

Technology Services Department

The Technology Services Department serves as a consultant to the Town Council, town manager and other staff in the use of information technology. The Technology Services staff seeks to improve efficiency of Town operations and to maintain hardware and software cost-effectiveness while maximizing access to information. Its goal is to be North Carolina's leader in computers and communications by how it serves Town departments and the citizens of Cary.

The department provides installation and support for three AS/400 minicomputers, a microcomputer network, geographic information services, emergency radio system, telephone system, paging system, voice mail, electronic mail, and the Town's site on the World Wide Web.

Staffing - 2003 Update

The Technology Services director is hired by the Town manager. The department has 18 positions, including computer operators, systems analysts, applications manager, database analyst, microcomputer specialists, Internet applications analyst, Internet specialist, telecommunications analyst, technology services trainer, and administrative secretary.

Qualifications

Due to the tremendous diversity in positions within the department, specific job requirements vary greatly. However, most full time employees are selected based on a combination of skill, experience, education, and/or professional certifications.

Hiring Process

For a list of current positions being recruited, please see the Town of Cary's job opportunities, available at www.townofcary.org or by calling (919) 469-4070. All applications are received and reviewed by the Human Resources Department. Qualified applicants are referred to the Technology Services Department for interviews. Safety-sensitive positions require a drug-screening test. Assuming that a candidate meets or exceeds the position requirements, an official offer of employment can be made.

Contact Us

If you'd like to learn more about working with the Cary **Technology Services Department**, please visit us online anytime or telephone our Human Resources staff weekdays from 8 a.m. to 5 p.m. at (919) 469-4070.