.0	2.0	2.3	2.5	1.0	2.3	8.1
LinkedIn	1.54	86.7	2.3	2.5	0.8	3.0	0.8	1.0	1.3	1.8	4.9
MySpace	1.48	88.7	1.8	1.5	1.3	2.5	0.8	0.8	1.3	1.5	4.4
Flickr	1.39	89.0	3.0	0.8	2.3	2.3	0.5	0.5	0.5	1.3	2.8

Table 55. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs

YEAR	MEAN	VERY DIS- SATISFIED 1	2	3	4	NEUTRAL 5	6	7	8	VERY SATISFIED 9	% ABOVE 5
18	7.49	0.3	0.5	0.8	1.3	10.1	7.8	20.2	30.7	28.5	87.2
16	7.33	1.0	1.0	0.0	1.0	13.5	6.5	22.0	29.3	25.8	83.6
14	7.07	1.3	0.5	1.0	1.8	17.3	10.0	19.3	26.8	22.1	78.2
12	7.33	0.5	0.3	1.8	2.5	14.5	5.0	19.0	27.3	29.1	80.4
10	6.95	0.8	0.8	2.0	1.0	20.1	11.3	22.1	18.6	23.4	75.4
08	6.87	0.7	0.0	2.7	2.7	15.9	12.9	27.1	20.4	17.4	77.8
06	6.63	2.1	1.0	0.8	2.6	19.5	13.8	28.7	19.2	12.3	74.0
04	7.15	0.8	1.0	2.1	2.1	14.1	12.6	18.7	17.4	31.3	80.0
02	6.27	2.7	1.2	2.5	7.9	22.6	11.2	24.3	15.9	11.7	63.1

Table 56. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process

YEAR	MEAN	VERY DIS-SATISFIED 1	2	3	4	NEUTRAL 5	6	7	8	VERY SATISFIED 9	% ABOVE 5
18	6.98*	0.5	0.3	2.1	1.0	24.7	6.8	16.6	26.2	21.8	71.4
16	6.67	3.3	0.8	1.3	0.8	24.8	8.5	24.1	17.3	19.3	69.2
14	6.56	2.0	0.5	1.8	0.3	30.6	9.3	20.1	22.1	13.5	65.0
12	7.01	1.3	0.3	1.0	1.5	20.5	6.8	24.2	23.2	21.2	75.4
10	6.68	1.5	1.5	3.0	2.0	24.8	8.9	18.2	18.5	21.5	67.1
08	6.36	2.0	1.3	2.5	4.6	23.2	12.0	28.5	15.0	10.9	66.4
06	6.19	2.9	1.3	2.1	3.7	25.4	15.2	27.3	15.0	7.0	64.5
04	6.62	4.0	2.9	4.3	1.6	18.2	9.7	18.0	13.7	27.6	69.0
02	5.92	3.2	4.0	5.9	6.1	24.2	11.7	21.5	13.6	9.8	56.6



SOLID WASTE SERVICES

SOLID WASTE SERVICES

A set of questions was included in the survey to examine the respondent’s satisfaction with four curbside solid waste collection services. The services examined include curbside recycling collection, curbside garbage collection, curbside yard waste collection and curbside loose leaf collection. A 9-point scale from very dissatisfied (1) to very satisfied (9) was used to rate these collection services. The solid waste services are discussed in order of ratings from highest to lowest in order of means.

The results indicate the respondents continue to be very satisfied with curbside garbage collection. The mean this year was 8.41. This represents a slight increase from 8.38 in 2016 (Table 57). This represents one of the highest ratings earned by the department to date. Figure 13 shows the percentages on the “satisfied” side (above 5) of the scale were 98.4% with only 0.8% on the “dissatisfied” side. If this mean were converted into a grade, then curbside garbage collection would continue to earn the same A- grade as in 2016. However, the mean of 8.41 borders very closely on moving to a grade of A.

Figure 13. Garbage Collection Satisfaction

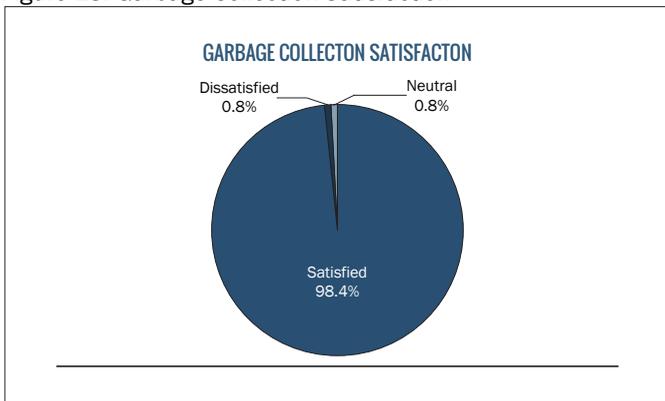


Table 57. Satisfaction with Curbside Garbage Collection

YEAR	MEAN	% ABOVE 5
18	8.41	98.4
16	8.38	97.0
14	8.41	97.6
12	8.46	98.4
10	8.58	97.6
08	8.19	94.6
06	7.61	88.6
04	7.91	89.0

The respondent’s level of satisfaction with curbside recycling collection declined slightly from 2016. The mean was 8.03 this year versus 8.11 two years ago (Table 58). There were 93.9% of the responses on the “satisfied” side of the scale, which actually improved from 93.3% in 2016. The “dissatisfied” side also improved from 3.3% to 3.1% this year (Figure 14). The reduction in the mean came from the “very satisfied” responses dropping from 55.6% to 51.4%. If converted to a grade, then the grade for curbside recycling collection would equate to a B+. This represents a decline in the grade from an A- in 2016.

Figure 14. Recycling Collection Satisfaction

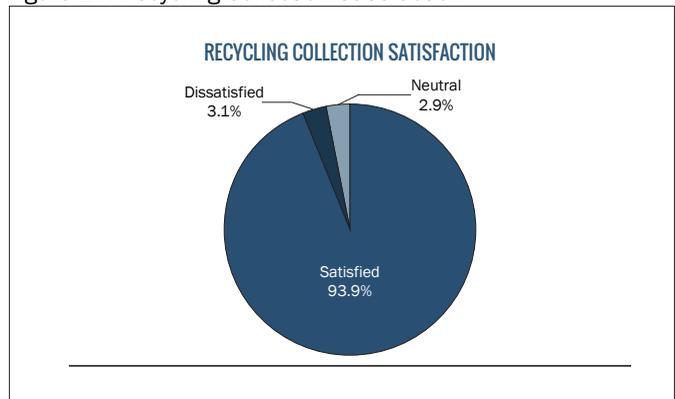


Table 58. Satisfaction with Curbside Recycling Collection

YEAR	MEAN	% ABOVE 5
18	8.03	93.9
16	8.11	93.3
14	8.12	94.2
12	8.24	94.6
10	8.37	94.9
08	7.74	90.0
06	7.56	87.7
04	7.88	90.5

Table 59. Satisfaction with Curbside Yard Waste Collection

YEAR	MEAN	% ABOVE 5
18	8.00*	92.9
16	8.32	95.9
14	8.19	94.8
12	8.25	96.3
10	8.37	95.1
08	--	--
06	7.65	89.6
04	7.72	89.4

The Town continues to earn very good marks for curbside yard waste collection. However, there has been a rather large decline in the ratings since 2016. The mean has decreased from 8.32 to 8.00 this year, and this level of decrease was statistically significant (Table 59). Figure 15 shows there were 92.9% of the respondents on the “satisfied” side of the scale down from 95.9% in 2016. The percentages on the “dissatisfied” side increased from 1.5% to 3.7% this year. Driving the decrease was the drop off in the number of respondents answering with a 9 or “very satisfied” from 59.9% to 55.1%. In addition, there was also a reduction in respondents answering with 8 on the scale from 25.7% to 19.9%. It appears more of the respondents were answering with a lower rating of 6 or 7 this year. If the yard waste collection mean was converted to a grade, then the grade would have been a B+. In 2016, the grade would have translated to an A-.

The rating for curbside loose leaf collection has declined to a large degree this year. The mean decreased from 8.24 to 7.73, and this was statistically significant (Table 60). This represents the third lowest mean this service has earned. There were 87.1% on the “satisfied” side of the scale, down from 94.6% in 2016. The percentages on the “dissatisfied” side increased from 2.6% to 5.2% (Figure 16). Note the respondents who answered with “very satisfied” has fallen sharply from 58.1% to 48.4%. If this mean were converted into a grade, then it would earn the mark of B this year. The grade in 2016 equated to an A-.

Figure 15. Yard Waste Collection Satisfaction



Figure 16. Loose Leaf Collection Satisfaction

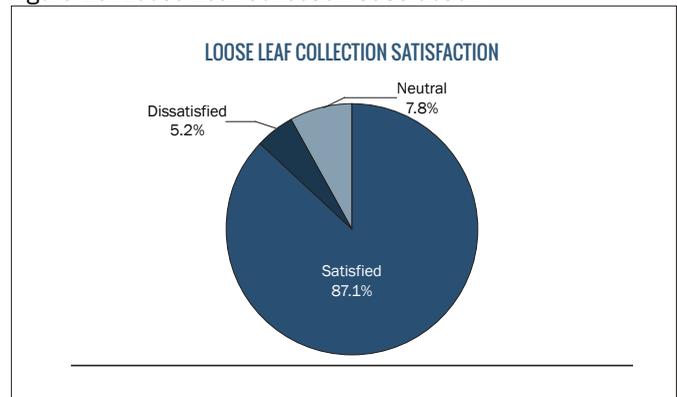


Table 60. Satisfaction with Curbside Loose Leaf Collection

YEAR	MEAN	% ABOVE 5
18	7.73*	87.1
16	8.24	94.6
14	8.11	93.2
12	7.95	92.0
10	8.18	94.0
08	--	--
06	7.49	86.6
04	7.40	86.1

In summary, the curbside collection of Solid Waste Services continued to earn very good overall marks. However, there is concern that the means decreased for three of the services, including curbside recycling collection, curbside yard waste collection and curbside loose leaf collection. This resulted in the grades declining for all three of these services. On the positive side, the mean for curbside garbage collection (A-) increased slightly. Even with the decline, the ratings remained at a very good level. See Appendix B for selected Solid Waste Services crosstabulations (B331-B354).

Table 57. Satisfaction with Curbside Garbage Collection

YEAR	MEAN	VERY DIS-SATISFIED 1	2	3	4	NEUTRAL 5	6	7	8	VERY SATISFIED 9	GRADE
18	8.41	0.5	0.0	0.0	0.3	0.8	1.6	6.5	32.0	58.3	98.4
16	8.38	0.0	0.5	0.5	0.3	1.6	1.4	6.8	29.6	59.2	97.0
14	8.41	0.0	0.0	0.3	0.0	2.1	1.6	9.7	25.0	61.3	97.6
12	8.46	0.3	0.3	0.3	0.0	0.8	2.9	6.7	23.5	65.3	98.4
10	8.58	0.0	0.0	0.0	0.0	2.4	1.6	4.6	18.2	73.2	97.6
08	8.19	0.5	0.5	0.0	0.5	3.7	3.4	8.4	28.2	54.6	94.6
06	7.61	3.8	1.2	1.5	0.3	4.7	5.0	14.0	28.4	41.2	88.6
04	7.91	1.2	1.8	1.5	1.8	4.6	2.1	8.3	26.3	52.3	89.0

Table 58. Satisfaction with Curbside Recycling Collection

YEAR	MEAN	VERY DIS-SATISFIED 1	2	3	4	NEUTRAL 5	6	7	8	VERY SATISFIED 9	GRADE
18	8.03	0.3	0.3	1.4	1.1	2.9	5.7	13.2	23.6	51.4	93.9
16	8.11	0.3	0.6	1.8	0.6	3.6	3.6	9.8	24.3	55.6	93.3
14	8.12	0.5	0.0	1.1	0.3	4.0	3.8	12.3	23.9	54.2	94.2
12	8.24	0.3	0.8	0.3	0.5	3.5	2.7	10.4	21.1	60.4	94.6
10	8.37	0.5	0.0	0.5	0.3	3.8	2.4	7.2	17.7	67.6	94.9
08	7.74	0.8	1.6	1.3	1.9	4.3	5.1	16.7	24.7	43.5	90.0
06	7.56	3.3	0.9	0.6	1.2	6.3	6.9	15.1	25.3	40.4	87.7
04	7.88	1.8	0.9	1.2	0.6	4.9	5.2	12.5	20.2	52.6	90.5

Table 59. Satisfaction with Curbside Yard Waste Collection

YEAR	MEAN	VERY DIS-SATISFIED 1	2	3	4	NEUTRAL 5	6	7	8	VERY SATISFIED 9	GRADE
18	8.00*	1.1	0.4	0.7	1.5	3.4	6.7	11.2	19.9	55.1	92.9
16	8.32	0.3	0.6	0.3	0.3	2.5	0.9	9.4	25.7	59.9	95.9
14	8.19	0.3	1.3	0.3	0.6	2.8	3.8	10.0	22.2	58.8	94.8
12	8.25	0.0	0.3	0.0	0.3	3.0	3.4	11.1	26.9	54.9	96.3
10	8.37	0.0	0.9	0.0	0.3	3.8	2.3	8.1	17.1	67.6	95.1
08	--	--	--	--	--	--	--	--	--	--	--
06	7.65	1.3	1.0	1.3	1.3	5.3	5.6	19.6	24.9	39.5	89.6
04	7.72	1.4	0.6	1.4	2.0	5.2	8.0	12.9	23.2	45.3	89.4

Table 60. Satisfaction with Curbside Loose Leaf Collection

YEAR	MEAN	VERY DIS-SATISFIED 1	2	3	4	NEUTRAL 5	6	7	8	VERY SATISFIED 9	GRADE
18	7.73*	1.6	0.4	1.2	2.0	7.8	5.9	13.3	19.5	48.4	87.1
16	8.24	0.3	0.7	0.3	1.3	2.7	2.0	8.6	25.9	58.1	94.6
14	8.11	0.6	1.0	1.0	0.3	3.9	3.5	10.3	22.6	56.8	93.2
12	7.95	0.4	0.7	0.4	1.4	5.1	5.8	12.6	24.9	48.7	92.0
10	8.18	0.3	0.0	0.9	1.6	3.2	4.4	12.0	15.8	61.8	94.0
08	--	--	--	--	--	--	--	--	--	--	--
06	7.49	0.9	0.9	4.7	2.3	4.7	5.1	16.3	20.5	44.7	86.6
04	7.40	1.9	1.9	1.6	2.3	6.1	9.4	16.2	24.6	35.9	86.1



TOWN COUNCIL FOCUS AREAS

TOWN COUNCIL FOCUS AREAS

The survey included several questions examining specific focus areas of the Town Council. The respondents were asked to rate their satisfaction with the Town’s efforts in several focus areas, including environmental protection; keeping Cary the best place to live, work and raise a family; transportation; planning and development; and recreational facilities. A 9-point scale from very dissatisfied (1) to very satisfied (9) was used for all the areas examined with the exception of a 9-point effectiveness scale used for keeping Cary the best place to live, work and raise a family. The focus areas are listed in order of mean scores indicating higher levels of satisfaction and/or effectiveness from the respondents.

The job the Town is doing with recreational facilities continued to earn the highest rating of any of the focus areas. The respondents were asked to consider the overall job the Town is doing in terms of developing, maintaining and operating recreational facilities, including parks, greenways and community centers. Table 61 shows the impressive results for the overall job the Town is doing. The mean was 8.02 with 93.8% on the “satisfied” side of the scale (above 5) while only 1.4% of the responses on the “dissatisfied” side of below 5 (Figure 17). This is a slight increase from 2016 when the mean was 8.00. One of the key differences was the gain in the respondents who answered they were “very satisfied,” increasing from 37.6% to 41.5% this year. Overall, this ranks as the highest overall rating the Town has earned for their efforts with parks, greenways and community centers.

Figure 17. Satisfaction with Job Town is Doing on Parks and Recreation

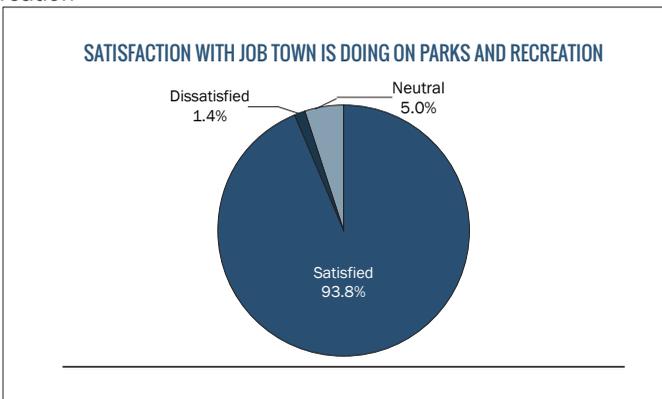


Table 61. Satisfaction with the Overall Job the Town is Doing of Developing, Managing and Operating Recreational Facilities

YEAR	MEAN	% ABOVE 5
18	8.02	93.8
16	8.00	95.2
14	7.61	90.5
12	7.87	91.2
10	7.68	88.8
08	7.46	87.6

The respondents who gave the Town a rating below 5 (“dissatisfied” side) were subsequently asked what actions the Town could take to make them more satisfied with developing, managing and operating recreational facilities. All the comments are shown in Appendix M. This year, there were only 10 total comments from the respondents. There were only two suggestions mentioned more than once. These were to preserve green-space/stop taking down trees (three comments) and to improve the tennis facilities (two comments).

The second highest rated of the focus areas was how effective the Town Council was in keeping Cary the best place to live, work and raise a family. This question used a 9-point effectiveness scale ranging from very ineffective (1) to very effective (9). The respondents remained very supportive of the Town’s efforts with a mean rating of 7.75 (Table 62). This represents the second highest mean earned by the Town. The mean has also improved slightly from 7.72 in 2016. There were 91.7% of the responses on the “effective” side of the scale with only 1.9% on the “ineffective” side (Figure 18).

Figure 18. Effectiveness in Keeping Cary the Best Place to Live, Work and Raise a Family

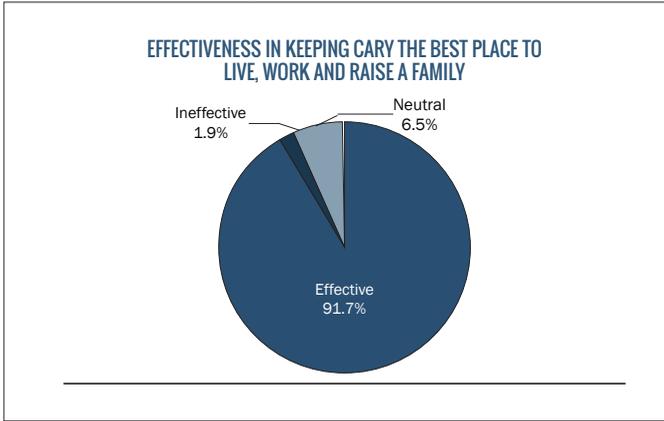


Table 62. Effectiveness of Town Council in Working to Keep Cary the Best Place to Live, Work and Raise a Family

YEAR	MEAN	% ABOVE 5
18	7.75	91.7
16	7.72	92.3
14	7.49	87.1
12	7.83	93.1
10	7.65	89.8
08	6.85	77.0

The respondents were also satisfied with the job the Town is doing on issues related to environmental protection. They were asked to consider the Town’s environmental efforts, such as recycling, open space preservation, water conservation, sustainability, erosion control, stormwater and litter reduction. The respondents gave the Town high marks with a mean of 7.64 (Table 63). The mean has decreased from 7.74 in 2016 though, not statistically significant. There were 90.0% of the responses on the “satisfied” side of the scale, down from 95.5% with only 1.8% on the “dissatisfied” side, improving slightly from 1.9% (Figure 19).

Figure 19. Satisfaction with Job Town is Doing on Environmental Protection

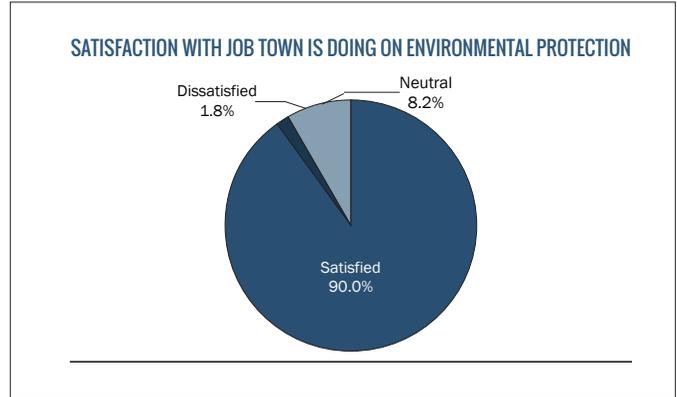


Table 63. Satisfaction with the Job the Town is Doing on Environmental Protection

YEAR	MEAN	% ABOVE 5
18	7.64	90.0
16	7.74	95.5
14	7.53	89.1
12	7.62	88.6
10	7.67	91.4
08	7.04	80.0

The respondent’s satisfaction with the Town’s transportation efforts increased again this year. The respondents were asked to consider issues like widening roads, GoCary, synchronizing signal lights and adding bike lanes/greenways/sidewalks. The mean this year was 7.36, and it has increased from 7.20 in 2016 (Table 64). Though not statistically significant, it represents the highest mean the Town has earned for transportation. There were 84.6% on the “satisfied” side of the scale and only 3.8% on the “dissatisfied” side (Figure 20). Note the “dissatisfied” side fell from 5.9% in 2016.

Figure 20. Satisfaction with Job Town is Doing on Transportation

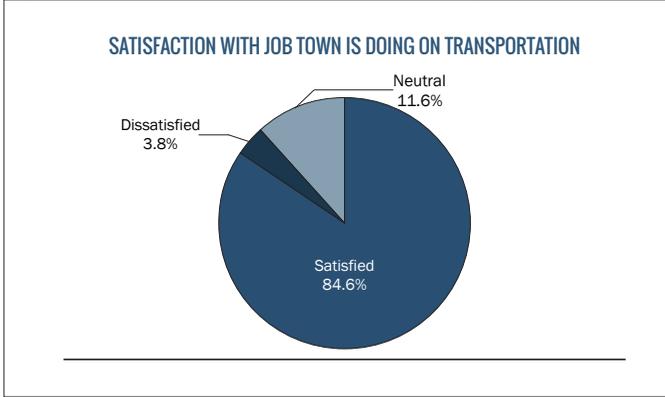


Table 64. Satisfaction with the Job the Town is Doing on Transportation

YEAR	MEAN	% ABOVE 5
18	7.36	84.6
16	7.20	84.1
14	6.94	79.9
12	7.07	80.8
10	6.73	72.1
08	6.66	72.9

Figure 21. Satisfaction with Job Town is Doing on Planning and Development

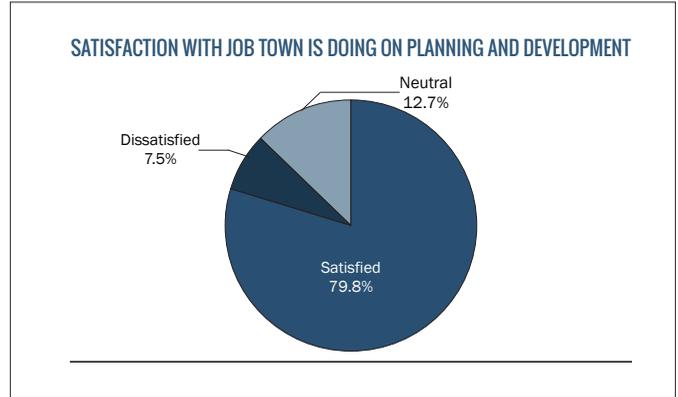


Table 65. Satisfaction with the Job the Town is Doing on Planning and Development

YEAR	MEAN	% ABOVE 5
18	6.97	79.8
16	7.16	83.4
14	6.60	72.6
12	6.82	75.6
10	6.73	75.8
08	5.93	61.1

Finally, the respondents rated the job the Town is doing with planning and development. They were asked to consider issues such as guiding growth, focusing on mixed use development and ensuring high-quality development compatible with existing development. The results show a decrease in the mean from 7.16 to 6.97 that was not statistically significant (Table 65). There were 79.8% on the “satisfied” side of the scale, down from 83.4%, while the “dissatisfied” responses increased from 4.6% to 7.5% (Figure 21). Even with the decline, this rating represents the second highest ranking for this focus area. See Appendix B for selected focus area crosstabulations (B355-B399).

Table 61. Satisfaction with the Overall Job the Town is Doing of Developing, Managing and Operating Recreational Facilities

YEAR	MEAN	VERY DIS-SATISFIED 1	2	3	4	NEUTRAL 5	6	7	8	VERY SATISFIED 9	GRADE
18	8.02	0.3	0.8	0.3	0.0	5.0	3.3	10.8	38.2	41.5	93.8
16	8.00	0.0	0.5	0.0	0.0	4.3	3.0	16.0	38.6	37.6	95.2
14	7.61	0.2	0.5	0.0	0.5	8.2	6.0	21.9	35.9	26.7	90.5
12	7.87	0.5	0.5	0.3	1.0	6.6	4.1	15.0	30.7	41.4	91.2
10	7.68	0.0	0.0	0.3	1.3	9.8	4.0	21.0	31.5	32.3	88.8
08	7.46	0.0	0.2	0.0	0.7	11.4	7.7	25.9	27.9	26.1	87.6

Table 62. Effectiveness of Town Council in Working to Keep Cary the Best Place to Live, Work and Raise a Family

YEAR	MEAN	VERY DIS-SATISFIED 1	2	3	4	NEUTRAL 5	6	7	8	VERY SATISFIED 9	GRADE
18	7.75	0.5	0.3	0.3	0.8	6.5	3.8	17.8	41.0	29.1	91.7
16	7.72	0.3	0.3	1.3	0.8	5.3	3.5	20.0	41.3	27.5	92.3
14	7.49	0.5	0.0	0.7	0.7	10.9	6.0	21.9	33.8	25.4	87.1
12	7.83	0.8	0.3	0.5	0.5	4.9	3.9	17.0	38.8	33.4	93.1
10	7.65	0.3	0.3	0.3	0.3	9.3	4.3	21.1	36.1	28.3	89.8
08	6.85	1.3	0.3	0.5	2.0	19.0	12.3	28.8	20.1	15.8	77.0

Table 63. Satisfaction with the Job the Town is Doing on Environmental Protection

YEAR	MEAN	VERY DIS-SATISFIED 1	2	3	4	NEUTRAL 5	6	7	8	VERY SATISFIED 9	GRADE
18	7.64	0.0	0.5	0.5	0.8	8.2	6.4	18.8	36.0	28.8	90.0
16	7.74	0.3	0.3	0.8	0.5	2.8	7.2	21.3	40.5	26.5	95.5
14	7.53	0.5	0.5	0.5	1.0	8.5	5.3	22.0	37.5	24.3	89.1
12	7.62	1.3	0.0	0.5	0.8	8.8	5.3	19.4	30.8	33.1	88.6
10	7.67	0.5	0.0	0.8	0.5	7.0	5.3	19.5	39.8	26.8	91.4
08	7.04	1.0	0.0	1.0	1.5	16.6	11.8	25.4	22.4	20.4	80.0

Table 64. Satisfaction with the Job the Town is Doing on Transportation

YEAR	MEAN	VERY DIS-SATISFIED 1	2	3	4	NEUTRAL 5	6	7	8	VERY SATISFIED 9	GRADE
18	7.36	0.5	0.5	1.0	1.8	11.6	7.6	22.2	27.5	27.3	84.6
16	7.20	0.8	0.3	1.8	3.0	10.1	9.8	25.7	24.9	23.7	84.1
14	6.94	0.5	0.5	2.2	3.2	13.7	12.0	26.2	26.2	15.5	79.9
12	7.07	1.3	0.8	1.8	3.0	12.4	9.8	22.0	28.5	20.5	80.8
10	6.73	1.3	1.5	2.5	2.8	20.0	9.3	23.3	23.5	16.0	72.1
08	6.66	0.7	0.5	1.7	8.2	15.9	12.2	24.1	24.9	11.7	72.9

Table 65. Satisfaction with the Job the Town is Doing on Planning and Development

YEAR	MEAN	VERY DIS-SATISFIED 1	2	3	4	NEUTRAL 5	6	7	8	VERY SATISFIED 9	GRADE
18	6.97	1.0	2.1	0.8	3.6	12.7	12.1	23.0	24.5	20.2	79.8
16	7.16	1.0	1.3	1.5	0.8	12.0	12.2	22.4	24.9	23.9	83.4
14	6.60	1.5	2.0	1.5	2.0	20.4	14.0	24.7	22.2	11.7	72.6
12	6.82	1.0	1.8	2.0	2.8	16.6	11.7	22.4	24.2	17.3	75.6
10	6.73	0.3	1.0	1.3	2.5	19.1	14.1	30.2	18.1	13.4	75.8
08	5.93	3.1	2.6	3.8	8.9	20.4	18.1	24.2	12.2	6.6	61.1



HOME NEIGHBORHOOD CHARACTERISTICS

HOME NEIGHBORHOOD CHARACTERISTICS

The survey included four questions to examine home neighborhoods. The respondents were asked to rate their neighborhoods on four characteristics. These were desirability (attractive, want to live there), safety (feel safe, presence of safety programs), strength (adapt to change, visually interesting) and community connection (I know people, there is social interaction). The respondents were explained the definition of these concepts before answering the question. A 9-point grading scale from very poor (1) to excellent (9) was used to rate their neighborhoods. The respondents rated all the characteristics very positively with safety being the highest rated of the four (Table 66). The mean for safety was 8.21, which is equivalent to an impressive grade of A-. There were 96.8% responded above the midpoint of 5 while only 1.1% responded below 5. Desirability rated second earning a mean of 7.92 and a grade of B+ with 92.9% responding above the midpoint and only 1.5% below the midpoint. Strength rated third, earning a grade of B on a mean of 7.69 with 91.4% above 5 and only 2.4% below it. Finally, the lowest rating was for community connection. The mean was 7.22 which equates to a B- with 79.1% above the midpoint and 8.0% below it. Note that all the percentages below 5 were relatively low for all characteristics. See Appendix B for selected home neighborhood characteristics crosstabulations (B400-B427).

Table 66. Ratings of Home Neighborhood Characteristics (In Order of Ratings)

NEIGHBORHOOD ASPECTS	MEAN	GRADE
Safety	8.21	A-
Desirability	7.92	B+
Strength	7.69	B
Community Connection	7.22	B-

The respondents were asked how the Town is doing in providing housing choices that can accommodate a variety of lifestyles, households, ages, cultures and market preferences. The housing types examined were for seniors, multigenerational households, households with children, households without children, young professionals and members of the local workforce. The respondents indicated the Town was doing the most effective job with households with children (Table 67). The mean was 7.73, which translates to a grade of B. Households without children was rated second with a grade of B- on a mean of 7.42. The only other housing choice with a mean above 7.00 was for members of the local workforce at 7.05, which equates to a C+ grade. The other three housing choices were also rated with a C+ with slightly lower means including young professionals (6.97), seniors (6.93) and multigenerational households (6.91). See Appendix B for selected housing choices crosstabulations (B428-B436).

Table 67. Ratings of Available Housing Choices in Cary (In Order of Ratings)

NEIGHBORHOOD ASPECTS	MEAN	GRADE
Households with Children	7.73	B
Households without Children	7.42	B-
Members of Local Workforce	7.05	C+
Young Professionals	6.97	C+
Seniors	6.93	C+
Multigenerational Households	6.91	C+

Table 66. Ratings of Home Neighborhood Characteristics (In Order of Ratings)

NEIGHBORHOOD ASPECTS	MEAN	VERY POOR 1	2	3	4	AVERAGE 5	6	7	8	EXCELLENT 9	GRADE
Safety	8.21	0.0	0.3	0.3	0.5	2.3	3.8	11.6	29.6	51.8	A-
Desirability	7.92	0.0	0.0	0.5	1.0	5.6	4.5	18.7	26.8	42.9	B+
Strength	7.69	0.3	0.3	0.8	1.0	6.3	8.9	21.3	23.5	37.7	B
Community Connection	7.22	1.0	1.5	2.0	3.5	12.8	9.6	15.1	19.1	35.3	B-

Table 67. Ratings of Available Housing Choices in Cary (In Order of Ratings)

NEIGHBORHOOD ASPECTS	MEAN	VERY POOR 1	2	3	4	AVERAGE 5	6	7	8	EXCELLENT 9	GRADE
Households with Children	7.73	0.8	0.3	1.6	1.1	10.0	4.0	12.1	28.2	42.0	B
Households Without Children	7.42	0.5	0.3	1.9	1.6	15.6	6.3	14.0	23.8	36.0	B-
Members of Local Workforce	7.05	1.1	0.8	2.9	2.7	15.8	9.6	18.4	21.1	27.5	C+
Young Professionals	6.97	1.3	1.3	4.2	2.7	17.2	7.4	15.6	22.0	28.1	C+
Seniors	6.93	1.1	0.8	6.1	3.4	18.4	5.9	14.5	18.7	31.0	C+
Multigenerational Households	6.91	1.1	0.5	3.0	1.4	24.3	8.7	15.0	18.0	27.9	C+



DOWNTOWN CARY

DOWNTOWN CARY

A set of questions examined visitation to downtown Cary. The respondents were first asked if they had visited downtown in the past year and 89.0% indicated they had gone to the area, up from 79.4% in 2016. Those who had visited downtown were then asked what drew them there (Appendix N). There were 574 total comments (many respondents gave multiple reasons), and the key downtown draws were restaurants (87 comments), shops/shopping (43 comments) and visiting/fun/pleasure (40 comments). Table 68 shows the other main reasons included the water fountain (32 comments), business/work (31 comments), art/art center (31 comments), everything/numerous reasons (30 comments), events (23 comments), walkability (22 comments) and the library (20 comments).

There were several changes in what drew respondents to downtown since 2016 (Table 69). These were the growing importance of restaurants (60 to 87 comments), while shops/shopping declined to some degree (55 to 43 comments). It appears the addition of the water fountain was a significant draw to downtown (32 comments). Other changes were the growing impact of the art/art center (19 to 31 comments), 22 new comments for the downtown’s walkability this year, and everything/numerous reasons increased from 11 to 30 comments. There were also 11 new comments for the park this year. Those who had not visited downtown were then asked why (Appendix O). There were 44 total comments, and the key explanation was schedule/work/too busy (17 comments). Other reasons included retired/elderly (five comments), prefer Raleigh/Apex (five comments), no reason (four comments) and no interest/don’t like it (three comments). See Appendix B for selected visiting downtown Cary crosstabulations (B437-B443).

Table 68. What Drew Respondents to Downtown Cary - 2018

2018 DOWNTOWN ACTIVITIES	# MENTIONED
Restaurants	87
Shops/Shopping	43
Visiting/Fun/Pleasure	40
Water Fountain	32
For Business/Work	31
Art/Art Center	31
Everything/Numerous Reasons	30
Events	23
Walkability	22
Library	20
Theater	19
Nothing in Particular	15
Quaintness/Historic Feel/ Atmosphere	14
Church	12
Drug Store/Ashworth	12
Live In or Around the Area	11
Brewery/Beer Store	11
Park	11
Driving/Passing Through	10
Festivals	10

Table 69. What Drew Respondents to Downtown Cary - 2016

2016 DOWNTOWN ACTIVITIES	# MENTIONED
Restaurants	60
Shops/Shopping	55
Visiting/Fun/Pleasure	47
For Business/Work	32
Library	26
Theater	20
Art/Art Center	19
Driving/Passing through	19
Events	17
Drug Store/Ashworth	17
Post Office	17
Festivals	14
Everything/Numerous Reasons	11
Church	10
Live In or Around the Area	10
Lazy Daze	9
Quaintness/Historic Feel/ Atmosphere	9
Parade/Christmas Parade	7
Supporting Local Businesses	7
Bank	6



GIVING BACK TO THE COMMUNITY AND IMPACTED BY FLOODING

GIVING BACK TO THE COMMUNITY

The respondents were asked to rate the importance for them to give back to their community. Table 70 shows there was a very high degree of agreement with this statement. The mean was 8.43 with 97.2% of the respondents on the “agree” side of the scale. There was only 0.6% on the “disagree” side. See Appendix B for selected giving back to the community crosstabulations (B444-B452).

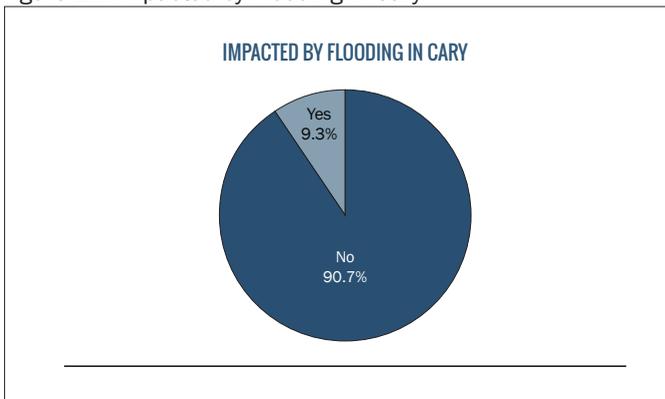
Table 70. Importance of Giving Back to My Community

YEAR	MEAN	STRONGLY DISAGREE 1	2	3	4	5	6	7	8	STRONGLY AGREE 9	% ABOVE 5
18	8.43	0.3	0.3	0.0	0.0	2.3	1.5	11.3	17.6	66.8	97.2

IMPACTED BY FLOODING

Finally, the respondents were asked a question concerning flooding and runoff in Cary. They were asked if they had been personally impacted by flooding or runoff or do they know of someone who was impacted by flooding or runoff. There were 9.3% or 37 respondents who answered yes to this question. See Appendix B for selected impacted by flooding or runoff crosstabulations (B453-B461).

Figure 22. Impacted by Flooding in Cary



20. Using the same 9-point scale from very poor to excellent, please tell us your opinion regarding that contact with Cary Police.

	Very Poor			Average			Excellent		
20a. Courteous.....	1	2	3	4	5	6	7	8	9
20b. Fairness.....	1	2	3	4	5	6	7	8	9
20c. Competence.....	1	2	3	4	5	6	7	8	9
20d. Problem solving.....	1	2	3	4	5	6	7	8	9
20e. Response time.....	1	2	3	4	5	6	7	8	9

21. Have you had contact with the Cary Fire Department in the past two years?

- Yes (Continue) No (Skip to #23)

22. Using the same 9-point scale from very poor to excellent, please tell us your opinion regarding that contact with Cary Fire Department.

	Very Poor			Average			Excellent		
22a. Courteous.....	1	2	3	4	5	6	7	8	9
22b. Fairness.....	1	2	3	4	5	6	7	8	9
22c. Competence.....	1	2	3	4	5	6	7	8	9
22d. Problem solving.....	1	2	3	4	5	6	7	8	9
22e. Response time.....	1	2	3	4	5	6	7	8	9

23. Have you or anyone in your household participated in a Town of Cary Parks, Recreation and Cultural Resources' Department Program in the past two years?

- Yes (Continue) No (Skip to #26)

24. Please tell me which program you or a member of your household most frequently participated in and where?

Program _____ Location _____

Program _____ Location _____

25. Using the 9-point scale from very poor to excellent, please give an overall rating to various aspects of the program.

	Very Poor			Average			Excellent		
25a. Program quality.....	1	2	3	4	5	6	7	8	9
25b. Facility quality.....	1	2	3	4	5	6	7	8	9
25c. Cost or amount of fee.....	1	2	3	4	5	6	7	8	9
25d. Overall experience.....	1	2	3	4	5	6	7	8	9

25e. Ease of registration.....	1	2	3	4	5	6	7	8	9
25f. Instructor or coach quality.....	1	2	3	4	5	6	7	8	9

26. Have you visited downtown Cary in the last year?

Yes – what drew you to downtown?

No – why not?

27. How satisfied are you with the Town of Cary government making information available to citizens about important Town services, projects, issues, and programs? Use a 9-point scale where 1 is very dissatisfied and 9 is very satisfied, 5 is neutral.

1	2	3	4	5	6	7	8	9
Very Dissatisfied				Neutral				Very Satisfied

What specific projects, services, or issues came to mind when you decided on that rating?

28. Using the same scale, how satisfied are you with the opportunities the Town gives you to participate in the decision-making process.

1	2	3	4	5	6	7	8	9
Very Dissatisfied				Neutral				Very Satisfied

What specific projects, services, or issues came to mind when you decided on that rating?

29. Please indicate how much you use the following information sources that Cary uses to communicate with its citizens. Use a 9-point scale from 1 never use to 9 frequently use.

	1	2	3	4	5	6	7	8	9
	Never Use				Frequently Use				
29a. Raleigh News & Observer.....	1	2	3	4	5	6	7	8	9
29b. Television.....	1	2	3	4	5	6	7	8	9
29c. Radio.....	1	2	3	4	5	6	7	8	9
29d. The Town's website.....	1	2	3	4	5	6	7	8	9
29e. The Town's email list services.....	1	2	3	4	5	6	7	8	9
29f. Word of mouth (friends/neighbors).....	1	2	3	4	5	6	7	8	9
29g. Cary TV 11, Cary's Govt. Access Cable Channel.....	1	2	3	4	5	6	7	8	9
29h. BUD (Cary's water & sewer bill newsletter).....	1	2	3	4	5	6	7	8	9
29i. The Town's Block Leader Program.....	1	2	3	4	5	6	7	8	9

29j. Parks, Recreation, and Cultural Resources Program Brochure.....	1	2	3	4	5	6	7	8	9
29k. Independent Weekly/Indy Week.....	1	2	3	4	5	6	7	8	9
29l. Homeowner's Association.....	1	2	3	4	5	6	7	8	9
29m. Twitter.....	1	2	3	4	5	6	7	8	9
29n. Cary Citizen website.....	1	2	3	4	5	6	7	8	9
29o. Facebook.....	1	2	3	4	5	6	7	8	9
29p. YouTube.....	1	2	3	4	5	6	7	8	9
29q. Next Door.....	1	2	3	4	5	6	7	8	9
29r. Instagram.....	1	2	3	4	5	6	7	8	9
29s. LinkedIn.....	1	2	3	4	5	6	7	8	9
29t. Snapchat.....	1	2	3	4	5	6	7	8	9
29u. Triangle Business Journal.....	1	2	3	4	5	6	7	8	9

30. Please indicate how much you would use the following social media sources if Cary used them to communicate with its citizens. Use the 9-point scale from 1 never use to 9 frequently use.

	Never Use				Frequently Use				
30a. Podcasts.....	1	2	3	4	5	6	7	8	9
30b. Pinterest.....	1	2	3	4	5	6	7	8	9
30c. Reddit.....	1	2	3	4	5	6	7	8	9
30d. SpokeHub.....	1	2	3	4	5	6	7	8	9

31. Please tell us how safe you feel in Cary, overall. Use a 9-point scale where 1 is extremely unsafe and 9 is extremely safe, 5 is average.

1	2	3	4	5	6	7	8	9
Extremely Unsafe				Average				Extremely Safe

32. How about at public places around Cary, like when you're shopping, out to eat, or at the movies. How safe do you feel, using the same 9-point scale?

1	2	3	4	5	6	7	8	9
Extremely Unsafe				Average				Extremely Safe

33. Cary wants to help create and maintain strong neighborhoods. Thinking about your specific home neighborhood, please rate it on the following characteristics on a 9-point scale where 1 is very poor to 9 which is excellent, 5 is average.

	Very Poor			Average			Excellent		
33a. Desirability (attractive, want to live there).....	1	2	3	4	5	6	7	8	9
33b. Safety (feel safe, presence of safety programs).....	1	2	3	4	5	6	7	8	9
33c. Strength (adapt to change, visually interesting).....	1	2	3	4	5	6	7	8	9
33d. Community Connection (I know people, there is social interaction).....	1	2	3	4	5	6	7	8	9

34. Thinking about how the Town is doing providing housing that can accommodate a variety of lifestyles, households, ages, cultures, and market preferences, please tell us your opinion regarding available housing choices using the same scale.

	Very Poor				Average			Excellent
34a. Seniors.....	1	2	3	4	5	6	7	8 9
34b. Multigenerational households.....	1	2	3	4	5	6	7	8 9
34c. Households with children.....	1	2	3	4	5	6	7	8 9
34d. Households without children.....	1	2	3	4	5	6	7	8 9
34e. Young professionals.....	1	2	3	4	5	6	7	8 9
34f. Members of the local workforce.....	1	2	3	4	5	6	7	8 9

35. Finally, are you or someone you know in Cary routinely impacted by flooding or runoff, yes or no?

- Yes No

That concludes our questions about the Town of Cary. Now tell us a little about yourself.

36. How many years have you lived in the Town of Cary?

- 0-1 2-5 6-10 11-20 More than 20 Cary Native

37. Which of the following best describes where you live?

- Single family detached home
- Apartment
- Townhouse
- Condominium
- Mobile home
- Duplex
- Other _____

38. Stop me when I reach the age group you fall in.

- 18-25 26-35 36-45 46-55 56-65 66-75 Over 75

39. Please tell me the last grade or degree completed in school.

- High School or less Some College or Technical Bachelors Degree Masters Degree Doctorate: PhD, JD, MD

40. May I ask your race?

- Caucasian African-American Native-American Asian Hispanic Other

41. Are you a registered voter?

- Yes No

42. Did you vote in the 2017 local elections this past fall?

- Yes No

43. Stop me when I reach your household income level?

- 0-\$45,000 \$45,001-\$75,000 \$75,001-\$100,000 \$100,001-\$150,000 Over \$150,000

44. By voice: Male Female

Thank you for participating in the survey. After we compile and analyze this survey, the Town of Cary will also be conducting focus groups to get an even better understanding of how our citizen's feelings and concerns. Would you be willing to participate in one of our sessions that will last about an hour? You would be compensated for participation.

- Yes, Can I ask your first name _____ No

APPENDIX B: CROSSTABULATIONS

TOWN GOVERNMENT: CONTACT CROSSTABULATIONS

Table B1. Contact with the Town Government by Age

Age	n	Yes	No
18-25	24	20.8	79.2
26-55	267	19.5	80.5
56-65	55	34.5	65.5
Over 65	53	28.3	71.7

Table B2. Contact with the Town Government by Education

Education	n	Yes	No
HS/Some College	107	16.8	83.2
College Degree	263	24.3	75.7
PhD/JD/MD	27	25.9	74.1

Table B3. Contact with the Town Government by Gender

Gender	n	Yes	No
Male	199	24.1	75.9
Female	200	21.5	78.5

Table B4. Contact with the Town Government by Housing Type

Housing Type	n	Yes	No
Single Family	307	26.1	73.9
Apartment	37	5.4	94.6
Townhouse/Condo	45	15.6	84.4
Other	10	20.0	80.0

Table B5. Contact with the Town Government by Income

Income	n	Yes	No
0-\$45,000	30	16.7	83.3
\$45,001-\$100,000	98	16.3	83.7
\$100,001-\$150,000	88	28.4	71.6
Over \$150,000	111	23.4	76.6

Table B6. Contact with the Town Government by Race

Race	n	Yes	No
Caucasian	302	25.2	74.8
Asian	38	13.2	86.8
African-American	21	9.5	90.5
Hispanic	15	6.7	93.3
Other	13	23.1	76.9

Table B7. Contact with the Town Government by Voter Status

Voter Status	n	Yes	No
Registered	361	23.3	76.7
Not Registered	38	15.8	84.2

Table B8. Contact with the Town Government by Voted in 2017 Local Elections

Voting Action	n	Yes	No
Voter	223	26.0	74.0
Nonvoter	172	18.0	82.0

Table B9. Contact with the Town Government by Years in Cary

Years in Cary	n	Yes	No
0-1	35	17.1	82.9
2-5	86	23.3	76.7
6-10	80	15.0	85.0
Over 10	179	27.9	72.1
Native	19	15.8	84.2

TOWN GOVERNMENT STAFF: COURTEOUS CROSSTABLATIONS

Table B10. Opinion Regarding Contact with Town Government Staff - Courteous by Age

Age	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
26-55	56	8.18	7.1	0.0	0.0	0.0	0.0	1.8	1.8	16.1	73.2	A-
56-65	19	8.63	0.0	0.0	0.0	0.0	0.0	0.0	5.3	26.3	68.4	A
Over 65	15	8.53	0.0	0.0	0.0	6.7	0.0	0.0	0.0	13.3	80.0	A

Table B11. Opinion Regarding Contact with Town Government Staff - Courteous by Education

Education	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	18	8.11	5.6	0.0	0.0	5.6	0.0	0.0	0.0	16.7	72.2	A-
College Degree	68	8.37	4.4	0.0	0.0	0.0	0.0	1.5	2.9	17.6	73.5	A-
PhD/JD/MD	7	8.86	0.0	0.0	0.0	0.0	0.0	0.0	0.0	14.3	85.7	A+

Table B12. Opinion Regarding Contact with Town Government Staff - Courteous by Gender

Gender	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	51	8.22	3.9	0.0	0.0	2.0	0.0	2.0	3.9	23.5	64.7	A-
Female	44	8.55	4.5	0.0	0.0	0.0	0.0	0.0	0.0	9.1	86.4	A

Table B13. Opinion Regarding Contact with Town Government Staff - Courteous by Housing

Housing	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single Family	83	8.39	3.6	0.0	0.0	1.2	0.0	1.2	2.4	18.1	73.5	A-
Apartment	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Townhouse/ Condo	8	8.88	0.0	0.0	0.0	0.0	0.0	0.0	0.0	12.5	87.5	A+
Other	2	5.00	50.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	F

Table B14. Opinion Regarding Contact with Town Government Staff - Courteous by Income

Income	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$45,000	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$45,001- \$100,000	16	8.38	0.0	0.0	0.0	6.3	0.0	0.0	0.0	31.3	62.5	A-
\$100,001- \$150,000	27	8.11	7.4	0.0	0.0	0.0	0.0	0.0	7.4	14.8	70.4	A-
Over \$150,000	27	8.19	7.4	0.0	0.0	0.0	0.0	3.7	0.0	11.1	77.8	A-

Table B15. Opinion Regarding Contact with Town Government Staff - Courteous by Race

Race	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	80	8.49	3.8	0.0	0.0	0.0	0.0	0.0	2.5	16.3	77.5	A
Asian	5	7.00	20.0	0.0	0.0	0.0	0.0	0.0	0.0	40.0	40.0	C+
African- American	2	5.00	0.0	0.0	0.0	50.0	0.0	50.0	0.0	0.0	0.0	F
Hispanic	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B16. Opinion Regarding Contact with Town Government Staff - Courteous by Years in Cary

Years in Cary	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	6	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A
2-5	20	7.70	15.0	0.0	0.0	0.0	0.0	0.0	0.0	10.0	75.0	B
6-10	13	8.62	0.0	0.0	0.0	0.0	0.0	7.7	0.0	15.4	76.9	A
Over 10	53	8.59	1.9	0.0	0.0	0.0	0.0	0.0	3.8	18.9	75.5	A
Native	3	7.33	0.0	0.0	0.0	33. 3	0.0	0.0	0.0	0.0	66.7	B-

TOWN GOVERNMENT STAFF: OVERALL QUALITY OF CUSTOMER SERVICE CROSSTABULATIONS

Table B17. Opinion Regarding Contact with Town Government Staff - Overall Quality of Customer Service by Age

Age	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
26-55	56	8.16	5.4	0.0	1.8	0.0	1.8	0.0	1.8	19.6	69.6	A-
56-65	19	8.68	0.0	0.0	0.0	0.0	0.0	0.0	5.3	21.1	73.7	A
Over 65	15	8.47	0.0	0.0	6.7	0.0	0.0	0.0	0.0	13.3	80.0	A

Table B18. Opinion Regarding Contact with Town Government Staff - Overall Quality of Customer Service by Education

Education	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	18	8.11	5.6	0.0	5.6	0.0	0.0	0.0	0.0	11.1	77.8	A-
College Degree	68	8.35	2.9	0.0	1.5	0.0	1.5	0.0	2.9	20.6	70.6	A-
PhD/JD/MD	7	8.86	0.0	0.0	0.0	0.0	0.0	0.0	0.0	14.3	85.7	A+

Table B19. Opinion Regarding Contact with Town Government Staff - Overall Quality of Customer Service by Gender

Gender	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	51	8.24	2.0	0.0	3.9	0.0	2.0	0.0	3.9	21.6	66.7	A-
Female	44	8.50	4.5	0.0	0.0	0.0	0.0	0.0	0.0	13.6	81.8	A

Table B20. Opinion Regarding Contact with Town Government Staff - Overall Quality of Customer Service by Housing

Housing	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single Family	83	8.37	2.4	0.0	2.4	0.0	1.2	0.0	2.4	19.3	72.3	A-
Apartment	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Townhouse/ Condo	8	8.88	0.0	0.0	0.0	0.0	0.0	0.0	0.0	12.5	87.5	A+
Other	2	5.00	50.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	F

Table B21. Opinion Regarding Contact with Town Government Staff - Overall Quality of Customer Service by Income

Income	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$45,000	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$45,001-\$100,000	16	8.44	0.0	0.0	6.3	0.0	0.0	0.0	0.0	18.8	75.0	A
\$100,001-\$150,000	27	8.11	3.7	0.0	3.7	0.0	0.0	0.0	7.4	22.2	63.0	A-
Over \$150,000	27	8.15	7.4	0.0	0.0	0.0	3.7	0.0	0.0	11.1	77.8	A-

Table B22. Opinion Regarding Contact with Town Government Staff - Overall Quality of Customer Service by Race

Race	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	80	8.49	2.5	0.0	1.3	0.0	0.0	0.0	2.5	18.8	75.0	A
Asian	5	7.20	20.0	0.0	0.0	0.0	0.0	0.0	0.0	20.0	60.0	B-
African-American	2	4.00	0.0	0.0	50.0	0.0	50.0	0.0	0.0	0.0	0.0	F
Hispanic	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B23. Opinion Regarding Contact with Town Government Staff - Overall Quality of Customer Service by Years in Cary

Years in Cary	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	6	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A
2-5	20	7.70	15.0	0.0	0.0	0.0	0.0	0.0	0.0	10.0	75.0	B
6-10	13	8.46	0.0	0.0	0.0	0.0	7.7	0.0	0.0	23.1	69.2	A
Over 10	53	8.62	0.0	0.0	1.9	0.0	0.0	0.0	3.8	18.9	75.5	A
Native	3	7.00	0.0	0.0	33.3	0.0	0.0	0.0	0.0	0.0	66.7	C+

TOWN GOVERNMENT STAFF: PROFESSIONALISM CROSSTABULATIONS

Table B24. Opinion Regarding Contact with Town Government Staff - Professionalism by Age

Age	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
26-55	56	8.11	7.1	0.0	0.0	0.0	0.0	1.8	1.8	23.2	66.1	A-
56-65	19	8.74	0.0	0.0	0.0	0.0	0.0	0.0	5.3	15.8	78.9	A+
Over 65	15	8.47	0.0	6.7	0.0	0.0	0.0	0.0	0.0	6.7	86.7	A

Table B25. Opinion Regarding Contact with Town Government Staff - Professionalism by Education

Education	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	18	7.94	5.6	5.6	0.0	0.0	0.0	0.0	5.6	11.1	72.2	B+
College Degree	68	8.37	4.4	0.0	0.0	0.0	0.0	1.5	1.5	20.6	72.1	A-
PhD/JD/MD	7	8.86	0.0	0.0	0.0	0.0	0.0	0.0	0.0	14.3	85.7	A+

Table B26. Opinion Regarding Contact with Town Government Staff - Professionalism by Gender

Gender	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	51	8.22	3.9	2.0	0.0	0.0	0.0	2.0	2.0	23.5	66.7	A-
Female	44	8.48	4.5	0.0	0.0	0.0	0.0	0.0	2.3	11.4	81.8	A

Table B27. Opinion Regarding Contact with Town Government Staff - Professionalism by Housing

Housing	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single Family	83	8.37	3.6	1.2	0.0	0.0	0.0	1.2	1.2	19.3	73.5	A-
Apartment	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Townhouse/ Condo	8	8.63	0.0	0.0	0.0	0.0	0.0	0.0	12.5	12.5	75.0	A
Other	2	5.00	50.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	F

Table B28. Opinion Regarding Contact with Town Government Staff - Professionalism by Income

Income	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$45,000	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$45,001- \$100,000	16	8.19	0.0	6.3	0.0	0.0	0.0	0.0	6.3	25.0	62.5	A-
\$100,001- \$150,000	27	8.11	7.4	0.0	0.0	0.0	0.0	0.0	3.7	22.2	66.7	A-
Over \$150,000	27	8.19	7.4	0.0	0.0	0.0	0.0	3.7	0.0	11.1	77.8	A-

Table B29. Opinion Regarding Contact with Town Government Staff - Professionalism by Race

Race	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	80	8.46	3.8	0.0	0.0	0.0	0.0	0.0	2.5	18.8	75.0	A
Asian	5	7.20	20.0	0.0	0.0	0.0	0.0	0.0	0.0	20.0	60.0	B-
African- American	2	4.00	0.0	50.0	0.0	0.0	0.0	50.0	0.0	0.0	0.0	F
Hispanic	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B30. Opinion Regarding Contact with Town Government Staff - Professionalism by Years in Cary

Years in Cary	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	6	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A
2-5	20	7.65	15.0	0.0	0.0	0.0	0.0	0.0	0.0	15.0	70.0	B
6-10	13	8.46	0.0	0.0	0.0	0.0	0.0	7.7	0.0	30.8	61.5	A
Over 10	53	8.67	1.9	0.0	0.0	0.0	0.0	0.0	1.9	15.1	81.1	A
Native	3	6.00	0.0	33.3	0.0	0.0	0.0	0.0	33.3	0.0	33.3	D+

TOWN GOVERNMENT STAFF: KNOWLEDGEABLE CROSSTABLATIONS

Table B31. Opinion Regarding Contact with Town Government Staff - Knowledgeable by Age

Age	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
26-55	56	8.02	5.4	0.0	1.8	1.8	0.0	0.0	7.1	21.4	62.5	B+
56-65	19	8.53	0.0	0.0	0.0	0.0	0.0	0.0	15.8	15.8	68.4	A
Over 65	15	8.40	0.0	6.7	0.0	0.0	0.0	0.0	0.0	13.3	80.0	A-

Table B32. Opinion Regarding Contact with Town Government Staff - Knowledgeable by Education

Education	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	18	7.94	5.6	5.6	0.0	0.0	0.0	0.0	5.6	11.1	72.2	B+
College Degree	68	8.24	2.9	0.0	1.5	1.5	0.0	0.0	7.4	22.1	64.7	A-
PhD/JD/MD	7	8.71	0.0	0.0	0.0	0.0	0.0	0.0	14.3	0.0	85.7	A+

Table B33. Opinion Regarding Contact with Town Government Staff - Knowledgeable by Gender

Gender	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	51	8.10	2.0	2.0	2.0	2.0	0.0	0.0	7.8	23.5	60.8	A-
Female	44	8.39	4.5	0.0	0.0	0.0	0.0	0.0	6.8	11.4	77.3	A-

Table B34. Opinion Regarding Contact with Town Government Staff - Knowledgeable by Housing

Housing	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single Family	83	8.25	2.4	1.2	1.2	1.2	0.0	0.0	7.2	19.3	67.5	A-
Apartment	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Townhouse/Condo	8	8.63	0.0	0.0	0.0	0.0	0.0	0.0	12.5	12.5	75.0	A
Other	2	5.00	50.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	F

Table B35. Opinion Regarding Contact with Town Government Staff - Knowledgeable by Income

Income	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$45,000	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

\$45,001-\$100,000	16	8.19	0.0	6.3	0.0	0.0	0.0	0.0	6.3	25.0	62.5	A-
\$100,001-\$150,000	27	8.04	3.7	0.0	0.0	3.7	0.0	0.0	11.1	25.9	55.6	B+
Over \$150,000	27	8.07	7.4	0.0	3.7	0.0	0.0	0.0	0.0	11.1	77.8	A-

Table B36. Opinion Regarding Contact with Town Government Staff - Knowledgeable by Race

Race	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	80	8.38	2.5	0.0	0.0	1.3	0.0	0.0	8.8	18.8	68.8	A-
Asian	5	7.20	20.0	0.0	0.0	0.0	0.0	0.0	0.0	20.0	60.0	B-
African-American	2	2.50	0.0	50.0	50.0	0.0	0.0	0.0	0.0	0.0	0.0	F
Hispanic	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B37. Opinion Regarding Contact with Town Government Staff - Knowledgeable by Years in Cary

Years in Cary	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	6	8.50	0.0	0.0	0.0	0.0	0.0	0.0	16.7	16.7	66.7	A
2-5	20	7.60	15.0	0.0	0.0	0.0	0.0	0.0	5.0	10.0	70.0	B
6-10	13	8.15	0.0	0.0	7.7	0.0	0.0	0.0	0.0	38.5	53.8	A-
Over 10	53	8.55	0.0	0.0	0.0	1.9	0.0	0.0	9.4	17.0	71.7	A
Native	3	6.67	0.0	33.3	0.0	0.0	0.0	0.0	0.0	0.0	66.7	C

TOWN GOVERNMENT STAFF: HELPFUL CROSSTABULATIONS

Table B38. Opinion Regarding Contact with Town Government Staff - Helpful by Age

Age	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
26-55	56	7.86	8.9	0.0	0.0	0.0	3.6	1.8	1.8	19.6	64.3	B+
56-65	19	8.58	0.0	0.0	0.0	0.0	0.0	0.0	15.8	10.5	73.7	A
Over 65	15	8.13	6.7	0.0	0.0	0.0	6.7	0.0	0.0	6.7	80.0	A-

Table B39. Opinion Regarding Contact with Town Government Staff - Helpful by Education

Education	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	18	7.78	11.1	0.0	0.0	0.0	5.6	0.0	0.0	11.1	72.2	B
College Degree	68	8.13	5.9	0.0	0.0	0.0	1.5	1.5	5.9	17.6	67.6	A-
PhD/JD/MD	7	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B40. Opinion Regarding Contact with Town Government Staff - Helpful by Gender

Gender	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	51	7.96	7.8	0.0	0.0	0.0	2.0	2.0	3.9	19.6	64.7	B+
Female	44	8.27	4.5	0.0	0.0	0.0	4.5	0.0	4.5	9.1	77.3	A-

Table B41. Opinion Regarding Contact with Town Government Staff - Helpful by Housing

Housing	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single Family	83	8.13	6.0	0.0	0.0	0.0	2.4	1.2	4.8	15.7	69.9	A-
Apartment	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Townhouse/Condo	8	8.38	0.0	0.0	0.0	0.0	12.5	0.0	0.0	12.5	75.0	A-
Other	2	5.00	50.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	F

Table B42. Opinion Regarding Contact with Town Government Staff - Helpful by Income

Income	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$45,000	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$45,001-\$100,000	16	8.06	6.3	0.0	0.0	0.0	6.3	0.0	0.0	18.8	68.8	A-
\$100,001-\$150,000	27	7.96	7.4	0.0	0.0	0.0	0.0	3.7	7.4	18.5	63.0	B+
Over \$150,000	27	7.85	11.1	0.0	0.0	0.0	3.7	0.0	0.0	11.1	74.1	B+

Table B43. Opinion Regarding Contact with Town Government Staff - Helpful by Race

Race	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	80	8.31	3.8	0.0	0.0	0.0	2.5	1.3	5.0	15.0	72.5	A-
Asian	5	7.20	20.0	0.0	0.0	0.0	0.0	0.0	0.0	20.0	60.0	B-
African-American	2	1.00	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	F
Hispanic	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	3	7.67	0.0	0.0	0.0	0.0	33.3	0.0	0.0	0.0	66.7	B

Table B44. Opinion Regarding Contact with Town Government Staff - Helpful by Years in Cary

Years in Cary	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	6	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A
2-5	20	7.50	15.0	0.0	0.0	0.0	5.0	0.0	0.0	10.0	70.0	B-
6-10	13	8.08	7.7	0.0	0.0	0.0	0.0	0.0	0.0	30.8	61.5	A-
Over 10	53	8.45	1.9	0.0	0.0	0.0	1.9	1.9	7.5	11.3	75.5	A
Native	3	5.00	33.3	0.0	0.0	0.0	33.3	0.0	0.0	0.0	33.3	F

TOWN GOVERNMENT STAFF: PROMPTNESS OF RESPONSE CROSTABLATIONS

Table B45. Opinion Regarding Contact with Town Government Staff - Promptness of Response by Age

Age	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
26-55	55	7.78	9.1	0.0	0.0	3.6	0.0	1.8	1.8	21.8	61.8	B
56-65	19	8.26	0.0	0.0	5.3	0.0	0.0	0.0	10.5	21.1	63.2	A-
Over 65	14	8.00	7.1	0.0	0.0	0.0	7.1	0.0	0.0	14.3	71.4	B+

Table B46. Opinion Regarding Contact with Town Government Staff - Promptness of Response by Education

Education	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	18	7.61	11.1	0.0	0.0	5.6	0.0	0.0	5.6	11.1	66.7	B
College Degree	66	8.12	4.5	0.0	1.5	1.5	1.5	1.5	3.0	18.2	68.2	A-
PhD/JD/MD	7	8.43	0.0	0.0	0.0	0.0	0.0	0.0	0.0	57.1	42.9	A

Table B47. Opinion Regarding Contact with Town Government Staff - Promptness of Response by Gender

Gender	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	50	7.86	8.0	0.0	0.0	2.0	0.0	2.0	4.0	26.0	58.0	B+
Female	43	8.12	4.7	0.0	2.3	2.3	2.3	0.0	2.3	11.6	74.4	A-

Table B48. Opinion Regarding Contact with Town Government Staff - Promptness of Response by Housing

Housing	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single Family	81	8.01	6.2	0.0	1.2	1.2	1.2	1.2	3.7	19.8	65.4	B+
Apartment	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Townhouse/Condo	8	8.13	0.0	0.0	0.0	12.5	0.0	0.0	0.0	25.0	62.5	A-
Other	2	5.00	50.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	F

Table B49. Opinion Regarding Contact with Town Government Staff - Promptness of Response by Income

Income	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$45,000	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$45,001-\$100,000	15	7.73	6.7	0.0	0.0	6.7	0.0	0.0	6.7	26.7	53.3	B
\$100,001-\$150,000	26	7.96	7.7	0.0	0.0	0.0	0.0	3.8	3.8	23.1	61.5	B+
Over \$150,000	27	7.82	11.1	0.0	0.0	3.7	0.0	0.0	0.0	11.1	74.1	B+

Table B50. Opinion Regarding Contact with Town Government Staff - Promptness of Response by Race

Race	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	78	8.21	3.8	0.0	1.3	1.3	1.3	1.3	3.8	17.9	69.2	A-
Asian	5	7.00	20.0	0.0	0.0	0.0	0.0	0.0	0.0	40.0	40.0	C+
African-American	2	2.50	50.0	0.0	0.0	50.0	0.0	0.0	0.0	0.0	0.0	F
Hispanic	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	3	6.33	33.3	0.0	0.0	0.0	0.0	0.0	0.0	0.0	66.7	C-

Table B51. Opinion Regarding Contact with Town Government Staff - Promptness of Response by Years in Cary

Years in Cary	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	6	8.50	0.0	0.0	0.0	0.0	0.0	0.0	16.7	16.7	66.7	A
2-5	20	7.20	20.0	0.0	0.0	0.0	0.0	0.0	0.0	20.0	60.0	B-
6-10	13	8.31	0.0	0.0	0.0	7.7	0.0	0.0	0.0	30.8	61.5	A-
Over 10	51	8.33	2.0	0.0	2.0	0.0	2.0	2.0	3.9	17.6	70.6	A-
Native	3	4.67	33.3	0.0	0.0	33.3	0.0	0.0	0.0	0.0	33.3	F

CLEANLINESS AND APPEARANCE OF PARKS CROSSTABULATIONS

Table B52. Cleanliness and Appearance of Parks by Age

Age	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	24	8.79	0.0	0.0	0.0	0.0	0.0	0.0	0.0	20.8	79.2	A+
26-55	264	8.50	0.4	0.0	0.0	0.4	1.1	0.0	5.3	29.9	62.9	A
56-65	53	8.51	0.0	0.0	0.0	0.0	1.9	0.0	9.4	22.6	66.0	A
Over 65	52	8.48	0.0	0.0	0.0	0.0	3.8	1.9	5.8	19.2	69.2	A

Table B53. Cleanliness and Appearance of Parks by Education

Education	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	102	8.46	0.0	0.0	0.0	0.0	2.0	1.0	8.8	25.5	62.7	A
College Degree	262	8.54	0.0	0.0	0.0	0.4	1.5	0.0	5.0	27.9	65.3	A
PhD/JD/MD	27	8.44	3.7	0.0	0.0	0.0	0.0	0.0	0.0	25.9	70.4	A

Table B54. Cleanliness and Appearance of Parks by Housing Type

Housing	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single Family	306	8.56	0.0	0.0	0.0	0.3	1.0	0.0	5.2	28.1	65.4	A
Apartment	36	8.25	0.0	0.0	0.0	0.0	5.6	0.0	13.9	25.0	55.6	A-
Townhouse/Condo	43	8.37	2.3	0.0	0.0	0.0	2.3	2.3	2.3	23.3	67.4	A-
Other	8	8.88	0.0	0.0	0.0	0.0	0.0	0.0	0.0	12.5	87.5	A+

Table B55. Cleanliness and Appearance of Parks by Income

Income	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$45,000	28	8.54	0.0	0.0	0.0	0.0	3.6	0.0	3.6	25.0	67.9	A
\$45,001-\$100,000	96	8.57	0.0	0.0	0.0	0.0	1.0	1.0	3.1	29.2	65.6	A
\$100,001-\$150,000	88	8.42	1.1	0.0	0.0	1.1	2.3	0.0	8.0	18.2	69.3	A
Over \$150,000	110	8.61	0.0	0.0	0.0	0.0	0.9	0.0	4.5	26.4	68.2	A

Table B56. Cleanliness and Appearance of Parks by Race

Race	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	297	8.58	0.0	0.0	0.0	0.3	1.0	0.3	4.7	26.3	67.3	A
Asian	37	8.05	2.7	0.0	0.0	0.0	2.7	0.0	16.2	29.7	48.6	B+
African-American	21	8.38	0.0	0.0	0.0	0.0	4.8	0.0	4.8	33.3	57.1	A-
Hispanic	15	8.40	0.0	0.0	0.0	0.0	6.7	0.0	6.7	20.0	66.7	A-
Other	13	8.69	0.0	0.0	0.0	0.0	0.0	0.0	0.0	30.8	69.2	A+

Table B57. Cleanliness and Appearance of Parks by Years in Cary

Years in Cary	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	34	8.68	0.0	0.0	0.0	0.0	2.9	0.0	0.0	20.6	76.5	A
2-5	82	8.37	1.2	0.0	0.0	0.0	2.4	0.0	7.3	29.3	59.8	A-
6-10	80	8.49	0.0	0.0	0.0	0.0	1.3	0.0	6.3	33.8	58.8	A
Over 10	178	8.57	0.0	0.0	0.0	0.6	1.1	0.6	5.1	23.6	69.1	A
Native	19	8.47	0.0	0.0	0.0	0.0	0.0	0.0	10.5	31.6	57.9	A

CLEANLINESS AND APPEARANCE OF GREENWAYS CROSSTABLATIONS

Table B58. Cleanliness and Appearance of Greenways by Age

Age	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	24	8.79	0.0	0.0	0.0	0.0	0.0	0.0	0.0	20.8	79.2	A+
26-55	260	8.50	0.0	0.0	0.0	0.4	1.5	0.8	5.4	29.2	62.7	A
56-65	52	8.50	0.0	0.0	0.0	0.0	0.0	1.9	9.6	25.0	63.5	A
Over 65	51	8.37	0.0	0.0	0.0	0.0	3.9	3.9	5.9	23.5	62.7	A-

Table B59. Cleanliness and Appearance of Greenways by Education

Education	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	99	8.43	0.0	0.0	0.0	0.0	2.0	1.0	8.1	26.3	61.6	A
College Degree	259	8.52	0.0	0.0	0.0	0.4	1.2	1.2	5.0	28.2	64.1	A
PhD/JD/MD	27	8.52	3.7	0.0	0.0	0.0	0.0	0.0	3.7	25.9	66.7	A

Table B60. Cleanliness and Appearance of Greenways by Housing Type

Housing	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single Family	302	8.52	0.0	0.0	0.0	0.3	0.7	1.0	5.3	29.8	62.9	A
Apartment	34	8.35	0.0	0.0	0.0	0.0	5.9	2.9	5.9	20.6	64.7	A-
Townhouse/Condo	43	8.37	0.0	0.0	0.0	0.0	4.7	2.3	9.3	18.6	65.1	A-
Other	8	8.88	0.0	0.0	0.0	0.0	0.0	0.0	0.0	12.5	87.5	A+

Table B61. Cleanliness and Appearance of Greenways by Income

Income	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$45,000	28	8.61	0.0	0.0	0.0	0.0	3.6	0.0	0.0	25.0	71.4	A
\$45,001-\$100,000	91	8.48	0.0	0.0	0.0	0.0	1.1	2.2	6.6	27.5	62.6	A
\$100,001-\$150,000	86	8.49	0.0	0.0	0.0	1.2	2.3	1.2	4.7	23.3	67.4	A
Over \$150,000	110	8.57	0.0	0.0	0.0	0.0	0.9	0.0	5.5	28.2	65.5	A

Table B62. Cleanliness and Appearance of Greenways by Race

Race	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	291	8.56	0.0	0.0	0.0	0.3	0.7	0.7	5.8	26.1	66.3	A
Asian	37	8.14	0.0	0.0	0.0	0.0	5.4	5.4	8.1	32.4	48.6	A-
African-American	21	8.29	0.0	0.0	0.0	0.0	4.8	4.8	0.0	38.1	52.4	A-
Hispanic	15	8.40	0.0	0.0	0.0	0.0	6.7	0.0	0.0	33.3	60.0	A-
Other	13	8.54	0.0	0.0	0.0	0.0	0.0	0.0	7.7	30.8	61.5	A

Table B63. Cleanliness and Appearance of Greenways by Years in Cary

Years in Cary	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	32	8.69	0.0	0.0	0.0	0.0	3.1	0.0	0.0	18.8	78.1	A+
2-5	82	8.42	0.0	0.0	0.0	0.0	3.7	0.0	7.3	29.3	59.8	A
6-10	78	8.50	0.0	0.0	0.0	0.0	1.3	1.3	3.8	33.3	60.3	A
Over 10	176	8.53	0.0	0.0	0.0	0.6	0.6	1.1	5.7	26.7	65.3	A
Native	19	8.26	0.0	0.0	0.0	0.0	0.0	10.5	10.5	21.1	57.9	A-

CLEANLINESS AND APPEARANCE OF STREET CROSSTABULATIONS

Table B64. Cleanliness and Appearance of Street by Age

Age	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	24	8.46	0.0	0.0	0.0	0.0	0.0	4.2	8.3	25.0	62.5	A
26-55	268	7.97	0.0	0.0	0.7	1.1	4.1	4.9	14.9	32.5	41.8	B+
56-65	55	8.02	0.0	0.0	0.0	0.0	5.5	1.8	21.8	27.3	43.6	B+
Over 65	53	7.85	0.0	0.0	0.0	1.9	9.4	3.8	15.1	26.4	43.4	B+

Table B65. Cleanliness and Appearance of Streets by Education

Education	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	107	7.95	0.0	0.0	0.0	0.0	6.5	5.6	15.0	31.8	41.1	B+
College Degree	264	8.00	0.0	0.0	0.8	0.8	4.5	3.8	15.5	31.1	43.6	B+
PhD/JD/MD	27	7.93	0.0	0.0	0.0	7.4	0.0	3.7	18.5	22.2	48.1	B+

Table B66. Cleanliness and Appearance of Streets by Housing Type

Housing	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single Family	307	8.06	0.0	0.0	0.3	0.7	4.2	4.2	13.7	31.6	45.3	A-
Apartment	37	7.89	0.0	0.0	0.0	0.0	10.8	2.7	18.9	21.6	45.9	B+
Townhouse/Condo	46	7.70	0.0	0.0	0.0	2.2	4.3	6.5	26.1	30.4	30.4	B
Other	10	7.80	0.0	0.0	10.0	0.0	0.0	0.0	10.0	40.0	40.0	B+

Table B67. Cleanliness and Appearance of Streets by Income

Income	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$45,000	30	7.97	0.0	0.0	0.0	0.0	6.7	6.7	16.7	23.3	46.7	B+
\$45,001-\$100,000	98	7.92	0.0	0.0	0.0	1.0	4.1	5.1	22.4	26.5	40.8	B+
\$100,001-\$150,000	89	7.90	0.0	0.0	1.1	1.1	4.5	3.4	19.1	31.5	39.3	B+
Over \$150,000	111	8.12	0.0	0.0	0.9	0.0	4.5	5.4	8.1	32.4	48.6	A-

Table B68. Cleanliness and Appearance of Streets by Race

Race	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	303	8.02	0.0	0.0	0.3	0.7	4.0	4.0	16.5	32.0	42.6	B+
Asian	38	7.68	0.0	0.0	2.6	5.3	5.3	7.9	5.3	34.2	39.5	B
African-American	21	7.71	0.0	0.0	0.0	0.0	19.0	0.0	19.0	14.3	47.6	B
Hispanic	15	8.13	0.0	0.0	0.0	0.0	6.7	0.0	20.0	20.0	53.3	A-
Other	13	8.39	0.0	0.0	0.0	0.0	0.0	7.7	7.7	23.1	61.5	A-

Table B69. Cleanliness and Appearance of Streets by Years in Cary

Years in Cary	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	35	8.26	0.0	0.0	0.0	2.9	2.9	2.9	5.7	28.6	57.1	A-
2-5	86	7.94	0.0	0.0	1.2	1.2	4.7	4.7	12.8	34.9	40.7	B+
6-10	80	7.95	0.0	0.0	0.0	1.3	3.8	5.0	20.0	28.8	41.3	B+
Over 10	180	8.07	0.0	0.0	0.6	0.6	5.0	2.8	14.4	30.0	46.7	A-
Native	19	7.21	0.0	0.0	0.0	0.0	10.5	10.5	36.8	31.6	10.5	B-

CLEANLINESS AND APPEARANCE OF MEDIAN/ROADSIDES CROSSTABLATIONS

Table B70. Cleanliness and Appearance of Median/Roadsides by Age

Age	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	24	8.58	0.0	0.0	0.0	0.0	0.0	0.0	4.2	33.3	62.5	A
26-55	268	7.98	0.0	0.0	0.4	0.7	3.7	4.1	19.0	31.0	41.0	B+
56-65	55	7.73	0.0	0.0	0.0	0.0	9.1	10.9	18.2	21.8	40.0	B
Over 65	53	7.83	0.0	0.0	0.0	0.0	11.3	1.9	20.8	24.5	41.5	B+

Table B71. Cleanliness and Appearance of Median/Roadsides by Education

Education	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	107	7.90	0.0	0.0	0.0	0.0	7.5	5.6	18.7	26.2	42.1	B+
College Degree	264	7.98	0.0	0.0	0.4	0.8	4.5	3.8	17.8	31.1	41.7	B+
PhD/JD/MD	27	7.96	0.0	0.0	0.0	0.0	3.7	7.4	22.2	22.2	44.4	B+

Table B72. Cleanliness and Appearance of Median/Roadsides by Housing Type

Housing	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single Family	307	8.01	0.0	0.0	0.0	0.3	4.2	5.2	18.2	28.0	44.0	B+
Apartment	37	7.89	0.0	0.0	0.0	0.0	10.8	0.0	21.6	24.3	43.2	B+
Townhouse/ Condo	46	7.78	0.0	0.0	0.0	0.0	8.7	4.3	17.4	39.1	30.4	B
Other	10	7.80	0.0	0.0	10.0	0.0	0.0	0.0	10.0	40.0	40.0	B+

Table B73. Cleanliness and Appearance of Median/Roadsides by Income

Income	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$45,000	30	8.07	0.0	0.0	0.0	0.0	6.7	0.0	20.0	26.7	46.7	A-
\$45,001- \$100,000	98	7.94	0.0	0.0	0.0	1.0	5.1	3.1	21.4	28.6	40.8	B+
\$100,001- \$150,000	89	7.85	0.0	0.0	0.0	1.1	4.5	5.6	22.5	29.2	37.1	B+
Over \$150,000	111	8.05	0.0	0.0	0.9	0.0	4.5	5.4	14.4	27.0	47.7	B+

Table B74. Cleanliness and Appearance of Median/Roadsides by Race

Race	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	303	7.98	0.0	0.0	0.0	0.3	5.0	4.3	18.8	30.4	41.3	B+
Asian	38	7.71	0.0	0.0	2.6	2.6	5.3	7.9	10.5	34.2	36.8	B
African- American	21	7.86	0.0	0.0	0.0	0.0	9.5	9.5	14.3	19.0	47.6	B+
Hispanic	15	8.13	0.0	0.0	0.0	0.0	6.7	0.0	20.0	20.0	53.3	A-
Other	13	8.39	0.0	0.0	0.0	0.0	0.0	0.0	23.1	15.4	61.5	A-

Table B75. Cleanliness and Appearance of Median/Roadsides by Years in Cary

Years in Cary	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	35	8.37	0.0	0.0	0.0	0.0	2.9	2.9	5.7	31.4	57.1	A-

2-5	86	7.97	0.0	0.0	1.2	0.0	4.7	1.2	19.8	34.9	38.4	B+
6-10	80	7.85	0.0	0.0	0.0	1.3	5.0	6.3	22.5	25.0	40.0	B+
Over 10	180	8.00	0.0	0.0	0.0	0.6	5.6	5.6	15.0	28.3	45.0	B+
Native	19	7.32	0.0	0.0	0.0	0.0	10.5	5.3	42.1	26.3	15.8	B-

CLEANLINESS AND APPEARANCE OF BUS SHELTERS CROSSTABULATIONS

Table B76. Cleanliness and Appearance of Bus Shelters by Age

Age	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	18	8.78	0.0	0.0	0.0	0.0	0.0	0.0	5.6	11.1	83.3	A+
26-55	158	7.67	0.6	1.3	0.6	0.0	12.0	8.2	12.0	18.4	46.8	B
56-65	43	7.70	0.0	0.0	0.0	2.3	20.9	2.3	4.7	18.6	51.2	B
Over 65	37	7.89	0.0	0.0	0.0	0.0	16.2	5.4	8.1	13.5	56.8	B+

Table B77. Cleanliness and Appearance of Bus Shelters by Education

Education	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	67	7.88	0.0	3.0	0.0	0.0	13.4	4.5	6.0	11.9	61.2	B+
College Degree	170	7.78	0.6	0.0	0.6	0.6	12.4	6.5	11.8	18.8	48.8	B
PhD/JD/MD	17	7.53	0.0	0.0	0.0	0.0	23.5	11.8	5.9	23.5	35.3	B

Table B78. Cleanliness and Appearance of Bus Shelters by Housing Type

Housing	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single Family	199	7.78	0.5	1.0	0.5	0.0	13.6	5.5	9.0	18.6	51.3	B
Apartment	23	7.91	0.0	0.0	0.0	0.0	17.4	4.3	8.7	8.7	60.9	B+
Townhouse/Condo	26	7.54	0.0	0.0	0.0	3.8	11.5	11.5	15.4	15.4	42.3	B
Other	8	8.25	0.0	0.0	0.0	0.0	0.0	12.5	12.5	12.5	62.5	A-

Table B79. Cleanliness and Appearance of Bus Shelters by Income

Income	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$45,000	22	7.91	0.0	0.0	0.0	0.0	13.6	9.1	9.1	9.1	59.1	B+
\$45,001-\$100,000	60	7.92	0.0	0.0	0.0	0.0	11.7	6.7	13.3	15.0	53.3	B+
\$100,001-\$150,000	51	7.31	2.0	0.0	2.0	2.0	17.6	7.8	11.8	13.7	43.1	B-
Over \$150,000	73	7.95	0.0	1.4	0.0	0.0	12.3	6.8	2.7	20.5	56.2	B+

Table B80. Cleanliness and Appearance of Bus Shelters by Race

Race	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	186	7.89	0.0	0.5	0.5	0.5	9.7	8.1	10.8	17.2	52.7	B+
Asian	24	7.38	0.0	0.0	0.0	0.0	29.2	4.2	4.2	25.0	37.5	B-
African-American	16	7.00	6.3	0.0	0.0	0.0	31.3	0.0	6.3	12.5	43.8	C+
Hispanic	11	8.00	0.0	0.0	0.0	0.0	18.2	0.0	9.1	9.1	63.6	B+
Other	11	7.73	0.0	9.1	0.0	0.0	9.1	0.0	9.1	9.1	63.6	B

Table B81. Cleanliness and Appearance of Bus Shelters by Years in Cary

Years in Cary	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	23	8.17	0.0	4.3	0.0	0.0	8.7	0.0	0.0	17.4	69.6	A-
2-5	50	7.74	0.0	0.0	0.0	0.0	14.0	6.0	14.0	24.0	42.0	B
6-10	44	7.78	0.0	2.3	0.0	0.0	13.6	6.8	9.1	13.6	54.5	B
Over 10	125	7.83	0.8	0.0	0.8	0.8	12.8	6.4	7.2	16.8	54.4	B+
Native	13	7.08	0.0	0.0	0.0	0.0	15.4	15.4	38.5	7.7	23.1	C+

MAINTENANCE OF STREETS CROSSTABULATIONS

Table B82. Maintenance of Streets by Age

Age	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	24	7.71	0.0	0.0	0.0	4.2	0.0	16.7	25.0	8.3	45.8	B
26-55	268	7.12	0.0	0.4	1.9	2.6	10.8	13.8	25.0	26.1	19.4	C+
56-65	55	7.11	0.0	1.8	0.0	1.8	14.5	12.7	23.6	23.6	21.8	C+
Over 65	52	6.62	3.8	3.8	1.9	3.8	17.3	7.7	17.3	23.1	21.2	C

Table B83. Maintenance of Streets by Education

Education	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	107	6.94	1.9	0.9	0.0	2.8	16.8	7.5	28.0	24.3	17.8	C+
College Degree	263	7.12	0.0	1.1	1.9	2.7	9.5	14.8	24.3	24.0	21.7	C+-
PhD/JD/MD	27	7.26	0.0	0.0	3.7	3.7	11.1	18.5	3.7	25.9	33.3	B-

Table B84. Maintenance of Streets by Housing Type

Housing	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single Family	306	7.12	0.7	1.0	1.6	2.6	9.2	14.1	24.2	25.8	20.9	C+
Apartment	37	7.00	0.0	2.7	0.0	5.4	16.2	13.5	13.5	21.6	27.0	C+
Townhouse/Condo	46	7.09	0.0	0.0	2.2	2.2	17.4	8.7	26.1	19.6	23.9	C+
Other	10	6.80	0.0	0.0	0.0	0.0	30.0	0.0	40.0	20.0	10.0	C

Table B85. Maintenance of Streets by Income

Income	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$45,000	30	7.17	0.0	3.3	0.0	0.0	13.3	16.7	16.7	23.3	26.7	B-
\$45,001-\$100,000	98	7.18	0.0	0.0	0.0	4.1	13.3	9.2	27.6	25.5	20.4	B-
\$100,001-\$150,000	89	6.97	1.1	0.0	4.5	0.0	7.9	20.2	24.7	25.8	15.7	C+
Over \$150,000	110	7.14	0.0	1.8	1.8	2.7	11.8	10.0	25.5	20.9	25.5	C+

Table B86. Maintenance of Streets by Race

Race	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	302	7.09	0.7	1.3	1.0	3.3	10.3	12.9	25.2	23.5	21.9	C+
Asian	38	7.03	0.0	0.0	2.6	0.0	15.8	15.8	23.7	23.7	18.4	C+
African-American	21	6.76	0.0	0.0	4.8	0.0	23.8	14.3	19.0	19.0	19.0	C
Hispanic	15	6.87	0.0	0.0	6.7	0.0	13.3	13.3	20.0	40.0	6.7	C
Other	13	7.85	0.0	0.0	0.0	0.0	7.7	7.7	7.7	46.2	30.8	B+

Table B87. Maintenance of Streets by Years in Cary

Years in Cary	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	35	7.49	0.0	0.0	0.0	2.9	8.6	8.6	28.6	20.0	31.4	B-
2-5	86	7.29	0.0	0.0	0.0	0.0	11.6	15.1	24.4	30.2	18.6	B-
6-10	80	7.14	0.0	1.3	2.5	2.5	12.5	10.0	23.8	22.5	25.0	C+
Over 10	179	6.92	1.1	1.7	2.2	4.5	10.1	13.4	23.5	24.6	19.0	C+
Native	19	6.84	0.0	0.0	0.0	0.0	26.3	21.1	15.8	15.8	21.1	C

MAINTENANCE OF SIDEWALKS CROSSTABULATIONS

Table B88. Maintenance of Sidewalks by Age

Age	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	24	8.25	0.0	0.0	0.0	0.0	4.2	0.0	12.5	33.3	50.0	A-
26-55	262	7.74	0.0	0.0	0.0	1.9	5.0	6.9	20.6	34.7	30.9	B
56-65	55	7.56	0.0	0.0	0.0	0.0	10.9	10.9	18.2	30.9	29.1	B
Over 65	52	7.81	0.0	0.0	0.0	0.0	5.8	5.8	26.9	25.0	36.5	B+

Table B89. Maintenance of Sidewalks by Education

Education	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	105	7.84	0.0	0.0	0.0	0.0	7.6	4.8	18.1	35.2	34.3	B+
College Degree	261	7.71	0.0	0.0	0.0	1.9	5.4	7.3	21.8	32.6	31.0	B
PhD/JD/MD	25	7.80	0.0	0.0	0.0	0.0	4.0	12.0	20.0	28.0	36.0	B+

Table B90. Maintenance of Sidewalks by Housing Type

Housing	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single Family	302	7.74	0.0	0.0	0.0	1.7	5.3	7.0	22.2	31.8	32.1	B
Apartment	37	7.81	0.0	0.0	0.0	0.0	8.1	8.1	13.5	35.1	35.1	B+
Townhouse/Condo	44	7.82	0.0	0.0	0.0	0.0	6.8	6.8	15.9	38.6	31.8	B+
Other	10	8.00	0.0	0.0	0.0	0.0	10.0	0.0	10.0	40.0	40.0	B+

Table B91. Maintenance of Sidewalks by Income

Income	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$45,000	29	7.90	0.0	0.0	0.0	0.0	6.9	6.9	10.3	41.4	34.5	B+
\$45,001-\$100,000	98	7.86	0.0	0.0	0.0	0.0	6.1	4.1	20.4	36.7	32.7	B+
\$100,001-\$150,000	87	7.55	0.0	0.0	0.0	2.3	4.6	12.6	23.0	31.0	26.4	B
Over \$150,000	107	7.66	0.0	0.0	0.0	2.8	6.5	7.5	21.5	28.0	33.6	B

Table B92. Maintenance of Sidewalks by Race

Race	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	296	7.75	0.0	0.0	0.0	1.4	5.7	6.4	21.3	33.4	31.8	B
Asian	38	7.68	0.0	0.0	0.0	2.6	5.3	5.3	26.3	28.9	31.6	B
African-American	21	7.62	0.0	0.0	0.0	0.0	14.3	9.5	4.8	42.9	28.6	B
Hispanic	15	7.80	0.0	0.0	0.0	0.0	6.7	13.3	13.3	26.7	40.0	B+
Other	13	8.08	0.0	0.0	0.0	0.0	0.0	7.7	15.4	38.5	38.5	A-

Table B93. Maintenance of Sidewalks by Years in Cary

Years in Cary	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	35	7.89	0.0	0.0	0.0	0.0	5.7	8.6	11.4	40.0	34.3	B+
2-5	85	7.82	0.0	0.0	0.0	1.2	4.7	2.4	24.7	36.5	30.6	B+
6-10	79	7.79	0.0	0.0	0.0	2.5	3.8	7.6	17.7	35.4	32.9	B+
Over 10	175	7.73	0.0	0.0	0.0	1.1	6.3	8.0	21.1	30.3	33.1	B
Native	19	7.32	0.0	0.0	0.0	0.0	15.8	10.5	26.3	21.1	26.3	B-

MAINTENANCE OF TRAFFIC SIGNALS CROSSTABLATIONS

Table B94. Maintenance of Traffic Signals by Age

Age	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	24	8.25	0.0	0.0	0.0	0.0	0.0	0.0	25.0	25.0	50.0	A-
26-55	267	7.56	0.7	0.0	0.7	0.7	7.1	8.6	21.0	33.7	27.3	B
56-65	55	7.66	0.0	0.0	1.8	0.0	3.6	12.7	20.0	30.9	30.9	B
Over 65	51	7.71	0.0	0.0	2.0	0.0	7.8	5.9	19.6	29.4	35.3	B

Table B95. Maintenance of Traffic Signals by Education

Education	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	107	7.65	0.0	0.0	0.9	0.9	8.4	7.5	19.6	29.9	32.7	B
College Degree	262	7.62	0.4	0.0	1.1	0.4	5.7	8.4	22.5	33.6	27.9	B
PhD/JD/MD	26	7.65	3.8	0.0	0.0	0.0	3.8	11.5	11.5	30.8	38.5	B

Table B96. Maintenance of Traffic Signals by Housing Type

Housing	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single Family	305	7.54	0.7	0.0	1.3	0.7	6.9	8.9	21.3	33.1	27.2	B
Apartment	36	7.86	0.0	0.0	0.0	0.0	5.6	11.1	19.4	19.4	44.4	B+
Townhouse/Condo	46	7.91	0.0	0.0	0.0	0.0	4.3	4.3	23.9	30.4	37.0	B+
Other	10	8.40	0.0	0.0	0.0	0.0	0.0	0.0	0.0	60.0	40.0	A-

Table B97. Maintenance of Traffic Signals by Income

Income	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$45,000	30	7.90	0.0	0.0	0.0	0.0	6.7	6.7	13.3	36.7	36.7	B+
\$45,001-\$100,000	97	7.84	0.0	0.0	1.0	0.0	2.1	5.2	29.9	26.8	35.1	B+
\$100,001-\$150,000	88	7.40	1.1	0.0	1.1	2.3	6.8	9.1	22.7	33.0	23.9	B-
Over \$150,000	110	7.43	0.9	0.0	1.8	0.0	9.1	10.9	19.1	31.8	26.4	B-

Table B98. Maintenance of Traffic Signals by Race

Race	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	300	7.63	0.3	0.0	1.3	0.7	5.7	7.7	22.0	33.0	29.3	B
Asian	38	7.61	0.0	0.0	0.0	0.0	7.9	10.5	23.7	28.9	28.9	B
African-American	21	7.00	4.8	0.0	0.0	0.0	19.0	4.8	23.8	23.8	23.8	C+
Hispanic	15	8.13	0.0	0.0	0.0	0.0	0.0	13.3	0.0	46.7	40.0	A-
Other	13	8.0	0.0	0.0	0.0	0.0	7.7	7.7	7.7	30.8	46.2	B+

Table B99. Maintenance of Traffic Signals by Years in Cary

Years in Cary	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	35	7.54	0.0	0.0	2.9	0.0	5.7	8.6	25.7	28.6	28.6	B
2-5	84	7.79	0.0	0.0	0.0	0.0	4.8	9.5	21.4	31.0	33.3	B+
6-10	80	7.61	1.3	0.0	0.0	1.3	10.0	5.0	18.8	30.0	33.8	B
Over 10	179	7.63	0.0	0.0	1.7	0.6	5.0	9.5	20.1	35.8	27.4	B
Native	19	7.16	5.3	0.0	0.0	0.0	10.5	5.3	31.6	21.1	26.3	B-

POLICE DEPARTMENT: CONTACT CROSSTABULATIONS

Table B100. Contact with the Police Department by Age

Age	n	Yes	No
18-25	24	16.7	83.3
26-55	267	21.7	78.3
56-65	55	21.8	78.2
Over 65	53	24.5	75.5

Table B101. Contact with the Police Department by Education

Education	n	Yes	No
HS/Some College	106	18.9	81.1
College Degree	264	23.9	76.1
PhD/JD/MD	27	14.8	85.2

Table B102. Contact with the Police Department by Gender

Gender	n	Yes	No
Male	199	23.6	76.4
Female	200	20.5	79.5

Table B103. Contact with the Police Department by Housing Type

Housing	n	Yes	No
Single Family	306	22.2	77.8
Apartment	37	16.2	83.8
Townhouse/Condo	46	21.7	78.3
Other	10	40.0	60.0

Table B104. Contact with the Police Department by Income

Income	n	Yes	No
0-\$45,000	30	20.0	80.0
\$45,001-\$100,000	97	15.5	84.5
\$100,001-\$150,000	89	30.3	69.7
Over \$150,000	111	19.8	80.2

Table B105. Contact with the Police Department by Race

Race	n	Yes	No
Caucasian	303	23.1	76.9
Asian	38	18.4	81.6
African-American	21	23.8	76.2
Hispanic	14	14.3	85.7
Other	13	23.1	76.9

Table B106. Contact with the Police Department by Years in Cary

Years in Cary	n	Yes	No
0-1	35	2.9	97.1
2-5	86	24.4	75.6
6-10	80	21.3	78.8
Over 10	179	23.5	76.5
Native	19	36.8	63.2

POLICE DEPARTMENT: PERSON CONTACTED CROSSTABULATIONS

Table B107. Person Contacted at Police Department by Age

Age	n	Officer	Dispatcher	Clerk	Animal Control	Detective	District Commander
18-25	4	75.0	25.0	0.0	0.0	0.0	0.0
26-55	68	79.4	11.8	2.9	2.9	2.9	0.0
56-65	13	84.6	0.0	15.4	0.0	0.0	0.0
Over 65	14	71.4	14.3	7.1	0.0	0.0	7.1

Table B108. Person Contacted at Police Department by Education

Education	n	Officer	Dispatcher	Clerk	Animal Control	Detective	District Commander
HS/Some College	24	79.2	8.3	8.3	0.0	0.0	4.2
College Degree	74	78.4	12.2	4.1	4.1	1.4	0.0
PhD/JD/MD	5	60.0	20.0	0.0	0.0	20.0	0.0

Table B109. Person Contacted at Police Department by Gender

Gender	n	Officer	Dispatcher	Clerk	Animal Control	Detective	District Commander
Male	54	83.3	1.9	11.1	1.9	0.0	1.9
Female	48	72.9	10.4	6.3	4.2	6.3	0.0

Table B110. Person Contacted at Police Department by Housing Type

Housing	n	Officer	Dispatcher	Clerk	Animal Control	Detective	District Commander
Single Family	80	76.3	11.3	6.3	2.5	3.8	0.0
Apartment	6	83.3	16.7	0.0	0.0	0.0	0.0
Townhouse/Condo	13	76.9	15.4	0.0	7.8	0.0	0.0
Other	4	100.0	0.0	0.0	0.0	0.0	0.0

Table B111. Person Contacted at Police Department by Income

Income	n	Officer	Dispatcher	Clerk	Animal Control	Detective	District Commander
0-\$45,000	6	100.0	0.0	0.0	0.0	0.0	0.0
\$45,001-\$100,000	19	63.2	26.3	5.3	0.0	0.0	5.3
\$100,001-\$150,000	30	83.3	3.3	6.7	3.3	3.3	0.0
Over \$150,000	27	77.8	11.1	7.4	3.7	0.0	0.0

Table B112. Person Contacted at Police Department by Race

Race	n	Officer	Dispatcher	Clerk	Animal Control	Detective	District Commander
Caucasian	80	78.8	8.8	6.3	2.5	2.5	1.3
Asian	9	66.7	11.1	0.0	11.1	11.1	0.0
African-American	5	100.0	0.0	0.0	0.0	0.0	0.0
Hispanic	3	66.7	33.3	0.0	0.0	0.0	0.0
Other	3	100.0	0.0	0.0	0.0	0.0	0.0

Table B113. Person Contacted at Police Department by Years in Cary

Years in Cary	n	Officer	Dispatcher	Clerk	Animal Control	Detective	District Commander
0-1	1	100.0	0.0	0.0	0.0	0.0	0.0
2-5	27	74.1	22.2	0.0	3.7	0.0	0.0
6-10	18	77.8	11.1	0.0	0.0	11.1	0.0
Over 10	50	76.0	8.0	10.0	4.0	2.0	0.0
Native	7	100.0	0.0	0.0	0.0	0.0	0.0

POLICE DEPARTMENT: COURTEOUS CROSSTABULATIONS

Table B114. Opinion Regarding Contact with Police Department - Courteous by Age

Age	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	4	6.75	0.0	0.0	25.0	0.0	0.0	0.0	25.0	25.0	25.0	C
26-55	59	8.15	6.8	0.0	0.0	0.0	0.0	1.7	3.4	18.6	69.5	A-
56-65	12	8.75	0.0	0.0	0.0	0.0	0.0	0.0	8.3	8.3	83.3	A+
Over 65	13	8.85	0.0	0.0	0.0	0.0	0.0	0.0	0.0	15.4	84.6	A+

Table B115. Opinion Regarding Contact with Police Department - Courteous by Education

Education	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	20	8.35	5.0	0.0	0.0	0.0	0.0	0.0	10.0	5.0	80.0	A-
College Degree	64	8.23	4.7	0.0	1.6	0.0	0.0	1.6	1.6	21.9	68.8	A-
PhD/JD/MD	4	8.50	0.0	0.0	0.0	0.0	0.0	0.0	25.0	0.0	75.0	A

Table B116. Opinion Regarding Contact with Police Department - Courteous by Gender

Gender	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	47	8.06	6.4	0.0	0.0	0.0	0.0	2.1	6.4	23.4	61.7	A-
Female	42	8.48	2.4	0.0	2.4	0.0	0.0	0.0	4.8	9.5	81.0	A

Table B117. Opinion Regarding Contact with Police Department - Courteous by Housing

Housing	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single Family	69	8.36	4.3	0.0	0.0	0.0	0.0	0.0	5.8	17.4	72.5	A-
Apartment	6	7.33	0.0	0.0	16.7	0.0	0.0	16.7	0.0	16.7	50.0	B-

Townhouse/Condo	10	8.70	0.0	0.0	0.0	0.0	0.0	0.0	10.0	10.0	80.0	A+
Other	4	6.75	25.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	50.0	C

Table B118. Opinion Regarding Contact with Police Department - Courteous by Income

Income	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$45,000	6	8.83	0.0	0.0	0.0	0.0	0.0	0.0	0.0	16.7	83.3	A+
\$45,001-\$100,000	15	8.73	0.0	0.0	0.0	0.0	0.0	0.0	6.7	13.3	80.0	A+
\$100,001-\$150,000	27	7.85	7.4	0.0	3.7	0.0	0.0	0.0	11.1	11.1	66.7	B+
Over \$150,000	23	8.39	4.3	0.0	0.0	0.0	0.0	0.0	0.0	26.1	69.6	A-

Table B119. Opinion Regarding Contact with Police Department - Courteous by Race

Race	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	71	8.39	2.8	0.0	1.4	0.0	0.0	1.4	5.6	14.1	74.6	A-
Asian	7	7.43	14.3	0.0	0.0	0.0	0.0	0.0	14.3	14.3	57.1	B-
African-American	5	8.40	0.0	0.0	0.0	0.0	0.0	0.0	0.0	60.0	40.0	A-
Hispanic	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	3	6.33	33.3	0.0	0.0	0.0	0.0	0.0	0.0	0.0	66.7	C-

Table B120. Opinion Regarding Contact with Police Department - Courteous by Years in Cary

Years in Cary	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
2-5	22	8.41	4.5	0.0	0.0	0.0	0.0	0.0	4.5	13.6	77.3	A-
6-10	17	7.94	5.9	0.0	5.9	0.0	0.0	5.9	0.0	5.9	76.5	B+
Over 10	42	8.26	4.8	0.0	0.0	0.0	0.0	0.0	7.1	21.4	66.7	A-
Native	7	8.43	0.0	0.0	0.0	0.0	0.0	0.0	14.3	28.6	57.1	A

POLICE DEPARTMENT: FAIRNESS CROSSTABULATIONS

Table B121. Opinion Regarding Contact with Police Department - Fairness by Age

Age	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	4	6.50	0.0	0.0	25.0	0.0	0.0	0.0	50.0	0.0	25.0	C-
26-55	59	8.05	6.8	0.0	0.0	0.0	3.4	1.7	1.7	18.6	67.8	B+
56-65	12	8.75	0.0	0.0	0.0	0.0	0.0	0.0	8.3	8.3	83.3	A+
Over 65	13	8.85	0.0	0.0	0.0	0.0	0.0	0.0	0.0	15.4	84.6	A+

Table B122. Opinion Regarding Contact with Police Department - Fairness by Education

Education	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	20	8.35	5.0	0.0	0.0	0.0	0.0	0.0	10.0	5.0	80.0	A-
College Degree	64	8.16	4.7	0.0	1.6	0.0	1.6	1.6	3.1	20.3	67.2	A-
PhD/JD/MD	4	8.00	0.0	0.0	0.0	0.0	25.0	0.0	0.0	0.0	75.0	B+

Table B123. Opinion Regarding Contact with Police Department - Fairness by Gender

Gender	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	47	7.96	6.4	0.0	0.0	0.0	2.1	2.1	8.5	21.3	59.6	B+
Female	42	8.41	2.4	0.0	2.4	0.0	2.4	2.4	0.0	9.5	81.0	A-

Table B124. Opinion Regarding Contact with Police Department - Fairness by Housing Type

Housing	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single Family	69	8.29	4.3	0.0	0.0	0.0	1.4	1.4	4.3	17.4	71.0	A-
Apartment	6	7.17	0.0	0.0	16.7	0.0	0.0	16.7	16.7	0.0	50.0	B-
Townhouse/Condo	10	8.50	0.0	0.0	0.0	0.0	10.0	0.0	0.0	10.0	80.0	A
Other	4	6.75	25.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	50.0	C

Table B125. Opinion Regarding Contact with Police Department - Fairness by Income

Income	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$45,000	6	8.67	0.0	0.0	0.0	0.0	0.0	0.0	16.7	0.0	83.3	A
\$45,001-\$100,000	15	8.60	0.0	0.0	0.0	0.0	6.7	0.0	0.0	13.3	80.0	A
\$100,001-\$150,000	27	7.74	7.4	0.0	3.7	0.0	3.7	0.0	7.4	14.8	63.0	B
Over \$150,000	23	8.35	4.3	0.0	0.0	0.0	0.0	0.0	4.3	21.7	69.6	A-

Table B126. Opinion Regarding Contact with Police Department - Fairness by Race

Race	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	71	8.32	2.8	0.0	1.4	0.0	1.4	2.8	4.2	14.1	73.2	A-
Asian	7	7.14	14.3	0.0	0.0	0.0	14.3	0.0	0.0	14.3	57.1	C-
African-American	5	8.20	0.0	0.0	0.0	0.0	0.0	0.0	20.0	40.0	40.0	A-
Hispanic	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	3	6.33	33.3	0.0	0.0	0.0	0.0	0.0	0.0	0.0	66.7	C-

Table B127. Opinion Regarding Contact with Police Department - Fairness by Years in Cary

Years in Cary	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
2-5	22	8.32	4.5	0.0	0.0	0.0	4.5	0.0	0.0	13.6	77.3	A-

6-10	17	7.88	5.9	0.0	5.9	0.0	0.0	5.9	5.9	0.0	76.5	B+
Over 10	42	8.17	4.8	0.0	0.0	0.0	2.4	2.4	4.8	19.0	66.7	A-
Native	7	8.29	0.0	0.0	0.0	0.0	0.0	0.0	14.3	42.9	42.9	A-

POLICE DEPARTMENT: COMPETENCE CROSSTABULATIONS

Table B128. Opinion Regarding Contact with Police Department - Competence by Age

Age	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	4	6.50	0.0	0.0	25.0	0.0	0.0	0.0	50.0	0.0	25.0	C-
26-55	59	7.88	8.5	0.0	0.0	0.0	3.4	5.1	0.0	15.3	67.8	B+
56-65	12	8.75	0.0	0.0	0.0	0.0	0.0	0.0	8.3	8.3	83.3	A+
Over 65	13	8.85	0.0	0.0	0.0	0.0	0.0	0.0	0.0	15.4	84.6	A+

Table B129. Opinion Regarding Contact with Police Department - Competence by Education

Education	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	20	8.35	5.0	0.0	0.0	0.0	0.0	0.0	10.0	5.0	80.0	A-
College Degree	64	7.98	6.3	0.0	1.6	0.0	3.1	3.1	1.6	17.2	67.2	B+
PhD/JD/MD	4	8.25	0.0	0.0	0.0	0.0	0.0	25.0	0.0	0.0	75.0	A-

Table B130. Opinion Regarding Contact with Police Department - Competence by Gender

Gender	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	47	7.98	6.4	0.0	0.0	0.0	0.0	6.4	6.4	19.1	61.7	B+
Female	42	8.14	4.8	0.0	2.4	0.0	4.8	2.4	0.0	7.1	78.6	A-

Table B131. Opinion Regarding Contact with Police Department - Competence by Housing Type

Housing	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single Family	69	8.13	5.8	0.0	0.0	0.0	2.9	2.9	2.9	14.5	71.0	A-
Apartment	6	7.17	0.0	0.0	16.7	0.0	0.0	16.7	16.7	0.0	50.0	B-
Townhouse/Condo	10	8.60	0.0	0.0	0.0	0.0	0.0	10.0	0.0	10.0	80.0	A
Other	4	6.75	25.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	50.0	C

Table B132. Opinion Regarding Contact with Police Department - Competence by Income

Income	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$45,000	6	8.67	0.0	0.0	0.0	0.0	0.0	0.0	16.7	0.0	83.3	A
\$45,001-\$100,000	15	8.60	0.0	0.0	0.0	0.0	6.7	0.0	0.0	13.3	80.0	A
\$100,001-\$150,000	27	7.78	7.4	0.0	3.7	0.0	0.0	3.7	7.4	14.8	63.0	B
Over \$150,000	23	8.22	4.3	0.0	0.0	0.0	4.3	4.3	0.0	13.0	73.9	A-

Table B133. Opinion Regarding Contact with Police Department - Competence by Race

Race	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	71	8.31	2.8	0.0	1.4	0.0	2.8	2.8	2.8	12.7	74.6	A-
Asian	7	5.86	28.6	0.0	0.0	0.0	0.0	28.6	0.0	0.0	42.9	D
African-American	5	8.20	0.0	0.0	0.0	0.0	0.0	0.0	20.0	40.0	40.0	A-
Hispanic	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	3	6.33	33.3	0.0	0.0	0.0	0.0	0.0	0.0	0.0	66.7	C-

Table B134. Opinion Regarding Contact with Police Department - Competence by Years in Cary

Years in Cary	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
2-5	22	8.36	4.5	0.0	0.0	0.0	0.0	4.5	0.0	13.6	77.3	A-
6-10	17	7.41	11.8	0.0	5.9	0.0	0.0	5.9	5.9	0.0	70.6	B-
Over 10	42	8.07	4.8	0.0	0.0	0.0	4.8	4.8	2.4	16.7	66.7	A-
Native	7	8.43	0.0	0.0	0.0	0.0	0.0	0.0	14.3	28.6	57.1	A

POLICE DEPARTMENT: PROBLEM SOLVING CROSSTABLATIONS

Table B135. Opinion Regarding Contact with Police Department – Problem Solving by Age

Age	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	3	6.33	0.0	0.0	33.3	0.0	0.0	0.0	33.3	0.0	33.3	C-
26-55	59	7.58	8.5	1.7	1.7	0.0	5.1	3.4	3.4	15.3	61.0	B
56-65	12	8.75	0.0	0.0	0.0	0.0	0.0	0.0	8.3	8.3	83.3	A+
Over 65	13	8.92	0.0	0.0	0.0	0.0	0.0	0.0	0.0	7.7	92.3	A+

Table B136. Opinion Regarding Contact with Police Department - Problem Solving by Education

Education	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	19	8.47	5.3	0.0	0.0	0.0	0.0	0.0	5.3	0.0	89.5	A
College Degree	64	7.77	6.3	0.0	3.1	0.0	4.7	3.1	4.7	17.2	60.9	B
PhD/JD/MD	4	7.25	0.0	25.0	0.0	0.0	0.0	0.0	0.0	0.0	75.0	B-

Table B137. Opinion Regarding Contact with Police Department - Problem Solving by Gender

Gender	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	46	7.89	6.5	2.2	0.0	0.0	0.0	2.2	8.7	19.6	60.9	B+
Female	42	7.86	4.8	0.0	4.8	0.0	7.1	4.8	0.0	4.8	73.8	B+

Table B138. Opinion Regarding Contact with Police Department - Problem Solving by Housing Type

Housing	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single Family	68	7.96	5.9	0.0	1.5	0.0	4.4	2.9	4.4	13.2	67.6	B+

Apartment	6	7.17	0.0	0.0	16.7	0.0	0.0	16.7	16.7	0.0	50.0	B-
Townhouse/Condo	10	8.20	0.0	10.0	0.0	0.0	0.0	0.0	0.0	10.0	80.0	A-
Other	4	6.75	25.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	50.0	C

Table B139. Opinion Regarding Contact with Police Department - Problem Solving by Income

Income	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$45,000	6	8.67	0.0	0.0	0.0	0.0	0.0	0.0	16.7	0.0	83.3	A
\$45,001-\$100,000	15	8.27	0.0	0.0	6.7	0.0	6.7	0.0	0.0	6.7	80.0	A-
\$100,001-\$150,000	26	7.54	7.7	3.8	3.8	0.0	0.0	3.8	3.8	15.4	61.5	B
Over \$150,000	23	8.04	4.3	0.0	0.0	0.0	8.7	0.0	8.7	8.7	69.6	B+

Table B140. Opinion Regarding Contact with Police Department - Problem Solving by Race

Race	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	70	8.11	2.9	0.0	2.9	0.0	4.3	4.3	2.9	12.9	70.0	A-
Asian	7	5.43	28.6	14.3	0.0	0.0	0.0	0.0	14.3	0.0	42.9	D-
African-American	5	8.40	0.0	0.0	0.0	0.0	0.0	0.0	20.0	20.0	60.0	A-
Hispanic	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	3	6.33	33.3	0.0	0.0	0.0	0.0	0.0	0.0	0.0	66.7	C-

Table B141. Opinion Regarding Contact with Police Department - Problem Solving by Years in Cary

Years in Cary	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
2-5	22	7.86	4.5	4.5	0.0	0.0	4.5	4.5	0.0	13.6	68.2	B+
6-10	17	7.18	11.8	0.0	5.9	0.0	5.9	5.9	5.9	0.0	64.7	B-
Over 10	42	8.02	4.8	0.0	2.4	0.0	2.4	2.4	7.1	14.3	66.7	B+
Native	6	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A

POLICE DEPARTMENT: RESPONSE TIME CROSSTABLATIONS

Table B142. Opinion Regarding Contact with Police Department - Response Time by Age

Age	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	2	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	A
26-55	39	7.41	12.8	0.0	2.6	2.6	0.0	2.6	2.6	15.4	61.5	B-
56-65	5	8.80	0.0	0.0	0.0	0.0	0.0	0.0	0.0	20.0	80.0	A+
Over 65	8	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B143. Opinion Regarding Contact with Police Department - Response Time by Education

Education	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	10	8.10	10.0	0.0	0.0	0.0	0.0	0.0	0.0	10.0	80.0	A-
College Degree	41	7.78	9.8	0.0	2.4	0.0	0.0	2.4	2.4	17.1	65.9	B
PhD/JD/MD	3	7.33	0.0	0.0	0.0	33.3	0.0	0.0	0.0	0.0	66.7	B-

Table B144. Opinion Regarding Contact with Police Department - Response Time by Gender

Gender	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	29	7.41	10.3	0.0	3.4	3.4	0.0	3.4	3.4	20.7	55.2	B-
Female	25	8.28	8.0	0.0	0.0	0.0	0.0	0.0	0.0	8.0	84.0	A-

Table B145. Opinion Regarding Contact with Police Department - Response Time by Housing

Housing	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single Family	39	7.82	10.3	0.0	2.6	0.0	0.0	0.0	2.6	15.4	69.2	B+
Apartment	4	8.00	0.0	0.0	0.0	0.0	0.0	25.0	0.0	25.0	50.0	B+
Townhouse/Condo	9	8.33	0.0	0.0	0.0	11.1	0.0	0.0	0.0	11.1	77.8	A-
Other	2	5.00	50.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	F

Table B146. Opinion Regarding Contact with Police Department - Response Time by Income

Income	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$45,000	5	8.80	0.0	0.0	0.0	0.0	0.0	0.0	0.0	20.0	80.0	A+
\$45,001-\$100,000	9	8.89	0.0	0.0	0.0	0.0	0.0	0.0	0.0	11.1	88.9	A+
\$100,001-\$150,000	13	6.77	15.4	0.0	7.7	7.7	0.0	0.0	0.0	15.4	53.8	C
Over \$150,000	16	8.19	6.3	0.0	0.0	0.0	0.0	0.0	6.3	18.8	68.8	A-

Table B147. Opinion Regarding Contact with Police Department - Response Time by Race

Race	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	42	8.24	4.8	0.0	2.4	0.0	0.0	2.4	2.4	11.9	76.2	A-
Asian	5	4.60	40.0	0.0	0.0	20.0	0.0	0.0	0.0	20.0	20.0	F
African-American	2	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+
Hispanic	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	3	6.33	33.3	0.0	0.0	0.0	0.0	0.0	0.0	0.0	66.7	C-

Table B148. Opinion Regarding Contact with Police Department - Response Time by Years in Cary

Years in Cary	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
2-5	15	8.00	6.7	0.0	0.0	6.7	0.0	0.0	0.0	13.3	73.3	B+
6-10	12	7.33	16.7	0.0	0.0	0.0	0.0	8.3	0.0	8.3	66.7	B-
Over 10	21	8.05	9.5	0.0	0.0	0.0	0.0	0.0	0.0	19.0	71.4	B+
Native	5	7.20	0.0	0.0	20.0	0.0	0.0	0.0	20.0	20.0	40.0	B-

FIRE DEPARTMENT: CONTACT CROSSTABULATIONS

Table B149. Contact with the Fire Department by Age

Age	n	Yes	No
18-25	24	0.0	100.0
26-55	268	7.1	92.9
56-65	55	3.6	96.4
Over 65	53	15.1	84.9

Table B150. Contact with the Fire Department by Education

Education	n	Yes	No
HS/Some College	107	8.4	91.6
College Degree	264	6.1	93.9
PhD/JD/MD	27	14.8	85.2

Table B151. Contact with the Fire Department by Gender

Gender	n	Yes	No
Male	200	9.5	90.5
Female	200	5.0	95.0

Table B152. Contact with the Fire Department by Housing Type

Housing	n	Yes	No
Single Family	307	6.2	93.8
Apartment	37	5.4	94.6
Townhouse/Condo	46	10.9	89.1
Other	10	30.0	70.0

Table B153. Contact with the Fire Department by Income

Income	n	Yes	No
0-\$45,000	30	13.3	86.7

\$45,001-\$100,000	98	6.1	93.9
\$100,001-\$150,000	89	5.6	94.4
Over \$150,000	111	9.9	90.1

Table B154. Contact with the Fire Department by Race

Race	n	Yes	No
Caucasian	303	8.6	91.4
Asian	38	2.6	97.4
African-American	21	9.5	90.5
Hispanic	15	0.0	100.0
Other	13	0.0	100.0

Table B155. Contact with the Fire Department by Years in Cary

Years in Cary	n	Yes	No
0-1	35	5.7	94.3
2-5	86	7.0	93.0
6-10	80	7.5	92.5
Over 10	180	6.1	93.9
Native	19	21.1	78.9

FIRE DEPARTMENT: RESPONSE TIME CROSSTABULATIONS

Table B156. Opinion Regarding Contact with Fire Department – Response Time by Age

Age	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	--	--	--	--	--	--	--	--	--	--	--	--
26-55	12	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
56-65	--	--	--	--	--	--	--	--	--	--	--	--
Over 65	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B157. Opinion Regarding Contact with Fire Department - Response Time by Education

Education	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
College Degree	10	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
PhD/JD/MD	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B158. Opinion Regarding Contact with Fire Department - Response Time by Gender

Gender	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	8	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Female	9	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B159. Opinion Regarding Contact with Fire Department - Response Time by Housing Type

Housing	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single Family	11	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Apartment	11	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Townhouse/Condo	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B160. Opinion Regarding Contact with Fire Department - Response Time by Income

Income	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$45,000	4	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$45,001-\$100,000	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$100,001-\$150,000	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Over \$150,000	8	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B161. Opinion Regarding Contact with Fire Department - Response Time by Race

Race	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	15	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Asian	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
African-American	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Hispanic	--	--	--	--	--	--	--	--	--	--	--	--
Other	--	--	--	--	--	--	--	--	--	--	--	--

Table B162. Opinion Regarding Contact with Fire Department - Response Time by Years in Cary

Years in Cary	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
2-5	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
6-10	4	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Over 10	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Native	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

FIRE DEPARTMENT: COMPETENCE CROSSTABLATIONS

Table B163. Opinion Regarding Contact with Fire Department - Competence by Age

Age	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	--	--	--	--	--	--	--	--	--	--	--	--
26-55	20	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
56-65	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Over 65	8	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B164. Opinion Regarding Contact with Fire Department - Competence by Education

Education	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	8	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
College Degree	16	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
PhD/JD/MD	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B165. Opinion Regarding Contact with Fire Department - Competence by Gender

Gender	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	18	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Female	11	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B166. Opinion Regarding Contact with Fire Department - Competence by Housing Type

Housing	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single Family	20	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Apartment	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Townhouse/Condo	4	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B167. Opinion Regarding Contact with Fire Department - Competence by Income

Income	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$45,000	4	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$45,001-\$100,000	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$100,001-\$150,000	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Over \$150,000	12	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B168. Opinion Regarding Contact with Fire Department - Competence by Race

Race	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	27	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Asian	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
African-American	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Hispanic	--	--	--	--	--	--	--	--	--	--	--	--
Other	--	--	--	--	--	--	--	--	--	--	--	--

Table B169. Opinion Regarding Contact with Fire Department - Competence by Years in Cary

Years in Cary	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
2-5	7	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
6-10	6	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Over 10	11	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Native	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

FIRE DEPARTMENT: COURTEOUS CROSSTABLATIONS

Table B170. Opinion Regarding Contact with Fire Department – Courteous by Age

Age	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	--	--	--	--	--	--	--	--	--	--	--	--
26-55	20	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
56-65	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Over 65	8	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B171. Opinion Regarding Contact with Fire Department - Courteous by Education

Education	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	8	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
College Degree	16	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
PhD/JD/MD	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B172. Opinion Regarding Contact with Fire Department - Courteous by Gender

Gender	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	18	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Female	11	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B173. Opinion Regarding Contact with Fire Department - Courteous by Housing Type

Housing	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single Family	20	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Apartment	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Townhouse/ Condo	4	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B174. Opinion Regarding Contact with Fire Department - Courteous by Income

Income	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$45,000	4	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$45,001- \$100,000	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$100,001- \$150,000	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Over \$150,000	12	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B175. Opinion Regarding Contact with Fire Department - Courteous by Race

Race	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	27	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Asian	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
African-American	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Hispanic	--	--	--	--	--	--	--	--	--	--	--	--
Other	--	--	--	--	--	--	--	--	--	--	--	--

Table B176. Opinion Regarding Contact with Fire Department - Courteous by Years in Cary

Years in Cary	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
2-5	7	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
6-10	6	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Over 10	11	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Native	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

FIRE DEPARTMENT: FAIRNESS CROSSTABULATIONS

Table B177. Opinion Regarding Contact with Fire Department – Fairness by Age

Age	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	--	--	--	--	--	--	--	--	--	--	--	--
26-55	19	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
56-65	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Over 65	8	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B178. Opinion Regarding Contact with Fire Department - Fairness by Education

Education	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	8	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
College Degree	16	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
PhD/JD/MD	4	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B179. Opinion Regarding Contact with Fire Department - Fairness by Gender

Gender	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	17	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Female	11	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B180. Opinion Regarding Contact with Fire Department - Fairness by Housing Type

Housing	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single Family	19	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Apartment	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Townhouse/Condo	4	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B181. Opinion Regarding Contact with Fire Department - Fairness by Income

Income	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$45,000	4	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$45,001-\$100,000	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

\$100,001- \$150,000	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Over \$150,000	11	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B182. Opinion Regarding Contact with Fire Department - Fairness by Race

Race	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	26	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Asian	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
African-American	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Hispanic	--	--	--	--	--	--	--	--	--	--	--	--
Other	--	--	--	--	--	--	--	--	--	--	--	--

Table B183. Opinion Regarding Contact with Fire Department - Fairness by Years in Cary

Years in Cary	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
2-5	6	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
6-10	6	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Over 10	11	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Native	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

FIRE DEPARTMENT: PROBLEM SOLVING CROSSTABULATIONS

Table B184. Opinion Regarding Contact with Fire Department – Problem Solving by Age

Age	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	--	--	--	--	--	--	--	--	--	--	--	--
26-55	20	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
56-65	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Over 65	8	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B185. Opinion Regarding Contact with Fire Department - Problem Solving by Education

Education	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	8	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
College Degree	16	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
PhD/JD/MD	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B186. Opinion Regarding Contact with Fire Department - Problem Solving by Gender

Gender	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	18	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Female	11	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B187. Opinion Regarding Contact with Fire Department - Problem Solving by Housing Type

Housing	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single Family	20	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Apartment	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Townhouse/ Condo	4	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B188. Opinion Regarding Contact with Fire Department - Problem Solving by Income

Income	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$45,000	4	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$45,001- \$100,000	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$100,001- \$150,000	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Over \$150,000	12	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B189. Opinion Regarding Contact with Fire Department - Problem Solving by Race

Race	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	27	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Asian	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
African-American	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Hispanic	--	--	--	--	--	--	--	--	--	--	--	--
Other	--	--	--	--	--	--	--	--	--	--	--	--

Table B190. Opinion Regarding Contact with Fire Department - Problem Solving by Years in Cary

Years in Cary	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
2-5	7	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
6-10	6	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Over 10	11	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Native	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

PARTICIPATION IN PARKS & RECREATION PROGRAM CROSSTABULATIONS

Table B191. Participation in Parks & Recreation Program by Age

Age	n	Yes	No
18-25	24	8.3	91.7
26-55	268	33.6	66.4
56-65	55	25.5	74.5
Over 65	53	24.5	75.5

Table B192. Participation in Parks & Recreation Program by Education

Education	n	Yes	No
HS/Some College	107	19.6	80.4
College Degree	264	33.3	66.7
PhD/JD/MD	27	37.0	63.0

Table B193. Participation in Parks & Recreation Program by Gender

Gender	n	Yes	No
Male	200	28.5	71.5
Female	200	31.5	68.5

Table B194. Participation in Parks & Recreation Program by Housing Type

Housing	n	Yes	No
Single Family	307	33.9	66.1
Apartment	37	10.8	89.2
Townhouse/Condo	46	26.1	73.9
Other	10	0.0	100.0

Table B195. Participation in Parks & Recreation Program by Income

Income	n	Yes	No
0-\$45,000	30	16.7	83.3
\$45,001-\$100,000	98	19.4	80.6
\$100,001-\$150,000	89	38.2	61.8
Over \$150,000	111	38.7	61.3

Table B196. Participation in Parks & Recreation Program by Race

Race	n	Yes	No
Caucasian	303	32.0	68.0
Asian	38	26.3	73.7
African-American	21	19.0	81.0
Hispanic	15	26.7	73.3
Other	13	23.1	76.9

Table B197. Participation in Parks & Recreation Program by Years in Cary

Years in Cary	n	Yes	No
0-1	35	17.1	82.9
2-5	86	26.7	73.3
6-10	80	26.3	73.8
Over 10	180	34.4	65.6
Native	19	36.8	63.2

PARKS AND RECREATION: EASE OF REGISTRATION CROSSTABULATIONS

Table B198. Opinion Regarding Parks & Recreation Aspects - Ease of Registration by Age

Age	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
26-55	82	8.71	0.0	0.0	0.0	0.0	1.2	0.0	3.7	17.1	78.0	A+
56-65	15	8.40	0.0	0.0	0.0	0.0	0.0	0.0	20.0	20.0	60.0	A-
Over 65	12	8.25	0.0	0.0	0.0	0.0	8.3	0.0	16.7	8.3	66.7	A-

Table B199. Opinion Regarding Parks & Recreation Aspects - Ease of Registration by Education

Education	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	21	8.57	0.0	0.0	0.0	0.0	0.0	0.0	14.3	14.3	71.4	A
College Degree	79	8.60	0.0	0.0	0.0	0.0	2.5	0.0	6.3	17.7	73.4	A
PhD/JD/MD	10	8.90	0.0	0.0	0.0	0.0	0.0	0.0	0.0	10.0	90.0	A+

Table B200. Opinion Regarding Parks & Recreation Aspects - Ease of Registration by Gender

Gender	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	55	8.66	0.0	0.0	0.0	0.0	1.8	0.0	5.5	16.4	76.4	A
Female	57	8.60	0.0	0.0	0.0	0.0	1.8	0.0	8.8	15.8	73.7	A

Table B201. Opinion Regarding Parks & Recreation Aspects - Ease of Registration by Housing Type

Housing	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single Family	96	8.69	0.0	0.0	0.0	0.0	1.0	0.0	5.2	16.7	77.1	A+
Apartment	4	8.50	0.0	0.0	0.0	0.0	0.0	0.0	25.0	0.0	75.0	A
Townhouse/Condo	12	8.17	0.0	0.0	0.0	0.0	8.3	0.0	16.7	16.7	58.3	A-
Other	--	--	--	--	--	--	--	--	--	--	--	--

Table B202. Opinion Regarding Parks & Recreation Aspects - Ease of Registration by Income

Income	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$45,000	5	7.80	0.0	0.0	0.0	0.0	20.0	0.0	20.0	0.0	60.0	B+
\$45,001-\$100,000	17	8.59	0.0	0.0	0.0	0.0	0.0	0.0	17.6	5.9	76.5	A
\$100,001-\$150,000	28	8.75	0.0	0.0	0.0	0.0	0.0	0.0	7.1	10.7	82.1	A+
Over \$150,000	42	8.64	0.0	0.0	0.0	0.0	2.4	0.0	4.8	16.7	76.2	A

Table B203. Opinion Regarding Parks & Recreation Aspects - Ease of Registration by Race

Race	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	90	8.64	0.0	0.0	0.0	0.0	1.1	0.0	8.9	13.3	76.7	A
Asian	9	8.11	0.0	0.0	0.0	0.0	11.1	0.0	0.0	44.4	44.4	A-

African-American	4	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Hispanic	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A
Other	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B204. Opinion Regarding Parks & Recreation Aspects - Ease of Registration by Years in Cary

Years in Cary	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	5	8.40	0.0	0.0	0.0	0.0	0.0	0.0	20.0	20.0	60.0	A-
2-5	25	8.76	0.0	0.0	0.0	0.0	0.0	0.0	4.0	16.0	80.0	A+
6-10	21	8.71	0.0	0.0	0.0	0.0	4.8	0.0	0.0	9.5	85.7	A+
Over 10	54	8.50	0.0	0.0	0.0	0.0	1.9	0.0	11.1	20.4	66.7	A
Native	6	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

PARKS AND RECREATION: FACILITY QUALITY CROSSTABLATIONS

Table B205. Opinion Regarding Parks & Recreation Aspects - Facility Quality by Age

Age	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
26-55	86	8.58	0.0	0.0	0.0	0.0	1.2	4.7	3.5	16.3	74.4	A
56-65	15	8.47	0.0	0.0	0.0	0.0	0.0	0.0	6.7	40.0	53.3	A
Over 65	14	8.64	0.0	0.0	0.0	0.0	0.0	7.1	0.0	14.3	78.6	A

Table B206. Opinion Regarding Parks & Recreation Aspects - Facility Quality by Education

Education	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	22	8.55	0.0	0.0	0.0	0.0	0.0	4.5	4.5	22.7	68.2	A
College Degree	83	8.55	0.0	0.0	0.0	0.0	1.2	4.8	3.6	18.1	72.3	A
PhD/JD/MD	11	8.82	0.0	0.0	0.0	0.0	0.0	0.0	0.0	18.2	81.8	A+

Table B207. Opinion Regarding Parks & Recreation Aspects - Facility Quality by Gender

Gender	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	56	8.54	0.0	0.0	0.0	0.0	1.8	3.6	5.4	17.9	71.4	A
Female	62	8.63	0.0	0.0	0.0	0.0	0.0	4.8	1.6	19.4	74.2	A

Table B208. Opinion Regarding Parks & Recreation Aspects - Facility Quality by Housing Type

Housing	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single Family	100	8.60	0.0	0.0	0.0	0.0	1.0	4.0	3.0	18.0	74.0	A
Apartment	5	8.20	0.0	0.0	0.0	0.0	0.0	20.0	0.0	20.0	60.0	A-
Townhouse/ Condo	13	8.62	0.0	0.0	0.0	0.0	0.0	0.0	7.7	23.1	69.2	A
Other	--	--	--	--	--	--	--	--	--	--	--	--

Table B209. Opinion Regarding Parks & Recreation Aspects - Facility Quality by Income

Income	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$45,000	5	8.40	0.0	0.0	0.0	0.0	0.0	20.0	0.0	0.0	80.0	A
\$45,001-\$100,000	19	8.79	0.0	0.0	0.0	0.0	0.0	0.0	0.0	21.1	78.9	A+
\$100,001-\$150,000	30	8.73	0.0	0.0	0.0	0.0	0.0	0.0	6.7	13.3	80.0	A+
Over \$150,000	42	8.43	0.0	0.0	0.0	0.0	2.4	9.5	0.0	19.0	69.0	A

Table B210. Opinion Regarding Parks & Recreation Aspects - Facility Quality by Race

Race	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	95	8.63	0.0	0.0	0.0	0.0	0.0	4.2	2.1	20.0	73.7	A
Asian	9	7.78	0.0	0.0	0.0	0.0	11.1	11.1	11.1	22.2	44.4	B
African-American	4	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Hispanic	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A
Other	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B211. Opinion Regarding Parks & Recreation Aspects - Facility Quality by Years in Cary

Years in Cary	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	7	8.29	0.0	0.0	0.0	0.0	0.0	14.3	0.0	28.6	57.1	A-
2-5	25	8.60	0.0	0.0	0.0	0.0	0.0	0.0	12.0	16.0	72.0	A
6-10	21	8.57	0.0	0.0	0.0	0.0	4.8	4.8	0.0	9.5	81.0	A
Over 10	58	8.57	0.0	0.0	0.0	0.0	0.0	5.2	1.7	24.1	69.0	A
Native	6	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

PARKS AND RECREATION: PROGRAM QUALITY CROSSTABULATIONS

Table B212. Opinion Regarding Parks & Recreation Aspects - Program Quality by Age

Age	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
26-55	87	8.53	0.0	1.1	0.0	1.1	1.1	0.0	5.7	17.2	73.6	A
56-65	16	8.50	0.0	0.0	0.0	0.0	0.0	0.0	12.5	25.0	62.5	A
Over 65	14	8.71	0.0	0.0	0.0	0.0	0.0	0.0	7.1	14.3	78.6	A+

Table B213. Opinion Regarding Parks & Recreation Aspects - Program Quality by Education

Education	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	22	8.64	0.0	0.0	0.0	0.0	0.0	0.0	9.1	18.2	72.7	A
College Degree	85	8.52	0.0	1.2	0.0	1.2	1.2	0.0	7.1	15.3	74.1	A
PhD/JD/MD	11	8.64	0.0	0.0	0.0	0.0	0.0	0.0	0.0	36.4	63.6	A

Table B214. Opinion Regarding Parks & Recreation Aspects - Program Quality by Gender

Gender	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	56	8.54	0.0	0.0	0.0	0.0	1.8	0.0	10.7	17.9	69.6	A
Female	64	8.58	0.0	1.6	0.0	1.6	0.0	0.0	3.1	17.2	76.6	A

Table B215. Opinion Regarding Parks & Recreation Aspects - Program Quality by Housing Type

Housing	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single Family	102	8.60	0.0	1.0	0.0	1.0	1.0	0.0	3.9	16.7	76.5	A
Apartment	5	8.40	0.0	0.0	0.0	0.0	0.0	0.0	20.0	20.0	60.0	A-
Townhouse/ Condo	13	8.31	0.0	0.0	0.0	0.0	0.0	0.0	23.1	23.1	53.8	A-
Other	--	--	--	--	--	--	--	--	--	--	--	--

Table B216. Opinion Regarding Parks & Recreation Aspects - Program Quality by Income

Income	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$45,000	5	8.60	0.0	0.0	0.0	0.0	0.0	0.0	20.0	0.0	80.0	A
\$45,001- \$100,000	19	8.79	0.0	0.0	0.0	0.0	0.0	0.0	5.3	10.5	84.2	A+
\$100,001- \$150,000	32	8.75	0.0	0.0	0.0	0.0	0.0	0.0	6.3	12.5	81.3	A+
Over \$150,000	42	8.50	0.0	0.0	0.0	2.4	2.4	0.0	4.8	19.0	71.4	A

Table B217. Opinion Regarding Parks & Recreation Aspects - Program Quality by Race

Race	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	97	8.63	0.0	1.0	0.0	0.0	0.0	0.0	6.2	17.5	75.3	A
Asian	9	7.67	0.0	0.0	0.0	11.1	11.1	0.0	0.0	33.3	44.4	B
African-American	4	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Hispanic	3	8.00	0.0	0.0	0.0	0.0	0.0	0.0	33.3	33.3	33.3	B+
Other	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B218. Opinion Regarding Parks & Recreation Aspects - Program Quality by Years in Cary

Years in Cary	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	7	8.43	0.0	0.0	0.0	0.0	0.0	0.0	14.3	28.6	57.1	A
2-5	25	8.56	0.0	0.0	0.0	0.0	0.0	0.0	12.0	20.0	68.0	A
6-10	21	8.57	0.0	0.0	0.0	0.0	4.8	0.0	4.8	14.3	76.2	A
Over 10	60	8.52	0.0	1.7	0.0	1.7	0.0	0.0	5.0	18.3	73.3	A
Native	6	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

PARKS AND RECREATION: INSTRUCTION OR COACH QUALITY CROSTABLATIONS

Table B219. Opinion Regarding Parks & Recreation Aspects - Instructor or Coach Quality by Age

Age	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	--	--	--	--	--	--	--	--	--	--	--	--
26-55	60	8.60	0.0	0.0	0.0	0.0	3.3	0.0	5.0	16.7	75.0	A
56-65	12	8.42	0.0	0.0	0.0	0.0	0.0	8.3	8.3	16.7	66.7	A
Over 65	5	8.40	0.0	0.0	0.0	0.0	0.0	0.0	20.0	20.0	60.0	A-

Table B220. Opinion Regarding Parks & Recreation Aspects - Instructor or Coach Quality by Education

Education	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	11	8.46	0.0	0.0	0.0	0.0	0.0	0.0	18.2	18.2	63.6	A
College Degree	60	8.55	0.0	0.0	0.0	0.0	3.3	1.7	5.0	16.7	73.3	A
PhD/JD/MD	5	8.80	0.0	0.0	0.0	0.0	0.0	0.0	0.0	20.0	80.0	A+

Table B221. Opinion Regarding Parks & Recreation Aspects - Instructor or Coach Quality by Gender

Gender	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	31	8.55	0.0	0.0	0.0	0.0	3.2	3.2	0.0	22.6	71.0	A
Female	47	8.57	0.0	0.0	0.0	0.0	2.1	0.0	10.6	12.8	74.5	A

Table B222. Opinion Regarding Parks & Recreation Aspects - Instructor or Coach Quality by Housing Type

Housing	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single Family	72	8.60	0.0	0.0	0.0	0.0	2.8	0.0	5.6	18.1	73.6	A
Apartment	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Townhouse/Condo	4	7.75	0.0	0.0	0.0	0.0	0.0	25.0	25.0	0.0	50.0	B
Other	--	--	--	--	--	--	--	--	--	--	--	--

Table B223. Opinion Regarding Parks & Recreation Aspects - Instructor or Coach Quality by Income

Income	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$45,000	4	8.50	0.0	0.0	0.0	0.0	0.0	0.0	25.0	0.0	75.0	A
\$45,001-\$100,000	6	8.50	0.0	0.0	0.0	0.0	0.0	0.0	16.7	16.7	66.7	A
\$100,001-\$150,000	21	8.71	0.0	0.0	0.0	0.0	0.0	4.8	0.0	14.3	81.0	A+
Over \$150,000	31	8.55	0.0	0.0	0.0	0.0	3.2	0.0	6.5	19.4	71.0	A

Table B224. Opinion Regarding Parks & Recreation Aspects - Instructor or Coach Quality by Race

Race	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	62	8.65	0.0	0.0	0.0	0.0	1.6	1.6	4.8	14.5	77.4	A
Asian	7	7.43	0.0	0.0	0.0	0.0	14.3	0.0	28.6	42.9	14.3	B-
African-American	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Hispanic	2	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	A
Other	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B225. Opinion Regarding Parks & Recreation Aspects - Instructor or Coach Quality by Years in Cary

Years in Cary	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	4	8.75	0.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	75.0	A+
2-5	16	8.69	0.0	0.0	0.0	0.0	0.0	0.0	6.3	18.8	75.0	A+
6-10	16	8.56	0.0	0.0	0.0	0.0	6.3	0.0	6.3	6.3	81.3	A
Over 10	39	8.46	0.0	0.0	0.0	0.0	2.6	2.6	7.7	20.5	66.7	A
Native	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

PARKS AND RECREATION: OVERALL EXPERIENCE CROSSTABULATIONS

Table B226. Opinion Regarding Parks & Recreation Aspects - Overall Experience by Age

Age	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
26-55	87	8.54	0.0	1.1	0.0	1.1	1.1	1.1	2.3	19.5	73.6	A
56-65	15	8.53	0.0	0.0	0.0	0.0	0.0	0.0	13.3	20.0	66.7	A
Over 65	14	8.43	0.0	0.0	0.0	0.0	7.1	0.0	14.3	0.0	78.6	A

Table B227. Opinion Regarding Parks & Recreation Aspects - Overall Experience by Education

Education	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	22	8.59	0.0	0.0	0.0	0.0	0.0	0.0	13.6	13.6	72.7	A
College Degree	84	8.48	0.0	1.2	0.0	1.2	2.4	1.2	3.6	17.9	72.6	A
PhD/JD/MD	11	8.82	0.0	0.0	0.0	0.0	0.0	0.0	0.0	18.2	81.8	A+

Table B228. Opinion Regarding Parks & Recreation Aspects - Overall Experience by Gender

Gender	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	56	8.59	0.0	0.0	0.0	0.0	1.8	1.8	5.4	17.9	73.2	A
Female	63	8.49	0.0	1.6	0.0	1.6	1.6	0.0	4.8	15.9	74.6	A

Table B229. Opinion Regarding Parks & Recreation Aspects - Overall Experience by Housing Type

Housing	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single Family	101	8.55	0.0	1.0	0.0	1.0	2.0	1.0	4.0	14.9	76.2	A
Apartment	5	8.40	0.0	0.0	0.0	0.0	0.0	0.0	20.0	20.0	60.0	A-
Townhouse/Condo	13	8.54	0.0	0.0	0.0	0.0	0.0	0.0	7.7	30.8	61.5	A
Other	--	--	--	--	--	--	--	--	--	--	--	--

Table B230. Opinion Regarding Parks & Recreation Aspects - Overall Experience by Income

Income	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$45,000	5	8.60	0.0	0.0	0.0	0.0	0.0	0.0	20.0	0.0	80.0	A
\$45,001-	19	8.68	0.0	0.0	0.0	0.0	0.0	0.0	10.5	10.5	78.9	A

\$100,000												
\$100,001-\$150,000	31	8.81	0.0	0.0	0.0	0.0	0.0	0.0	3.2	12.9	83.9	A+
Over \$150,000	42	8.43	0.0	0.0	0.0	2.4	4.8	2.4	0.0	19.0	71.4	A

Table B231. Opinion Regarding Parks & Recreation Aspects - Overall Experience by Race

Race	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	96	8.59	0.0	1.0	0.0	0.0	1.0	1.0	6.3	13.5	77.1	A
Asian	9	7.56	0.0	0.0	0.0	11.1	11.1	0.0	0.0	44.4	33.3	B
African-American	4	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Hispanic	3	8.33	0.0	0.0	0.0	0.0	0.0	0.0	0.0	66.7	33.3	A-
Other	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B232. Opinion Regarding Parks & Recreation Aspects - Overall Experience by Years in Cary

Years in Cary	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	7	8.43	0.0	0.0	0.0	0.0	0.0	0.0	14.3	28.6	57.1	A
2-5	25	8.72	0.0	0.0	0.0	0.0	0.0	0.0	0.0	28.0	72.0	A+
6-10	21	8.43	0.0	0.0	0.0	0.0	4.8	4.8	4.8	14.3	71.4	A
Over 10	59	8.49	0.0	1.7	0.0	1.7	1.7	0.0	6.8	13.6	74.6	A
Native	6	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

PARKS AND RECREATION: COST OR AMOUNT OF FEE CROSSTABULATIONS

Table B233. Opinion Regarding Parks & Recreation Aspects - Cost or Amount of Fee by Age

Age	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
26-55	70	8.40	1.4	1.4	1.4	0.0	1.4	0.0	4.3	15.7	74.3	A-
56-65	14	8.21	0.0	0.0	0.0	0.0	7.1	7.1	7.1	14.3	64.3	A-
Over 65	8	7.75	0.0	12.5	0.0	0.0	0.0	0.0	12.5	12.5	62.5	B

Table B234. Opinion Regarding Parks & Recreation Aspects - Cost or Amount of Fee by Education

Education	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	18	8.56	0.0	0.0	0.0	0.0	0.0	5.6	11.1	5.6	77.8	A
College Degree	66	8.20	1.5	3.0	1.5	0.0	3.0	0.0	4.5	16.7	69.7	A-
PhD/JD/MD	9	8.78	0.0	0.0	0.0	0.0	0.0	0.0	0.0	22.2	77.8	A+

Table B235. Opinion Regarding Parks & Recreation Aspects - Cost or Amount of Fee by Gender

Gender	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	43	8.42	0.0	0.0	2.3	0.0	4.7	0.0	7.0	11.6	74.4	A
Female	52	8.27	1.9	3.8	0.0	0.0	0.0	1.9	3.8	17.3	71.2	A-

Table B236. Opinion Regarding Parks & Recreation Aspects - Cost or Amount of Fee by Housing Type

Housing	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single Family	85	8.33	1.2	2.4	1.2	0.0	1.2	1.2	5.9	14.1	72.9	A-
Apartment	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Townhouse/Condo	8	8.25	0.0	0.0	0.0	0.0	12.5	0.0	0.0	25.0	62.5	A-
Other	--	--	--	--	--	--	--	--	--	--	--	--

Table B237. Opinion Regarding Parks & Recreation Aspects - Cost or Amount of Fee by Income

Income	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$45,000	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$45,001-\$100,000	11	8.64	0.0	0.0	0.0	0.0	0.0	9.1	0.0	9.1	81.8	A
\$100,001-\$150,000	25	8.08	4.0	0.0	4.0	0.0	4.0	0.0	4.0	12.0	72.0	A-
Over \$150,000	37	8.49	0.0	2.7	0.0	0.0	2.7	0.0	0.0	21.6	73.0	A

Table B238. Opinion Regarding Parks & Recreation Aspects - Cost or Amount of Fee by Race

Race	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	75	8.43	0.0	2.7	1.3	0.0	1.3	1.3	5.3	10.7	77.3	A
Asian	8	7.88	0.0	0.0	0.0	0.0	12.5	0.0	12.5	37.5	37.5	B+
African-American	3	6.33	33.3	0.0	0.0	0.0	0.0	0.0	0.0	0.0	66.7	C-
Hispanic	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A
Other	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B239. Opinion Regarding Parks & Recreation Aspects - Cost or Amount of Fee by Years in Cary

Years in Cary	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	4	8.75	0.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	75.0	A+
2-5	23	8.70	0.0	0.0	0.0	0.0	0.0	0.0	4.3	21.7	73.9	A+
6-10	20	8.55	0.0	0.0	0.0	0.0	5.0	0.0	10.0	5.0	80.0	A
Over 10	45	7.98	2.2	4.4	2.2	0.0	2.2	2.2	4.4	15.6	66.7	B+
Native	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

CARY AS A PLACE TO LIVE CROSSTABULATIONS

Table B240. Rating Cary as a Place to Live by Age

Age	n	Mean	Very Undesirable 1	2	3	4	Average 5	6	7	8	Very Desirable 9	Grade
18-25	24	7.96	0.0	0.0	0.0	0.0	4.2	4.2	20.8	33.3	37.5	B+
26-55	268	8.15	0.0	0.0	0.4	1.1	1.1	1.5	16.4	35.8	43.7	A-
56-65	55	8.24	0.0	0.0	0.0	1.8	0.0	5.5	9.1	32.7	50.9	A-
Over 65	53	8.15	0.0	0.0	0.0	0.0	3.8	5.7	15.1	22.6	52.8	A-

Table B241. Rating Cary as a Place to Live by Education

Education	n	Mean	Very Undesirable	2	3	4	Average	6	7	8	Very Desirable	Grade
			1				5				9	
HS/Some College	107	8.00	0.0	0.0	0.9	0.0	2.8	6.5	15.0	33.6	41.1	B+
College Degree	264	8.19	0.0	0.0	0.0	1.5	0.8	1.5	16.7	33.0	46.6	A-
PhD/JD/MD	27	8.30	0.0	0.0	0.0	0.0	3.7	0.0	7.4	40.7	48.1	A-

Table B242. Rating Cary as a Place to Live by Gender

Gender	n	Mean	Very Undesirable	2	3	4	Average	6	7	8	Very Desirable	Grade
			1				5				9	
Male	200	8.06	0.0	0.0	0.0	1.0	3.0	3.5	16.5	34.0	42.0	A-
Female	200	8.24	0.0	0.0	0.5	1.0	0.0	2.0	14.5	33.0	49.0	A-

Table B243. Rating Cary as a Place to Live by Housing Type

Housing	n	Mean	Very Undesirable	2	3	4	Average	6	7	8	Very Desirable	Grade
			1				5				9	
Single Family	307	8.21	0.0	0.0	0.3	1.0	1.3	1.6	15.3	31.9	48.5	A-
Apartment	37	7.89	0.0	0.0	0.0	0.0	2.7	8.1	18.9	37.8	32.4	B+
Townhouse/Condo	46	8.04	0.0	0.0	0.0	2.2	2.2	4.3	13.0	37.0	41.3	B+
Other	10	7.80	0.0	0.0	0.0	0.0	0.0	10.0	20.0	50.0	20.0	B+

Table B244. Rating Cary as a Place to Live by Income

Income	n	Mean	Very Undesirable	2	3	4	Average	6	7	8	Very Desirable	Grade
			1				5				9	
0-\$45,000	30	7.87	0.0	0.0	3.3	0.0	0.0	6.7	16.7	40.0	33.3	B+
\$45,001-\$100,000	98	8.07	0.0	0.0	0.0	1.0	1.0	4.1	17.3	36.7	39.8	A-
\$100,001-\$150,000	89	8.23	0.0	0.0	0.0	1.1	1.1	4.5	13.5	27.0	52.8	A-
Over \$150,000	111	8.31	0.0	0.0	0.0	0.0	1.8	0.0	14.4	33.3	50.5	A-

Table B245. Rating Cary as a Place to Live by Race

Race	n	Mean	Very Undesirable	2	3	4	Average	6	7	8	Very Desirable	Grade
			1				5				9	
Caucasian	303	8.20	0.0	0.0	0.0	1.0	1.0	2.3	15.2	34.3	46.2	A-
Asian	38	8.11	0.0	0.0	0.0	0.0	5.3	2.6	13.2	34.2	44.7	A-
African-American	21	7.62	0.0	0.0	0.0	0.0	4.8	14.3	23.8	28.6	28.6	B
Hispanic	15	8.47	0.0	0.0	0.0	0.0	0.0	0.0	6.7	40.0	53.3	A
Other	13	7.62	0.0	0.0	7.7	7.7	0.0	0.0	15.4	23.1	46.2	B

Table B246. Rating Cary as a Place to Live by Voter Status

Voter Status	n	Mean	Very Undesirable 1	2	3	4	Average 5	6	7	8	Very Desirable 9	Grade
Registered	362	8.15	0.0	0.0	0.3	1.1	1.1	3.0	15.5	33.7	45.3	A-
Not Registered	38	8.13	0.0	0.0	0.0	0.0	5.3	0.0	15.8	34.2	44.7	A-

Table B247. Rating Cary as a Place to Live by Voted in 2017 Local Elections

Voting Action	n	Mean	Very Undesirable 1	2	3	4	Average 5	6	7	8	Very Desirable 9	Grade
Voter	224	8.22	0.0	0.0	0.0	0.9	0.9	2.2	16.1	31.3	48.7	A-
Nonvoter	172	8.05	0.0	0.0	0.6	1.2	2.3	3.5	15.1	36.0	41.3	B+

Table B248. Rating Cary as a Place to Live by Years in Cary

Years in Cary	n	Mean	Very Undesirable 1	2	3	4	Average 5	6	7	8	Very Desirable 9	Grade
0-1	35	8.00	0.0	0.0	0.0	2.9	2.9	0.0	17.1	40.0	37.1	B+
2-5	86	8.17	0.0	0.0	0.0	1.2	2.3	2.3	14.0	32.6	47.7	A-
6-10	80	8.01	0.0	0.0	0.0	0.0	2.5	3.8	17.5	42.5	33.8	B+
Over 10	180	8.29	0.0	0.0	0.6	1.1	0.0	1.7	13.3	30.0	53.3	A-
Native	19	7.47	0.0	0.0	0.0	0.0	5.3	15.8	31.6	21.1	26.3	B-

QUALITY OF LIFE IN CARY CROSSTABULATIONS

Table B249. Quality of Life in Cary by Age

Age	n	Mean	Much Worse 1	Somewhat Worse 2	The Same 3	Somewhat Better 4	Much Better 5	% Below 3	% Above 3
18-25	23	3.22	0.0	8.7	65.2	21.7	4.3	8.7	26.0
26-55	265	3.24	0.8	12.1	54.3	27.9	4.9	12.9	32.8
56-65	54	3.09	0.0	14.8	63.0	20.4	1.9	14.8	22.3
Over 65	51	3.22	0.0	11.8	60.8	21.6	5.9	11.8	27.5

Table B250. Quality of Life in Cary by Education

Education	n	Mean	Much Worse 1	Somewhat Worse 2	The Same 3	Somewhat Better 4	Much Better 5	% Below 3	% Above 3
HS/Some College	103	3.20	1.0	10.7	59.2	25.2	3.9	11.7	29.1
College Degree	261	3.20	0.4	13.4	56.7	24.5	5.0	13.8	29.5
PhD/JD/MD	27	3.41	0.0	7.4	48.1	40.7	3.7	7.4	44.4

Table B251. Quality of Life in Cary by Gender

Gender	n	Mean	Much Worse 1	Somewhat Worse 2	The Same 3	Somewhat Better 4	Much Better 5	% Below 3	% Above 3
Male	197	3.19	0.5	12.7	57.9	24.9	4.1	13.2	29.0
Female	196	3.24	0.5	12.2	55.6	26.5	5.1	12.7	31.6

Table B252. Quality of Life in Cary by Housing Type

Housing	n	Mean	Much Worse 1	Somewhat Worse 2	The Same 3	Somewhat Better 4	Much Better 5	% Below 3	% Above 3
Single Family	302	3.20	0.7	14.2	55.0	25.2	5.0	14.9	30.2
Apartment	36	3.19	0.0	8.3	66.7	22.2	2.8	8.3	25.0
Townhouse/Condo	45	3.40	0.0	4.4	55.6	35.6	4.4	4.4	40.0
Other	10	3.00	0.0	10.0	80.0	10.0	0.0	10.0	10.0

Table B253. Quality of Life in Cary by Income

Income	n	Mean	Much Worse 1	Somewhat Worse 2	The Same 3	Somewhat Better 4	Much Better 5	% Below 3	% Above 3
0-\$45,000	29	2.93	3.4	17.2	62.1	17.2	0.0	20.6	17.2
\$45,001-\$100,000	96	3.44	0.0	2.1	59.4	31.3	7.3	2.1	38.6
\$100,001-\$150,000	87	3.31	1.1	9.2	55.2	26.4	8.0	10.3	34.4
Over \$150,000	110	3.12	0.0	20.9	49.1	27.3	2.7	20.9	30.0

Table B254. Quality of Life in Cary by Race

Race	n	Mean	Much Worse 1	Somewhat Worse 2	The Same 3	Somewhat Better 4	Much Better 5	% Below 3	% Above 3
Caucasian	296	3.25	0.3	10.1	59.1	25.3	5.1	10.4	30.4
Asian	38	3.11	0.0	26.3	39.5	31.6	2.6	26.3	34.2
African-American	21	3.14	0.0	23.8	42.9	28.6	4.8	23.8	33.4
Hispanic	15	3.20	0.0	13.3	60.0	20.0	6.7	13.3	26.7
Other	13	3.08	7.7	7.7	53.8	30.8	0.0	15.4	30.8

Table B255. Quality of Life in Cary by Voter Status

Voter Status	n	Mean	Much Worse 1	Somewhat Worse 2	The Same 3	Somewhat Better 4	Much Better 5	% Below 3	% Above 3
Registered	355	3.23	0.6	11.5	56.9	26.5	4.5	12.1	31.0
Not Registered	38	3.08	0.0	21.1	55.3	18.4	5.3	21.1	23.7

Table B256. Quality of Life in Cary by Voted in 2017 Local Elections

Voting Action	n	Mean	Much Worse 1	Somewhat Worse 2	The Same 3	Somewhat Better 4	Much Better 5	% Below 3	% Above 3
Voter	221	3.29	0.5	10.9	53.4	29.4	5.9	11.4	35.3
Nonvoter	168	3.13	0.6	13.7	61.3	21.4	3.0	14.3	24.4

Table B257. Quality of Life in Cary by Years in Cary

Years in Cary	n	Mean	Much Worse 1	Somewhat Worse 2	The Same 3	Somewhat Better 4	Much Better 5	% Below 3	% Above 3
0-1	30	3.10	0.0	0.0	90.0	10.0	0.0	0.0	10.0
2-5	84	3.21	0.0	9.5	61.9	26.2	2.4	9.5	28.6
6-10	80	3.18	0.0	18.8	50.0	26.3	5.0	18.8	31.3
Over 10	180	3.24	1.1	13.3	52.8	26.1	6.7	14.4	32.8
Native	19	3.26	0.0	10.5	52.6	36.8	0.0	10.5	36.8

QUALITY OF SERVICES PROVIDED BY CARY CROSSTABLATIONS

Table B258. Overall Quality of the Services Provided by Cary by Age

Age	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	24	7.63	0.0	0.0	0.0	0.0	8.3	8.3	16.7	45.8	20.8	B
26-55	267	7.68	0.7	0.0	0.4	0.4	7.1	5.6	22.5	31.8	31.5	B
56-65	52	7.94	0.0	0.0	0.0	0.0	5.8	1.9	25.0	26.9	40.4	B+
Over 65	51	7.71	0.0	0.0	0.0	3.9	7.8	7.8	17.6	19.6	43.1	B

Table B259. Overall Quality of the Services Provided by Cary by Education

Education	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	105	7.53	0.0	0.0	0.0	1.9	10.5	9.5	18.1	30.5	29.5	B
College Degree	261	7.75	0.8	0.0	0.4	0.4	5.7	3.8	24.9	30.7	33.3	B
PhD/JD/MD	26	8.12	0.0	0.0	0.0	0.0	7.7	3.8	7.7	30.8	50.0	A-

Table B260. Overall Quality of the Services Provided by Cary by Gender

Gender	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	198	7.63	0.0	0.0	0.5	1.0	9.1	6.6	20.7	31.8	30.3	B
Female	196	7.80	1.0	0.0	0.0	0.5	5.1	4.6	23.0	29.6	36.2	B+

Table B261. Overall Quality of the Services Provided by Cary by Housing Type

Housing	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single Family	304	7.80	0.7	0.0	0.3	0.7	6.6	3.6	21.4	29.9	36.8	B+
Apartment	36	7.36	0.0	0.0	0.0	0.0	11.1	19.4	16.7	27.8	25.0	B-
Townhouse/Condo	46	7.59	0.0	0.0	0.0	0.0	6.5	8.7	26.1	37.0	21.7	B
Other	8	6.88	0.0	0.0	0.0	12.5	12.5	0.0	37.5	25.0	12.5	C

Table B262. Overall Quality of the Services Provided by Cary by Income

Income	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$45,000	29	7.55	3.4	0.0	0.0	0.0	3.4	10.3	20.7	31.0	31.0	B
\$45,001-\$100,000	98	7.75	0.0	0.0	0.0	1.0	3.1	10.2	17.3	42.9	25.5	B
\$100,001-\$150,000	87	7.66	1.1	0.0	1.1	1.1	4.6	3.4	28.7	26.4	33.3	B
Over \$150,000	111	7.83	0.0	0.0	0.0	0.0	10.8	4.5	18.0	24.3	42.3	B+

Table B263. Overall Quality of the Services Provided by Cary by Race

Race	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	299	7.75	0.3	0.0	0.3	1.0	5.0	5.7	23.4	31.1	33.1	B
Asian	38	7.76	0.0	0.0	0.0	0.0	13.2	2.6	18.4	26.3	39.5	B
African-American	20	6.75	5.0	0.0	0.0	0.0	25.0	10.0	15.0	25.0	20.0	C
Hispanic	15	8.00	0.0	0.0	0.0	0.0	6.7	6.7	6.7	40.0	40.0	B+
Other	13	7.54	0.0	0.0	0.0	0.0	15.4	7.7	23.1	15.4	38.5	B

Table B264. Overall Quality of the Services Provided by Cary by Voter Status

Voter Status	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Registered	356	7.70	0.6	0.0	0.3	0.8	6.7	5.3	23.3	30.1	32.9	B
Not Registered	38	7.82	0.0	0.0	0.0	0.0	10.5	7.9	7.9	36.8	36.8	B+

Table B265. Overall Quality of the Services Provided by Cary by Voted in the 2017 Local Elections

Voting Action	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Voted	220	7.73	0.9	0.0	0.5	0.9	5.0	4.5	25.5	28.2	34.5	B
Nonvoter	170	7.68	0.0	0.0	0.0	0.6	10.0	7.1	17.6	32.4	32.4	B

Table B266. Overall Quality of the Services Provided by Cary by Years in Cary

Years in Cary	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	35	7.54	0.0	0.0	0.0	2.9	11.4	5.7	25.7	17.1	37.1	B
2-5	85	7.50	1.2	0.0	0.0	1.2	10.6	8.2	20.0	31.8	27.1	B-
6-10	78	7.64	1.3	0.0	0.0	0.0	11.5	2.6	17.9	35.9	30.8	B
Over 10	177	7.90	0.0	0.0	0.6	0.6	3.4	5.1	22.6	29.9	37.9	B+
Native	19	7.68	0.0	0.0	0.0	0.0	0.0	10.5	31.6	36.8	21.1	B

VALUE OF SERVICES PROVIDED BY CARY CROSSTABLATIONS

Table B267. Overall Value of the Services Provided by Cary by Age

Age	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	24	7.08	4.2	0.0	0.0	0.0	8.3	16.7	29.2	16.7	25.0	C+
26-55	263	7.30	0.8	0.8	1.5	1.9	9.5	9.5	25.9	22.1	28.1	B-
56-65	54	7.65	0.0	0.0	0.0	1.9	5.6	5.6	33.3	20.4	33.3	B
Over 65	52	7.33	0.0	1.9	0.0	0.0	19.2	3.8	17.3	30.8	26.9	B-

Table B268. Overall Value of the Services Provided by Cary by Education

Education	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	106	6.98	0.9	0.9	1.9	0.9	17.0	13.2	22.6	18.9	23.6	C+
College Degree	259	7.45	0.8	0.4	0.8	1.5	6.9	7.7	28.6	25.5	27.8	B-
PhD/JD/MD	26	7.69	0.0	3.8	0.0	0.0	15.4	0.0	15.4	11.5	53.8	B

Table B269. Overall Value of the Services Provided by Cary by Gender

Gender	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	198	7.30	0.0	0.5	1.0	1.5	14.1	9.1	22.7	23.2	27.8	B-
Female	195	7.36	1.5	1.0	1.0	1.5	6.2	8.2	29.2	22.6	28.7	B-

Table B270. Overall Value of the Services Provided by Cary by Housing Type

Housing	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single Family	305	7.46	0.7	1.0	1.3	1.6	7.2	6.9	26.6	23.6	31.1	B-
Apartment	34	7.18	0.0	0.0	0.0	0.0	20.6	14.7	17.6	20.6	26.5	B-
Townhouse/ Condo	45	6.82	2.2	0.0	0.0	2.2	20.0	11.1	26.7	22.2	15.6	C
Other	9	6.56	0.0	0.0	0.0	0.0	22.2	33.3	22.2	11.1	11.1	C-

Table B271. Overall Value of the Services Provided by Cary by Income

Income	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$45,000	30	7.20	3.3	0.0	0.0	0.0	13.3	13.3	20.0	20.0	30.0	B-
\$45,001- \$100,000	96	7.29	0.0	0.0	0.0	1.0	11.5	12.5	27.1	28.1	19.8	B-
\$100,001- \$150,000	87	7.41	1.1	2.3	0.0	0.0	5.7	6.9	33.3	23.0	27.6	B-
Over \$150,000	111	7.52	0.0	0.0	1.8	3.6	8.1	8.1	21.6	18.9	37.8	B

Table B272. Overall Value of the Services Provided by Cary by Race

Race	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	297	7.39	0.7	1.0	1.0	1.0	8.4	9.1	25.9	24.2	28.6	B-
Asian	37	7.41	0.0	0.0	0.0	0.0	18.9	5.4	24.3	18.9	32.4	B-
African-American	21	6.52	4.8	0.0	4.8	0.0	19.0	9.5	28.6	19.0	14.3	B-

Hispanic	15	7.07	0.0	0.0	0.0	6.7	20.0	6.7	26.7	6.7	33.3	C+
Other	13	7.15	0.0	0.0	0.0	15.4	7.7	7.7	23.1	7.7	38.5	C+

Table B273. Overall Value of the Services Provided by Cary by Voter Status

Voter Status	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Registered	356	7.35	0.8	0.8	1.1	1.7	9.0	8.1	26.7	23.0	28.7	B-
Not Registered	37	7.14	0.0	0.0	0.0	0.0	21.6	13.5	18.9	21.6	24.3	C+

Table B274. Overall Value of the Services Provided by Cary by Voted in the 2017 Local Elections

Voting Action	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Voted	221	7.40	0.9	1.4	0.9	1.8	6.3	6.8	29.4	24.0	28.5	B-
Nonvoter	168	7.24	0.6	0.0	1.2	1.2	15.5	10.7	21.4	20.8	28.6	B-

Table B275. Overall Value of the Services Provided by Cary by Years in Cary

Years in Cary	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	33	7.30	0.0	0.0	3.0	0.0	21.2	6.1	18.2	12.1	39.4	B-
2-5	85	6.95	1.2	0.0	0.0	4.7	18.8	11.8	21.2	18.8	23.5	C+
6-10	77	7.57	1.3	0.0	1.3	0.0	7.8	2.6	28.6	28.6	29.9	B
Over 10	179	7.41	0.6	1.7	1.1	1.1	5.6	8.9	28.5	24.0	28.5	B-
Native	19	7.37	0.0	0.0	0.0	0.0	5.3	21.1	26.3	26.3	21.1	B-

RECOMMEND CARY AS A PLACE TO RELOCATE CROSSTABULATIONS

Table B276. Recommend Cary as a Place to Relocate by Age

Age	n	Yes	No	Maybe
18-25	24	87.5	0.0	12.5
26-55	268	92.5	2.6	4.9
56-65	55	89.1	1.8	9.1
Over 65	53	79.2	11.3	9.4

Table B277. Recommend Cary as a Place to Relocate by Education

Education	n	Yes	No	Maybe
HS/Some College	107	85.0	5.6	9.3
College Degree	264	92.4	2.3	5.3
PhD/JD/MD	27	85.2	7.4	7.4

Table B278. Recommend Cary as a Place to Relocate by Gender

Gender	n	Yes	No	Maybe
Male	200	88.5	5.0	6.5
Female	200	91.5	2.0	6.5

Table B279. Recommend Cary as a Place to Relocate by Housing

Housing	n	Yes	No	Maybe
Single Family	307	91.2	3.6	5.2
Apartment	37	89.2	2.7	8.1
Townhouse/Condo	46	87.0	4.3	8.7
Other	10	70.0	0.0	30.0

Table B280. Recommend Cary as a Place to Relocate by Income

Income	n	Yes	No	Maybe
0-\$45,000	30	80.0	3.3	16.7
\$45,001-\$100,000	98	89.8	4.1	6.1
\$100,001-\$150,000	89	92.1	3.4	4.5
Over \$150,000	111	92.8	1.8	5.4

Table B281. Recommend Cary as a Place to Relocate by Race

Race	n	Yes	No	Maybe
Caucasian	303	90.4	4.0	5.6
Asian	38	89.5	2.6	7.9
African-American	21	85.7	4.8	9.5
Hispanic	15	86.7	0.0	13.3
Other	13	84.6	0.0	15.4

Table B282. Recommend Cary as a Place to Relocate by Voter Status

Voter Status	n	Yes	No	Maybe
Registered	362	89.8	3.9	6.4
Not Registered	38	92.1	0.0	7.9

Table B283. Recommend Cary as a Place to Relocate by Voted in 2017 Local Elections

Voting Action	n	Yes	No	Maybe
Voter	224	91.1	5.4	3.6
Nonvoter	172	88.4	1.2	10.5

Table B284. Recommend Cary as a Place to Relocate by Years in Cary

Years in Cary	n	Yes	No	Maybe
0-1	35	94.3	2.9	2.9
2-5	86	87.2	3.5	9.3
6-10	80	92.5	3.8	3.8
Over 10	180	90.6	3.9	5.6
Native	19	78.9	0.0	21.1

HOW SAFE RESPONDENTS FEEL IN CARY OVERALL CROSSTABLATIONS

Table B285. How Safe Respondents Feel in Cary Overall by Age

Age	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
18-25	24	8.67	0.0	0.0	0.0	0.0	0.0	4.2	0.0	20.8	75.0	100.0
26-55	268	8.18	0.0	0.0	0.0	0.0	2.2	2.2	17.2	32.5	45.9	97.8
56-65	55	8.26	0.0	0.0	0.0	0.0	3.6	3.6	9.1	30.9	52.7	96.3
Over 65	53	8.19	0.0	0.0	0.0	0.0	1.9	5.7	11.3	34.0	47.2	98.2

Table B286. How Safe Respondents Feel in Cary Overall by Education

Education	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
HS/Some College	107	8.32	0.0	0.0	0.0	0.0	2.8	2.8	12.1	24.3	57.9	97.1
College Degree	264	8.16	0.0	0.0	0.0	0.0	2.3	3.0	16.7	32.2	45.8	97.7
PhD/JD/MD	27	8.33	0.0	0.0	0.0	0.0	0.0	3.7	0.0	55.6	40.7	100.0

Table B287. How Safe Respondents Feel in Cary Overall by Gender

Gender	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
Male	200	8.25	0.0	0.0	0.0	0.0	1.5	3.5	14.5	29.5	51.0	98.5
Female	200	8.18	0.0	0.0	0.0	0.0	3.0	2.5	14.0	34.0	46.5	97.0

Table B288. How Safe Respondents Feel in Cary Overall by Housing Type

Housing	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
Single Family	307	8.24	0.0	0.0	0.0	0.0	2.0	2.0	14.3	33.6	48.2	98.1
Apartment	37	8.24	0.0	0.0	0.0	0.0	5.4	5.4	10.8	16.2	62.2	94.6
Townhouse/Condo	46	8.09	0.0	0.0	0.0	0.0	0.0	8.7	17.4	30.4	43.5	100.0
Other	10	8.00	0.0	0.0	0.0	0.0	10.0	0.0	10.0	40.0	40.0	90.0

Table B289. How Safe Respondents Feel in Cary Overall by Income

Income	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
0-\$45,000	30	8.47	0.0	0.0	0.0	0.0	0.0	3.3	10.0	23.3	63.3	99.9
\$45,001-\$100,000	98	8.31	0.0	0.0	0.0	0.0	3.1	2.0	12.2	26.5	56.1	96.8
\$100,001-\$150,000	89	8.21	0.0	0.0	0.0	0.0	2.2	2.2	15.7	31.5	48.3	97.7
Over \$150,000	111	8.20	0.0	0.0	0.0	0.0	2.7	1.8	13.5	36.9	45.0	97.2

Table B290. How Safe Respondents Feel in Cary Overall by Race

Race	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
Caucasian	303	8.27	0.0	0.0	0.0	0.0	1.7	2.0	14.2	31.7	50.5	98.4
Asian	38	7.74	0.0	0.0	0.0	0.0	7.9	5.3	18.4	42.1	26.3	92.1

African-American	21	8.10	0.0	0.0	0.0	0.0	0.0	9.5	19.0	23.8	47.6	99.9
Hispanic	15	8.27	0.0	0.0	0.0	0.0	6.7	6.7	0.0	26.7	60.0	93.4
Other	13	8.54	0.0	0.0	0.0	0.0	0.0	0.0	7.7	30.8	61.5	100.0

Table B291. How Safe Respondents Feel in Cary Overall by Years in Cary

Years in Cary	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
0-1	35	8.43	0.0	0.0	0.0	0.0	2.9	2.9	5.7	25.7	62.9	97.2
2-5	86	8.09	0.0	0.0	0.0	0.0	3.5	3.5	14.0	38.4	40.7	96.6
6-10	80	8.28	0.0	0.0	0.0	0.0	3.8	2.5	10.0	30.0	53.8	96.3
Over 10	180	8.21	0.0	0.0	0.0	0.0	1.1	2.2	17.2	33.3	46.1	98.8
Native	19	8.16	0.0	0.0	0.0	0.0	0.0	10.5	21.1	10.5	57.9	100.0

HOW SAFE RESPONDENTS FEEL IN PUBLIC PLACES AROUND CARY CROSSTABLATIONS

Table B292. How Safe Respondents Feel in Public Places Around Cary (Shopping, Out to Eat, Movies) by Age

Age	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
18-25	24	8.58	0.0	0.0	0.0	0.0	0.0	4.2	0.0	29.2	66.7	100.1
26-55	268	8.15	0.0	0.0	0.7	0.7	1.1	2.6	16.0	32.8	45.9	97.3
56-65	54	8.17	0.0	0.0	0.0	0.0	3.7	5.6	13.0	25.9	51.9	96.4
Over 65	53	8.23	0.0	0.0	0.0	0.0	0.0	1.9	24.5	22.6	50.9	99.9

Table B293. How Safe Respondents Feel in Public Places Around Cary (Shopping, Out to Eat, Movies) by Education

Education	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
HS/Some College	107	8.23	0.0	0.0	0.0	0.0	1.9	1.9	17.8	28.0	50.5	98.2
College Degree	264	8.16	0.0	0.0	0.8	0.8	1.1	3.4	15.9	29.5	48.5	97.3
PhD/JD/MD	26	8.27	0.0	0.0	0.0	0.0	0.0	3.8	7.7	46.2	42.3	100.0

Table B294. How Safe Respondents Feel in Public Places Around Cary (Shopping, Out to Eat, Movies) by Gender

Gender	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
Male	199	8.27	0.0	0.0	0.0	0.0	1.0	2.5	17.1	27.6	51.8	99.0
Female	200	8.11	0.0	0.0	1.0	1.0	1.5	3.5	14.5	33.0	45.5	96.5

Table B295. How Safe Respondents Feel in Public Places Around Cary (Shopping, Out to Eat, Movies) by Housing Type

Housing	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
Single Family	306	8.21	0.0	0.0	0.7	0.3	0.7	2.9	15.0	32.4	48.0	98.3
Apartment	37	8.24	0.0	0.0	0.0	0.0	5.4	2.7	13.5	18.9	59.5	94.6
Townhouse/ Condo	46	8.11	0.0	0.0	0.0	0.0	2.2	4.3	19.6	28.3	45.7	97.9
Other	10	7.70	0.0	0.0	0.0	10.0	0.0	0.0	30.0	20.0	40.0	90.0

Table B296. How Safe Respondents Feel in Public Places Around Cary (Shopping, Out to Eat, Movies) by Income

Income	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
0-\$45,000	30	8.40	0.0	0.0	0.0	0.0	0.0	3.3	13.3	23.3	60.0	99.9
\$45,001-\$100,000	98	8.24	0.0	0.0	0.0	0.0	1.0	3.1	15.3	32.7	48.0	99.1
\$100,001-\$150,000	89	8.29	0.0	0.0	0.0	0.0	1.1	3.4	16.9	22.5	56.2	99.0
Over \$150,000	111	8.15	0.0	0.0	0.9	0.9	0.9	1.8	16.2	33.3	45.9	97.2

Table B297. How Safe Respondents Feel in Public Places Around Cary (Shopping, Out to Eat, Movies) by Race

Race	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
Caucasian	303	8.27	0.0	0.0	0.0	0.0	1.0	2.3	16.2	29.4	51.2	99.1
Asian	38	7.63	0.0	0.0	2.6	5.3	2.6	2.6	15.8	44.7	26.3	89.4
African-American	21	8.00	0.0	0.0	0.0	0.0	0.0	9.5	28.6	14.3	47.6	100.0
Hispanic	15	8.07	0.0	0.0	6.7	0.0	0.0	6.7	6.7	20.0	60.0	93.4
Other	13	8.54	0.0	0.0	0.0	0.0	0.0	0.0	0.0	46.2	53.8	100.0

Table B298. How Safe Respondents Feel in Public Places Around Cary (Shopping, Out to Eat, Movies) by Years in Cary

Years in Cary	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
0-1	35	8.46	0.0	0.0	0.0	0.0	0.0	2.9	11.4	22.9	62.9	100.1
2-5	86	7.97	0.0	0.0	2.3	1.2	2.3	2.3	15.1	37.2	39.5	94.1
6-10	80	8.30	0.0	0.0	0.0	0.0	2.5	3.8	10.0	28.8	55.0	97.6
Over 10	179	8.18	0.0	0.0	0.0	0.6	0.6	2.2	20.1	29.6	46.9	98.8
Native	19	8.16	0.0	0.0	0.0	0.0	0.0	10.5	10.5	31.6	47.4	100.0

CARY INFORMATION SOURCE USAGE CROSSTABLATIONS

Table B299. Information Source Usage by Age (In Descending Mean Order)

18-25 (n=24)	26-55 (n=260)	56-65 (n=54)	Over 65 (n=52)
Word-of-Mouth (7.33)	Word-of-Mouth (6.44)	BUD (6.26)	Word-of-Mouth (6.35)
Cary's Website (4.13)	Cary's Website (5.72)	Cary's Website (5.73)	BUD (6.14)
Facebook (3.92)	BUD (4.69)	Word-of-Mouth (5.46)	Television (5.98)
Radio (3.46)	Facebook (3.77)	Television (4.55)	News & Observer (5.17)
Cary Citizen website (3.21)	Next Door (3.32)	News & Observer (4.33)	Cary's Website (4.89)
Television (2.58)	Parks & Rec. Brochure (3.23)	Cary Citizen website (3.40)	Radio (3.50)
Next Door (2.54)	Television (3.19)	Parks & Rec. Brochure (3.22)	Cary Citizen website (3.21)
BUD (2.42)	Cary Citizen website (3.19)	Cary Email List Service (3.04)	Homeowners' Assoc. (2.92)
Twitter (2.33)	Cary Email List Service (2.73)	Homeowners' Assoc. (2.91)	Cary Email List Service (2.83)
Instagram (2.21)	Radio (2.63)	Radio (2.83)	Parks & Rec. Brochure (2.75)
Snapchat (2.17)	News & Observer (2.59)	Facebook (2.71)	Facebook (2.67)
YouTube (2.13)	Homeowners' Assoc. (2.35)	Cary TV 11 (2.18)	Cary TV 11 (2.67)
News & Observer (2.08)	Twitter (1.91)	Triangle Bus. Journal (2.17)	Next Door (2.58)
LinkedIn (1.75)	Triangle Bus. Journal (1.87)	Independent Weekly (1.84)	Independent Weekly (2.15)

Triangle Bus. Journal (1.75)	Instagram (1.67)	Block Leader Program (1.71)	Instagram (1.44)
Cary TV 11 (1.46)	YouTube (1.66)	Next Door (1.56)	Triangle Bus. Journal (1.42)
Parks & Rec. Brochure (1.21)	Independent Weekly (1.59)	YouTube (1.24)	YouTube (1.40)
Homeowners' Assoc. (1.17)	Cary TV 11 (1.56)	Instagram (1.20)	Block Leader Program (1.35)
Independent Weekly (1.08)	LinkedIn (1.53)	LinkedIn (1.13)	LinkedIn (1.21)
Cary Email List Service (1.00)	Snapchat (1.34)	Twitter (1.11)	Twitter (1.15)
Block Leader Program (1.00)	Block Leader Program (1.33)	Snapchat (1.06)	Snapchat (1.00)

Table B300. Information Source Usage by Education (In Descending Mean Order)

HS/Some College (n=106)	College Degree (n=255)	PhD/JD/MD (n=27)
Word-of-Mouth (6.61)	Word-of-Mouth (6.25)	Cary's Website (7.11)
Cary's Website (4.95)	Cary's Website (5.59)	Word-of-Mouth (6.04)
BUD (4.23)	BUD (5.16)	BUD (5.93)
Facebook (3.79)	Television (3.68)	Parks & Rec. Brochure (4.33)
Television (3.74)	Facebook (3.43)	News & Observer (4.04)
Cary Citizen website (3.31)	Parks & Rec. Brochure (3.18)	Cary Email List Service (4.00)
Radio (3.11)	Cary Citizen website (3.14)	Television (3.93)
News & Observer (3.06)	Next Door (3.13)	Cary Citizen website (3.70)
Parks & Rec. Brochure (2.39)	News & Observer (3.06)	Next Door (3.48)
Next Door (2.27)	Cary Email List Service (2.72)	Radio (3.04)
Cary Email List Service (2.26)	Homeowners' Assoc. (2.61)	Facebook (2.74)
Instagram (1.99)	Radio (2.56)	Homeowners' Assoc. (2.67)
Cary TV 11 (1.98)	Triangle Bus. Journal (1.88)	Triangle Bus. Journal (2.48)
Homeowners' Assoc. (1.92)	Twitter (1.75)	Independent Weekly (1.96)
Twitter (1.69)	Independent Weekly (1.69)	Cary TV 11 (1.85)
YouTube (1.64)	Cary TV 11 (1.68)	Block Leader Program (1.70)
LinkedIn (1.60)	YouTube (1.63)	Twitter (1.63)
Triangle Bus. Journal (1.57)	Instagram (1.48)	Instagram (1.41)
Independent Weekly (1.52)	LinkedIn (1.41)	LinkedIn (1.30)
Snapchat (1.51)	Block Leader Program (1.37)	YouTube (1.22)
Block Leader Program (1.24)	Snapchat (1.24)	Snapchat (1.11)

Table B301. Information Source Usage by Gender (In Descending Mean Order)

Male (n=196)	Female (n=196)
Word-of-Mouth (6.17)	Word-of-Mouth (6.53)
Cary's Website (5.27)	Cary's Website (5.78)
BUD (4.61)	BUD (5.28)
Television (3.46)	Television (3.96)
News & Observer (3.17)	Facebook (3.91)
Facebook (3.07)	Parks & Rec. Brochure (3.40)
Cary Citizen website (3.06)	Cary Citizen website (3.39)
Radio (2.80)	Next Door (3.17)
Next Door (2.69)	News & Observer (3.09)
Parks & Rec. Brochure (2.68)	Cary Email List Service (2.97)

Homeowners' Assoc. (2.59)	Radio (2.70)
Cary Email List Service (2.38)	Homeowners' Assoc. (2.28)
Triangle Bus. Journal (1.98)	Cary TV 11 (1.86)
Twitter (1.74)	Twitter (1.71)
Cary TV 11 (1.72)	Independent Weekly (1.71)
YouTube (1.62)	Triangle Bus. Journal (1.70)
Independent Weekly (1.61)	Instagram (1.70)
Instagram (1.52)	YouTube (1.58)
LinkedIn (1.45)	LinkedIn (1.45)
Block Leader Program (1.29)	Block Leader Program (1.45)
Snapchat (1.19)	Snapchat (1.43)

Table B302. Information Source Usage by Housing Type (In Descending Mean Order)

Single Family (n=298)	Apartment (n=37)	Townhouse/Condo (n=46)	Other (n=10)
Word-of-Mouth (6.27)	Word-of-Mouth (6.81)	Word-of-Mouth (6.54)	Word-of-Mouth (5.80)
Cary's Website (5.60)	Cary's Website (4.30)	Cary's Website (5.85)	Cary's Website (5.80)
BUD (5.22)	Facebook (3.97)	BUD (4.74)	Cary Citizen website (4.70)
Television (3.62)	Television (3.51)	Television (4.28)	News & Observer (4.40)
Parks & Rec. Brochure (3.35)	BUD (3.24)	Facebook (4.24)	Television (4.20)
Facebook (3.30)	Radio (3.08)	Cary Citizen website (3.78)	BUD (3.90)
News & Observer (3.15)	Cary Citizen website (3.08)	Next Door (3.24)	Facebook (3.80)
Cary Citizen website (3.10)	News & Observer (2.89)	Radio (3.20)	Radio (3.70)
Next Door (3.03)	Instagram (1.95)	News & Observer (2.96)	Cary Email List Service (3.00)
Cary Email List Service (2.88)	Snapchat (1.84)	Parks & Rec. Brochure (2.50)	Cary TV 11 (2.80)
Homeowners' Assoc. (2.65)	Next Door (1.84)	Homeowners' Assoc. (2.46)	Independent Weekly (2.80)
Radio (2.61)	Twitter (1.81)	Cary Email List Service (2.33)	Next Door (2.50)
Triangle Bus. Journal (1.83)	Triangle Bus. Journal (1.78)	Cary TV 11 (2.09)	LinkedIn (2.40)
Cary TV 11 (1.72)	YouTube (1.70)	Instagram (2.04)	Instagram (2.10)
Independent Weekly (1.71)	LinkedIn (1.60)	Triangle Bus. Journal (1.91)	Parks & Rec. Brochure (2.00)
Twitter (1.70)	Cary TV 11 (1.54)	Twitter (1.80)	Triangle Bus. Journal (2.00)
YouTube (1.60)	Parks & Rec. Brochure (1.49)	Snapchat (1.63)	YouTube (1.90)
Instagram (1.49)	Cary Email List Service (1.41)	LinkedIn (1.52)	Snapchat (1.70)
Block Leader Program (1.40)	Independent Weekly (1.38)	YouTube (1.46)	Twitter (1.70)
LinkedIn (1.39)	Block Leader Program (1.24)	Independent Weekly (1.37)	Block Leader Program (1.60)
Snapchat (1.18)	Homeowners' Assoc. (1.00)	Block Leader Program (1.20)	Homeowners' Assoc. (1.20)

Table B303. Information Source Usage by Income (In Descending Mean Order)

0-\$45,000 (n=29)	\$45,001-\$100,000 (n=97)	\$100,001-\$150,000 (n=87)	Over \$150,000 (n=106)
Word-of-Mouth (6.21)	Word-of-Mouth (6.33)	Word-of-Mouth (6.44)	Word-of-Mouth (6.20)
Cary's Website (5.41)	Cary's Website (5.09)	Cary's Website (6.01)	Cary's Website (5.72)
Facebook (4.07)	BUD (4.77)	BUD (5.08)	BUD (5.31)
Cary Citizen website (3.76)	Television (4.41)	Cary Citizen website (3.71)	Television (3.44)
BUD (3.62)	Facebook (3.66)	Television (3.51)	Parks & Rec. Brochure (3.41)
Television (3.10)	Cary Citizen website (3.59)	Facebook (3.44)	Next Door (3.31)

Radio (2.72)	News & Observer (3.17)	Parks & Rec. Brochure (3.17)	Facebook (3.05)
News & Observer (2.72)	Radio (3.05)	News & Observer (3.15)	Cary Email List Service (2.94)
Snapchat (2.55)	Parks & Rec. Brochure (2.65)	Next Door (3.13)	News & Observer (2.81)
Instagram (2.35)	Cary Email List Service (2.62)	Cary Email List Service (3.06)	Cary Citizen website (2.74)
Twitter (2.24)	Next Door (2.49)	Homeowners' Assoc. (2.67)	Homeowners' Assoc. (2.60)
Next Door (2.17)	Cary TV 11 (2.38)	Radio (2.50)	Radio (2.43)
YouTube (2.10)	Homeowners' Assoc. (2.21)	Triangle Bus. Journal (1.99)	Triangle Bus. Journal (2.03)
LinkedIn (2.03)	Twitter (1.84)	Independent Weekly (1.85)	YouTube (1.63)
Triangle Bus. Journal (1.76)	Instagram (1.72)	Twitter (1.74)	Twitter (1.60)
Cary Email List Service (1.66)	Independent Weekly (1.56)	Block Leader Program (1.59)	Independent Weekly (1.59)
Parks & Rec. Brochure (1.59)	LinkedIn (1.54)	Cary TV 11 (1.52)	Cary TV 11 (1.58)
Cary TV 11 (1.41)	Triangle Bus. Journal (1.47)	YouTube (1.46)	Instagram (1.50)
Independent Weekly (1.24)	YouTube (1.41)	Instagram (1.43)	Block Leader Program (1.42)
Block Leader Program (1.21)	Snapchat (1.37)	LinkedIn (1.31)	LinkedIn (1.41)
Homeowners' Assoc. (1.03)	Block Leader Program (1.23)	Snapchat (1.18)	Snapchat (1.14)

Table B304. Information Source Usage by Race (In Descending Mean Order)

Caucasian (n=297)	Asian (n=37)	African-American (n=20)	Hispanic (n=15)	Other (n=13)
Word-of-Mouth (6.30)	Word-of-Mouth (6.42)	Word-of-Mouth (6.30)	Word-of-Mouth (6.33)	Word-of-Mouth (7.46)
Cary's Website (5.61)	Cary's Website (5.49)	BUD (4.58)	Cary's Website (5.47)	Cary's Website (5.46)
BUD (5.07)	BUD (5.24)	Cary's Website (3.55)	Facebook (4.47)	Facebook (4.54)
Television (3.70)	Television (3.54)	Television (3.25)	BUD (3.67)	Television (4.23)
Facebook (3.53)	Cary Citizen website (3.14)	Facebook (3.25)	Television (3.67)	Cary Citizen website (4.23)
Cary Citizen website (3.21)	Parks & Rec. Brochure (2.87)	Parks & Rec. Brochure (3.10)	Next Door (3.20)	News & Observer (4.15)
News & Observer (3.15)	News & Observer (2.73)	Cary Citizen website (2.95)	News & Observer (3.00)	Next Door (3.62)
Parks & Rec. Brochure (3.07)	Cary Email List Service (2.64)	News & Observer (2.90)	Parks & Rec. Brochure (3.00)	BUD (3.31)
Next Door (3.02)	Facebook (2.62)	Radio (2.50)	Twitter (2.67)	Radio (3.15)
Radio (2.75)	Radio (2.58)	Homeowners' Assoc. (2.35)	Cary Email List Service (2.53)	Cary Email List Service (2.85)
Cary Email List Service (2.73)	Homeowners' Assoc. (2.51)	Cary Email List Service (2.25)	Radio (2.27)	Parks & Rec. Brochure (2.85)
Homeowners' Assoc. (2.46)	Next Door (2.30)	Triangle Bus. Journal (1.95)	Homeowners' Assoc. (2.27)	Twitter (2.23)
Triangle Bus. Journal (1.90)	Triangle Bus. Journal (1.78)	YouTube (1.90)	Cary Citizen website (2.20)	Cary TV 11 (2.08)
Cary TV 11 (1.82)	Cary TV 11 (1.60)	Twitter (1.75)	Independent Weekly (1.73)	LinkedIn (1.92)
Twitter (1.73)	Independent Weekly (1.51)	Cary TV 11 (1.65)	YouTube (1.53)	YouTube (1.85)
Instagram (1.70)	Instagram (1.35)	Independent Weekly (1.65)	Cary TV 11 (1.47)	Triangle Bus. Journal (1.77)
Independent Weekly (1.69)	YouTube (1.32)	Next Door (1.45)	LinkedIn (1.07)	Instagram (1.69)
YouTube (1.59)	LinkedIn (1.27)	Snapchat (1.40)	Instagram (1.07)	Homeowners' Assoc. (1.62)
LinkedIn (1.47)	Twitter (1.25)	Block Leader Program (1.25)	Snapchat (1.00)	Snapchat (1.39)
Block Leader Program (1.42)	Snapchat (1.16)	LinkedIn (1.25)	Block Leader Program (1.00)	Block Leader Program (1.31)
Snapchat (1.33)	Block Leader Program (1.03)	Instagram (1.15)	Triangle Bus. Journal (1.00)	Independent Weekly (1.31)

Table B305. Information Source Usage by Years in Cary (In Descending Mean Order)

0-1 (n=35)	2-5 (n=84)	6-10 (n=78)	Over 10 (n=175)	Native (n=19)
Word-of-Mouth (6.37)	Word-of-Mouth (6.49)	Word-of-Mouth (6.62)	Word-of-Mouth (6.09)	Word-of-Mouth (6.68)
Cary's Website (5.29)	Cary's Website (5.27)	Cary's Website (5.17)	BUD (5.83)	BUD (5.95)
Facebook (3.57)	Facebook (3.91)	BUD (4.85)	Cary's Website (5.79)	Cary's Website (5.68)
BUD (3.26)	BUD (3.63)	Facebook (3.77)	Television (4.18)	Television (5.68)
Cary Citizen website (2.74)	Television (3.33)	Cary Citizen website (3.35)	News & Observer (3.60)	News & Observer (4.84)
Radio (2.63)	Cary Citizen website (3.20)	Parks & Rec. Brochure (3.13)	Parks & Rec. Brochure (3.23)	Cary Citizen website (4.37)
Next Door (2.51)	Radio (3.05)	Next Door (3.13)	Cary Citizen website (3.10)	Facebook (4.37)
News & Observer (2.49)	Next Door (2.77)	Television (3.11)	Cary Email List Service (3.01)	Parks & Rec. Brochure (3.47)
Television (2.40)	Parks & Rec. Brochure (2.71)	News & Observer (2.56)	Facebook (3.00)	Next Door (3.37)
Homeowners' Assoc. (2.26)	News & Observer (2.57)	Cary Email List Service (2.41)	Next Door (2.91)	Radio (3.00)
Parks & Rec. Brochure (2.17)	Cary Email List Service (2.36)	Radio (2.37)	Radio (2.76)	Cary Email List Service (2.90)
Instagram (2.17)	Homeowners' Assoc. (2.16)	Homeowners' Assoc. (2.22)	Homeowners' Assoc. (2.65)	Independent Weekly (2.84)
Cary Email List Service (2.03)	Twitter (1.79)	Triangle Bus. Journal (2.11)	Cary TV 11 (1.88)	Cary TV 11 (2.74)
Snapchat (1.63)	Instagram (1.74)	Twitter (1.97)	Triangle Bus. Journal (1.83)	Homeowners' Assoc. (2.71)
Cary TV 11 (1.60)	LinkedIn (1.70)	Cary TV 11 (1.75)	Independent Weekly (1.72)	Twitter (2.37)
Independent Weekly (1.57)	Triangle Bus. Journal (1.69)	YouTube (1.66)	Twitter (1.51)	Instagram (2.16)
YouTube (1.57)	YouTube (1.62)	Independent Weekly (1.63)	YouTube (1.49)	Triangle Bus. Journal (2.05)
Twitter (1.51)	Cary TV 11 (1.51)	LinkedIn (1.48)	Instagram (1.44)	YouTube (2.05)
Triangle Bus. Journal (1.43)	Snapchat (1.43)	Instagram (1.41)	Block Leader Program (1.42)	Block Leader Program (1.95)
LinkedIn (1.37)	Independent Weekly (1.32)	Snapchat (1.30)	LinkedIn (1.28)	Snapchat (1.84)
Block Leader Program (1.22)	Block Leader Program (1.29)	Block Leader Program (1.19)	Snapchat (1.10)	LinkedIn (1.68)

POTENTIAL NEW MEDIA SOURCE USAGE CROSSTABLATIONS

Table B306. Potential Use of New Media if Cary Used Them to Communicate with Citizens by Age (In Descending Mean Order)

18-25 (n=24)	26-55 (n=261)	56-65 (n=55)	Over 65 (n=51)
Reddit (2.75)	Podcasts (2.14)	Pinterest (1.66)	Podcasts (1.41)
Podcasts (2.71)	Pinterest (1.99)	Podcasts (1.46)	Pinterest (1.18)
Pinterest (2.42)	Reddit (1.70)	Reddit (1.18)	Reddit (1.04)
SpokeHub (1.83)	SpokeHub (1.47)	SpokeHub (1.18)	SpokeHub (1.04)

Table B307. Potential Use of New Media if Cary Used Them to Communicate with Citizens by Education (In Descending Mean Order)

HS/Some College (n=106)	College Degree (n=256)	PhD/JD/MD (n=27)
Podcasts (2.18)	Podcasts (1.89)	Podcasts (2.19)
Pinterest (2.10)	Pinterest (1.77)	Pinterest (1.85)
Reddit (1.89)	Reddit (1.52)	Reddit (1.33)
SpokeHub (1.56)	SpokeHub (1.34)	SpokeHub (1.33)

Table B308. Potential Use of New Media if Cary Used Them to Communicate with Citizens by Gender (In Descending Mean Order)

Male (n=195)	Female (n=195)
Podcasts (1.95)	Pinterest (2.40)
Reddit (1.66)	Podcasts (2.02)
Pinterest (1.33)	Reddit (1.55)
SpokeHub (1.29)	SpokeHub (1.50)

Table B309. Potential Use of New Media if Cary Used Them to Communicate with Citizens by Housing Type (In Descending Mean Order)

Single Family (n=299)	Apartment (n=37)	Townhouse/Condo (n=46)	Other (n=10)
Podcasts (1.86)	Podcasts (2.65)	Pinterest (2.57)	Pinterest (2.70)
Pinterest (1.70)	Reddit (2.14)	Podcasts (2.33)	Reddit (2.50)
Reddit (1.48)	Pinterest (2.05)	Reddit (1.78)	Podcasts (1.80)
SpokeHub (1.32)	SpokeHub (1.76)	SpokeHub (1.52)	SpokeHub (1.80)

Table B310. Potential Use of New Media if Cary Used Them to Communicate with Citizens by Income (In Descending Mean Order)

0-\$45,000 (n=28)	\$45,001-\$100,000 (n=97)	\$100,001-\$150,000 (n=87)	Over \$150,000 (n=107)
Podcasts (2.48)	Podcasts (2.37)	Podcasts (1.77)	Podcasts (1.97)
Reddit (2.46)	Pinterest (2.06)	Pinterest (1.53)	Pinterest (1.85)
Pinterest (2.41)	Reddit (1.71)	Reddit (1.43)	Reddit (1.64)
SpokeHub (2.17)	SpokeHub (1.44)	SpokeHub (1.21)	SpokeHub (1.48)

Table B311. Potential Use of New Media if Cary Used Them to Communicate with Citizens by Race (In Descending Mean Order)

Caucasian (n=296)	Asian (n=37)	African-American (n=20)	Hispanic (n=15)	Other (n=13)
Podcasts (2.03)	Podcasts (1.92)	Podcasts (1.70)	Podcasts (1.60)	Podcasts (2.77)
Pinterest (1.89)	Pinterest (1.68)	Pinterest (1.55)	Pinterest (1.40)	Pinterest (2.31)
Reddit (1.67)	SpokeHub (1.35)	SpokeHub (1.50)	Reddit (1.07)	Reddit (2.08)
SpokeHub (1.41)	Reddit (1.32)	Reddit (1.45)	SpokeHub (1.00)	SpokeHub (1.46)

Table B312. Potential Use of New Media if Cary Used Them to Communicate with Citizens by Years in Cary (In Descending Mean Order)

0-1 (n=35)	2-5 (n=85)	6-10 (n=79)	Over 10 (n=173)	Native (n=19)
Podcasts (2.37)	Podcasts (2.22)	Podcasts (2.17)	Podcasts (1.63)	Pinterest (2.79)
Pinterest (1.94)	Pinterest (2.00)	Pinterest (2.00)	Pinterest (1.58)	Reddit (2.68)
Reddit (1.46)	Reddit (1.69)	Reddit (1.67)	Reddit (1.42)	Podcasts (2.47)
SpokeHub (1.46)	SpokeHub (1.46)	SpokeHub (1.37)	SpokeHub (1.29)	SpokeHub (1.84)

CARY'S EFFORTS AT MAKING INFORMATION AVAILABLE TO CITIZENS CROSSTABULATIONS

Table B313. Satisfaction with Cary Making Information Available to Citizens About Important Town Services Projects, Issues and Programs by Age

Age	n	Mean	Not at All Informed 1	2	3	4	Average 5	6	7	8	Very Well Informed 9	% Above 5
18-25	24	6.75	0.0	0.0	4.2	0.0	33.3	4.2	16.7	20.8	20.8	62.5
26-55	265	7.42	0.4	0.4	0.8	1.5	10.6	7.5	21.5	32.1	25.3	86.4
56-65	54	7.87	0.0	0.0	0.0	0.0	1.9	13.0	18.5	29.6	37.0	98.1
Over 65	53	7.78	0.0	1.9	0.0	1.9	5.7	5.7	15.1	30.2	39.6	90.6

Table B314. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs by Education

Education	n	Mean	Not at All Informed 1	2	3	4	Average 5	6	7	8	Very Well Informed 9	% Above 5
HS/Some College	106	7.28	0.0	0.0	1.9	0.0	17.9	9.4	18.9	22.6	29.2	80.1
College Degree	262	7.52	0.4	0.8	0.4	1.5	7.3	7.6	21.8	34.7	25.6	89.7
PhD/JD/MD	26	7.96	0.0	0.0	0.0	3.8	7.7	3.8	7.7	26.9	50.0	88.4

Table B315. Satisfaction with Cary Making Information Available to Citizens About Important Town Services Projects, Issues and Programs by Gender

Gender	n	Mean	Not at All Informed 1	2	3	4	Average 5	6	7	8	Very Well Informed 9	% Above 5
Male	197	7.50	0.5	0.0	0.0	2.5	10.7	8.6	16.2	32.0	29.4	86.2
Female	199	7.47	0.0	1.0	1.5	0.0	9.5	7.0	24.1	29.6	27.1	87.8

Table B316. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs by Housing Type

Housing	n	Mean	Not at All Informed 1	2	3	4	Average 5	6	7	8	Very Well Informed 9	% Above 5
Single family	304	7.58	0.3	0.0	0.7	0.7	9.2	7.2	21.7	30.6	29.6	89.1
Apartment	37	7.19	0.0	2.7	0.0	0.0	18.9	10.8	13.5	27.0	27.0	78.3
Townhouse/Condo	45	7.31	0.0	2.2	2.2	6.7	6.7	6.7	11.1	37.8	26.7	82.3
Other	10	6.70	0.0	0.0	0.0	0.0	20.0	20.0	40.0	10.0	10.0	80.0

Table B317. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs by Income

Income	n	Mean	Not at All Informed 1	2	3	4	Average 5	6	7	8	Very Well Informed 9	% Above 5
0-\$45,000	30	6.80	0.0	0.0	0.0	0.0	26.7	13.3	26.7	20.0	13.3	73.3
\$45,001-\$100,000	96	7.45	0.0	1.0	1.0	2.1	9.4	7.3	20.8	30.2	28.1	86.4
\$100,001-\$150,000	89	7.60	1.1	0.0	0.0	1.1	6.7	6.7	21.3	36.0	27.0	91.0
Over \$150,000	109	7.64	0.0	0.0	0.9	1.8	7.3	7.3	18.3	33.0	31.2	89.8

Table B318. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs by Race

Race	n	Mean	Not at All Informed 1	2	3	4	Average 5	6	7	8	Very Well Informed 9	% Above 5
Caucasian	300	7.56	0.3	0.7	0.3	0.7	9.7	7.0	21.3	29.3	30.7	88.3
Asian	37	7.19	0.0	0.0	0.0	5.4	13.5	8.1	21.6	32.4	18.9	81.0
African-American	21	7.10	0.0	0.0	4.8	0.0	14.3	14.3	9.5	42.9	14.3	81.0
Hispanic	15	7.47	0.0	0.0	0.0	0.0	13.3	20.0	13.3	13.3	40.0	86.6
Other	13	7.23	0.0	0.0	0.0	7.7	7.7	7.7	23.1	38.5	15.4	84.7

Table B319. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs by Voter Status

Voter Status	n	Mean	Not at All Informed 1	2	3	4	Average 5	6	7	8	Very Well Informed 9	% Above 5
Registered	358	7.51	0.3	0.6	0.8	1.1	9.2	8.4	19.8	30.7	29.1	88.0
Not Registered	38	7.26	0.0	0.0	0.0	2.6	18.4	2.6	23.7	31.6	21.1	79.0

Table B320. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs by Voted in 2017 Local Elections

Voting Action	n	Mean	Not at All Informed 1	2	3	4	Average 5	6	7	8	Very Well Informed 9	% Above 5
Voter	221	7.51	0.5	0.9	0.0	0.9	4.1	6.8	21.3	30.8	34.8	93.7
Nonvoter	171	7.26	0.0	0.0	1.8	1.8	17.5	9.4	18.1	31.0	20.5	79.0

Table B321. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs by Years in Cary

Years in Cary	n	Mean	Not at All Informed 1	2	3	4	Average 5	6	7	8	Very Well Informed 9	% Above 5
0-1	35	7.09	0.0	0.0	0.0	2.9	22.9	5.7	22.9	22.9	22.9	74.4
2-5	86	7.47	0.0	0.0	0.0	2.3	10.5	7.0	22.1	34.9	23.3	87.3
6-10	79	7.44	0.0	1.3	1.3	0.0	8.9	10.1	22.8	27.8	27.8	88.5
Over 10	178	7.61	0.6	0.6	0.6	1.1	8.4	6.7	18.5	30.9	32.6	88.7
Native	18	7.39	0.0	0.0	5.6	0.0	5.6	16.7	11.1	33.3	27.8	88.9

CARY'S EFFORTS AT INVOLVING CITIZENS IN DECISIONS CROSSTABLATIONS

Table B322. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process by Age

Age	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
18-25	24	6.58	0.0	0.0	4.2	0.0	41.7	0.0	16.7	16.7	20.8	54.2
26-55	256	6.98	0.8	0.4	1.6	0.8	24.2	6.6	17.2	28.1	20.3	72.2
56-65	51	7.20	0.0	0.0	2.0	2.0	19.6	7.8	15.7	25.5	27.5	76.5
Over 65	53	6.96	0.0	0.0	3.8	1.9	22.6	9.4	15.1	22.6	24.5	71.6

Table B323. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process by Education

Education	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
HS/Some College	102	6.65	0.0	0.0	2.9	1.0	37.3	3.9	16.7	18.6	19.6	58.8
College Degree	254	7.10	0.8	0.4	1.6	0.8	19.7	8.3	16.9	30.3	21.3	76.8
PhD/JD/MD	26	7.19	0.0	0.0	3.8	3.8	19.2	3.8	15.4	19.2	34.6	73.0

Table B324. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process by Gender

Gender	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Male	191	6.98	0.5	0.0	1.6	1.0	25.1	8.4	15.7	26.2	21.5	71.8
Female	193	6.97	0.5	0.5	2.6	1.0	24.4	5.2	17.6	26.4	21.8	71.0

Table B325. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process by Housing Type

Housing	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Single family	296	7.03	0.3	0.3	2.0	1.0	23.6	7.1	16.2	26.4	23.0	72.7
Apartment	36	6.61	2.8	0.0	0.0	0.0	38.9	5.6	11.1	22.2	19.4	58.3
Townhouse/Condo	42	7.10	0.0	0.0	4.8	2.4	19.0	2.4	16.7	33.3	21.4	73.8
Other	10	6.30	0.0	0.0	0.0	0.0	30.0	20.0	40.0	10.0	0.0	70.0

Table B326. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process by Income

Income	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-\$45,000	29	6.52	0.0	0.0	3.4	0.0	37.9	3.4	20.7	24.1	10.3	58.5
\$45,001-\$100,000	95	6.95	1.1	1.1	1.1	2.1	23.2	7.4	15.8	26.3	22.1	71.6
\$100,001-\$150,000	85	7.04	1.2	0.0	2.4	1.2	21.2	5.9	16.5	31.8	20.0	74.2
Over \$150,000	107	7.12	0.0	0.0	2.8	0.0	21.5	7.5	17.8	27.1	23.4	75.8

Table B327. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process by Race

Race	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Caucasian	289	7.01	0.7	0.3	2.1	0.3	24.9	6.2	16.6	25.3	23.5	71.6
Asian	37	6.89	0.0	0.0	0.0	2.7	24.3	10.8	18.9	29.7	13.5	72.9
African-American	20	6.70	0.0	0.0	0.0	5.0	30.0	10.0	10.0	35.0	10.0	65.0
Hispanic	15	6.80	0.0	0.0	0.0	6.7	33.3	6.7	13.3	6.7	33.3	60.0
Other	13	6.92	0.0	0.0	7.7	0.0	15.4	7.7	23.1	30.8	15.4	77.0

Table B328. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process by Voter Status

Voter Status	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Registered	347	7.01	0.6	0.3	2.3	0.9	23.3	7.2	17.3	25.1	23.1	72.7
Not Registered	37	6.78	0.0	0.0	0.0	2.7	35.1	2.7	10.8	37.8	10.8	62.1

Table B329. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process by Voted in 2017 Local Elections

Voting Action	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Voter	216	7.24	0.9	0.0	1.4	1.4	17.6	6.5	18.1	27.3	26.9	78.8
Nonvoter	164	6.69	0.0	0.6	3.0	0.6	32.3	6.7	15.2	25.6	15.9	63.4

Table B330. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process by Years in Cary

Years in Cary	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-1	34	6.68	0.0	0.0	0.0	0.0	44.1	0.0	14.7	26.5	14.7	55.9
2-5	83	7.00	0.0	0.0	1.2	2.4	24.1	6.0	18.1	30.1	18.1	72.3
6-10	78	7.00	1.3	0.0	0.0	0.0	26.9	6.4	20.5	21.8	23.1	71.8
Over 10	171	7.01	0.6	0.6	3.5	0.6	21.1	8.8	14.6	26.3	24.0	73.7
Native	18	7.00	0.0	0.0	5.6	5.6	16.7	5.6	16.7	22.2	27.8	72.3

SOLID WASTE: CURBSIDE GARBAGE COLLECTION CROSSTABULATIONS

Table B331. Satisfaction with Curbside Garbage Collection by Age

Age	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
18-25	19	8.63	0.0	0.0	4.2	0.0	41.7	0.0	16.7	16.7	20.8	54.2
26-55	252	8.38	0.8	0.4	1.6	0.8	24.2	6.6	17.2	28.1	20.3	72.2
56-65	54	8.33	0.0	0.0	2.0	2.0	19.6	7.8	15.7	25.5	27.5	76.5
Over 65	46	8.59	0.0	0.0	3.8	1.9	22.6	9.4	15.1	22.6	24.5	71.6

Table B332. Satisfaction with Curbside Garbage Collection by Education

Education	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
HS/Some College	89	8.37	0.0	0.0	2.9	1.0	37.3	3.9	16.7	18.6	19.6	58.8
College Degree	254	8.43	0.8	0.4	1.6	0.8	19.7	8.3	16.9	30.3	21.3	76.8
PhD/JD/MD	26	8.46	0.0	0.0	3.8	3.8	19.2	3.8	15.4	19.2	34.6	73.0

Table B333. Satisfaction with Curbside Garbage Collection by Housing Type

Housing	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Single family	305	8.42	0.3	0.3	2.0	1.0	23.6	7.1	16.2	26.4	23.0	72.7
Apartment	14	8.50	2.8	0.0	0.0	0.0	38.9	5.6	11.1	22.2	19.4	58.3
Townhouse/ Condo	44	8.43	0.0	0.0	4.8	2.4	19.0	2.4	16.7	33.3	21.4	73.8
Other	8	8.00	0.0	0.0	0.0	0.0	30.0	20.0	40.0	10.0	0.0	70.0

Table B334. Satisfaction with Curbside Garbage Collection by Income

Income	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-\$45,000	20	8.15	0.0	0.0	3.4	0.0	37.9	3.4	20.7	24.1	10.3	58.5
\$45,001- \$100,000	86	8.45	1.1	1.1	1.1	2.1	23.2	7.4	15.8	26.3	22.1	71.6
\$100,001- \$150,000	86	8.49	1.2	0.0	2.4	1.2	21.2	5.9	16.5	31.8	20.0	74.2
Over \$150,000	109	8.45	0.0	0.0	2.8	0.0	21.5	7.5	17.8	27.1	23.4	75.8

Table B335. Satisfaction with Curbside Garbage Collection by Race

Race	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Caucasian	277	8.47	0.7	0.3	2.1	0.3	24.9	6.2	16.6	25.3	23.5	71.6
Asian	38	8.26	0.0	0.0	0.0	2.7	24.3	10.8	18.9	29.7	13.5	72.9
African- American	20	7.95	0.0	0.0	0.0	5.0	30.0	10.0	10.0	35.0	10.0	65.0
Hispanic	13	8.31	0.0	0.0	0.0	6.7	33.3	6.7	13.3	6.7	33.3	60.0
Other	13	8.39	0.0	0.0	7.7	0.0	15.4	7.7	23.1	30.8	15.4	77.0

Table B336. Satisfaction with Curbside Garbage Collection by Years in Cary

Years in Cary	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-1	30	8.43	0.0	0.0	0.0	0.0	44.1	0.0	14.7	26.5	14.7	55.9
2-5	72	8.32	0.0	0.0	1.2	2.4	24.1	6.0	18.1	30.1	18.1	72.3
6-10	73	8.41	1.3	0.0	0.0	0.0	26.9	6.4	20.5	21.8	23.1	71.8
Over 10	179	8.46	0.6	0.6	3.5	0.6	21.1	8.8	14.6	26.3	24.0	73.7
Native	17	8.24	0.0	0.0	5.6	5.6	16.7	5.6	16.7	22.2	27.8	72.3

SOLID WASTE: CURBSIDE RECYCLING COLLECTION CROSSTABLATIONS

Table B337. Satisfaction with Curbside Recycling Collection by Age

Age	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
18-25	14	8.71	0.0	0.0	0.0	0.0	0.0	0.0	0.0	28.6	71.4	100.0
26-55	236	7.97	0.4	0.4	1.3	0.8	3.0	5.5	15.3	26.3	47.0	94.1
56-65	53	7.83	0.0	0.0	1.9	3.8	5.7	3.8	17.0	18.9	49.1	88.8
Over 65	44	8.34	0.0	0.0	2.3	0.0	0.0	11.4	2.3	13.6	70.5	97.8

Table B338. Satisfaction with Curbside Recycling Collection by Education

Education	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
HS/Some College	78	78	0.0	1.3	1.3	1.3	2.6	3.8	11.5	21.8	56.4	93.5
College Degree	242	242	0.4	0.0	0.8	1.2	2.9	6.6	14.5	24.4	49.2	94.7
PhD/JD/MD	25	25	0.0	0.0	8.0	0.0	4.0	4.0	4.0	24.0	56.0	88.0

Table B339. Satisfaction with Curbside Recycling Collection by Housing Type

Housing	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Single family	296	8.01	0.3	0.3	1.4	1.4	3.0	5.4	13.9	22.6	51.7	93.6
Apartment	9	8.00	0.0	0.0	0.0	0.0	11.1	0.0	22.2	11.1	55.6	88.9
Townhouse/Condo	36	8.31	0.0	0.0	0.0	0.0	0.0	8.3	5.6	33.3	52.8	100.0
Other	6	7.33	0.0	0.0	16.7	0.0	0.0	0.0	16.7	33.3	33.3	83.3

Table B340. Satisfaction with Curbside Recycling Collection by Income

Income	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-\$45,000	17	8.24	5.9	0.0	0.0	0.0	0.0	0.0	5.9	17.6	70.6	94.1
\$45,001-\$100,000	73	8.23	0.0	0.0	1.4	0.0	0.0	4.1	16.4	23.3	54.8	98.6
\$100,001-\$150,000	81	8.11	0.0	0.0	1.2	0.0	2.5	9.9	11.1	19.8	55.6	96.4
Over \$150,000	106	7.85	0.0	0.9	1.9	0.9	4.7	6.6	14.2	25.5	45.3	91.6

Table B341. Satisfaction with Curbside Recycling Collection by Race

Race	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Caucasian	257	8.07	0.0	0.4	1.6	1.6	1.9	6.2	12.8	21.4	54.1	94.5
Asian	36	7.78	0.0	0.0	0.0	0.0	8.3	8.3	19.4	25.0	38.9	91.6
African-American	19	7.68	5.3	0.0	0.0	0.0	5.3	5.3	5.3	42.1	36.8	89.5
Hispanic	13	8.08	0.0	0.0	0.0	0.0	7.7	0.0	23.1	15.4	53.8	92.3
Other	13	8.39	0.0	0.0	0.0	0.0	0.0	0.0	15.4	30.8	53.8	100.0

Table B342. Satisfaction with Curbside Recycling Collection by Years in Cary

Years in Cary	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-1	26	8.31	0.0	0.0	0.0	0.0	3.8	0.0	19.2	15.4	61.5	96.1
2-5	68	8.04	0.0	1.5	2.9	0.0	1.5	1.5	10.3	36.8	45.6	94.2
6-10	64	7.94	1.6	0.0	3.1	0.0	4.7	4.7	10.9	20.3	54.7	90.6
Over 10	173	7.98	0.0	0.0	0.6	2.3	2.9	8.7	15.0	19.7	50.9	94.3
Native	16	8.31	0.0	0.0	0.0	0.0	0.0	6.3	6.3	37.5	50.0	100.1

SOLID WASTE: CURBSIDE YARD WASTE COLLECTION CROSSTABLATIONS

Table B343. Satisfaction with Curbside Yard Waste Collection by Age

Age	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
18-25	9	8.22	0.0	0.0	0.0	0.0	0.0	22.2	0.0	11.1	66.7	100.0
26-55	177	7.96	1.7	0.6	1.1	0.6	4.0	5.6	10.7	23.2	52.5	92.0
56-65	47	7.79	0.0	0.0	0.0	6.4	0.0	12.8	17.0	17.0	46.8	93.6
Over 65	33	8.49	0.0	0.0	0.0	0.0	6.1	0.0	9.1	9.1	75.8	94.0

Table B344. Satisfaction with Curbside Yard Waste Collection by Education

Education	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
HS/Some College	53	8.06	0.0	0.0	0.0	3.8	3.8	7.5	13.2	11.3	60.4	92.4
College Degree	191	8.02	1.0	0.5	0.5	0.5	3.7	7.3	11.0	22.0	53.4	93.7
PhD/JD/MD	21	7.67	4.8	0.0	4.8	4.8	0.0	0.0	9.5	23.8	52.4	85.7

Table B345. Satisfaction with Curbside Yard Waste Collection by Housing Type

Housing	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Single family	242	8.01	0.8	0.4	0.8	1.7	3.3	7.0	11.2	19.4	55.4	93.0
Apartment	5	8.60	0.0	0.0	0.0	0.0	0.0	0.0	20.0	0.0	80.0	100.0
Townhouse/Condo	16	7.94	6.3	0.0	0.0	0.0	0.0	6.3	6.3	25.0	56.3	93.9
Other	3	6.67	0.0	0.0	0.0	0.0	33.3	0.0	33.3	33.3	0.0	66.6

Table B346. Satisfaction with Curbside Yard Waste Collection by Income

Income	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-\$45,000	13	7.69	7.7	0.0	0.0	0.0	7.7	0.0	15.4	7.7	61.5	84.6
\$45,001-\$100,000	52	8.21	0.0	0.0	0.0	0.0	1.9	5.8	15.4	23.1	53.8	98.1
\$100,001-\$150,000	69	8.04	1.4	1.4	0.0	0.0	4.3	7.2	10.1	14.5	60.9	92.7
Over \$150,000	80	7.99	0.0	0.0	2.5	1.3	5.0	7.5	8.8	20.0	55.0	91.3

Table B347. Satisfaction with Curbside Yard Waste Collection by Race

Race	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Caucasian	205	8.09	0.5	0.0	1.0	1.0	3.4	6.3	11.7	20.0	56.1	94.1
Asian	23	7.65	4.3	0.0	0.0	4.3	4.3	4.3	13.0	21.7	47.8	86.8
African-American	14	7.14	7.1	7.1	0.0	0.0	7.1	7.1	7.1	14.3	50.0	78.5
Hispanic	9	8.11	0.0	0.0	0.0	0.0	0.0	11.1	11.1	33.3	44.4	99.9
Other	9	8.33	0.0	0.0	0.0	0.0	0.0	11.1	11.1	11.1	66.7	100.0

Table B348. Satisfaction with Curbside Yard Waste Collection by Years in Cary

Years in Cary	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-1	18	7.94	5.6	0.0	0.0	0.0	5.6	0.0	5.6	27.8	55.6	89.0
2-5	40	7.83	2.5	0.0	2.5	0.0	2.5	7.5	10.0	30.0	45.0	92.5
6-10	49	8.06	2.0	0.0	0.0	0.0	2.0	6.1	12.2	26.5	51.0	95.8
Over 10	146	8.02	0.0	0.7	0.7	2.7	4.1	6.2	13.0	14.4	58.2	91.8
Native	13	8.15	0.0	0.0	0.0	0.0	0.0	23.1	0.0	15.4	61.5	100.0

SOLID WASTE: CURBSIDE LOOSE LEAF COLLECTION CROSSTABULATIONS

Table B349. Satisfaction with Curbside Loose Leaf Collection by Age

Age	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
18-25	9	8.00	0.0	0.0	0.0	0.0	0.0	22.2	0.0	11.1	66.7	100.0
26-55	174	7.71	1.7	0.6	1.1	0.6	4.0	5.6	10.7	23.2	52.5	92.0
56-65	42	7.48	0.0	0.0	0.0	6.4	0.0	12.8	17.0	17.0	46.8	93.6
Over 65	30	8.10	0.0	0.0	0.0	0.0	6.1	0.0	9.1	9.1	75.8	94.0

Table B350. Satisfaction with Curbside Loose Leaf Collection by Education

Education	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
HS/Some College	53	7.89	0.0	0.0	0.0	3.8	3.8	7.5	13.2	11.3	60.4	92.4
College Degree	182	7.71	1.0	0.5	0.5	0.5	3.7	7.3	11.0	22.0	53.4	93.7
PhD/JD/MD	19	7.37	4.8	0.0	4.8	4.8	0.0	0.0	9.5	23.8	52.4	85.7

Table B351. Satisfaction with Curbside Loose Leaf Collection by Housing Type

Housing	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Single family	231	7.72	0.8	0.4	0.8	1.7	3.3	7.0	11.2	19.4	55.4	93.0
Apartment	6	8.50	0.0	0.0	0.0	0.0	0.0	0.0	20.0	0.0	80.0	100.0
Townhouse/ Condo	14	7.71	6.3	0.0	0.0	0.0	0.0	6.3	6.3	25.0	56.3	93.9
Other	4	7.25	0.0	0.0	0.0	0.0	33.3	0.0	33.3	33.3	0.0	66.6

Table B352. Satisfaction with Curbside Loose Leaf Collection by Income

Income	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-\$45,000	15	7.73	7.7	0.0	0.0	0.0	7.7	0.0	15.4	7.7	61.5	84.6
\$45,001- \$100,000	54	7.94	0.0	0.0	0.0	0.0	1.9	5.8	15.4	23.1	53.8	98.1
\$100,001- \$150,000	66	7.62	1.4	1.4	0.0	0.0	4.3	7.2	10.1	14.5	60.9	92.7
Over \$150,000	75	7.80	0.0	0.0	2.5	1.3	5.0	7.5	8.8	20.0	55.0	91.3

Table B353. Satisfaction with Curbside Loose Leaf Collection by Race

Race	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Caucasian	197	7.78	0.5	0.0	1.0	1.0	3.4	6.3	11.7	20.0	56.1	94.1
Asian	21	7.76	4.3	0.0	0.0	4.3	4.3	4.3	13.0	21.7	47.8	86.8
African-American	14	6.93	7.1	7.1	0.0	0.0	7.1	7.1	7.1	14.3	50.0	78.5
Hispanic	7	8.14	0.0	0.0	0.0	0.0	0.0	11.1	11.1	33.3	44.4	99.9
Other	9	7.78	0.0	0.0	0.0	0.0	0.0	11.1	11.1	11.1	66.7	100.0

Table B354. Satisfaction with Curbside Loose Leaf Collection by Years in Cary

Years in Cary	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-1	14	7.71	5.6	0.0	0.0	0.0	5.6	0.0	5.6	27.8	55.6	89.0
2-5	39	7.72	2.5	0.0	2.5	0.0	2.5	7.5	10.0	30.0	45.0	92.5
6-10	51	7.82	2.0	0.0	0.0	0.0	2.0	6.1	12.2	26.5	51.0	95.8
Over 10	137	7.69	0.0	0.7	0.7	2.7	4.1	6.2	13.0	14.4	58.2	91.8
Native	14	7.71	0.0	0.0	0.0	0.0	0.0	23.1	0.0	15.4	61.5	100.0

TOWN COUNCIL FOCUS AREAS: SATISFACTION WITH OVERALL JOB TOWN IS DOING WITH PARKS, RECREATION AND CULTURAL PROGRAMS CROSSTABULATIONS

Table B355. Satisfaction with Job the Town is Doing on Recreational Facilities by Age

Age	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
18-25	24	8.42	0.0	0.0	0.0	0.0	0.0	0.0	8.3	41.7	50.0	100.0
26-55	265	8.06	0.4	0.4	0.0	0.0	5.3	1.9	10.6	40.8	40.8	94.1
56-65	55	7.73	0.0	3.6	0.0	0.0	7.3	5.5	14.5	27.3	41.8	89.1
Over 65	53	7.93	0.0	0.0	1.9	0.0	3.8	9.4	9.4	34.0	41.5	94.3

Table B356. Satisfaction with Job the Town is Doing on Recreational Facilities by Education

Education	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
HS/Some College	106	7.93	0.0	0.0	0.9	0.0	6.6	6.6	11.3	32.1	42.5	92.5
College Degree	262	8.07	0.0	1.1	0.0	0.0	3.8	2.3	11.1	40.8	40.8	95.0
PhD/JD/MD	27	7.74	3.7	0.0	0.0	0.0	11.1	0.0	7.4	37.0	40.7	85.1

Table B357. Satisfaction with Job the Town is Doing on Recreational Facilities by Gender

Gender	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Male	198	7.92	0.5	0.0	0.5	0.0	6.6	3.5	14.1	35.9	38.9	92.4
Female	199	8.11	0.0	1.5	0.0	0.0	3.5	3.0	7.5	40.7	43.7	94.9

Table B358. Satisfaction with Job the Town is Doing on Recreational Facilities by Housing Type

Housing	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Single family	305	8.11	0.0	0.7	0.3	0.0	3.6	2.3	11.5	38.4	43.3	95.5
Apartment	36	7.53	0.0	2.8	0.0	0.0	8.3	11.1	13.9	33.3	30.6	88.9
Townhouse/ Condo	46	7.89	2.2	0.0	0.0	0.0	8.7	2.2	6.5	39.1	41.3	89.1
Other	10	7.80	0.0	0.0	0.0	0.0	10.0	10.0	0.0	50.0	30.0	90.0

Table B359. Satisfaction with Job the Town is Doing on Recreational Facilities by Income

Income	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-\$45,000	29	7.48	0.0	3.4	0.0	0.0	10.3	6.9	13.8	37.9	27.6	86.2
\$45,001- \$100,000	98	8.16	0.0	0.0	0.0	0.0	4.1	4.1	9.2	36.7	45.9	95.9
\$100,001- \$150,000	87	8.01	1.1	0.0	1.1	0.0	5.7	3.4	5.7	37.9	44.8	91.8
Over \$150,000	111	8.08	0.0	0.0	0.0	0.0	3.6	1.8	15.3	41.4	37.8	96.3

Table B360. Satisfaction with Job the Town is Doing on Recreational Facilities by Race

Race	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Caucasian	301	8.02	0.0	1.0	0.3	0.0	4.7	4.0	10.0	38.9	41.2	94.1
Asian	38	7.90	2.6	0.0	0.0	0.0	5.3	0.0	15.8	36.8	39.5	92.1
African-American	20	7.80	0.0	0.0	0.0	0.0	15.0	5.0	5.0	35.0	40.0	85.0
Hispanic	15	8.07	0.0	0.0	0.0	0.0	6.7	0.0	13.3	40.0	40.0	93.3
Other	13	8.23	0.0	0.0	0.0	0.0	0.0	0.0	23.1	30.8	46.2	100.1

Table B361. Satisfaction with Job the Town is Doing on Recreational Facilities by Voter Status

Voter Status	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Registered	360	8.05	0.0	0.6	0.3	0.0	5.0	3.6	10.6	37.8	42.2	94.2
Not Registered	37	7.68	2.7	2.7	0.0	0.0	5.4	0.0	13.5	43.2	32.4	89.1

Table B362. Satisfaction with Job the Town is Doing on Recreational Facilities by Voted in 2017 Local Elections

Voting Action	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Voter	222	8.15	0.0	0.5	0.5	0.0	2.3	4.1	12.6	32.9	47.3	96.9
Nonvoter	171	7.84	0.6	1.2	0.0	0.0	8.8	2.3	8.2	45.0	33.9	89.4

Table B363. Satisfaction with Job the Town is Doing on Recreational Facilities by Years in Cary

Years in Cary	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-1	35	7.97	0.0	0.0	0.0	0.0	11.4	0.0	11.4	34.3	42.9	88.6
2-5	85	7.89	1.2	0.0	0.0	0.0	7.1	1.2	11.8	45.9	32.9	91.8
6-10	80	8.11	0.0	0.0	0.0	0.0	8.8	2.5	5.0	36.3	47.5	91.3
Over 10	178	8.04	0.0	1.7	0.6	0.0	1.7	4.5	11.8	37.1	42.7	96.1
Native	19	7.95	0.0	0.0	0.0	0.0	0.0	10.5	21.1	31.6	36.8	100.0

TOWN COUNCIL FOCUS AREAS: EFFECTIVENESS IN KEEPING CARY THE BEST PLACE TO LIVE, WORK AND RAISE A FAMILY CROSTABULATIONS

Table B364. Effectiveness of Town Council in Working to Keep Cary the Best Place to Live, Work, and Raise a Family by Age

Age	n	Mean	Very Ineffective 1	2	3	4	Neutral 5	6	7	8	Very Effective 9	% Above 5
18-25	24	7.83	0.0	0.0	0.0	0.0	8.3	0.0	20.8	41.7	29.2	91.7
26-55	266	7.76	0.4	0.4	0.0	0.8	6.8	4.1	17.7	39.5	30.5	91.8
56-65	55	7.64	0.0	0.0	1.8	1.8	7.3	3.6	16.4	43.6	25.5	89.1
Over 65	52	7.77	1.9	0.0	0.0	0.0	3.8	3.8	17.3	46.2	26.9	94.2

Table B365. Effectiveness of Town Council in Working to Keep Cary the Best Place to Live, Work and Raise a Family by Education

Education	n	Mean	Very Ineffective 1	2	3	4	Neutral 5	6	7	8	Very Effective 9	% Above 5
HS/Some College	106	7.72	0.0	0.0	0.0	0.9	7.5	4.7	20.8	37.7	28.3	91.5
College Degree	262	7.74	0.8	0.4	0.4	0.8	6.5	3.1	16.4	42.7	29.0	91.2
PhD/JD/MD	27	7.89	0.0	0.0	0.0	0.0	3.7	7.4	18.5	37.0	33.3	96.2

Table B366. Effectiveness of Town Council in Working to Keep Cary the Best Place to Live, Work and Raise a Family by Gender

Gender	n	Mean	Very Ineffective 1	2	3	4	Neutral 5	6	7	8	Very Effective 9	% Above 5
Male	200	7.72	1.0	0.0	0.0	0.5	7.0	4.5	16.0	44.5	26.5	91.5
Female	197	7.78	0.0	0.5	0.5	1.0	6.1	3.0	19.8	37.6	31.5	91.9

Table B367. Effectiveness of Town Council in Working to Keep Cary the Best Place to Live, Work and Raise a Family by Housing Type

Housing	n	Mean	Very Ineffective 1	2	3	4	Neutral 5	6	7	8	Very Effective 9	% Above 5
Single family	304	7.79	0.7	0.3	0.0	0.7	5.9	3.3	18.4	40.1	30.6	92.4
Apartment	37	7.62	0.0	0.0	2.7	0.0	2.7	10.8	18.9	40.5	24.3	94.5
Townhouse/Condo	46	7.72	0.0	0.0	0.0	0.0	13.0	2.2	13.0	43.5	28.3	87.0
Other	10	7.60	0.0	0.0	0.0	0.0	10.0	0.0	20.0	60.0	10.0	90.0

Table B368. Effectiveness of Town Council in Working to Keep Cary the Best Place to Live, Work and Raise a Family by Income

Income	n	Mean	Very Ineffective 1	2	3	4	Neutral 5	6	7	8	Very Effective 9	% Above 5
0-\$45,000	30	7.40	0.0	0.0	3.3	0.0	6.7	6.7	26.7	40.0	16.7	90.1
\$45,001-\$100,000	96	7.98	0.0	0.0	0.0	1.0	2.1	2.1	16.7	49.0	29.2	97.0
\$100,001-\$150,000	89	7.87	1.1	0.0	0.0	0.0	5.6	3.4	15.7	40.4	33.7	93.2
Over \$150,000	110	7.76	0.9	0.0	0.0	0.0	6.4	5.5	19.1	37.3	30.9	92.8

Table B369. Effectiveness of Town Council in Working to Keep Cary the Best Place to Live, Work and Raise a Family by Race

Race	n	Mean	Very Ineffective 1	2	3	4	Neutral 5	6	7	8	Very Effective 9	% Above 5
Caucasian	300	7.74	0.7	0.0	0.3	0.7	5.7	4.3	19.0	41.7	27.7	92.7
Asian	38	7.71	0.0	0.0	0.0	2.6	10.5	0.0	15.8	42.1	28.9	86.8
African-American	21	7.62	0.0	0.0	0.0	0.0	14.3	4.8	9.5	47.6	23.8	85.7
Hispanic	15	8.00	0.0	6.7	0.0	0.0	0.0	0.0	13.3	26.7	53.3	93.3
Other	13	7.77	0.0	0.0	0.0	0.0	7.7	7.7	15.4	38.5	30.8	92.4

Table B370. Effectiveness of Town Council in Working to Keep Cary the Best Place to Live, Work and Raise a Family by Voter Status

Voter Status	n	Mean	Very Ineffective 1	2	3	4	Neutral 5	6	7	8	Very Effective 9	% Above 5
Registered	359	7.76	0.6	0.0	0.0	0.8	6.7	3.6	18.4	40.7	29.2	91.9
Not Registered	38	7.58	0.0	2.6	2.6	0.0	5.3	5.3	13.2	44.7	26.3	89.5

Table B371. Effectiveness of Town Council in Working to Keep Cary the Best Place to Live, Work and Raise a Family by Voted in 2017 Local Elections

Voting Action	n	Mean	Very Ineffective 1	2	3	4	Neutral 5	6	7	8	Very Effective 9	% Above 5
Voter	224	7.83	0.9	0.0	0.0	0.9	4.9	2.7	21.0	36.2	33.5	93.4
Nonvoter	169	7.65	0.0	0.6	0.6	0.6	8.9	5.3	13.0	47.3	23.7	89.3

Table B372. Effectiveness of Town Council in Working to Keep Cary the Best Place to Live, Work and Raise a Family by Years in Cary

Years in Cary	n	Mean	Very Ineffective 1	2	3	4	Neutral 5	6	7	8	Very Effective 9	% Above 5
0-1	35	7.69	0.0	0.0	0.0	0.0	14.3	2.9	5.7	54.3	22.9	85.8
2-5	85	7.73	0.0	1.2	0.0	0.0	5.9	4.7	15.3	50.6	22.4	93.0
6-10	80	7.75	0.0	0.0	0.0	1.3	7.5	6.3	15.0	40.0	30.0	91.3
Over 10	178	7.74	1.1	0.0	0.6	1.1	5.6	1.7	23.0	34.8	32.0	91.5
Native	19	8.00	0.0	0.0	0.0	0.0	0.0	10.5	15.8	36.8	36.8	99.9

TOWN COUNCIL FOCUS AREAS: SATISFACTION WITH ENVIRONMENTAL PROTECTION CROSSTABULATIONS

Table B373. Satisfaction with the Job the Town is Doing on Environmental Protection by Age

Age	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
18-25	23	7.78	0.0	0.0	0.0	0.0	8.7	8.7	8.7	43.5	30.4	91.3
26-55	257	7.61	0.0	0.8	0.0	0.8	10.1	3.9	21.8	34.2	28.4	88.3
56-65	55	7.56	0.0	0.0	1.8	1.8	5.5	12.7	14.5	34.5	29.1	90.8
Over 65	53	7.83	0.0	0.0	1.9	0.0	1.9	9.4	13.2	43.4	30.2	96.2

Table B374. Satisfaction with the Job the Town is Doing on Environmental Protection by Education

Education	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
HS/Some College	103	7.67	0.0	0.0	0.0	1.9	9.7	5.8	13.6	39.8	29.1	88.3
College Degree	256	7.58	0.0	0.8	0.8	0.4	8.2	6.3	22.3	33.6	27.7	89.9
PhD/JD/MD	27	8.00	0.0	0.0	0.0	0.0	3.7	7.4	7.4	48.1	33.3	96.2

Table B375. Satisfaction with the Job the Town is Doing on Environmental Protection by Gender

Gender	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Male	193	7.57	0.0	1.0	0.0	0.0	10.4	6.7	20.2	33.7	28.0	88.6
Female	195	7.70	0.0	0.0	1.0	1.5	6.2	6.2	17.4	38.5	29.2	91.3

Table B376. Satisfaction with the Job the Town is Doing on Environmental Protection by Housing Type

Housing	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Single family	300	7.69	0.0	0.7	0.7	0.3	7.0	6.0	19.3	35.7	30.3	91.3
Apartment	35	7.11	0.0	0.0	0.0	5.7	20.0	5.7	14.3	34.3	20.0	74.3
Townhouse/ Condo	43	7.70	0.0	0.0	0.0	0.0	9.3	7.0	16.3	39.5	27.9	90.7
Other	10	7.60	0.0	0.0	0.0	0.0	0.0	20.0	20.0	40.0	20.0	100.0

Table B377. Satisfaction with the Job the Town is Doing on Environmental Protection by Income

Income	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-\$45,000	29	7.38	0.0	0.0	0.0	3.4	13.8	6.9	13.8	41.4	20.7	82.8
\$45,001- \$100,000	94	7.85	0.0	0.0	0.0	0.0	4.3	7.4	18.1	39.4	30.9	95.8
\$100,001- \$150,000	84	7.52	0.0	2.4	0.0	2.4	6.0	7.1	19.0	35.7	27.4	89.2
Over \$150,000	109	7.68	0.0	0.0	0.0	0.0	11.0	4.6	21.1	32.1	31.2	89.0

Table B378. Satisfaction with the Job the Town is Doing on Environmental Protection by Race

Race	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Caucasian	293	7.66	0.0	0.7	0.7	1.0	6.5	6.5	19.1	36.9	28.7	91.2

Asian	38	7.53	0.0	0.0	0.0	0.0	18.4	5.3	10.5	36.8	28.9	81.5
African-American	20	7.35	0.0	0.0	0.0	0.0	15.0	10.0	15.0	45.0	15.0	85.0
Hispanic	15	7.80	0.0	0.0	0.0	0.0	13.3	0.0	20.0	26.7	40.0	86.7
Other	12	7.83	0.0	0.0	0.0	0.0	8.3	0.0	33.3	16.7	41.7	91.7

Table B379. Satisfaction with the Job the Town is Doing on Environmental Protection by Voter Status

Voter Status	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Registered	351	7.66	0.0	0.6	0.6	0.9	6.6	6.8	19.4	36.5	28.8	91.5
Not Registered	37	7.35	0.0	0.0	0.0	0.0	24.3	2.7	13.5	32.4	27.0	75.6

Table B380. Satisfaction with the Job the Town is Doing on Environmental Protection by Voted in 2017 Local Elections

Voting Action	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Voter	220	7.80	0.0	0.5	0.5	0.9	3.6	6.8	19.5	35.5	32.7	94.5
Nonvoter	164	7.46	0.0	0.6	0.0	0.6	14.0	5.5	18.3	37.2	23.8	84.8

Table B381. Satisfaction with the Job the Town is Doing on Environmental Protection by Years in Cary

Years in Cary	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-1	33	7.67	0.0	0.0	0.0	0.0	18.2	3.0	6.1	39.4	33.3	81.8
2-5	82	7.56	0.0	0.0	0.0	0.0	12.2	4.9	18.3	43.9	20.7	87.8
6-10	79	7.61	0.0	0.0	0.0	2.5	11.4	3.8	15.2	39.2	27.8	86.0
Over 10	176	7.68	0.0	1.1	1.1	0.6	4.0	8.0	21.0	32.4	31.8	93.2
Native	18	7.56	0.0	0.0	0.0	0.0	0.0	16.7	38.9	16.7	27.8	100.1

TOWN COUNCIL FOCUS AREAS: SATISFACTION WITH TRANSPORTATION CROSSTABULATIONS

Table B382. Satisfaction with the Job the Town is Doing on Transportation by Age

Age	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
18-25	24	7.88	0.0	0.0	0.0	0.0	8.3	4.2	25.0	16.7	45.8	91.7
26-55	264	7.33	0.4	0.8	0.8	2.3	11.7	7.2	23.1	28.4	25.4	84.1
56-65	54	7.19	1.9	0.0	0.0	0.0	16.7	11.1	22.2	22.2	25.9	81.4
Over 65	53	7.53	0.0	0.0	3.8	1.9	7.5	5.7	17.0	34.0	30.2	86.9

Table B383. Satisfaction with the Job the Town is Doing on Transportation by Education

Education	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
HS/Some College	105	7.49	0.0	1.0	1.0	1.0	12.4	7.6	17.1	27.6	32.4	84.7
College Degree	261	7.35	0.8	0.4	1.1	1.9	10.3	7.3	24.5	28.0	25.7	85.5
PhD/JD/MD	27	7.15	0.0	0.0	0.0	3.7	18.5	7.4	22.2	25.9	22.2	77.7

Table B384. Satisfaction with the Job the Town is Doing on Transportation by Gender

Gender	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Male	197	7.27	0.0	1.0	1.0	2.5	14.7	6.6	21.3	25.9	26.9	80.7
Female	198	7.45	1.0	0.0	1.0	1.0	8.6	8.6	23.2	29.3	27.3	88.4

Table B385. Satisfaction with the Job the Town is Doing on Transportation by Housing Type

Housing	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Single family	305	7.32	0.7	0.7	1.3	2.0	10.5	8.2	23.9	26.2	26.5	84.8
Apartment	37	7.35	0.0	0.0	0.0	0.0	24.3	5.4	8.1	35.1	27.0	75.6
Townhouse/ Condo	43	7.65	0.0	0.0	0.0	2.3	9.3	2.3	23.3	32.6	30.2	88.4
Other	10	7.70	0.0	0.0	0.0	0.0	10.0	10.0	20.0	20.0	40.0	90.0

Table B386. Satisfaction with the Job the Town is Doing on Transportation by Income

Income	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-\$45,000	30	7.43	0.0	0.0	0.0	0.0	20.0	6.7	13.3	30.0	30.0	80.0
\$45,001- \$100,000	96	7.55	0.0	0.0	1.0	2.1	8.3	7.3	22.9	27.1	31.3	88.6
\$100,001- \$150,000	87	7.32	1.1	1.1	0.0	0.0	12.6	6.9	23.0	33.3	21.8	85.0
Over \$150,000	111	7.30	0.9	0.9	0.9	2.7	11.7	6.3	24.3	23.4	28.8	82.8

Table B387. Satisfaction with the Job the Town is Doing on Transportation by Race

Race	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Caucasian	29 9	7.41	0.7	0.7	1.0	1.0	10.0	8.0	22.7	27.4	28.4	86.5
Asian	38	7.00	0.0	0.0	2.6	0.0	21.1	7.9	23.7	28.9	15.8	76.3
African-American	20	7.05	0.0	0.0	0.0	5.0	25.0	5.0	10.0	35.0	20.0	70.0
Hispanic	15	7.80	0.0	0.0	0.0	0.0	6.7	6.7	20.0	33.3	33.3	93.3
Other	13	7.23	0.0	0.0	0.0	15.4	15.4	0.0	7.7	23.1	38.5	69.3

Table B388. Satisfaction with the Job the Town is Doing on Transportation by Voter Status

Voter Status	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Registered	357	7.39	0.6	0.6	1.1	2.0	10.1	7.3	23.2	27.2	28.0	85.7
Not Registered	38	7.05	0.0	0.0	0.0	0.0	26.3	10.5	13.2	31.6	18.4	73.7

Table B389. Satisfaction with the Job the Town is Doing on Transportation by Voted in 2017 Local Elections

Voting Action	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Voter	220	7.42	0.9	0.5	1.8	1.8	6.8	8.2	24.5	26.4	29.1	88.2
Nonvoter	171	7.29	0.0	0.6	0.0	1.8	18.1	6.4	18.7	29.2	25.1	79.4

Table B390. Satisfaction with the Job the Town is Doing on Transportation by Years in Cary

Years in Cary	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-1	33	7.39	0.0	0.0	0.0	0.0	24.2	3.0	12.1	30.3	30.3	75.7
2-5	85	7.27	1.2	1.2	0.0	2.4	11.8	5.9	25.9	27.1	24.7	83.6
6-10	80	7.44	0.0	0.0	0.0	1.3	13.8	15.0	12.5	25.0	32.5	85.0
Over 10	178	7.32	0.6	0.6	2.2	1.7	9.0	6.7	25.8	29.8	23.6	85.9
Native	19	7.74	0.0	0.0	0.0	5.3	5.3	0.0	31.6	15.8	42.1	89.5

TOWN COUNCIL FOCUS AREAS: SATISFACTION WITH PLANNING & DEVELOPMENT CROSSTABULATIONS

Table B391. Satisfaction with the Job the Town is Doing on Planning & Development by Age

Age	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
18-25	23	7.70	0.0	0.0	0.0	0.0	4.3	13.0	21.7	30.4	30.4	95.5
26-55	258	6.95	1.2	1.6	1.2	3.5	12.8	12.0	24.4	24.4	19.0	79.8
56-65	54	6.72	0.0	5.6	0.0	5.6	14.8	13.0	24.1	14.8	22.2	74.1
Over 65	51	7.04	2.0	2.0	0.0	3.9	11.8	11.8	15.7	33.3	19.6	80.4

Table B392. Satisfaction with the Job the Town is Doing on Planning & Development by Education

Education	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
HS/Some College	105	7.11	1.0	2.9	0.0	1.9	13.3	12.4	18.1	24.8	25.7	81.0
College Degree	253	6.93	1.2	2.0	0.8	4.0	12.3	11.9	24.9	25.3	17.8	79.9
PhD/JD/MD	26	6.89	0.0	0.0	3.8	7.7	7.7	15.4	26.9	19.2	19.2	80.7

Table B393. Satisfaction with the Job the Town is Doing on Planning & Development by Gender

Gender	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Male	192	6.90	1.6	2.1	0.5	4.7	12.5	12.5	24.0	20.8	21.4	78.7
Female	194	7.03	0.5	2.1	1.0	2.6	12.9	11.9	22.2	28.4	18.6	81.1

Table B394. Satisfaction with the Job the Town is Doing on Planning & Development by Housing Type

Housing	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Single family	299	6.91	1.3	2.3	0.7	4.3	11.7	13.4	22.7	24.1	19.4	79.6
Apartment	36	7.17	0.0	2.8	0.0	0.0	13.9	11.1	25.0	25.0	22.2	83.3
Townhouse/ Condo	42	7.17	0.0	0.0	0.0	2.4	21.4	7.1	19.0	26.2	23.8	76.1
Other	9	7.78	0.0	0.0	0.0	0.0	0.0	0.0	44.4	33.3	22.2	99.9

Table B395. Satisfaction with the Job the Town is Doing on Planning & Development by Income

Income	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-\$45,000	30	6.73	0.0	6.7	0.0	0.0	20.0	10.0	20.0	30.0	13.3	73.3
\$45,001-\$100,000	95	7.38	0.0	0.0	1.1	1.1	7.4	13.7	26.3	27.4	23.2	90.6
\$100,001-\$150,000	84	6.98	2.4	2.4	0.0	3.6	7.1	15.5	25.0	23.8	20.2	84.5
Over \$150,000	108	6.92	0.9	1.9	0.9	5.6	14.8	11.1	21.3	19.4	24.1	75.9

Table B396. Satisfaction with the Job the Town is Doing on Planning & Development by Race

Race	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Caucasian	291	6.97	1.0	2.7	0.3	3.4	11.3	12.7	24.4	24.1	19.9	81.1
Asian	38	6.87	0.0	0.0	2.6	2.6	23.7	5.3	23.7	26.3	15.8	71.1
African-American	20	7.05	0.0	0.0	0.0	10.0	10.0	15.0	15.0	30.0	20.0	80.0
Hispanic	14	7.14	0.0	0.0	7.1	0.0	14.3	7.1	21.4	21.4	28.6	78.5
Other	13	7.00	7.7	0.0	0.0	7.7	7.7	7.7	7.7	30.8	30.8	77.0

Table B397. Satisfaction with the Job the Town is Doing on Planning & Development by Voter Status

Voter Status	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Registered	348	7.01	1.1	2.0	0.9	4.0	10.3	11.8	24.1	25.6	20.1	81.6
Not Registered	38	6.66	0.0	2.6	0.0	0.0	31.6	15.8	13.2	15.8	21.1	65.9

Table B398. Satisfaction with the Job the Town is Doing on Planning & Development by Voted in 2017 Local Elections

Voting Action	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Voter	216	6.97	1.9	1.4	1.4	4.6	9.3	11.6	26.4	22.7	20.8	81.5
Nonvoter	166	7.01	0.0	3.0	0.0	2.4	15.7	12.7	18.7	27.7	19.9	79.0

Table B399. Satisfaction with the Job the Town is Doing on Planning & Development by Years in Cary

Years in Cary	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-1	31	7.39	0.0	0.0	0.0	0.0	19.4	6.5	16.1	32.3	25.8	80.7
2-5	85	7.04	1.2	1.2	0.0	3.5	11.8	10.6	24.7	32.9	14.1	82.3
6-10	76	7.16	1.3	0.0	2.6	0.0	13.2	11.8	23.7	22.4	25.0	82.9
Over 10	175	6.72	1.1	4.0	0.6	5.1	12.6	14.3	24.0	20.6	17.7	76.6
Native	19	7.42	0.0	0.0	0.0	10.5	5.3	10.5	15.8	21.1	36.8	84.2

HOME NEIGHBORHOOD CHARACTERISTICS: SAFETY CROSSTABLATIONS

Table B400. Ratings of Home Neighborhood Safety (Feel Safe, Presence of Safety Programs) by Age

Age	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	24	8.13	0.0	0.0	0.0	0.0	4.2	8.3	8.3	29.2	50.0	A-
26-55	267	8.19	0.0	0.4	0.4	0.7	2.2	3.0	11.2	31.8	50.2	A-

56-65	53	8.15	0.0	0.0	0.0	0.0	3.8	3.8	18.9	20.8	52.8	A-
Over 65	53	8.42	0.0	0.0	0.0	0.0	0.0	5.7	7.5	26.4	60.4	A

Table B401. Ratings of Home Neighborhood Safety (Feel Safe, Presence of Safety Programs) by Education

Education	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	107	8.19	0.0	0.0	0.0	0.0	5.6	5.6	8.4	25.2	55.1	A-
College Degree	261	8.20	0.0	0.4	0.4	0.8	1.1	3.4	12.6	31.4	49.8	A-
PhD/JD/MD	27	8.41	0.0	0.0	0.0	0.0	0.0	0.0	14.8	29.6	55.6	A-

Table B402. Ratings of Home Neighborhood Safety (Feel Safe, Presence of Safety Programs) by Gender

Gender	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	199	8.32	0.0	0.0	0.0	0.0	1.5	2.5	11.6	31.2	53.3	A-
Female	198	8.10	0.0	0.5	0.5	1.0	3.0	5.1	11.6	28.3	50.0	A-

Table B403. Ratings of Home Neighborhood Safety (Feel Safe, Presence of Safety Programs) by Housing

Housing	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single Family	304	8.29	0.0	0.0	0.3	0.3	1.3	3.6	10.9	29.9	53.6	A-
Apartment	37	7.89	0.0	0.0	0.0	0.0	10.8	8.1	5.4	32.4	43.2	B+
Townhouse/ Condo	46	8.07	0.0	0.0	0.0	2.2	2.2	2.2	21.7	23.9	47.8	A-
Other	10	7.80	10.0	0.0	0.0	0.0	0.0	0.0	10.0	30.0	50.0	B+

Table B404. Ratings of Home Neighborhood Safety (Feel Safe, Presence of Safety Programs) by Income

Income	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$45,000	30	8.07	0.0	0.0	0.0	0.0	10.0	3.3	6.7	30.0	50.0	A-
\$45,001- \$100,000	97	8.18	0.0	0.0	1.0	0.0	1.0	7.2	9.3	32.0	49.5	A-
\$100,001- \$150,000	89	8.25	0.0	0.0	0.0	0.0	3.4	1.1	14.6	29.2	51.7	A-
Over \$150,000	110	8.32	0.0	0.9	0.0	0.9	0.0	3.6	7.3	31.8	55.5	A-

Table B405. Ratings of Home Neighborhood Safety (Feel Safe, Presence of Safety Programs) by Race

Race	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	301	8.31	0.0	0.0	0.3	0.3	1.0	3.0	10.6	30.9	53.8	A-
Asian	37	7.70	0.0	2.7	0.0	2.7	2.7	5.4	18.9	32.4	35.1	B
African- American	21	7.57	0.0	0.0	0.0	0.0	14.3	9.5	14.3	28.6	33.3	B
Hispanic	15	7.93	0.0	0.0	0.0	0.0	13.3	6.7	0.0	33.3	46.7	B+
Other	13	8.54	0.0	0.0	0.0	0.0	0.0	0.0	15.4	15.4	69.2	A

Table B406. Ratings of Home Neighborhood Safety (Feel Safe, Presence of Safety Programs) by Years in Cary

Years in Cary	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	34	8.18	0.0	0.0	0.0	0.0	8.8	0.0	8.8	29.4	52.9	A-
2-5	86	8.05	0.0	1.2	0.0	0.0	3.5	3.5	14.0	34.9	43.0	B+
6-10	80	8.23	0.0	0.0	0.0	1.3	2.5	5.0	10.0	26.3	55.0	A-
Over 10	178	8.30	0.0	0.0	0.6	0.6	0.6	2.8	11.2	30.3	53.9	A-
Native	19	8.05	0.0	0.0	0.0	0.0	0.0	15.8	15.8	15.8	52.6	B+

HOME NEIGHBORHOOD CHARACTERISTICS: DESIRABILITY CROSSTABULATIONS

Table B407. Ratings of Home Neighborhood Desirability (Attractive, Want to Live There) by Age

Age	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	24	7.38	0.0	0.0	4.2	0.0	12.5	8.3	16.7	29.2	29.2	B-
26-55	264	7.86	0.0	0.0	0.4	1.1	5.7	5.3	19.3	28.8	39.4	B+
56-65	54	8.11	0.0	0.0	0.0	0.0	5.6	0.0	24.1	18.5	51.9	A-
Over 65	53	8.26	0.0	0.0	0.0	1.9	1.9	3.8	11.3	22.6	58.5	A-

Table B408. Ratings of Home Neighborhood Desirability (Attractive, Want to Live There) by Education

Education	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	107	7.75	0.0	0.0	0.0	1.9	10.3	8.4	14.0	21.5	43.9	B
College Degree	259	7.95	0.0	0.0	0.8	0.8	3.9	3.5	20.8	29.0	41.3	B+
PhD/JD/MD	27	8.22	0.0	0.0	0.0	0.0	3.7	0.0	18.5	25.9	51.9	A-

Table B409. Ratings of Home Neighborhood Desirability (Attractive, Want to Live There) by Gender

Gender	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	199	7.98	0.0	0.0	0.5	1.0	4.5	5.0	17.6	26.1	45.2	B+
Female	196	7.86	0.0	0.0	0.5	1.0	6.6	4.1	19.9	27.6	40.3	B+

Table B410. Ratings of Home Neighborhood Desirability (Attractive, Want to Live There) by Housing

Housing	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single Family	303	8.09	0.0	0.0	0.3	0.3	2.6	3.6	18.8	28.1	46.2	A-
Apartment	37	7.22	0.0	0.0	2.7	2.7	16.2	8.1	18.9	21.6	29.7	B-
Townhouse/ Condo	45	7.56	0.0	0.0	0.0	0.0	15.6	8.9	15.6	24.4	35.6	B
Other	10	7.00	0.0	0.0	0.0	20.0	10.0	0.0	20.0	20.0	30.0	C+

Table B411. Ratings of Home Neighborhood Desirability (Attractive, Want to Live There) by Income

Income	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$45,000	30	7.33	0.0	0.0	3.3	0.0	16.7	10.0	16.7	16.7	36.7	B-
\$45,001-	98	7.85	0.0	0.0	0.0	3.1	5.1	4.1	21.4	24.5	41.8	B+

\$100,000												
\$100,001-\$150,000	88	7.93	0.0	0.0	0.0	0.0	6.8	3.4	20.5	28.4	40.9	B+
Over \$150,000	110	8.16	0.0	0.0	0.0	0.9	0.9	5.5	13.6	31.8	47.3	A-

Table B412. Ratings of Home Neighborhood Desirability (Attractive, Want to Live There) by Race

Race	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	301	8.05	0.0	0.0	0.0	0.7	3.3	4.0	18.9	28.6	44.5	B+
Asian	37	7.57	0.0	0.0	2.7	2.7	8.1	8.1	13.5	29.7	35.1	B
African-American	21	7.10	0.0	0.0	4.8	0.0	23.8	4.8	14.3	23.8	28.6	C+
Hispanic	14	6.93	0.0	0.0	0.0	7.1	21.4	7.1	21.4	21.4	21.4	C+
Other	13	8.31	0.0	0.0	0.0	0.0	0.0	7.7	23.1	0.0	69.2	A-

Table B413. Ratings of Home Neighborhood Desirability (Attractive, Want to Live There) by Years in Cary

Years in Cary	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	34	7.59	0.0	0.0	0.0	2.9	11.8	5.9	17.6	26.5	35.3	B
2-5	84	7.71	0.0	0.0	0.0	2.4	9.5	6.0	15.5	29.8	36.9	B
6-10	80	7.78	0.0	0.0	2.5	1.3	6.3	6.3	18.8	20.0	45.0	B
Over 10	178	8.16	0.0	0.0	0.0	0.0	1.7	2.8	20.2	28.7	46.6	A-
Native	19	7.74	0.0	0.0	0.0	0.0	10.5	5.3	21.1	26.3	36.8	B

HOME NEIGHBORHOOD CHARACTERISTICS: STRENGTH CROSSTABULATIONS

Table B414. Ratings of Home Neighborhood Strength (Adapt to Change, Visually Interesting) by Age

Age	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	23	7.39	0.0	0.0	4.3	0.0	8.7	13.0	21.7	17.4	34.8	B-
26-55	264	7.64	0.0	0.4	0.8	1.5	5.7	9.1	23.1	25.4	34.1	B
56-65	54	7.70	1.9	0.0	0.0	0.0	9.3	5.6	22.2	16.7	44.4	B-
Over 65	53	8.04	0.0	0.0	0.0	0.0	5.7	9.4	11.3	22.6	50.9	B+

Table B415. Ratings of Home Neighborhood Strength (Adapt to Change, Visually Interesting) by Education

Education	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	107	7.53	0.0	0.0	0.0	0.9	12.1	12.1	17.8	14.0	42.1	B
College Degree	258	7.69	0.0	0.4	1.2	1.2	4.3	8.1	23.6	26.4	34.9	B
PhD/JD/MD	27	8.11	0.0	0.0	0.0	0.0	3.7	3.7	14.8	33.3	44.4	A-

Table B416. Ratings of Home Neighborhood Strength (Adapt to Change, Visually Interesting) by Gender

Gender	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	198	7.75	0.0	0.5	0.5	1.0	5.6	9.1	19.7	24.2	39.4	B
Female	198	7.61	0.5	0.0	1.0	1.0	7.1	8.7	23.0	23.0	35.7	B

Table B417. Ratings of Home Neighborhood Strength (Adapt to Change, Visually Interesting) by Housing

Housing	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single Family	302	7.84	0.0	0.0	0.3	0.7	5.3	7.9	19.9	25.5	40.4	B+
Apartment	37	7.08	2.7	0.0	2.7	2.7	8.1	13.5	27.0	13.5	29.7	C+
Townhouse/ Condo	45	7.33	0.0	2.2	0.0	2.2	6.7	13.3	26.7	20.0	28.9	B-
Other	10	6.80	0.0	0.0	10.0	0.0	30.0	0.0	10.0	20.0	30.0	C

Table B418. Ratings of Home Neighborhood Strength (Adapt to Change, Visually Interesting) by Income

Income	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$45,000	30	7.27	0.0	0.0	3.3	0.0	13.3	10.0	26.7	16.7	30.0	B-
\$45,001- \$100,000	97	7.62	0.0	1.0	0.0	1.0	7.2	10.3	22.7	20.6	37.1	B
\$100,001- \$150,000	89	7.72	1.1	0.0	0.0	1.1	5.6	9.0	20.2	23.6	39.3	B
Over \$150,000	108	7.88	0.0	0.0	0.9	0.9	1.9	9.3	19.4	27.8	39.8	B+

Table B419. Ratings of Home Neighborhood Strength (Adapt to Change, Visually Interesting) by Race

Race	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	301	7.76	0.3	0.3	0.0	1.0	4.7	8.0	23.6	23.9	38.2	B
Asian	37	7.49	0.0	0.0	5.4	2.7	5.4	8.1	13.5	32.4	32.4	B-
African- American	21	7.14	0.0	0.0	4.8	0.0	19.0	14.3	4.8	28.6	28.6	C+
Hispanic	15	7.07	0.0	0.0	0.0	0.0	20.0	13.3	33.3	6.7	26.7	C+
Other	12	8.00	0.0	0.0	0.0	0.0	8.3	16.7	8.3	0.0	66.7	B+

Table B420. Ratings of Home Neighborhood Strength (Adapt to Change, Visually Interesting) by Years in Cary

Years in Cary	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	34	7.53	0.0	0.0	0.0	2.9	8.8	14.7	17.6	17.6	38.2	B
2-5	83	7.58	0.0	1.2	1.2	1.2	6.0	8.4	20.5	30.1	31.3	B
6-10	80	7.56	1.3	0.0	2.5	1.3	6.3	10.0	20.0	17.5	41.3	B
Over 10	179	7.81	0.0	0.0	0.0	0.6	5.0	7.8	24.0	24.6	38.0	B+
Native	18	7.72	0.0	0.0	0.0	0.0	16.7	5.6	11.1	22.2	44.4	B

HOME NEIGHBORHOOD CHARACTERISTICS: COMMUNITY CONNECTION CROSSTABLATIONS

Table B421. Ratings of Home Neighborhood Community Connection (I Know People, There is Social Interaction) by Age

Age	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	24	6.63	4.2	4.2	0.0	0.0	25.0	8.3	16.7	16.7	25.0	C
26-55	265	7.18	0.8	1.9	2.6	3.8	11.3	10.2	16.2	19.6	33.6	B-
56-65	54	7.26	1.9	0.0	0.0	3.7	18.5	7.4	14.8	14.8	38.9	B-
Over 65	53	7.64	0.0	0.0	1.9	3.8	9.4	9.4	9.4	20.8	45.3	B

Table B422. Ratings of Home Neighborhood Community Connection (I Know People, There is Social Interaction) by Education

Education	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	106	7.17	0.9	0.9	1.9	4.7	18.9	5.7	15.1	11.3	40.6	B-
College Degree	261	7.22	1.1	1.5	2.3	3.1	11.1	10.0	16.5	21.5	33.0	B-
PhD/JD/MD	27	7.33	0.0	3.7	0.0	3.7	7.4	22.2	0.0	25.9	37.0	B-

Table B423. Ratings of Home Neighborhood Community Connection (I Know People, There is Social Interaction) by Gender

Gender	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	198	7.34	0.5	1.0	0.5	3.5	14.6	7.1	16.7	21.2	34.8	B-
Female	198	7.10	1.5	2.0	3.5	3.5	11.1	12.1	13.6	17.2	35.4	C+

Table B424. Ratings of Home Neighborhood Community Connection (I Know People, There is Social Interaction) by Housing

Housing	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single Family	304	7.31	0.7	1.6	2.0	3.9	10.2	10.2	14.5	20.4	36.5	B-
Apartment	37	6.70	2.7	2.7	2.7	0.0	24.3	5.4	24.3	10.8	27.0	C
Townhouse/ Condo	45	7.20	2.2	0.0	0.0	4.4	17.8	6.7	15.6	17.8	35.6	B-
Other	10	6.80	0.0	0.0	10.0	0.0	20.0	20.0	0.0	20.0	30.0	C

Table B425. Ratings of Home Neighborhood Community Connection (I Know People, There is Social Interaction) by Income

Income	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$45,000	29	6.83	0.0	3.4	0.0	0.0	31.0	3.4	20.7	17.2	24.1	C
\$45,001- \$100,000	98	7.16	2.0	1.0	0.0	3.1	15.3	13.3	14.3	15.3	35.7	B-
\$100,001- \$150,000	88	7.22	1.1	1.1	2.3	4.5	12.5	6.8	17.0	20.5	34.1	B-
Over \$150,000	110	7.45	0.0	1.8	2.7	2.7	8.2	11.8	12.7	19.1	40.9	B-

Table B426. Ratings of Home Neighborhood Community Connection (I Know People, There is Social Interaction) by Race

Race	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	300	7.33	0.7	1.7	1.0	2.7	12.3	10.0	16.3	19.0	36.3	B-
Asian	37	6.87	2.7	0.0	10.8	5.4	8.1	8.1	8.1	27.0	29.7	C
African- American	21	6.52	0.0	4.8	0.0	4.8	33.3	4.8	14.3	14.3	23.8	C-
Hispanic	15	6.93	0.0	0.0	0.0	13.3	13.3	13.3	13.3	20.0	26.7	C+
Other	13	8.08	0.0	0.0	0.0	0.0	7.7	15.4	7.7	0.0	69.2	A-

Table B427. Ratings of Home Neighborhood Community Connection (I Know People, There is Social Interaction) by Years in Cary

Years in Cary	n	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	33	6.76	0.0	0.0	6.1	9.1	24.2	6.1	6.1	15.2	33.3	C
2-5	86	7.21	1.2	1.2	2.3	2.3	11.6	14.0	12.8	22.1	32.6	B-
6-10	80	7.01	2.5	3.8	1.3	3.8	13.8	8.8	16.3	12.5	37.5	C+
Over 10	178	7.42	0.0	1.1	1.7	3.4	9.6	9.6	16.9	22.5	35.4	B-
Native	19	7.00	5.3	0.0	0.0	0.0	26.3	0.0	21.1	10.5	36.8	C+

JOB THE TOWN IS DOING ON HOUSING CHOICES CROSSTABLATIONS

Table B428. Opinion Regarding Available Housing Choices by Age (In Descending Mean Order)

18-25 (n=21)	26-55 (n=236)	56-65 (n=51)	Over 65 (n=49)
Households with Children (7.17)	Households with Children (7.72)	Households with Children (7.98)	Households with Children (7.82)
Households no Children (7.08)	Households no Children (7.41)	Households no Children (7.58)	Households no Children (7.51)
Seniors (6.86)	Local Workforce (7.03)	Young Professionals (7.26)	Young Professionals (7.38)
Local Workforce (6.74)	Seniors (6.90)	Multigenerational (7.25)	Local Workforce (7.27)
Multigenerational (6.61)	Young Professionals (6.88)	Seniors (7.24)	Multigenerational (6.90)
Young Professionals (6.50)	Multigenerational (6.88)	Local Workforce (7.09)	Seniors (6.80)

Table B429. Opinion Regarding Available Housing Choices by Education (In Descending Mean Order)

HS/Some College (n=95)	College Degree (n=236)	PhD/JD/MD (n=24)
Households with Children (7.42)	Households with Children (7.79)	Households with Children (8.27)
Households no Children (7.30)	Households no Children (7.43)	Households no Children (7.65)
Multigenerational (6.97)	Local Workforce (7.13)	Multigenerational (7.39)
Seniors (6.86)	Young Professionals (7.05)	Young Professionals (7.35)
Local Workforce (6.78)	Seniors (6.91)	Local Workforce (7.27)
Young Professionals (6.65)	Multigenerational (6.82)	Seniors (7.21)

Table B430. Opinion Regarding Available Housing Choices by Gender (In Descending Mean Order)

Male (n=173)	Female (n=184)
Households with Children (7.71)	Households with Children (7.73)
Households no Children (7.33)	Households no Children (7.49)
Seniors (7.04)	Local Workforce (7.05)
Local Workforce (7.03)	Young Professionals (6.90)
Young Professionals (7.03)	Multigenerational (6.89)
Multigenerational (6.92)	Seniors (6.80)

Table B431. Opinion Regarding Available Housing Choices by Housing Type (In Descending Mean Order)

Single Family (n=280)	Apartment (n=32)	Townhouse/Condo (n=35)	Other (n=10)
Households with Children (7.85)	Households with Children (7.23)	Households with Children (7.30)	Households with Children (7.40)

Households no Children (7.52)	Households no Children (7.14)	Young Professionals (6.93)	Seniors (7.30)
Local Workforce (7.16)	Multigenerational (6.78)	Households no Children (6.90)	Households no Children (7.10)
Young Professionals (7.08)	Seniors (6.69)	Local Workforce (6.78)	Multigenerational (7.00)
Seniors (6.99)	Local Workforce (6.59)	Multigenerational (6.58)	Local Workforce (6.50)
Multigenerational (6.96)	Young Professionals (6.50)	Seniors (6.46)	Young Professionals (5.80)

Table B432. Opinion Regarding Available Housing Choices by Income (In Descending Mean Order)

0-\$45,000 (n=24)	\$45,001-\$100,000 (n=89)	\$100,001-\$150,000 (n=76)	Over \$150,000 (n=99)
Households with Children (6.93)	Households with Children (7.65)	Households with Children (7.64)	Households with Children (8.20)
Households no Children (6.93)	Households no Children (7.46)	Households no Children (7.12)	Households no Children (7.83)
Seniors (6.71)	Local Workforce (7.13)	Young Professionals (6.92)	Seniors (7.59)
Multigenerational (6.58)	Young Professionals (7.05)	Local Workforce (6.86)	Local Workforce (7.51)
Local Workforce (6.14)	Multigenerational (6.94)	Multigenerational (6.47)	Young Professionals (7.35)
Young Professionals (5.89)	Seniors (6.72)	Seniors (6.46)	Multigenerational (7.30)

Table B433. Opinion Regarding Available Housing Choices by Race (In Descending Mean Order)

Caucasian (n=267)	Asian (n=37)	African-American (n=18)	Hispanic (n=14)	Other (n=11)
Households with Children (7.67)	Households with Children (7.89)	Households with Children (7.42)	Households with Children (8.21)	Households no Children (8.27)
Households no Children (7.36)	Households no Children (7.60)	Households no Children (6.95)	Households no Children (8.00)	Households with Children (8.18)
Local Workforce (7.02)	Seniors (7.54)	Multigenerational (6.58)	Seniors (7.79)	Multigenerational (7.82)
Young Professionals (7.00)	Multigenerational (7.50)	Local Workforce (6.47)	Multigenerational (7.71)	Seniors (7.55)
Seniors (6.81)	Local Workforce (7.17)	Seniors (6.39)	Local Workforce (7.64)	Local Workforce (7.45)
Multigenerational (6.78)	Young Professionals (6.92)	Young Professionals (6.37)	Young Professionals (7.50)	Young Professionals (7.27)

Table B434. Opinion Regarding Available Housing Choices by Voter Status (In Descending Mean Order)

Registered (n=325)	Not Registered (n=32)
Households with Children (7.73)	Households with Children (7.62)
Households no Children (7.42)	Households no Children (7.30)
Local Workforce (7.05)	Seniors (7.28)
Young Professionals (6.98)	Multigenerational (7.15)
Seniors (6.88)	Local Workforce (6.94)
Multigenerational (6.88)	Young Professionals (6.78)

Table B435. Opinion Regarding Available Housing Choices by Voted in 2017 Local Elections (In Descending Mean Order)

Voted (n=204)	Nonvoter (n=149)
Households with Children (7.88)	Households with Children (7.55)
Households no Children (7.48)	Households no Children (7.36)
Local Workforce (7.19)	Multigenerational (6.90)
Young Professionals (7.18)	Local Workforce (6.88)

Seniors (7.00)	Seniors (6.83)
Multigenerational (6.94)	Young Professionals (6.70)

Table B436. Opinion Regarding Available Housing Choices by Years in Cary (In Descending Mean Order)

0-1 (n=27)	2-5 (n=74)	6-10 (n=75)	Over 10 (n=163)	Native (n=18)
Households with Children (6.77)	Households with Children (7.65)	Households with Children (7.74)	Households with Children (7.85)	Households with Children (8.42)
Households no Children (6.45)	Households no Children (7.39)	Households no Children (7.42)	Households no Children (7.50)	Households no Children (8.16)
Seniors (6.41)	Local Workforce (7.05)	Multigenerational (7.09)	Local Workforce (7.17)	Local Workforce (8.00)
Multigenerational (6.28)	Multigenerational (7.03)	Seniors (7.03)	Young Professionals (7.14)	Young Professionals (7.95)
Local Workforce (6.03)	Seniors (7.01)	Local Workforce (6.92)	Seniors (6.95)	Multigenerational (6.95)
Young Professionals (6.00)	Young Professionals (6.88)	Young Professionals (6.81)	Multigenerational (6.88)	Seniors (6.72)

VISITING DOWNTOWN IN THE PAST YEAR CROSSTABULATIONS

Table B437. Have You Visited Downtown in the Past Year by Age

Age	n	Yes	No
18-25	24	83.3	16.7
26-55	267	89.1	10.9
56-65	55	89.1	10.9
Over 65	52	90.4	9.6

Table B438. Have You Visited Downtown in the Past Year by Education

Education	n	Yes	No
HS/Some College	107	83.2	16.8
College Degree	263	91.6	8.4
PhD/JD/MD	26	84.6	15.4

Table B439. Have You Visited Downtown in the Past Year by Gender

Gender	n	Yes	No
Male	199	86.4	13.6
Female	199	91.5	8.5

Table B440. Have You Visited Downtown in the Past Year by Housing Type

Housing	n	Yes	No
Single family	305	91.1	8.9
Apartment	37	70.3	29.7
Townhouse/ Condo	46	91.3	8.7
Other	10	90.0	10.0

Table B441. Have You Visited Downtown in the Past Year by Income

Income	n	Yes	No
0-\$45,000	30	66.7	33.3
\$45,001-\$100,000	97	89.7	10.3
\$100,001-\$150,000	89	95.5	4.5
Over \$150,000	110	89.1	10.9

Table B442. Have You Visited Downtown in the Past Year by Race

Race	n	Yes	No
Caucasian	301	91.7	8.3
Asian	38	78.9	21.1
African-American	21	71.4	28.6
Hispanic	15	93.3	6.7
Other	13	84.6	15.4

Table B443. Have You Visited Downtown in the Past Year by Years in Cary

Years in Cary	n	Yes	No
0-1	35	85.7	14.3
2-5	86	83.7	16.3
6-10	79	88.6	11.4
Over 10	179	92.7	7.3
Native	19	84.2	15.8

GIVING BACK TO THE COMMUNITY CROSTABULATIONS

Table B444. Importance of Giving Back to My Community by Age

Age	n	Mean	Strongly Disagree 1	2	3	4	5	6	7	8	Strongly Agree 9	% Above 5
18-25	24	8.71	0.0	0.0	0.0	0.0	4.2	0.0	0.0	12.5	83.3	95.8
26-55	267	8.46	0.4	0.4	0.0	0.0	1.1	1.5	10.5	18.7	67.4	98.1
56-65	54	8.28	0.0	0.0	0.0	0.0	5.6	1.9	13.0	18.5	61.1	94.5
Over 65	52	8.27	0.0	0.0	0.0	0.0	3.8	1.9	19.2	13.5	61.5	96.1

Table B445. Importance of Giving Back to My Community by Education

Education	n	Mean	Strongly Disagree 1	2	3	4	5	6	7	8	Strongly Agree 9	% Above 5
HS/Some College	106	8.28	0.0	0.0	0.0	0.0	5.7	1.9	13.2	17.0	62.3	94.4
College Degree	262	8.46	0.4	0.4	0.0	0.0	1.1	1.5	9.9	19.5	67.2	98.1
PhD/JD/MD	27	8.59	0.0	0.0	0.0	0.0	0.0	0.0	18.5	3.7	77.8	100.0

Table B446. Importance of Giving Back to My Community by Gender

Gender	n	Mean	Strongly Disagree 1	2	3	4	5	6	7	8	Strongly Agree 9	% Above 5
Male	198	8.36	0.0	0.0	0.0	0.0	3.5	2.5	12.1	18.2	63.6	96.4
Female	199	8.49	0.5	0.5	0.0	0.0	1.0	0.5	10.6	17.1	69.8	98.0

Table B447. Importance of Giving Back to My Community by Housing Type

Housing	n	Mean	Strongly Disagree 1	2	3	4	5	6	7	8	Strongly Agree 9	% Above 5
Single family	306	8.45	0.3	0.0	0.0	0.0	2.3	1.6	10.1	17.6	68.0	97.3
Apartment	36	8.25	0.0	2.8	0.0	0.0	2.8	2.8	13.9	8.3	69.4	94.4
Townhouse/ Condo	45	8.44	0.0	0.0	0.0	0.0	2.2	0.0	13.3	20.0	64.4	97.7
Other	10	8.10	0.0	0.0	0.0	0.0	0.0	0.0	30.0	30.0	40.0	100.0

Table B448. Importance of Giving Back to My Community by Income

Income	n	Mean	Strongly Disagree 1	2	3	4	5	6	7	8	Strongly Agree 9	% Above 5
0-\$45,000	29	8.66	0.0	0.0	0.0	0.0	0.0	0.0	6.9	20.7	72.4	100.0
\$45,001- \$100,000	97	8.40	0.0	1.0	0.0	0.0	1.0	2.1	12.4	17.5	66.0	98.0
\$100,001- \$150,000	88	8.40	1.1	0.0	0.0	0.0	1.1	0.0	13.6	19.3	64.8	97.7
Over \$150,000	111	8.52	0.0	0.0	0.0	0.0	2.7	0.0	10.8	15.3	71.2	97.3

Table B449. Importance of Giving Back to My Community by Race

Race	n	Mean	Strongly Disagree 1	2	3	4	5	6	7	8	Strongly Agree 9	% Above 5
Caucasian	300	8.40	0.3	0.3	0.0	0.0	2.3	1.3	13.0	16.0	66.7	97.0
Asian	38	8.32	0.0	0.0	0.0	0.0	2.6	2.6	13.2	23.7	57.9	97.4
African-American	21	8.38	0.0	0.0	0.0	0.0	4.8	4.8	0.0	28.6	61.9	95.3
Hispanic	15	8.87	0.0	0.0	0.0	0.0	0.0	0.0	0.0	13.3	86.7	100.0
Other	13	8.69	0.0	0.0	0.0	0.0	0.0	0.0	7.7	15.4	76.9	100.0

Table B450. Importance of Giving Back to My Community by Voter Status

Voter Status	n	Mean	Strongly Disagree 1	2	3	4	5	6	7	8	Strongly Agree 9	% Above 5
Registered	360	8.42	0.3	0.3	0.0	0.0	2.2	1.7	11.1	17.8	66.7	97.3
Not Registered	37	8.46	0.0	0.0	0.0	0.0	2.7	0.0	13.5	16.2	67.6	97.3

Table B451. Importance of Giving Back to My Community by Voted in 2017 Local Elections

Voting Action	n	Mean	Strongly Disagree 1	2	3	4	5	6	7	8	Strongly Agree 9	% Above 5
Voter	223	8.43	0.4	0.4	0.0	0.0	1.3	1.8	10.8	18.4	66.8	97.8

Nonvoter	170	8.41	0.0	0.0	0.0	0.0	3.5	1.2	12.4	17.1	65.9	96.6
----------	-----	------	-----	-----	-----	-----	-----	-----	------	------	------	------

Table B452. Importance of Giving Back to My Community by Years in Cary

Years in Cary	n	Mean	Strongly Disagree 1	2	3	4	5	6	7	8	Strongly Agree 9	% Above 5
0-1	35	8.37	0.0	0.0	0.0	0.0	5.7	2.9	5.7	20.0	65.7	94.3
2-5	85	8.55	0.0	0.0	0.0	0.0	1.2	1.2	10.6	15.3	71.8	98.9
6-10	80	8.33	0.0	1.3	0.0	0.0	3.8	2.5	10.0	16.3	66.3	95.1
Over 10	178	8.42	0.6	0.0	0.0	0.0	1.7	1.1	12.9	18.0	65.7	97.7
Native	19	8.42	0.0	0.0	0.0	0.0	0.0	0.0	15.8	26.3	57.9	100.0

IMPACTED BY FLOODING OR RUNOFF CROSSTABULATIONS

Table B453. You or Someone You Know Impacted by Flooding or Runoff by Age

Age	n	Yes	No
18-25	24	8.3	91.7
26-55	267	7.9	92.1
56-65	55	10.9	89.1
Over 65	52	15.4	84.6

Table B454. You or Someone You Know Impacted by Flooding or Runoff by Education

Education	n	Yes	No
HS/Some College	107	12.1	87.9
College Degree	262	8.4	91.6
PhD/JD/MD	27	7.4	92.6

Table B455. You or Someone You Know Impacted by Flooding or Runoff by Gender

Gender	n	Yes	No
Male	200	8.0	92.0
Female	198	10.6	89.4

Table B456. You or Someone You Know Impacted by Flooding or Runoff by Housing Type

Housing	n	Yes	No
Single family	305	9.2	90.8
Apartment	37	2.7	97.3
Townhouse/ Condo	46	17.4	82.6
Other	10	0.0	100.0

Table B457. You or Someone You Know Impacted by Flooding or Runoff by Income

Income	n	Yes	No
0-\$45,000	30	6.7	93.3

\$45,001-\$100,000	98	9.2	90.8
\$100,001-\$150,000	89	11.2	88.8
Over \$150,000	110	8.2	91.8

Table B458. You or Someone You Know Impacted by Flooding or Runoff by Race

Race	n	Yes	No
Caucasian	302	9.9	90.1
Asian	37	2.7	97.3
African-American	21	9.5	90.5
Hispanic	15	6.7	93.3
Other	13	23.1	76.9

Table B459. You or Someone You Know Impacted by Flooding or Runoff by Voter Status

Voter Status	n	Yes	No
Registered	360	10.3	89.7
Not Registered	38	0.0	100.0

Table B460. You or Someone You Know Impacted by Flooding or Runoff by Voted in 2017 Local Elections

Voting Action	n	Yes	No
Voter	223	10.3	89.7
Nonvoter	172	8.1	91.9

Table B461. You or Someone You Know Impacted by Flooding or Runoff by Years in Cary

Years in Cary	n	Yes	No
0-1	35	11.4	88.6
2-5	86	7.0	93.0
6-10	80	8.8	91.3
Over 10	178	10.7	89.3
Native	19	5.3	94.7

AGE CROSSTABULATIONS

Table B462. Age by Education

Education	n	18-25	26-55	56-65	Over 65
HS/Some College	107	16.8	48.6	17.8	16.8
College Degree	264	2.3	75.0	11.7	11.0
PhD/JD/MD	27	0.0	63.0	14.8	22.2

Table B463. Age by Gender

Gender	n	18-25	26-55	56-65	Over 65
Male	200	6.5	65.5	13.5	14.5

Female	199	5.5	68.8	14.1	11.6
--------	-----	-----	------	------	------

Table B464. Age by Housing Type

Housing	n	18-25	26-55	56-65	Over 65
Single Family	306	2.9	69.0	15.7	12.4
Apartment	37	27.0	51.4	8.1	13.5
Townhouse/Condo	46	8.7	67.4	6.5	17.4
Other	10	10.0	60.0	10.0	20.0

Table B465. Age by Income

Income	n	18-25	26-55	56-65	Over 65
0-\$45,000	30	23.3	60.0	10.0	6.7
\$45,001-\$100,000	98	10.2	58.2	9.2	22.4
\$100,001-\$150,000	89	2.2	73.0	15.7	9.0
Over \$150,000	111	1.8	80.2	10.8	7.2

Table B466. Age by Race

Race	n	18-25	26-55	56-65	Over 65
Caucasian	302	6.3	63.2	15.2	15.2
Asian	38	2.6	86.8	7.9	2.6
African-American	21	14.3	66.7	9.5	9.5
Hispanic	15	0.0	93.3	6.7	0.0
Other	13	0.0	76.9	7.7	15.4

Table B467. Age by Years in Cary

Years in Cary	n	18-25	26-55	56-65	Over 65
0-1	35	14.3	62.9	8.6	14.3
2-5	86	5.8	86.0	1.2	7.0
6-10	80	8.8	80.0	6.3	5.0
Over 10	179	2.8	53.1	25.1	19.0
Native	19	10.5	63.2	5.3	21.1

EDUCATION CROSSTABLATIONS

Table B468. Education by Age

Age	n	HS/Some College	College Degree	PhD/JD/MD
18-25	24	75.0	25.0	0.0
26-55	267	19.5	74.2	6.4
56-65	54	35.2	57.4	7.4
Over 65	53	34.0	54.7	11.3

Table B469. Education by Gender

Gender	n	HS/Some College	College Degree	PhD/JD/MD
Male	198	24.7	67.7	7.6
Female	199	29.1	64.8	6.0

Table B470. Education by Housing Type

Housing	n	HS/Some College	College Degree	PhD/JD/MD
Single Family	304	18.8	73.4	7.9
Apartment	37	67.6	32.4	0.0
Townhouse/Condo	46	39.1	56.5	4.3
Other	10	70.0	20.0	10.0

Table B471. Education by Income

Income	n	HS/Some College	College Degree	PhD/JD/MD
0-\$45,000	30	76.7	23.3	0.0
\$45,001-\$100,000	98	42.9	54.1	3.1
\$100,001-\$150,000	89	14.6	80.9	4.5
Over \$150,000	110	11.8	76.4	11.8

Table B472. Education by Race

Race	n	HS/Some College	College Degree	PhD/JD/MD
Caucasian	302	27.5	66.2	6.3
Asian	38	13.2	73.7	13.2
African-American	21	47.6	47.6	4.8
Hispanic	15	40.0	53.3	6.7
Other	12	25.0	75.0	0.0

Table B473. Education by Years in Cary

Years in Cary	n	HS/Some College	College Degree	PhD/JD/MD
0-1	35	48.6	51.4	0.0
2-5	85	28.2	64.7	7.1
6-10	80	26.3	66.3	7.5
Over 10	178	21.9	70.2	7.9
Native	19	31.6	63.2	5.3

GENDER CROSSTABLATIONS

Table B474. Gender by Age

Age	n	Male	Female
18-25	24	54.2	45.8
26-55	268	48.9	51.1
56-65	55	49.1	50.9
Over 65	52	55.8	44.2

Table B475. Gender by Education

Education	n	Male	Female
HS/Some College	107	45.8	54.2
College Degree	263	51.0	49.0
PhD/JD/MD	27	55.6	44.4

Table B476. Gender by Housing Type

Housing	n	Male	Female
Single Family	306	51.6	48.4
Apartment	37	43.2	56.8
Townhouse/Condo	46	45.7	54.3
Other	10	50.0	50.0

Table B477. Gender by Income

Income	n	Male	Female
0-\$45,000	30	40.0	60.0
\$45,001-\$100,000	98	49.0	51.0
\$100,001-\$150,000	89	55.1	44.9
Over \$150,000	111	52.3	47.7

Table B478. Gender by Years in Cary

Years in Cary	n	Male	Female
0-1	35	51.4	48.6
2-5	86	50.0	50.0
6-10	80	47.5	52.5
Over 10	179	49.2	50.8
Native	19	63.2	36.8

HOUSING TYPE CROSSTABULATIONS

Table B479. Housing Type by Age

Age	n	Single Family	Apartment	Townhouse/Condo	Other
18-25	24	37.5	41.7	16.7	4.2
26-55	267	79.0	7.1	11.6	2.2
56-65	55	87.3	5.5	5.5	1.8
Over 65	53	71.7	9.4	15.1	3.8

Table B480. Housing Type by Education

Education	n	Single Family	Apartment	Townhouse/Condo	Other
HS/Some College	107	53.3	23.4	16.8	6.5
College Degree	263	84.8	4.6	9.9	0.8
PhD/JD/MD	27	88.9	0.0	7.4	3.7

Table B481. Housing Type by Gender

Gender	n	Single Family	Apartment	Townhouse/Condo	Other
Male	200	79.0	8.0	10.5	2.5
Female	199	74.4	10.6	12.6	2.5

Table B482. Housing Type by Income

Income	n	Single Family	Apartment	Townhouse/Condo	Other
0-\$45,000	30	30.0	50.0	10.0	10.0
\$45,001-\$100,000	97	59.8	13.4	21.6	5.2
\$100,001-\$150,000	89	87.6	2.2	10.1	0.0
Over \$150,000	111	91.9	1.8	5.4	0.9

Table B483. Housing Type by Race

Race	n	Single Family	Apartment	Townhouse/Condo	Other
Caucasian	303	76.2	9.6	12.2	2.0
Asian	37	83.8	5.4	8.1	2.7
African-American	21	66.7	19.0	4.8	9.5
Hispanic	15	80.0	13.3	0.0	6.7
Other	13	76.9	0.0	23.1	0.0

Table B484. Housing Type by Years in Cary

Years in Cary	n	Single Family	Apartment	Townhouse/Condo	Other
0-1	35	57.1	28.6	11.4	2.9
2-5	86	58.1	16.3	20.9	4.7
6-10	79	75.9	11.4	8.9	3.8

Over 10	180	89.4	1.1	8.3	1.1
Native	19	78.9	10.5	10.5	0.0

INCOME CROSTABULATIONS

Table B485. Income by Age

Age	n	0-\$45,000	\$45,001-\$100,000	\$100,001-\$150,000	Over \$150,000
18-25	21	33.3	47.6	9.5	9.5
26-55	229	7.9	24.9	28.4	38.9
56-65	38	7.9	23.7	36.8	31.6
Over 65	40	5.0	55.0	20.0	20.0

Table B486. Income by Education

Education	n	0-\$45,000	\$45,001-\$100,000	\$100,001-\$150,000	Over \$150,000
HS/Some College	91	25.3	46.2	14.3	14.3
College Degree	216	3.2	24.5	33.3	38.9
PhD/JD/MD	20	0.0	15.0	20.0	65.0

Table B487. Income by Gender

Gender	n	0-\$45,000	\$45,001-\$100,000	\$100,001-\$150,000	Over \$150,000
Male	167	7.2	28.7	29.3	34.7
Female	161	11.2	31.1	24.8	32.9

Table B488. Income by Housing Type

Housing	n	0-\$45,000	\$45,001-\$100,000	\$100,001-\$150,000	Over \$150,000
Single Family	247	3.6	23.5	31.6	41.3
Apartment	32	46.9	40.6	6.3	6.3
Townhouse/Condo	39	7.7	53.8	23.1	15.4
Other	9	33.3	55.6	0.0	11.1

Table B489. Income by Race

Race	n	0-\$45,000	\$45,001-\$100,000	\$100,001-\$150,000	Over \$150,000
Caucasian	255	7.8	30.2	28.2	33.7
Asian	31	0.0	19.4	22.6	58.1
African-American	19	42.1	15.8	31.6	10.5
Hispanic	11	9.1	54.5	27.3	9.1
Other	10	10.0	50.0	0.0	40.0

Table B490. Income by Years in Cary

Years in Cary	n	0-\$45,000	\$45,001-\$100,000	\$100,001-\$150,000	Over \$150,000
0-1	29	31.0	27.6	13.8	27.6

2-5	72	12.5	37.5	19.4	30.6
6-10	66	6.1	30.3	30.3	33.3
Over 10	141	5.0	24.8	33.3	36.9
Native	19	5.3	36.8	21.1	36.8

RACE CROSSTABULATIONS

Table B491. Race by Age

Age	n	Caucasian	Asian	African-American	Hispanic	Other
18-25	23	82.6	4.3	13.0	0.0	0.0
26-55	262	72.9	12.6	5.3	5.3	3.8
56-65	53	86.8	5.7	3.8	1.9	1.9
Over 65	51	90.2	2.0	3.9	0.0	3.9

Table B492. Race by Education

Education	n	Caucasian	Asian	African-American	Hispanic	Other
HS/Some College	107	77.6	4.7	9.3	5.6	2.8
College Degree	255	78.4	11.0	3.9	3.1	3.5
PhD/JD/MD	26	73.1	19.2	3.8	3.8	0.0

Table B493. Race by Gender

Gender	n	Caucasian	Asian	African-American	Hispanic	Other
Male	191	76.4	9.9	6.8	3.1	3.7
Female	198	78.8	9.6	4.0	4.5	3.0

Table B494. Race by Housing Type

Housing	n	Caucasian	Asian	African-American	Hispanic	Other
Single Family	298	77.5	10.4	4.7	4.0	3.4
Apartment	37	78.4	5.4	10.8	5.4	0.0
Townhouse/ Condo	44	84.1	6.8	2.3	0.0	6.8
Other	10	60.0	10.0	20.0	10.0	0.0

Table B495. Race by Income

Income	n	Caucasian	Asian	African-American	Hispanic	Other
0-\$45,000	30	66.7	0.0	26.7	3.3	3.3
\$45,001- \$100,000	97	79.4	6.2	3.1	6.2	5.2
\$100,001- \$150,000	88	81.8	8.0	6.8	3.4	0.0
Over \$150,000	111	77.5	16.2	1.8	0.9	3.6

Table B496. Race by Years in Cary

Years in Cary	n	Caucasian	Asian	African-American	Hispanic	Other
0-1	35	91.4	2.9	5.7	0.0	0.0
2-5	82	68.3	14.6	2.4	6.1	8.5
6-10	80	68.8	15.0	11.3	3.8	1.3
Over 10	174	83.9	7.5	2.9	4.0	1.7
Native	18	77.8	0.0	16.7	0.0	5.6

REGISTERED VOTER CROSSTABULATIONS

Table B497. Registered Voter by Age

Age	n	Registered	Not Registered
18-25	24	83.3	16.7
26-55	268	89.2	10.8
56-65	54	94.4	5.6
Over 65	53	96.2	3.8

Table B498. Registered Voter by Education

Education	n	Registered	Not Registered
HS/Some College	107	88.8	11.2
College Degree	264	91.3	8.7
PhD/JD/MD	27	88.9	11.1

Table B499. Registered Voter by Gender

Gender	n	Registered	Not Registered
Male	199	87.9	12.1
Female	200	93.0	7.0

Table B500. Registered Voter by Housing Type

Housing	n	Registered	Not Registered
Single Family	306	91.8	8.2
Apartment	37	70.3	29.7
Townhouse/ Condo	46	95.7	4.3
Other	10	100.0	0.0

Table B501. Registered Voter by Income

Income	n	Registered	Not Registered
0-\$45,000	30	70.0	30.0
\$45,001-	98	92.9	7.1

\$100,000			
\$100,001-\$150,000	89	95.5	4.5
Over \$150,000	111	90.1	9.9

Table B502. Registered Voter by Race

Race	n	Registered	Not Registered
Caucasian	303	95.0	5.0
Asian	38	60.5	39.5
African-American	21	85.7	14.3
Hispanic	15	73.3	26.7
Other	13	100.0	0.0

Table B503. Registered Voter by Years in Cary

Years in Cary	n	Registered	Not Registered
0-1	35	85.7	14.3
2-5	86	83.7	16.3
6-10	80	88.8	11.3
Over 10	179	94.4	5.6
Native	19	100.0	0.0

VOTED IN 2017 LOCAL ELECTIONS CROSSTABULATIONS

Table B504. Voted in 2017 Local Elections by Age

Age	n	Voter	Nonvoter
18-25	24	29.2	70.8
26-55	267	52.8	47.2
56-65	53	71.7	28.3
Over 65	52	73.1	26.9

Table B505. Voted in 2017 Local Elections by Education

Education	n	Voter	Nonvoter
HS/Some College	106	42.5	57.5
College Degree	262	61.8	38.2
PhD/JD/MD	27	59.3	40.7

Table B506. Voted in 2017 Local Elections by Gender

Gender	n	Voter	Nonvoter
Male	198	56.6	43.4
Female	197	56.3	43.7

Table B507. Voted in 2017 Local Elections by Housing Type

Housing	n	Voter	Nonvoter
Single Family	302	61.3	38.7
Apartment	37	21.6	78.4
Townhouse/Condo	46	56.5	43.5
Other	10	40.0	60.0

Table B508. Voted in 2017 Local Elections by Income

Income	n	Voter	Nonvoter
0-\$45,000	30	16.7	83.3
\$45,001-\$100,000	97	53.6	46.4
\$100,001-\$150,000	89	69.7	30.3
Over \$150,000	110	52.7	47.3

Table B509. Voted in 2017 Local Elections by Race

Race	n	Voter	Nonvoter
Caucasian	300	59.3	40.7
Asian	37	37.8	62.2
African-American	21	38.1	61.9
Hispanic	15	60.0	40.0
Other	13	69.2	30.8

Table B510. Voted in 2017 Local Elections by Years in Cary

Years in Cary	n	Voter	Nonvoter
0-1	35	22.9	77.1
2-5	86	40.7	59.3
6-10	80	53.8	46.3
Over 10	175	71.4	28.6
Native	19	63.2	36.8

YEARS IN CARY CROSSTABLATIONS

Table B511. Years in Cary by Age

Age	n	0-1	2-5	6-10	Over 10	Native
18-25	24	20.8	20.8	29.2	20.8	8.3
26-55	267	8.2	27.7	24.0	35.6	4.5
56-65	55	5.5	1.8	9.1	81.8	1.8
Over 65	53	9.4	11.3	7.5	64.2	7.5

Table B512. Years in Cary by Education

Education	n	0-1	2-5	6-10	Over 10	Native
HS/Some College	107	15.9	22.4	19.6	36.4	5.6
College Degree	263	6.8	20.9	20.2	47.5	4.6
PhD/JD/MD	27	0.0	22.2	22.2	51.9	3.7

Table B513. Years in Cary by Gender

Gender	n	0-1	2-5	6-10	Over 10	Native
Male	199	9.0	21.8	19.1	44.2	6.0
Female	200	8.5	21.5	21.0	45.5	3.5

Table B514. Years in Cary by Housing Type

Housing	n	0-1	2-5	6-10	Over 10	Native
Single Family	306	6.5	16.3	19.6	52.6	4.9
Apartment	37	27.0	37.8	24.3	5.4	5.4
Townhouse /Condo	46	8.7	39.1	15.2	32.6	4.3
Other	10	10.0	40.0	30.0	20.0	0.0

Table B515. Years in Cary by Income

Income	n	0-1	2-5	6-10	Over 10	Native
0-\$45,000	30	30.0	30.0	13.3	23.3	3.3
\$45,001-\$100,000	97	8.2	27.8	20.6	36.1	7.2
\$100,001-\$150,000	89	4.5	15.7	22.5	52.8	4.5
Over \$150,000	111	7.2	19.8	19.8	46.8	6.3

Table B516. Years in Cary by Race

Race	n	0-1	2-5	6-10	Over 10	Native
Caucasian	303	10.6	18.5	18.2	48.2	4.6
Asian	38	2.6	31.6	31.6	34.2	0.0
African-American	21	9.5	9.5	42.9	23.8	14.3
Hispanic	15	0.0	33.3	20.0	46.7	0.0
Other	12	0.0	58.3	8.3	25.0	8.3

APPENDIX C

TOWN GOVERNMENT STAFF INTERACTION

17. Town Government Staff – Please tell us specifically what you recall about this interaction (for responses below 5).

- It took three days to resolve a trash issue.
- I have been dealing with flooding issues and the Town said I was on a list but never got back to me.
- I constantly call about trash pick up and I never get to speak with someone. I leave a message and never get called back.
- I filed four different complaints and never got responses.
- Water pressure issue was unresolved, could not do anything about it.
- I have a rock in the easement and no one came back to fix it and I called three times.
- I called about an issue with people trespassing on my property instead of using the street or sidewalk and they told me to call the police. Then the police told me to call the Town of Cary.
- I called about paint stain in road and speed bumps and no one did anything.

APPENDIX D

PUBLIC AREAS THAT NEED ATTENTION

9. Can you provide specific examples of public areas (# of times mentioned) that need more attention (for responses below 5)?

- Flooding in Lake Point Village causing erosion.
- Have someone walk behind the garbage trucks to pick up things that don't fit and just don't leave it behind. Curbside loose leaf collection should be on an exact or close to exact schedule.

APPENDIX E

STREETS/ROADS THAT NEED ATTENTION

10. Can you provide specific examples of streets and roads (# of times mentioned) that need more attention (for responses below 5)?

- Cary Parkway (9) – potholes; rough road; poor signal light timing; sidewalks need connectivity; dips at Kildaire Farm intersection.

- High House Road (9) – potholes; rough road; at Davis to 55 has poor timing; at Kildaire Farm should repave; turns and traffic; need traffic signal at Sir Walker Lane.
- Maynard Road (9) – potholes; rough road; at Evans Road the left turn signal too short; at James Jackson Avenue potholes/maintenance.
- Morrisville Parkway (4) – potholes; rough road; bridge at Black Creek needs widening and resurfacing.
- Harrison Avenue (3) – potholes; at Dynasty allows too little crossing time for pedestrians and starts cars at same time; at Reedy Creek Road the stoplight is too short.
- Highway 55 (3) – too much wait time; at Lewey Drive needs repair; at Davis Drive needs paving.
- Davis Drive (2) – potholes; at High House geese are a hazard.
- Downtown (2) – potholes; need more sidewalks; traffic.
- Kildaire Farm Road (2) – at Maynard long traffic signal; at Ten Ten need stoplight.
- Roads in general – potholes; need sidewalks near schools.
- Chatham Street – at Academy is a mess.
- Berkeley subdivision – roads not in place to handle traffic.
- Northwest area – repaving.
- Walnut Street – poor sidewalks.
- Weston Parkway – light synchronization.
- Lake Pine Drive – at Plantation Drive the 4-way stop comes up quickly should use roundabout.
- Old Apex Road – sidewalks just end and brush around them.
- Green Level – potholes.
- Crabtree Crossing Extension – poorly planned.
- First Baptist downtown toward Bond Park – turn signal toward railroad tracks at 5:00 pm the light changes too quickly and causes traffic jams.
- Morrisville Carpenter Road – potholes.
- Kingston Ridge Road – paint stain in road and speed bumps needed.
- All roads – potholes.
- Stromer Drive – need repaving in 100 block.
- Need red light cameras back.

APPENDIX F

TOWN PARKS & RECREATION OR CULTURAL PROGRAM PARTICIPATION

24. Please tell me which program (# of comments) you or a member of your household most frequently participated in and where?

- Festivals/Events (19)
Location – downtown, Bond Park, Thomas Brooks Park
- Camps (15)
Location – multiple locations, Bond Park, Art Center, Community Center, Herb Young Center

- Lazy Daze (12)
Location – downtown, Bond Park
- Baseball/T-Ball/Softball (11)
Location – multiple locations, Bond Park, Davis Drive Park, Green Hope Park
- Youth sports/Activities (11)
Location – multiple locations, Bond Park, Thomas Brooks Park
- Art/Art Classes (7)
Location – Art Center
- Basketball (6)
Location – multiple locations, Bond Park, Herb Young Center, Mill Creek
- Tennis (6)
Location – Tennis Center
- Classes (4)
Location – Bond Park, Art Center
- Exercise programs (3)
Location – multiple locations, Bond Park, Herbert Young Center
- Soccer (3)
Location – multiple locations, Soccer Park
- Sports/Athletics (3)
Location – multiple locations, Bond Park
- Senior citizen activities (3)
Location – multiple locations, Bond Park
- Crafts (2)
Location – Art Center
- Dog Event/Park (2)
Location – Dog Park
- Music lessons/Classes (2)
Location – Art Center
- Pickle Ball (2)
Location – Bond Park
- Spring Days (2)
Location – Bond Park
- Umpiring/Coaching (2)
Location – multiple locations
- 5-K/10K Run (2)
Location – Cary
- Archery
Location – Middle Creek
- Cake class
Location – Art Center
- Cary Clean-Up
Location – North Cary Park
- Choir in the Park
Location – Regency Center
- Concert
Location – downtown
- Easter Egg Hunt

- Location – Bond Park
- Fencing
 - Location – Middle Creek
- Fest in the West
 - Location – Thomas Brooks Park
- Girl Scouts
 - Location – Bond Park
- Internships for teens
 - Location – Cary
- Martial Arts
 - Location – Bond Park
- Memorial Service
 - Location – Veterans Park
- Movies
 - Location – Art Center
- Nature program
 - Location – Hemlock Park
- Theater
 - Location – Koka Booth
- Volunteer activities
 - Location – Bond Park
- Winter Wonderland
 - Location – Bond Park

APPENDIX G

REASONS FOR LOW RATINGS (BELOW 5) FOR CARY OVERALL AS A PLACE TO LIVE

1. Please tell us specifically what about Cary you're finding undesirable?
 - Cost of living. (2)
 - Too strict on everything; spend too much on art stuff; waste of tax paying dollars.
 - Growth.
 - High rent.
 - Need for a kid's park.
 - Need more entertainment.

APPENDIX H

REASONS FOR LOW RATINGS (BELOW 3) FOR QUALITY OF LIFE IN CARY

2. Please tell us which aspects of the quality of life in Cary seem worse? (# of comments)
 - Traffic. (14)
 - Overdevelopment. (8)

- Crime. (7)
- Overcrowded. (7)
- Construction. (6)
- Cutting down trees. (6)
- Growth issues. (5)
- High density housing. (4)
- Schools overcrowded. (4)
- Streets/road. (4)
- Cost of living. (2)
- Taxes.
- Trash is not picked up and the Town will not let me cancel the service.
- Over commercialization.
- Some areas where there is loitering that can make you feel unsafe.
- Improve Cary High School.
- Water pressure in western Cary is low.
- Maintenance in northwest part of Cary.
- Level of services.
- There are vape shops all over.
- Cleanliness.

APPENDIX I

BIGGEST REASONS FOR NOT RECOMMENDING CARY AS A PLACE TO RELOCATE

6. Please tell us the biggest reason you would not recommend Cary as a place to relocate?
(# of comments)
- Overcrowded. (10)
 - Due to growth. (8)
 - Cost of living. (6)
 - Affordable housing. (3)
 - Only if they buy a house and not build one. (2)
 - Traffic. (2)
 - Not a very diverse area; has no incentives for private small companies.
 - If you are looking for privacy, Cary is not the place to move to.
 - Schools can't take any more kids, I am having to home school.
 - It depends on the person's job, lifestyle, and preferences.
 - There's not enough nightlife or theater and no big stadium.
 - Businesses shutting down.
 - Power plant.
 - Decrease in being child-friendly.
 - It depends on if things continue to decline with crime and cleanliness.

APPENDIX J

MOST IMPORTANT ISSUE FACING THE TOWN

5. What do you feel is the one most important issue facing the Town of Cary? (# of comments)

- Growth/managing growth/overdevelopment. (116)
- Traffic. (75)
- Can't think of anything/none. (51)
- Schools. (32)
- Overpopulation. (31)
- Streets/roads. (19)
- Crime/safety. (18)
- Infrastructure issues with growth. (18)
- Affordable housing. (14)
- Not sure. (12)
- Cost of living. (11)
- Satisfied with Cary/doing a fine job. (10)
- Recycling collection should be more often. (7)
- Cutting down trees/greenery (6)
- Lack of good public transportation. (6)
- Construction/street repair. (5)
- Losing Cary's charm/small town feel. (4)
- Poor planning. (4)
- Senior housing and care. (4)
- Improve/add/connect sidewalks. (3)
- Too many regulations/restrictions on business. (3)
- Too much multi-unit housing (3)
- High taxes. (2)
- Housing density. (2)
- Lack of diversity. (2)
- Leaf pickup needs to do a better job/more frequent. (2)
- Maintaining quality of life. (2)
- Need a gas station in West/Northwest Cary. (2)
- Need more street lighting. (2)
- Need more jobs. (2)
- Putting in too many housing developments and apartments (2)
- Too much construction. (2)
- Budget/spending.
- Water supply.
- Need to take cardboard to recycle.
- Need more recycling bins.
- The \$10 fee for recycling is excessive since I bring it there.
- Housing for young adults starting out.
- Drugs.
- More bike connectivity.

- A lot of shops are closing. I would like to see them stay open and need to keep more of them around.
- Aviation Parkway needs to be expanded.
- Activity centers are too close together.
- Mail delivery is very poor.
- Too many strip malls.
- Senior activities.
- Need education to residents about what can be recycled. The week after Christmas they did not take extra garbage like they used to.
- Need more libraries.
- Town does not focus on major issues.
- Not listening to citizens.
- Speeding on Cary Parkway.
- Nothing about Cary directly but government politics.
- Making downtown more accessible.
- Recycling should pick up batteries.
- Freeway needs another lane.
- Completing downtown renovations.
- Too many businesses shutting down and moving away. The area needs more business growth and Cary does not seem to care and they are pushing out small businesses.
- I would like to see bus service extended to other towns and cities close by.
- Tearing down what made Cary a nice place to live.
- Bus has only two people on it. Rethink how tax dollars are spent. It would be cheaper to pay Uber drivers rather than a state employee.
- Glenaire is buying everything and paving over land and is causing flooding all over.
- Shopping conveniences are lacking.
- Property values.
- Zoning.
- Becoming too commercialized.
- The map is confusing on what is Cary and what's not.
- There are issues with stop signs and some people run straight through at Tower, Hamlet, and Ravenstone. Need more patrols.
- Evacuation.
- Better tennis courts.
- Offer recycling at apartment complexes.
- Too many vape shops and they are doing drug sales close to the high school. They need to be aware of what is going on inside these businesses. Someone should test it out and go in and see what happens.
- Cleanliness.
- More things for young adults.
- Cookie cutter homes with all the new developments; it's ruining the area.
- I did not want to be part of Cary, my area was annexed.
- Too many Indians and they are not contributing.
- Making sure the development is appropriate based on the location.
- Expanding environmental regulations.

- Too much residential and not enough business or commercial. Stop putting in so many houses. People need work. Employment and businesses are necessary for the area to grow properly and not just be a bedroom community.
- Pedestrian crossing is hard because turn lanes can still turn when you cross.
- Ponds in neighborhoods are causing flooding.

APPENDIX K

SATISFACTION WITH MAKING INFORMATION AVAILABLE TO CITIZENS; SERVICES, PROJECTS, ISSUES, AND PROGRAMS THAT COME TO MIND

27. How satisfied are you with the Town of Cary making information available to citizens about important Town services, projects, issues, and programs? What specific projects, activities, or issues came to mind why you decided on that rating? (Rating)

- It would be nice to receive information on road closures. (Rated 5)
- In general, nothing specific. (Rated 3)
- I do not know the information sources Cary uses. (Rated 5)
- It is my own fault. (Rated 5)
- I don't see much information on development online. (Rated 4)
- Need bigger signs for public meetings about land use so people can actually read and see them. (Rated 8)
- I am not aware of the sources. (Rated 5)
- I would prefer a more robust newsletter, more personalized. (Rated 6)
- I am unaware. (Rated 5)
- Lack of available information. (Rated 3)
- My neighborhood wasn't aware of the Town planning and changes in my neighborhood. (Rated 3)
- Good email alerts about activities. (Rated 9)
- I go through Time Warner and I don't have cable. (Rated 1)
- I do not get a newspaper and not online much about information about these things. (Rated 4)
- Nothing specific, just road construction in general. (Rated 8)
- No parking in downtown Cary. (Rated 2)
- I am sure the information is made available. I am just not too interested. (Rated 5)
- It doesn't seem like they give adequate updates for projects and the website is not updated often enough. (Rated 4)
- I moved to the area in September and I do not see much information. I would like more information mailed to me about services. (Rated 4)
- I love BUD. (Rated 9)
- No correspondence. (Rated 4)
- I am unaware. (Rated 5)

APPENDIX L

SATISFACTION WITH OPPORTUNITIES TO PARTICIPATE IN DECISION MAKING; SERVICES, PROJECTS, ISSUES, AND PROGRAMS THAT COME TO MIND

28. How satisfied are you with the opportunities the Town gives you to participate in the decision-making process. What specific projects, activities, or issues came to mind why you decided on that rating? (Rating)

- Unless it affects my neighborhood, I am unaware. (Rated 2)
- Neighborhood park was started and stopped. (Rated 5)
- I am unaware. (Rated 5)
- I am unaware. (Rated 5)
- I am unaware. (Not rated)
- I don't know of any. (Rated 3)
- I am unaware. (Rated 5)
- I am unaware and have no time. (Rated 5)
- I am not aware of the opportunities. (Rated 5)
- The information needs to be sought out and it is not really published. (Rated 4)
- People didn't approve of the condos on Chatham Street but they are building anyway. (Rated 3)
- I don't know about them. (Rated 4)
- I am unaware. (Rated 5)
- It seems like they listen but do what they want. (Rated 3)
- I have no idea how to get involved. (Rated 3)
- I get notified. (Rated 8)
- The developments and the impact it has on current residents. (Rated 3)
- You can participate but they already have made their minds up by the mighty dollar. (Rated 1)
- I don't think they are interested in people's opinion. (Rated 3)
- I did not know I had the opportunity. (Rated 5)
- I am unaware. (Rated 5)
- I am unaware. (Rated 7)
- Nothing specific but wishes Cary would put ads on social media. (Rated 4)
- I don't pay attention. (Not rated)
- I never received anything. (Rated 4)
- I am unaware. (Rated 5)

APPENDIX M

SPECIFIC ACTIONS THE TOWN COULD TAKE TO IMPROVE SATISFACTION WITH RECREATIONAL FACILITIES

15. Could you please tell us specific actions the Town could take to make you more satisfied with recreational facilities (for responses below 5).

- Need more variety and diversity of programs and in program times as well.
- Could add more sports facilities.
- Not easy to find and register so I go to Raleigh.
- Improve the tennis courts at Cary High School, it needs 6 courts.
- They are building too much and destroying what should be trees and parks.
- Expand the tennis facility for more tennis courts.
- Development needs to stop and they need to save some green land.
- In 27519 there is no YMCA or parks in the area.
- Taking down too many trees and taking over many natural areas and putting in too many high-density housing areas.
- Need more greenways.

APPENDIX N

WHAT DREW RESPONDENT TO VISIT DOWNTOWN

26. (Yes responses) What drew you to visit downtown in the last year?

- Restaurants (87)
- Shops/shopping (43)
- Visiting/pleasure/fun (40)
- Water fountain (32)
- For business/work (31)
- Art/Art Center (31)
- Everything/new developments/numerous reasons (30)
- Events (23)
- Walkability (22)
- Library (20)
- Theater (19)
- Nothing in particular (15)
- Quaint/historic feel/atmosphere (14)
- Church (12)
- Drug store/Ashworth (12)
- Live in or around the area (11)
- Brewery/beer store (11)
- Park (11)
- Driving/passing through (10)
- Festivals (10)

- Good job in updating and revamping downtown (9)
- Hotel (8)
- Bars/pubs (7)
- Lazy Dazes (7)
- Farmer's Market (5)
- Ice cream (5)
- Lights/Christmas lights (4)
- Community Center (3)
- Food Truck Rodeo (3)
- Gym (2)
- Meet friends (2)
- Museum (2)
- Post Office (2)
- Train station (2)
- Christmas parade
- Grocery store
- Cleaners
- Coffee shop
- Academy Street upgrades
- Nightlife
- Growth in the area
- It needs more restaurants and bars; it's becoming more desirable; need more affordable locations.
- Development on Chatham Street
- Not sure how to do zoning. Things need to be reworked and looked at. The state highways coming through Cary are very poor.
- Purchase a big piece of property and put in a multi-level parking garage for downtown
- Downtown is drawing in people but not enough available parking
- Ping pong tables
- Music class
- Car repair
- Christmas trees
- Easy to park
- City Hall
- Basketball
- Jewelry store
- Children's area
- Need more family stuff
- Voting
- Sports
- Family time
- Babysitting
- Town circle
- Mall
- Olive oil store

APPENDIX O

WHY RESPONDENT DID NOT VISIT DOWNTOWN LAST YEAR

26. (No responses) Why did you not visit downtown in the last year?

- Schedule/work/busy (17)
- Retired or elderly (5)
- I prefer Raleigh or Apex (5)
- No reason (4)
- No interest/don't like it (3)
- Not sure what is there (2)
- Out of the way/hassle (2)
- Nothing down there
- Downtown traffic circles are bad
- Need more entertainment/nightlife
- They have made several mistakes with the development
- Streets are narrow and curvy
- Don't get out enough

APPEDIX P

STATISTICAL SIGNIFICANCE OF THE TOWN'S SERVICE DIMENSIONS

Service Dimension	Sample Size 2016/2018	t-value	Statistical Significance
Town Government: Courteous	76/95	.44	No
Town Government: Overall Quality of Customer Service	75/95	1.10	No
Town Government: Professionalism	77/95	.84	No
Town Government: Knowledgeable	74/95	.45	No
Town Government: Helpful	74/95	.09	No
Town Government: Promptness of Response	75/93	.21	No
Cleanliness and Appearance of Parks	398/394	.35	No
Cleanliness and Appearance of Greenways	399/388	.61	No
Cleanliness and Appearance of Streets	401/401	3.80	Yes
Cleanliness and Appearance of Median/Roadsides	400/401	4.08	Yes
How Well Cary Maintains Streets	401/400	1.24	No
Police Department: Courteous	125/89	.47	No
Police Department: Fairness	125/89	.39	No
Police Department: Competence	125/89	.30	No
Police Department: Problem Solving	120/88	.11	No
Police Department: Response Time	70/54	1.50	No
Fire Department: Response Time	28/17	1.01	No
Fire Department: Competence	35/29	1.79	No
Fire Department: Courteous	35/29	1.79	No
Fire Department: Fairness	35/28	1.79	No
Fire Department: Problem Solving	34/29	1.78	No
Parks & Recreation: Ease of Registration	86/112	2.04	Yes
Parks & Recreation: Facility Quality	114/118	1.96	No
Parks & Recreation: Program Quality	116/120	2.07	Yes
Parks & Recreation: Instructor Quality	70/78	1.04	No
Parks & Recreation: Overall Experience	115/119	1.22	No
Parks & Recreation: Cost or Amount of Fee	93/95	1.53	No
Cary Overall as a Place to Live	400/401	.47	No
Quality of Life in Cary	401/394	1.09	No
How Safe Do You Feel in Cary Overall	399/401	2.12	Yes
How Safe Do You Feel in Public Places Around Cary	397/400	3.59	Yes
Satisfaction with Cary Making Information Available to Citizens	397/400	1.44	No
Satisfaction with Opportunities to Participate in Decision Making	399/385	2.40	Yes
Solid Waste Services: Curbside Garbage Collection	368/372	.49	No
Solid Waste Services: Curbside Recycling Collection	338/348	.80	No
Solid Waste Services: Curbside Yard Waste Collection	319/267	2.79	Yes
Solid Waste Services: Curbside Loose Leaf Collection	301/256	3.92	Yes
Focus Area: Parks, Recreation, and Cultural Resources	399/398	1.11	No
Focus Area: Environmental Protection	400/389	1.07	No
Focus Area: Best Place to Live, Work, and Raise a Family	400/398	.28	No
Focus Area: Transportation	397/396	1.43	No
Focus Area: Planning & Development	393/387	1.55	No

TOWN of CARY

WWW.TOWNOFCARY.ORG