

Budget Public Input Fiscal Year 2016

TOWN *of* CARY
NORTH CAROLINA

*At the Town of Cary we focus every day on enriching the lives of our citizens
by creating an exceptional environment and providing exemplary services that
enable our community to thrive and prosper*

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Town of Cary
Public Input on FY16 Budget
October 2014

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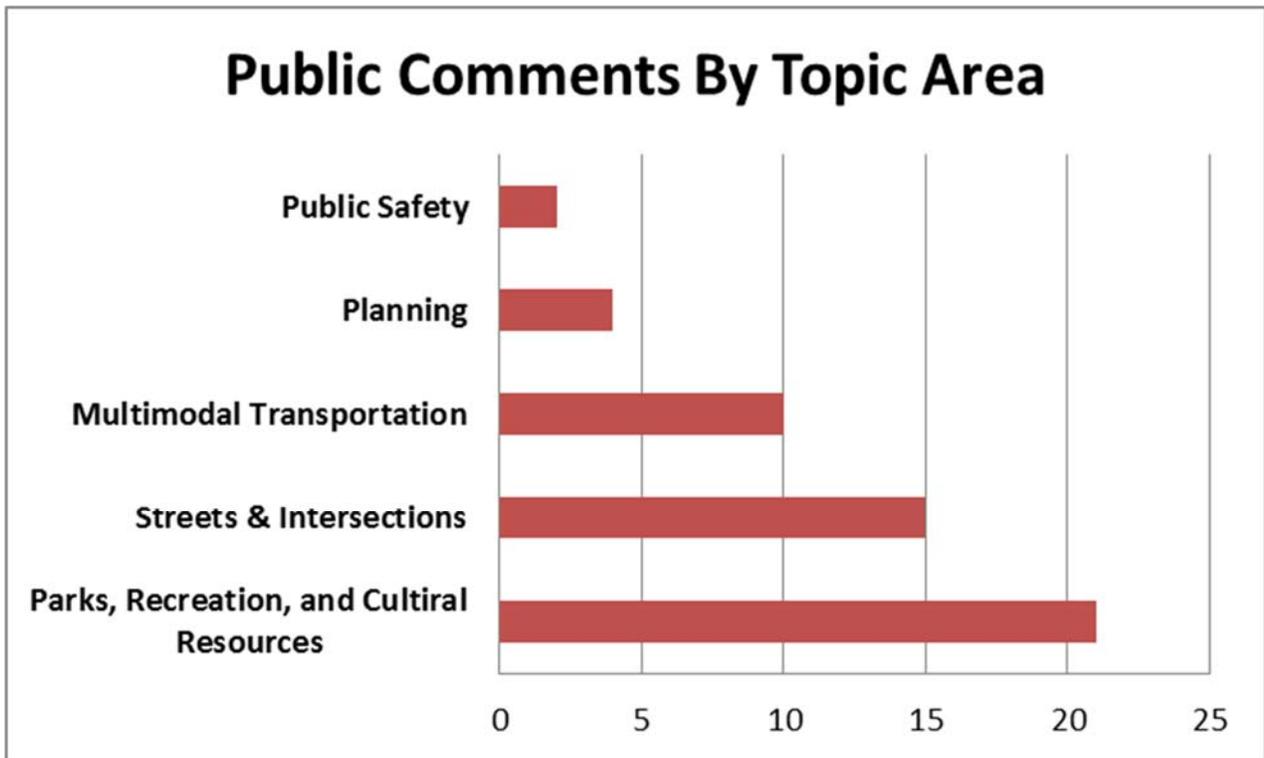
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Public Input on FY 16 Budget – Data Overview

Total Budget Public Input	
FY 16	52
FY 15	87
FY 14	116
FY 13	59
FY 12	34
FY 11	12
FY 10	46
FY 09	16
FY 08	23
FY 07	96
FY 06	35
Average FY 06 - FY 15	52

Methods of Feedback	
Facebook	19 Comments
Twitter	2 Comments
Email	26 Comments
Public Hearing	4 Comments
Voicemail	1 Comment



Multimodal Transit: Greenways, Sidewalks, Pedestrian, C-Tran

Go Cary/C-Tran

Citizen's Name: Leslie Duncan

Method of Contact: Facebook

Date of Contact: 10-22-14

Input: "Some nice bus stop booths would really be appreciated very much so our neighbors won't get be waiting out in the cold, rain, and mud."

Citizen's Name: Sally Hoch

Method of Contact: Email

Date of Contact: 10-28-14

Input: "In case I am not able to attend the meeting next week I would like to make a suggestion for consideration in next year's budget. We moved to Cary over 4 years ago and love everything that Cary offers and also the fact that they give residents an opportunity to speak up and make suggestions.

A couple weeks ago I was driving over by Whole Foods in Cary on Kildaire Farm Rd, there was an older gentleman sitting on the sidewalk in back of the bus stop. Apparently he had a long wait and was tired so decided to sit and didn't look very comfortable as he was older and had his legs out to the side. I really would like to see Cary invest in benches at all bus stops but especially on busier routes on main roads. Many people that take the buses are working or older people and maybe have worked for 8 hours on their feet or can't stand for long times anymore. I think just a bench couldn't cost that much and would make a world of difference to how people see Cary taking care of their residents.

I was sad someone had to sit on the concrete sidewalk. We are originally from Madison, Wisconsin and at almost every bus on main roads there are shelters and benches along with waste containers for trash. I know Cary can do better they prove it all the time. If you want to invest in transportation invest in the people who use the transportation first and they will come. Thank you for this opportunity."

Staff Response:

The Town focuses the placement of benches and shelters at stops where appropriate based on frequency of use. On May 22, 2014, Council approved the C-Tran Fixed Route Service Standards (Policy Statement 173) that specifies the Town investments in passenger amenities at stops that warrant such an investment. With over 200 bus stops Town-wide, the Town has defined, in this policy, the usage thresholds when benches or shelters are warranted as follows:

"Shelter Placement

C-Tran will utilize our Automated Passenger Counter (APC) data to determine those bus stops that meet the minimum threshold of 20 passengers boarding a day for requiring a passenger shelter. C-Tran will analyze this data on a quarterly

basis and update our priority list. C-Tran will plan for the procurement and installation of passenger shelters and amenities (trash receptacles, solar lighting, and bike racks) for stops meeting this threshold. C-Tran will maximize the use of federal and state funding when possible to offset the cost to the Town.”

“Bench Placement

There may be some instances where bus stops do not require a passenger shelter, but necessitate the consideration of a bench-only. In these instances where bus stop usage is between 10-20 passenger boardings, but there is great potential for increased ridership, transit staff may opt to use a bench in lieu of a shelter for passenger comfort and to attract new riders. All bench sites will require trash receptacles and bike racks.”

Currently, the Town provides shelters at stops meeting our criteria, and staff is periodically evaluating passenger count data for each stop to determine priorities for the next locations meeting these requirements. The estimated cost of constructing a single bus shelter is \$12,500.

As the Town participates in the development of a long range transit planning process, referred to as the Wake County Transit Investment Strategy, that kicks off on December 8, 2014 at the Raleigh Convention Center, we will re-evaluate the importance of benches and shelters at all bus stop locations now and in the future and determine if changes in the usage thresholds are warranted in the Town and county-wide. The final draft plan should be complete in June 2015, but there will be a “Choices Report” completed in February 2015 for citizens to provide feedback. The Town encourages citizens to visit the County’s web site (<http://www.wakegov.com/planning/transport/Pages/default.aspx>) for updates and more information about this planning effort.

The Town also provides Door-to-Door transit services for seniors (60+ and older) and persons with disabilities. This service provides an alternative for those that may need special assistance and a higher level of customer service. Registered riders can ride the system anywhere in the Town limits and to medical appointment for seniors traveling out of town to Raleigh, Durham, Chapel Hill, Apex, and Morrisville. Persons with disabilities can also ride to these locations for employment trips.

If you need additional information, please contact Ray S. Boylston, Transit Services Administrator, at ray.boylston@townofcary.org or (919) 462-2080.

Citizen's Name: Trish Bergquist

Method of Contact: Facebook

Date of Contact: 10-22-14

Input: "Expanded bus services, especially to West Wake Tech."

Citizen's Name: Karen Gray

Method of Contact: Email

Date of Contact: 10-31-14

Input: "I think it's great that Cary has a wake tech campus. When the campus was approved, it looks like one important piece was left off. Unless you drive or carpool there is no way to get to the campus. Ctran stops at Wal-Mart on Kildaire farm road and from there to wake tech is 2.9 miles. Before my son got his license, I was taking him to the campus three days a week. Most days he was able to get a ride home, others I picked him up. It's important that our children are afforded the opportunity to continue their education and wake tech is an affordable alternative for a lot of people. Please consider extending Ctran to the wake tech care campus. Ctran already takes one student that I know of to the campus that has a disability. I asked the drive if she could pick up other students but they aren't allowed. There was no one else on the bus but that one student. Thank you for your consideration "

Staff Response:

Thanks for sharing your suggestion concerning C-Tran fixed route service to the Wake Tech campus on Kildaire Farm Road. As the Town participates in the development of a long range transit planning process, referred to as the Wake County Transit Investment Strategy that kicks off on December 8, 2014 at the Raleigh Convention Center, we will re-evaluate our existing bus plans in terms of service span, area, and frequency. Fixed route service to this Wake Tech campus is being evaluating as part of the Town's Imagine Cary process, as well as the county-wide transit planning efforts. The final draft plan should be complete in June 2015, but there will be a "Choices Report" completed in February 2015 for citizens to provide feedback. I encourage you to visit the [wakegov.com](http://www.wakegov.com/planning/transport/Pages/default.aspx) web site for updates and more information on this planning effort - <http://www.wakegov.com/planning/transport/Pages/default.aspx>.

If you need additional information, please contact Ray S. Boylston, Transit Services Administrator, at ray.boylston@townofcary.org or (919) 462-2080.

Citizen's Name: Len Nieman

Method of Contact: Public Hearing

Date of Contact:10-30-14

Input: Cary needs Sunday service so people can get to church and work. They also need route expansion. Cary's grown a lot and the buses don't go there.

Staff Response:

We thank you for taking the time to share your ideas on our C-Tran service. As the Town participates in the development of a long range transit planning process, referred to as the Wake County Transit Investment Strategy that kicks off on December 8, 2014 at the Raleigh Convention Center, we will re-evaluate our existing bus plans in terms of service span, area, and frequency. The Town encourages citizens to visit

<http://www.wakegov.com/planning/transport/Pages/default.aspx> for updates and more information on this planning effort. Sunday service is one of the Town's top priorities that we are evaluating as part of the Town's Imagine Cary process, as well as the county-wide transit planning efforts and the Town understands the potential benefits of this service and anticipates that this service may be provided in the near future depending on the results of the two transit planning initiatives mentioned above. The cost of providing Sunday service is estimated at over \$120,000 annually. The final draft plan should be complete in June 2015, but there will be a "Choices Report" completed in February 2015 for citizens to provide feedback. The Town encourages citizens to visit the [wakegov.com](http://www.wakegov.com) web site for updates about this planning effort.

If you need additional information, please contact Ray S. Boylston, Transit Services Administrator, at ray.boylston@townofcary.org or (919) 462-2080.

Greenways

Citizen's Name: Alexandra Cordero Chappell

Method of Contact: Facebook

Date of Contact: 10-11-14

Input: "Finish connecting Cary's greenway system to the American Tobacco Trail."

Staff Response:

We thank you for sharing your interest in connecting Cary's greenway system to the American Tobacco Trail (ATT). We currently have the [White Oak Creek Greenway – ATT Connection](#) project that is in design and is funded for construction with Bond and Grant funding. We also have under construction the [New Hope Church Road Trailhead](#) which will connect to the ATT. The Town is also working with developers on other connections to the ATT and if you have any further questions you may contact Paul Kuhn at 919-469-4360 or paul.kuhn@townofcary.org

Citizen's Name: Christy Rosas

Method of Contact: Email

Date of Contact: 10-14-14

Input: "I have two kids at Cary Elementary and I have lived in Cary since 1999. The lockdown situation in August/Sept. 2014 has created more drills for the school. Their policy is for kids to go along Kildaire Farm Road south and go to a public place if the greenway to Hillcrest Cemetery is built, then there would be a easy route. This connection would be helpful to many walkers in the surrounding neighborhood."

Staff Response:

We thank you for sharing your interest in Cary's greenway system. An alignment to connect Kildaire Farm Rd to Hillcrest Cemetery has been designed as part of the [Higgins Greenway Phase III](#) project. Staff is currently preparing a cost estimate for the project. The Town will be considering this connection in the overall greenway system as part of the FY16 Budget process. If you have any further questions you may contact Paul Kuhn at 919-469-4360 or paul.kuhn@townofcary.org

Pedestrian Passages

Citizen's Name: Sarah Martin, PRCR Advisory Board Chair

Method of Contact: Email

Date of Contact: 10-07-14

Input: "With the increased construction on Weston Parkway and the planned development occurring there, I am seeing more and more pedestrian traffic on Weston Parkway, and I am concerned that pedestrian improvements are sorely needed there.

I use the term "pedestrian improvements" rather than sidewalks because I realize that there is a good bit of mature landscaping along the roadside that would be disturbed if concrete sidewalks were installed, but just up the road on Weston Parkway between the bridge over Black Creek Greenway and the Arboretum mixed used property, there is asphalt path that is really very nice and that gets a tremendous amount of pedestrian traffic every day of the week.

As a resident of the Weston Pointe subdivision, I travel Weston Parkway a lot. I am amazed at the pedestrian traffic (mainly runners but sometimes walkers too) that travel on Weston Parkway where there are no sidewalks between Evans and Norwell. Just yesterday, the car in front of me swerved last minute to avoid a pedestrian walking in the right lane of the Weston Parkway. Over the weekend, I witnessed a woman, pushing a double stroller, walking in the street on Weston Parkway in this same region (really close to that intersection discussed at the PRCR meeting tonight). These are not rare occurrences. Pedestrians are in the road here a LOT.

I'm finding the pedestrian traffic on Weston Parkway to be picking up significantly over the past several months, and I expect that this will only continue to grow as the additional offices, etc., open along Weston Parkway.

As a resident of Weston Pointe, I am familiar with the private trails maintained by Weston that run "somewhat" parallel to Weston Parkway, but these trails are not well marked, and I'm betting that most folks along Weston Parkway do not even realize they exist.

If you'd like to discuss this further, please don't hesitate to contact me."

Staff Response:

Thank you for contacting the Town concerning pedestrian accommodations along Weston Pkwy. The Weston Planned Development was approved in 1990 without the requirement for sidewalks. In lieu of sidewalks, an off-road trail system was proposed. To date, the developer has constructed an approximate 1.5 mile section of 8' asphalt trail between Norwell Blvd. and Evans Rd. with a connection extending out to Weston Pkwy. The Town constructed the asphalt trail you referenced connecting the Black Creek Greenway to the Arboretum using sidewalk funding several year ago. The Town will also be completing the design and construction of the Crabtree Creek Greenway trail around the south side of Lake Crabtree, between the existing Black Creek Greenway and the intersection of Evans Road and Aviation Parkway. This will be linked to Weston via sidewalk at Evans Rd. and via the existing connection between Black Creek and the trail along the east end of Weston. The Town has looked at constructing additional sidewalk along Weston Pkwy. but due to topographical issues and right-of-way needs, the cost of construction is very high. A project of this nature would also require extensive tree removal along the corridor. As a nationally recognized Walk Friendly Community, the

Town takes pedestrian safety and connectivity very seriously. Staff will continue to review this location and revisit pedestrian connections as opportunities arise. We appreciate you taking the time to contact the Town.

Sidewalks and Bike Paths

Citizen's Name: Ron Elmer

Method of Contact: Facebook

Date of Contact: 10-22-14

Input: "Sidewalks—everywhere please. This is the least walkable city I've ever lived in. No more money for frivolous art until we have at least one sidewalk on major roads."

Citizen's Name: George Amato

Method of Contact: Email

Date of Contact: 10-27-14

Input: "Roads, Sidewalks and Bike Lanes: (more widened sidewalks or bike lanes, but not at the cost of reducing lanes of traffic... a widened sidewalk on Walnut St would be useful, especially for kids biking to school; a widened sidewalk on Harrison would have multiple uses.)"

Staff Response:

Thank you for contacting the Town with your input regarding pedestrian and bicycle facilities. As a nationally recognized Bicycle Friendly and Walk Friendly Community, the Town takes bicycle and pedestrian safety and connectivity very seriously. Our current Town policy requires bicycle facilities on all new and/or improved collector roads and thoroughfares and sidewalks on at least one side of all residential streets and along both sides of collector roads and thoroughfares. We do have some areas in Town that were built prior to these requirements and the Town is actively working on retrofitting these locations. We are also installing bicycle facilities and sidewalks in several locations throughout the Town with transportation bond funding that was approved by voters in 2012. We also have an annual sidewalk request program available to residents to request sidewalk in locations within Town limits where it does not currently exist. To learn more about the Town's bicycle and pedestrian programs and currently funded projects, please visit our [Bicycle Facilities website](#) or contact Juliet Andes (Juliet.andes@townofcary.org).

We have an annual sidewalk request program available to residents to request sidewalk in locations within Town limits where it does not currently exist. We are also installing sidewalks in several locations with transportation bond funding that was approved by voters in 2012. To learn more about the Town's sidewalk request program and currently funded projects, please contact Julie Green (Julie.green@townofcary.org) or visit our [sidewalk projects website](#).

Parks, Recreation & Cultural Resources

Public Art

Citizen's Name: Carol Cross

Method of Contact: Email

Date of Contact: 10-07-14

Input: "I want to say how much I appreciate the attention to the arts, parks and green space, and recreation that Cary has shown through its activities and its budgets. I think it is something that really sets us apart from many other communities in the Triangle. The arts enliven and educate us, and provide us a beautiful environment in which to live and to raise our families. Even when we get a few disappointments, like the fire sculpture on the greens across from the Cary Arts Center, I would rather take some artistic risks, and deal with some failures, then just play it safe and boring. Plus the classes the rec department offers, and all the athletic facilities and greenways we have, keep our minds and our bodies healthy. So continuing a high level of funding for these kinds of programs is a budget priority for me."

Staff Response:

Thank you for your input regarding public art. These various areas continue to be priorities for the Town and citizen perspectives such as your help to emphasize their importance.

Citizen's Name: Ron Elmer

Method of Contact: Facebook

Date of Contact: 10-22-14

Input: "Also, let's not open any more movie theaters or any other government owned businesses. The USA was built on capitalism."

Staff Response:

Thank you for your input regarding The Cary Theater. The Town uses the facility to provide access for Town residents to the cultural arts, in much the same way as it does at Koka Booth Amphitheater and the Cary Arts Center. Cities and Towns in North Carolina are authorized to establish arts programs and facilities under G.S. 160A-488, and may do so by constructing or renovating buildings and by operating those facilities.

The renovation of Cary's first indoor movie theater was undertaken as part of the Town's downtown redevelopment and revitalization efforts. The Town purchased the 7,000 sq. ft. property in July 2011 in order to create a multi-use cultural facility with a focus on digital arts, including film, and youth and amateur theater and music. The three-story addition was constructed adjacent to the theater to provide additional support space and the potential for community and commercial uses, including rental/lease space. The renovated theater opened to the public in February 2014.

Parks

Citizen's Name: Wes Swain

Method of Contact: Facebook

Date of Contact: 10-11-14

Input: "How about proper drainage for Kids Together Park for your BRAND new play equipment. How was this not a design consideration? Also, why is the parking for Veterans Freedom Park on Harrison gravel and not paved?"

Staff Response:

Thank you for your input regarding Kids Together Park. We became aware right after installation that the underdrainage installed as part of the project was not working. Staff worked with the contractor to determine what the problem was and the contractor returned to correct the issue. Since that time the drainage system has been working, and to our knowledge continues to do so. If there are still issues that we are not aware of, please contact Amy Mackintosh at 919-460-4973 or Amy.mackintosh@townofcary.org

In regards to the Veterans Freedom Park, the parking lot is gravel because this is what SAS constructed as part of their project and then donated it to the Town. The only required paved parking spots are the Accessible spots. If you have any further questions on this please contact Paul Kuhn at 919-469-4360 or paul.kuhn@townofcary.org

Citizen's Name: Aaron Franklin

Method of Contact: Email

Date of Contact: 10-17-14

Input: "I am a new citizen to the Cary Community and live in the Cameron Pond neighborhood. I am writing to request that the funding for design/construction on the Cameron Pond Park be included in the FY 2016 budget. If further justification for this request is desired, please let me know."

Staff Response:

We thank you for sharing your interest in future Neighborhood Park adjacent to your neighborhood. A neighborhood park is identified adjacent to your neighborhood per the approved 2012 Parks, Recreation and Cultural Resources Master Plan. Currently this project is planned to receive design funding in FY 2018. Once funding was received, it will take several years to complete the planning and design of the project before construction could begin. If you have any further questions on this please contact Paul Kuhn at 919-469-4360 or paul.kuhn@townofcary.org

Citizen's Name: Chris Belknap

Method of Contact: Email

Date of Contact: 10-27-14

Input: "I would like to provide input for the town's fiscal 2016 budget to encourage spending on outdoor spaces such as trails and parks. I am a avid cyclist who already appreciates the time and money that the town has put into the greenway trail network and facilities like Sk8 Cary. I would specifically like to recommend the construction of a pump track or tracks in one or many

of the parks across Cary. If you are not familiar with what a pump track is, it is course for bicycles with rolling hills of dirt that provides riders of all ages and proficiency levels a safe place to ride for exercise and to improve their bicycle handling skills.”

Pump Tracks are relatively low cost (starting around \$20k) and can easily fit in a small corner of an existing park. I could envision a track in many of the parks that are already linked together by the greenway trail network, just as White Oak, Davis Drive, Bond, or Godbold, where kids and adults who are already using the existing facilities could enjoy a new feature in the park. A pump track could be used similar to the exercise stations within in Bond Park for example.

These tracks have risen significantly in popularity in the last several years and can now be found in many community parks throughout the USA and the world. Even companies like Google and Specialized Bicycles have installed their own tracks on their campuses for fun and wellness benefits.

I've attached some details from PumpTrax USA, one of many companies available to design and construct a pump track. Per their estimates, a track would start at \$20k-25k and includes PumpTrax USA sourcing all equipment, buying the material, and building the pump track. Costs would increase for larger tracks and for features such as paving the track.

Please let me know if you have any questions or want any further details. I've ridden bicycles for 25+ years, have attended trail building training sessions including attendance at the International Mountain Biking Association's world summit in Whistler, British Columbia, have served as President of one of New Mexico's largest non-profit mountain biking organizations for several years, and I currently serve as a Greenway Committee member for the Town of Cary. I am happy to help encourage riding in any way possible.” *See attached pdf.

Citizen's Name: Shawn Pischke

Method of Contact: Twitter

Date of Contact: 10-29-14

Input: “BMX track at one of our awesome parks!”

Staff Response: We thank you for sharing your interest in pump and BMX tracks. Based on the information we have about the cost of other pump tracks, a track would be somewhat more expensive to build in Cary than the figures cited by Mr. Belknap due to our yearly rainfall and soil preparation requirements. The Town has just begun a Master Plan process for the Cary SK8 Park and this would be the best forum for you to pursue the idea of a track. We encourage your attendance at the master plan public meetings, the first of which is scheduled for December 10th from 6-8:30 at the Herb Young Community Center. If you have any further questions on this please contact Reid Saunders at 919-380-2785 or reid.saunders@townofcary.org

Citizen's Name: George Amato

Method of Contact: Email

Date of Contact: 10-27-14

Input: “Parts of Crabtree Park may be developed... a potential loss to the Cary community;

Staff Response:

Thank you for your input regarding Lake Crabtree Park. RDU Authority officials have stated to Mayor Weinbrecht that they have no intention of developing in this area in the

near future. The RDU Airport Authority is facing the need to undertake \$100 million in repairs to one of its runways, and as part of the process of preparing for these repairs, the Authority commissioned a study of all the land it owns. The study made all kinds of recommendations including development around the Lake Crabtree Park and the adjoining mountain bike trails. In the meantime, the lease renewal with Wake County for the Lake Crabtree Park lapsed (it has since been renewed). The combination of those two factors led to speculation that the RDU Airport Authority was planning to develop the Lake Crabtree property.

If the Authority chooses to consider development at a later time, it would need to create a land use plan and would involve Cary and other surrounding municipalities in its development.

Citizen's Name: George Amato

Method of Contact: Email

Date of Contact: 10-27-14

"Public access to facilities such as tennis courts, soccer fields, etc; a sixth tennis court at Dunham Pk would help Cary HS and community tennis players; greenways, with lots of trees, for biking, walking, running, etc"

Staff Response:

We thank you for sharing your interest in the Dunham Park Tennis Courts. In the current Capital Improvement Plan this park is identified for \$100,000 in design funds for FY2017 and \$700,000 for construction to completely renovate the existing 5 tennis courts and add a 6th tennis court in FY 18. If funding was received in 2017 it would take several years to complete the planning and design of the project before construction could begin. The Town of Cary currently has 31 town ball fields, 25 soccer fields, and 41 greenways. If you have any further questions on this please contact Paul Kuhn at 919-469-4360 or paul.kuhn@townofcary.org

Sk8 - Cary Skate Park

Citizen's Name: Kim Womack

Method of Contact: Public Hearing

Date of Contact: 10-16-14

Input: Improve Sk8 Cary.

Citizen's Name: Kim Womack

Method of Contact: Email

Date of Contact: 10/31/14

Input: I'm the mom of a skateboarder at Sk8 Cary. I would like to request that the town considers allocating funds for this year for additions and improvements to the skatepark. I know the town is working on a master plan and we all feel that is needed and will help the park. However, additions and improvements are needed in the meantime to help make the park a better place for all. Please don't make these talented athletes wait another year for equipment and improvements they need to succeed in their chosen sport.

As you may know, Tony Hawk held an event a couple of weeks ago at Marsh Creek in Raleigh as a benefit for Ray Underhill. That event brought numerous other pro skaters and a huge crowd to that event. Tony Hawk is a vert skater and Marsh Creek was chosen for the event based on the concrete bowl that has a vert wall at one end. I feel strongly that if Sk8 Cary had a competition style ramp or more advanced ramps, Cary's own skate park very well could have hosted that event instead of Raleigh.

Sk8 Cary also had several of its own skaters compete in that same competition with Tony Hawk. My son was one of them. It was amazing! This could be Cary next year as we have heard that Tony Hawk wants to make it an annual event. I appreciate ALL that the town is doing on behalf of the skatepark. I know it takes time, energy, and lots of funds but I encourage you to consider the skatepark in this year's budget. Thank you!

Citizen's Name: Kim Womack & Cassidy Blake (child)

Method of Contact: Public Hearing

Date of Contact: 10-30-14

Input: Please consider allocating funds to improve Sk8 Cary. Need bigger ramps. It costs money to go to the vert ramp that is far away. Older skaters need something upon which to improve.

Citizen's Name: Bobby Flake

Method of Contact: Public Hearing

Date of Contact: 10-16-14

Input: Desire for vert ramp in the Sk8 Park—very good for my son.

Citizen's Name: Bobby Flake

Method of Contact: Email

Date of Contact: 10-30-14

Input: "Hi, my name is Bobby Flake. My son, Tyler, is a regular at Sk8-Cary. I'm not sure that I'll be able to attend tonight's council meeting so I'll share my input here. I have been given the privilege to participate in discussions with staff regarding preparing a master plan for Sk8-Cary. For that I am thankful. I was really encouraged by our initial meeting and look forward to participating as we move this effort forward. I simply request that you consider the skate park in your budget for 2016. I would really hate to work through the master plan process to agree on a direction and priorities only complete the plan and not have any funds allocated to start implementation.

I've communicated in email and at the last council meeting just how impactful your park has been to my family. You might recall that I was close to tears when trying to articulate just how thankful I am for what your park and its staff have done for my son. Your park is special. It's different from any other skate park that we have visited. Your park staff provides a positive nurturing environment to kids of Cary. I'm really hopeful that we can expand the parks reach to become a regional destination for skateboarders and BMX riders across the entire south east and beyond. I will continue to advocate for the park. I'll participate with your staff on the master plan process and promote the park with our local communities and beyond.

I'll bring this up in the master plan conversations. I know it's a bit out of scope for this correspondence. However, riding around Cary you see wonderful art all around the city. It occurs to me that if we are able to enhance and expand the park, I propose that we add some type of "rideable" art that can become an icon for the park. For example, we know you are at Disney when you see the castle, you know you are at Kings Dominion when you see the tower.

I think it would really help to propel the park if we incorporate an element that continues Cary's focus on public art, adds an exciting "rideable" element to the park and provides a recognizable icon for the park. Thanks for your time and consideration."

Citizen's Name: Aaron Wenzel

Method of Contact: Facebook

Date of Contact: 10-22-14

Input: Vert Ramp. See who came to the skate park in Raleigh for a big competition that they were able to host due to having a competition appropriate park. (It's Tony Hawk if you didn't know.)"

Citizen's Name: Kelly Peele Flake

Method of Contact: Facebook

Date of Contact: 10-22-14, 10-20-14

Input: "This is what I would love to see happening at Sk8 Cary next year. I attended thi event and my son skated in the contest and I have to say it was the best day of his life... those were his words. It was a great cause for him to skate with and meet Tony Hawk, Kevin Staab, Mike McGill, Brad Raybourn, Alex Sorgente and many other great skaters was an opportunity that most never get. So having a park that can draw big names like that would be great for Cary. Most of these skaters are vert skaters so a vert ramp would be the perfect addition to the park as well as other improvements. Just food for thought"

<http://www.youtube.com/watch?v=WVGLjijHvdM>

"Improvements to the Sk8 Cary Skatepark. So much potential there to make money for the city. Tony Hawk and other big name skaters came to Raleigh for a fundraiser at Marsh Creek this past weekend. We should be hosting this type of event, not Raleigh..."

Citizen's Name: Jett Warner Sullivan

Method of Contact: Facebook

Date of Contact: 10-22-14

Input: "Skate Cary! After Raleigh hosted Get Rad for Ray this weekend with Tony Hawk Foundation shouldn't we take note? We can make a difference. We can host an event like this if Marsh Creek did! Cary skaters and bikers need a better home! Let's host an event like this someday! It was amazing! Improvements via a new Ramp at Skate Cary! Support this sport."

Citizen's Name: Phil Sielatycki

Method of Contact: Facebook

Date of Contact: 10-22-14

Input: Sk8 Cary is a wonderful park and asset in Cary. By expanding and improving the park, the Town of Cary will benefit."

Citizen's Name: Jen Wacaser

Method of Contact: Email

Date of Contact: 10-29-14

Input: "To Whom it May Concern: Please continue your consideration of funding for a vertical ramp and other improvements to SK8 Cary. Thank you."

Citizen's Name: Joseph Scott

Method of Contact: Email

Date of Contact: 10-31-14

Input: Dear Town of Cary, I am writing on behalf of the Cary SK8 Park, where my two sons, Ethan (7) and Ramsey (10) skate – just about every day. They are both students at Green Hope Elementary. Good kids with supportive parents – just like the rest of the kids/parents at SK8 Cary. Just like any other sport in Cary.

As the TOC 2016 budget talks get underway, I ask that you consider the unique opportunity that Cary has – to be a regional destination town for action sports. Just look at the growth of X-Games...and check out Daniel Dhers (6 time X-Games BMX gold medalist) Action Sports Complex in Holly Springs. The growth is real...and we already have a regional presence with BMX (Greenville, NC and now Holly Springs). Cary as a destination town is of course a longer term goal - but in the short term, funds are needed to enhance the park – enabling our kids to be even more competitive in this fast growing sport. These enhancements are a logical first step towards putting Cary on the action sports map.

I've included a few references, which provide overviews of the tremendous growth of the sport – and the possibility of adding skateboarding to the 2020 Olympic Games:

Skateboarding in the 2020 Olympics

<http://ftw.usatoday.com/2014/03/tony-hawk-skateboarding-2020-olympics>

Benefits of Public Skateparks

<http://www.portagewi.com/pdf/The%20Benefits%20of%20Public%20Skateparks.pdf>

Skateboarding is Fastest Growing Sport in the Nation

<http://www.loumoore-fitness.com/?p=703>

Lastly, a snippet from a skateboarder mom (Huffington Post):

“...As any soccer mom, basketball mom or football mom knows, having two kids who practice the sport means I've spent lots (and lots and lots) of time in skate parks all around the United States and parts of Europe. And what I observe is a sport practiced by dedicated and enthusiastic young people who should be admired, not scorned.

Skateboarders are dedicated; they show up to practice, rain, shine, or snow (if they have a place to do it) without a schedule. No coach tells them when to arrive, how long to work, or what the next trick is.

And yet they make progress. Even when the next trick involves staring down a 7-stair jump, dropping into a bowl that secretly terrifies their mom, or trying a 360 flip to manual for 12 years before landing it, skaters keep at it. Skateboarders have a unique community; they teach, coach, learn, practice, and regulate their practice area silently but effectively. If you have ever watched skaters at a skate park, you know that two skaters cannot drop into the bowl at the same time. Avoiding collision in the bowl is crucial to avoid a trip to the hospital. And yet, no queue is formed because everyone wants to start their run from a different place in the park. Somehow, an unspoken arrangement plays out where everyone gets their turn. When newer skaters show up who don't yet know the arrangement, they are gently guided, then chided about how to assess the park and determine whose turn is next. Better skaters coach weaker skaters saying things like, "your weight needs to be forward," "bend your knees more," or just, "try man." No one thinks twice if the more advanced skater is 8 years old and the skater getting the advice is 45.

Skaters are independent and self-sufficient; the sport is built on American principles we hold dear. It is practiced by independent trail blazers with unshakable belief in their athleticism and their sport. They gently enforce a set of guidelines for the benefit of the greater whole with the elders firmly but fairly guiding the next generation...”

Staff Response:

We thank everyone who is interested in the Cary SK8 Park for submitting comments. The Parks, Recreation and Cultural Resources Master Plan included recommendations for improvements to the Cary Skate Park. Based on feedback we have gotten from citizens over the past year or so the, the Town is moving forward on completing a Master Plan for the facility. We would encourage your attendance at the meetings and to continue providing this input. The first meeting is scheduled for December 10th from 6-8:30 at the Herb Young Community Center. If you have any further questions on this please contact Reid Saunders at 919-380-2785 or reid.saunders@townofcary.org.

Downtown

Citizen's Name: Kyle Munn

Method of Contact: Facebook

Date of Contact: 10-11-14

Input: "An art-inspired sprayground near downtown that could be utilized during summer festivals as well as residents on hot days. Cary's missing out compared to place like Durham."

Staff Response:

Thank you for contacting the Town of Cary about an art-inspired sprayground near downtown. The Town is currently in the process of installing its first sprayground at the new Jack Smith Park which is in southern portion of Cary. The Town also is working on the first phase of a new Downtown Park at the Academy Street and Kildaire Farm intersection. Town Council was presented several options on the proposed fountain including interactive fountain and at the current time it was decided that an interactive fountain was not desired. Currently there are future phases planned for the Downtown Park and a final program has not been decided. If you have any further questions on this please contact Paul Kuhn at 919-469-4360 or paul.kuhn@townofcary.org

Citizen's Name: George Amato

Method of Contact: Email

Date of Contact: 10-27-14

Input: "Music Downtown Events (music and festivals enhance life in Cary; the music at Academy/Chatham with food trucks and beverage vendors is great!)"

Staff Response:

Thank you for your input into our FY16 budget. Downtown events continue to be an area on which the Town places a particular emphasis. It is good to know that you have found these events to be beneficial.

Planning

Development

Citizen's Name: George Amato

Method of Contact: Email

Date of Contact: 10-27-14

Input: "Promotion of Smart Development (proactively trying to prevent school overcrowding; dense development only when retail/services/greenways are in walking distance)."

Staff Response:

Thank you for your interest in smart development. The Town's plans, policies, initiatives, and regulations seek to address these issues to the maximum extent possible.

School overcrowding can be a factor that Town Council considers during the rezoning of property for new development, although the provision of school infrastructure is recognized to be a Wake or Chatham County responsibility and not an authorized function of municipalities in North Carolina. The Planning Department systematically provides residential development information to the Wake County Public School System staff for their use in planning for future schools.

Dense development and services are addressed through the Town's overall Land Use Plan, which was adopted by Town Council in 1996. The Land Use Plan has included specific policies designed to locate higher density residential development and more intense nonresidential development in concentrated areas known as "activity centers." This principal is applied when considering new development proposals. Here is an excerpt from the plan which explains this policy direction.

Activity centers are one of the key "building blocks" of the town's long-range land use vision... Activity centers contain the shopping, services, recreation, and office and institutional facilities needed to support their neighborhood, community, or region, respectively. Most of the town's higher density housing should be conveniently concentrated within or adjacent to activity centers. Commercial, office, and medium and/or high density residential uses should all be represented in a center.

Activity Centers are intended to:

- 1) Reduce sprawl by concentrating a mix of uses in convenient locations;*
- 2) Prevent commercial strip development along boulevards by concentrating shopping centers within activity centers that are spaced apart from one another;*
- 3) Promote an efficient pattern of land uses, and provide most of the goods and services needed by citizens in a coordinated, concentrated manner;*
- 4) Reduce the number and length of auto trips by placing higher-density housing within activity centers, adjacent to shopping and employment;*
- 5) Improve the quality of life for those living in high- and medium-density housing, by placing daily conveniences, shops, and employment within walking distance;*
- 6) Facilitate auto, pedestrian, bicycle and transit travel, both within the center, and to surrounding neighborhoods*

Definition: Activity centers are physically and aesthetically unified, concentrated mixed-use areas containing commercial, office, institutional, and high- and medium-

density residential uses, arranged in a walkable, compact, pedestrian- and transit-friendly manner. All elements and land uses are designed to function as an integrated whole (rather than as a series of unconnected, unrelated developments). They are focal points for the surrounding neighborhood and community, and should have a strong sense of identity. (Pages 6-3 and 6-4)

While “Town-building” takes a long time, and private development is done incrementally, there are numerous examples in Cary where new development has occurred or is now occurring in conformance with this land use policy direction.

We are presently engaged in an effort to update the Town’s community plan. If you haven’t already done so, you may wish to get involved with “Imagine Cary” and be a part of planning for the future of Cary over the next 25 years. Check it out at

www.imaginecary.org

Citizen’s Name: Leslie Duncan

Method of Contact: Facebook

Date of Contact: 10-22-14

Input: “Is there anything that can be done to ask business to try to update their store fronts and landscapes? Let’s keep it classy.”

Staff Response:

Thank you for your concern about the appearance of businesses in town. The Town cannot require that businesses must have new landscaping or make cosmetic building improvements. That is something that the private business owner decides to undertake. However, when they a business owner opts to make changes or improvements to an existing site, they must obtain development approval, and the zoning ordinance specifies certain landscaping and aesthetic requirements. We are able to apply those standards and make landscaping or building façade improvements which can be required at that time.

The Town does encourage businesses to improve their appearance through the Downtown Rehabilitation and Façade Improvement Program, which in provides financial assistance in the form of matching loans to enhance the appearance, function, safety, and aesthetics of the facades of downtown properties. Deferred loans of up to \$10,000 are provided per business front. Corner lots with significant or double façade exposure may qualify for an additional \$5,000.

Natural Resources

Citizen’s Name: George Amato

Method of Contact: Email

Date of Contact: 10-27-14

Input: “Maintaining ‘green’ space throughout the community is very important.”

Staff Response:

Thank you for expressing your support of green space. Town plans, policies, initiatives, and regulations seek to address these issues to the maximum extent possible. Zoning

regulations require the protection of open spaces, and many master-planned developments have provided more than is required by ordinance. The town also has purchased hundreds of acres of land. The Town of Cary currently has 30 park areas, 41 greenways with 72 greenway miles, 2526 acres designated for parks. In the past 16 years, the Town of Cary has spent \$52.9 million on open space and land purchases.

Citizen's Name: Jay MacDonald

Method of Contact: Facebook

Date of Contact: 10-22-14

Input: "Get Preston and other subdivisions on Cary Parkway to stop watering the road and getting my clean car dirty every week!"

Staff Response:

Thank you for expressing your concern about overwatering. The Town's Water Waste Ordinance ([Sec.36-83](#)) is a year-round policy that prohibits overwatering your landscape in two ways: directly watering impervious surfaces (streets, driveways, or other hardscaped areas) to the extent that water is flowing into storm drains; and overwatering to the extent that the soil can no longer absorb water, which then flows off the landscape into the street or down parking lots. It also prohibits customers from negligently wasting water or allowing known leaks, breaks, or malfunctions from going unrepaired beyond a reasonable amount of time. The goal of Cary's water conservation program is to educate customers on the benefits of water conservation. Town staff is available to recommend ways to improve irrigation systems efficiency. Violators receive an oral or written notice of violation. Repeated or flagrant "Waste While Watering" violators can receive civil penalties of \$100 for the first day of the offense, \$200 for the second day, \$300 for the third day and \$400 for each day thereafter that the violation continues. To report a possible violation, please contact the Water Resources department at (919) 469-4030.

Streets & Intersections

Street Conditions

Citizen's Name: Martha Smith

Method of Contact: Twitter

Date of Contact: 10-11-14

Input: "How about fixing potholes? Geez we have some terrible roads in this town!
#BudgetCheck"

Citizen's Name: Martha Smith

Method of Contact: Facebook

Date of Contact: 10-22-14

Input: "Pothole patrol. Cary has terrible roads!"

Staff Response:

Thank you for your comment and questions regarding potholes. There are 724 street miles in Cary, of which 143 miles are maintained by NCDOT and 111 miles are privately maintained. For Cary roads, upon receipt of notification of a pothole, our goal is to fill it within one business day.

In FY14, Town crews in the Public Works Department repaired 131 pot holes, of which 85% were repaired within the one business day goal. The remaining 15% were delayed primarily due to weather or particularly high volumes of calls that follow winter precipitation and snow plowing event. We appreciate your concern and would encourage you to contact us through the Town's Customer Service number – (919) 469-4090 about specific potholes. We do not do any maintenance on private streets. For NCDOT roads, we contact the NCDOT office as listed below:

Jason M. Holmes

Wake County Maintenance Engineer

North Carolina Department of Transportation

Phone: 919-733-4768

We typically have good success and results with NCDOT; however, it is important to note that they are the responsible agency to fix those streets, which are typically the larger four lane roads in and around Town. Regardless of the location you are concerned about, we can assist with identifying the responsible agency, and processing the request to have the pot hole addressed through the Town or NCDOT. If you know it is a NCDOT roadway, also feel free to contact Mr. Holmes directly.

Citizen's Name: M Berkowitz

Method of Contact: Email

Date of Contact: 10-03-14

Input: "How about repaving the roads i.e. Cary Parkway. This fancy town should not have potholes you can lose your car in. Spend some money on improving the ever increasing traffic

jams due to overbuilding. Highhouse Road is impossible during rush hour due to the Town Council approving anything any builder wants.”

Staff Response:

Thank you for taking the time to contact the Town of Cary about your pavement maintenance and traffic concerns. There are several initiatives that are currently in progress to resurface roadways in Cary and to improve already congested roadways.

Most of Cary Parkway is maintained by the North Carolina Department of Transportation (NCDOT), except for a small section from Evans Road to Harrison Avenue. For the NCDOT maintained section, please feel free to contact Britt McCurry, Western Wake County Maintenance Engineer, at 919-733-4768 or bamccurry@ncdot.gov to relay specific locations that need repairs. Potholes can also be reported to the Town of Cary to the Public Works and Utilities Customer Service at 919-469-4090 weekdays between 8 a.m. and 5 p.m. or email potholes@townofcary.org. Due to the poor condition of the existing pavement on NW Cary Parkway from Evans Road to Harrison Avenue, the Town has an active capital improvement project in the design phase to rebuild the pavement. For more information on the project, please contact the Project Manager, Sammy Wood, PE, at 919-380-4204 or by email at sammy.wood@townofcary.org. In addition, each year the Town manages an annual resurfacing project. Every year the Town hires a consultant to rate the Town maintained streets on a scale of 0 to 100, where 0 is the worst condition. Once this report is completed, a listing of streets is generated to resurface roads based on the amount of funding available. For more information on the annual resurfacing project, please contact the Project Manager, Sammy Wood, PE, at 919-380-4204 or by email at sammy.wood@townofcary.org.

There are numerous projects that are currently in the design phase to improve traffic congestion within the Town. One project that may be of particular interest is the High House Road and Cary Parkway Intersection Improvement Project. In October 2012, Town Council approved moving forward with a widening project at the intersection of High House Road and Cary Parkway to provide additional turn lanes to reduce congestion. This project is in the early design phase and is fully funded for construction. For more information on this project, please visit the project website at: <http://www.townofcary.org/Departments/fdts/streetsandsidewalks/streetprojects/intersectionstudy.htm>. You may also contact the Project Manager, Tom Ellis, PE, at 919-469-4333 or by email at tom.ellis@townofcary.org.

In November 2012, Cary voters approved the Cary Community Investment Bond Referendum, which includes the following roadway improvement projects:

- [Carpenter Fire Station Road Bridge and Intersection Improvements](#)
- [Green Level West Road Widening](#)
- [Reduce Congestion through Intersection Improvements](#)

Please feel free to visit the websites that are linked to learn more about these exciting projects. You are welcome to contact the project managers, who are listed at the bottom of each project webpage, for additional information.

Citizen's Name: Laura Schuster Mishra

Method of Contact: Facebook

Date/Date of Contact: 10-22-14

Input: "Pay someone for come to finish paving my street they tore up and then left over a month ago!"

Staff Response:

We thank you for your input regarding the resurfacing work on Sloan Drive between Holtz Lane and Hudson Court. The paving work here has been completed, but did take longer than anticipated. The completion date was October 29th. Our contractor did have to do other work on the street prior to the final paving. We had our contractor mill or scrape a six foot wide section of existing asphalt on both sides of the street adjacent to the curb. We made sure the existing roadway was milled down to the elevation of the existing curb at the pavement. This was done so when the final paving work was completed the edge of the new pavement would in general be no higher than one inch above the existing gutter edge. The Town makes sure this is done on all streets that are repaved so the underside of vehicles entering and exiting driveways do not scrap on the new pavement. This work was done by a separate contractor on October 1st. The other work which included raising the manhole covers and valve boxes was done just prior to the resurfacing on October 29th. The time between the initial work on October 1st and the final work on October 29th was longer than expected. If you have any other questions about the paving work done on Sloan Drive or have any questions in general about the Town's annual repaving project you can contact Tom Ellis with the Transportation and Facilities Department at (919) 469-4333 or by email at tom.ellis@townofcary.org.

Citizen's Name: George Amato

Method of Contact: Email

Date of Contact: 10-27-14

Input: "road maintenance with "smart" light technology"

Staff Response:

Thank you for taking the time to contact the Town of Cary. We are currently working with Duke Energy Progress on the final phases of the Town's LED Street Light Replacement Project that includes replacing approximately 8,000 street light fixtures throughout the Town of Cary. More information on this project can be found on our website at the link below. Please feel free to contact me directly if you have additional questions at kyle.hubert@townofcary.org

<http://www.townofcary.org/Departments/fdts/streetsandsidewalks/streetprojects/ledstreetlights.htm?>

Intersections

Citizen's Name: Pooja Balchandani Mehta
Method of Contact: Facebook
Date of Contact: 10-22-14
Input: "No street lights or traffic lights in West Cary!"

Citizen's Name: Leslie Duncan
Method of Contact: Facebook
Date of Contact: 10-22-14
Input: "More lighting in West Cary."

Staff Response:

Thank you for providing feedback during the budget input process. The town does require developers to install street lighting along our roadways as new subdivisions are developed. In those areas of western Cary where street lighting may be limited, requests for street lighting can be processed and evaluated by Town staff outside of the budget process. If you are interested in sharing comments about street lights along particular roads with in Town limits, please contact Julie Green at (919) 462-3945 or julie.green@townofcary.org. If you would like to provide your observations or concerns about the need for a traffic signal at a particular location in western Cary, please contact Wesley Vo, PE at (919) 460-3148 or Wesley.vo@townofcary.org.

Citizen's Name: Prudhvi Yendluri
Method of Contact: Email
Date of Contact: 10-21-14

Citizen's Name: Not Available
Method of Contact: Voicemail
Date of Contact: 10-31-14

Citizen's Name: Shailendra Sinha
Method of Contact: Email
Date of Contact: 10-21-14
Input: "I would like to request complete the widening of McCrimmon Pkwy located approximately 400'-600' east of Lake Grove Blvd, along the Town of Morrisville and Town of Cary border, to provide a consistent cross-section width and provide appropriate sidewalk connectivity. All people from Twin Lake community facing challenges everyday if they need to go towards Church Street for walk of biking or dog walk. Due to this missing piece of sidewalk and un-widen road for around 200ft. Please make our community safe and better."

Staff Response:

Thank you for your suggestion to complete a small section of widening along McCrimmon Parkway, approximately 600 feet east of Lake Grove Blvd. From a historical perspective, the Twin Lakes development widened McCrimmon Parkway to its ultimate thoroughfare width, including the addition of sidewalk along both sides of street. Twin Lakes is within the Town of Cary corporate limits. The section you have requested be widened is predominantly located within the Town of Morrisville limits, so Morrisville

would be responsible for funding most of the widening. For more information on Morrisville's budget process, please visit their website at www.townofmorrisville.org.

Citizen's Name: Balu Balakrishna

Method of Contact: Email

Date of Contact: 10-22-14

Citizen's Name: Prudhvi Yendluri

Method of Contact: Email

Date of Contact: 10-21-14

Citizen's Name: Thota Rakesh

Method of Contact: Email

Date of Contact: 10-21-14

Citizen's Name: Vasanth Chandrasekaran

Method of Contact: Email

Date of Contact: 10-22-14

Input: "I placed a request to Town of Cary before about this pedestrian signal, so far I did not see this going anywhere. Our family moved in before few months and we started using this way to use our amenities. We have noticed no one stops when we are crossing this road. We need to request to reduce speed limit before this crossing and it's a developing community we are going to have 150+ residents going to use this junction just form our community. I have seen a school bus stopping in the same junction and kids are using this way all the time. I'm sure parents are around, but when there is no pedestrian signal, it's hard for anyone on the road to react and slow down quick in this area. We are going to live in this area for a long time. We are expecting to have a safe environment near our home. Please allocate budget for this pedestrian crossing."

Citizen's Name: Shailendra Sinha

Method of Contact: Email

Date of Contact: 10-21-14

Input: "Due to new community at Lake Grove Blvd there increase in pedestrian traffic. There is need safe pedestrian crossing for Community "The Towns at Twin Lake" and Twin Lake Community. All amenities for community is across McCrimmon Pkwy so people from community has to cross with their young kid. Unfortunately it is very, very unsafe as no motorist even slows down even we are in middle of road. Please consider our request as safety need for community. Especially kids. We also have School bus stop at that crossing, but we are missing all safety sign and even Zebra crossing. At that place McCrimmon Pkwy is wider and it is extremely tough and risky to cross road with time we get between traffic running. Please consider our request and make our community safe."

Staff Response:

Thank you for sharing this concern with the town during the budget input process. We also share your concern for safety, particularly for pedestrians. McCrimmon Pkwy is a State owned roadway that is maintained by the North Carolina Department of Transportation (NCDOT), which would need to review, approve, and fund any pedestrian signal installation or reduction in the speed limit. Please contact Al Grandy, NCDOT Division Traffic Engineer Division 5 at (919) 220-4600 or agrandy@ncdot.gov.

Public Safety

EMS

Citizen's Name: Leslie Duncan

Method of Contact: Facebook

Date of Contact: 10-22-14

Input: "Please add a couple more EMS stations for North and West Cary."

Staff Response:

Thank you for your request to add more EMS stations in northern and western parts of Cary.

As a matter of service responsibility in North Carolina, counties are authorized to provide emergency medical services, such as operating ambulances and providing advanced-level emergency medical care. As a result, decisions about when and where EMS units are deployed in Cary rest with Wake County. Wake County contracts with Cary Area EMS, a nonprofit agency, to provide EMS service to Cary and surrounding areas. On October 1, 2014, Cary EMS started operating a 12-hour peak load ambulance from the Town's Fire Station 8/Police District Office at 408 Mills Park Drive in western Cary. This unit will improve EMS delivery in western Cary and Wake County.

The Town of Cary has an open invitation to Wake County to co-locate EMS units in Cary fire stations when those locations offer a strategic operational advantage for EMS delivery. Town of Cary firefighters also are trained and respond to EMS incidents as part of a tiered EMS delivery system, which is prevalent in many communities in our state and country. The tiered system combines the quick response capability of firefighters to initiate basic life-saving medical procedures and the advanced medical skills and procedures employed by paramedics. The result is citizens in Cary and Wake County enjoy some of the best survival rates in the country for sudden cardiac arrest events.

Should you have additional suggestions for EMS service delivery, the point of contact at Wake County is Dr. Bent Myers, Wake County Medical Director at (919) 856-6020 or you can visit their website at <http://www.wakegov.com/ems/Pages/default.aspx>

Thank you for your interest to improve the safety and welfare of our community.

Police Patrol

Citizen's Name: Pooja Balchandani Mehta

Method of Contact: Facebook

Date of Contact: 10-22-14

Input: "Need more patrolling in West Cary! Increased break-ins in West Cary! Safety First!"

Staff Response:

Thank you for your comment regarding police patrols in western Cary. It is because of citizens like you who take the time to respond that makes us a stronger community and holds us accountable to those we serve.

The Town of Cary and the Town of Cary Police Department work hard to plan and address the growing needs in our community and especially out west where growth is rapid. We are working hard every day to prevent, deter and solve crimes throughout the town. western Cary is no exception and this is why the Police Department with the support of the Town Manager and Town Council worked to develop plans to address growth in western Cary well over a year ago.

Thanks to the support of Town Council, we were able to hire and train six additional officers to work solely in western Cary. Those officers completed their field training at the beginning of November 2014 and are now on the street working in western Cary. With the addition of the new staff we are also currently working on reducing the size of our largest patrol beat (119) in western Cary and should have the new beat operational on December 28th of this year. (The officers are working there now, but the actual beat will not be established until December due to computer formatting and logistics) Beat 119 is most of the area west of Highway 55 and the addition of the new beat will reduce Beat 119 in half and allow for more officers patrolling the street and faster response times.

The addition of new officers and the reduction of beat size not only allows us to better police and respond to calls for service west of Highway 55, but it will also allow more consistent coverage in all the other beats west of downtown.