

FIRE DEPARTMENT

Additional information about the Fire Department may be obtained by calling the Fire Chief, Allan Cain, at (919) 469-4058, through e-mail at allan.cain@townofcary.org, or by visiting the Town's website at www.townofcary.org.

TOWN OF CARY GOALS AND INITIATIVES

Town Focus Areas	Focus Area I: Community Planning					Focus Area II: Infrastructure				Focus Area III: Financial Condition			Focus Area IV: Municipal Services			
Town Goals	Achieve a well-planned community using innovative and proactive planning approaches and techniques.					Ensure that roads, water and wastewater facilities, parks, and other infrastructure exists for the existing citizens and for the future needs identified in the comprehensive plan.				Achieve a stable and strong financial position by accurately estimating, prudently allocating, and managing financial resources.			Achieve a high level of service to the citizens in a prompt, reliable, responsive, and cost-effective manner.			
Town Initiatives (pages 2 and 3 of this document contain full descriptions of each Town Initiative)	Growth Management	Long Range Water Resources	Housing Program	Comprehensive Planning	Land Use Plan	Environmental Concerns	Infrastructure and Level of Service Standards	Fiscal Plan	Water, Wastewater, Transportation Infrastructure	Broad Band Technology Services	Long Term Financial Plan	Performance Measurement	Short Term Financial Planning	Review Operations	Cost Consciousness and Sustained Service Provision	Public Involvement
*Departmental Goals and Initiatives											1,2,3,4,6,8,10,11		1,2,3,4,12	1,2,3,4,5,10,11	7,9	

*The Departmental Goals and Initiatives referenced in this table are itemized below beside their respective number. Each departmental goal and initiative likely supports multiple goals and initiatives of the Town of Cary. For presentation purposes, the primary goal and initiative has been chosen.

DEPARTMENTAL GOALS AND INITIATIVES

Operations

1. Provide prompt emergency response to control fires and mitigate hazardous conditions throughout the Town.
2. Provide prompt and effective emergency medical care to citizens and visitors when needed.
3. Provide technical rescue service for confined space, extrication, high-angle, trench, and water emergencies.
4. Respond to 90% of emergency calls within a travel time of 5-minutes or less.
5. Enforce fire code.
6. Complete building and site plan reviews within due dates.
7. Educate citizens and visitors on fire and life safety issues.
8. Conduct routine fire inspections within the state mandated time frame.
9. Continually work to maintain public education contacts.
10. Coordinate continuing education program to maintain employee certifications.
11. Ensure compliance with related safety regulation and standards.

FY 2008 ACCOMPLISHMENTS

- Increased number of part-time inspectors.
- Complied with State mandated inspections schedule.
- Completed construction of Fire Station #7 on Carpenter Fire Station Rd.
- Completed Draft Business Plan.
- Co-located Cary EMS ambulance at Fire Station #5.
- Facilitated the installation of Automatic Defibrillators in Town facilities.
- Established regular CERT training.

KEY PERFORMANCE OBJECTIVES

- Respond to 90% of emergency calls for service within travel time of five minutes or less.
- Comply 100% with the State Fire Code Inspection Schedule.
- Review all building and site plans by due date.

- Ensure that 100% of certificate of occupancy inspections conducted by fire inspectors comply with approved plan reviews.
- Strive to provide that 85% of all employees are rated above standard in job knowledge based on annual fire training objectives.
- Complete and implement criteria in the annual *Accreditation Compliance Report*.
- Contact 10% of the Town's population about fire and life safety techniques.
- Complete Business Plan

KEY PERFORMANCE MEASURES

<u>Performance Measure</u>	<u>Actual FY 2007</u>	<u>Estimated FY 2008</u>	<u>Projected FY 2009</u>
% of emergency calls responded within 5 minutes	87%	87%	88%
% inspection schedule compliance	100%	100%	100%
% plans reviewed by due date	100%	100%	100%
% CO inspections comply with approved plans	100%	100%	100%
% employees rated proficient in job knowledge	93%	96%	96%
Complete and implement the criteria established in the annual <i>Accreditation Compliance Report</i>	Y	Y	Y
% Town population contacted regarding fire and life safety	10%	10%	10%

KEY WORKLOAD INDICATORS

<u>Workload Indicator</u>	<u>Actual FY 2007</u>	<u>Estimated FY 2008</u>	<u>Projected FY 2009</u>
Number of Emergency Calls	6,204	5,756	5,756
Number of Inspections	5,119	5,150	5,305
Public Education Contacts	18,414	12,000	13,000
Annual Fire Loss in Dollars	8,324,367	2,255,000	2,255,000
Fire Loss per Capita	\$67.87	21.84	21.84
Number of Training Hours	67,464	65,200	65,200

ACTIVITY HISTORY

Fund Number: 10-5300					
<u>Activity</u>	<u>Actual FY 2005</u>	<u>Actual FY 2006</u>	<u>Actual FY 2007</u>	<u>Estimated FY 2008</u>	<u>Budget FY 2009</u>
Personnel Services	\$11,830,770	\$12,746,860	\$13,450,435	\$14,834,997	\$15,203,453
Operations and Maintenance	\$1,078,267	\$1,215,917	\$1,303,276	\$1,488,001	\$1,461,379
Capital Outlay	\$25,208	\$14,110	\$0	\$98,400	\$17,700
Total	\$12,934,245	\$13,976,887	\$14,753,711	\$16,421,398	\$16,682,532
Authorized FTEs	210	210	211	209	209
Fund Number: 051-5300					
	\$12,934,245	\$13,976,887	\$14,753,711	16,421,398	\$16,682,532
Other Fire Department	\$0	\$0	\$0	\$10,025	\$5,000
Seagrave Fire Engine	\$0	\$0	\$0	\$8,639	\$5,000
Grand Total	\$12,934,245	\$13,976,887	\$14,753,711	\$16,440,062	\$16,692,532

SIGNIFICANT BUDGET AND SERVICE LEVEL CHANGES BEYOND CURRENT LEVELS

No significant changes planned for FY 2009.