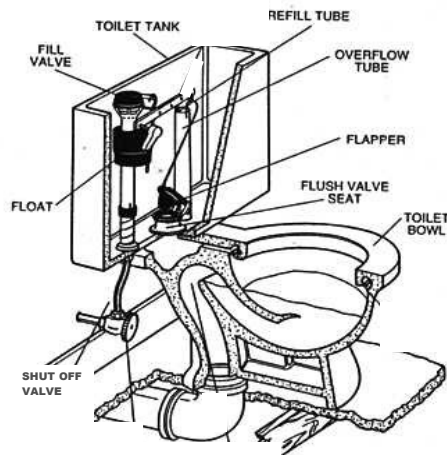


Toilet Training Tutorial

A typical toilet leak can waste up to 200 gallons of water each day! Follow these 6 steps to check for the two most common causes of toilet leaks: water spilling into the overflow tube and worn flappers.



Check 1: Water Spilling into the Overflow Tube

1. Remove the lid from your toilet tank.
2. Look for the overflow tube in center of the tank.
3. Check if the water in the tank is spilling into the overflow tube. If yes, then you've found a toilet leak! The water level in a tank should be 1" to 1 1/2" below the top of the overflow tube.

The simple fix: Depending on the flushing mechanism you have, there are three basic ways to lower the water level: (1) tighten the center screw on the fill valve or; (2) gently, but firmly, bend the float ball arm down or; (3) pinch the silver clip and slide it down the fill valve rod. Flush the commode after you make the adjustment. You may need to replace the fill valve if the water level does not change.

Check 2: Worn Flapper

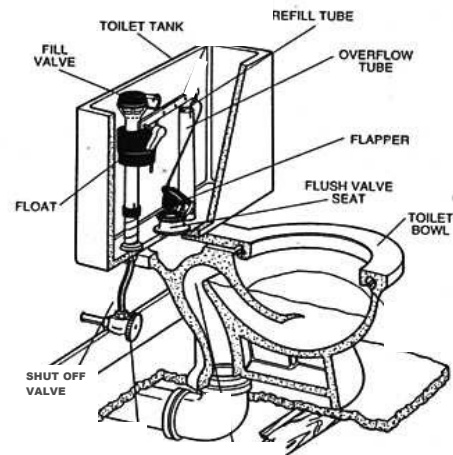
Continue leak detection if water is not spilling into the overflow tube:

4. Drop a leak detector dye tablet (*attached*) into the toilet tank —**not the bowl**.
5. Do not flush the commode. Wait until the tablet has dissolved and the water in the **tank** has turned blue—approximately 20 minutes.
6. Look inside your toilet **bowl**. If you see blue dye inside the **bowl**, then the flapper is leaking water from the tank into the bowl!

The simple fix: Wipe the underside of the flapper and the "seat" that it closes onto. Dirt, rust, or a filmy build-up could be preventing the flapper from closing completely. Repeat steps 4-6. Consider replacing the flapper if a leak is still detected: turn the water off using the shut off valve at the base of the commode, flush the toilet to drain the tank, and replace flapper.

Toilet Training Tutorial

A typical toilet leak can waste up to 200 gallons of water each day! Follow these 6 steps to check for the two most common causes of toilet leaks: water spilling into the overflow tube and worn flappers.



Check 1: Water Spilling into the Overflow Tube

1. Remove the lid from your toilet tank.
2. Look for the overflow tube in center of the tank.
3. Check if the water in the tank is spilling into the overflow tube. If yes, then you've found a toilet leak! The water level in a tank should be 1" to 1 1/2" below the top of the overflow tube.

The simple fix: Depending on the flushing mechanism you have, there are three basic ways to lower the water level: (1) tighten the center screw on the fill valve or; (2) gently, but firmly, bend the float ball arm down or; (3) pinch the silver clip and slide it down the fill valve rod. Flush the commode after you make the adjustment. You may need to replace the fill valve if the water level does not change.

Check 2: Worn Flapper

Continue leak detection if water is not spilling into the overflow tube:

4. Drop a leak detector dye tablet (*attached*) into the toilet tank —**not the bowl**.
5. Do not flush the commode. Wait until the tablet has dissolved and the water in the **tank** has turned blue—approximately 20 minutes.
6. Look inside your toilet **bowl**. If you see blue dye inside the **bowl**, then the flapper is leaking water from the tank into the bowl!

The simple fix: Wipe the underside of the flapper and the "seat" that it closes onto. Dirt, rust, or a filmy build-up could be preventing the flapper from closing completely. Repeat steps 4-6. Consider replacing the flapper if a leak is still detected: turn the water off using the shut off valve at the base of the commode, flush the toilet to drain the tank, and replace flapper.

Replacing parts:

Always remember to purchase the appropriate replacement parts for you type of toilet. Check with the manufacturer if you are unsure about the correct items needed or if you have questions about your particular toilet.

Replacing parts:

Always remember to purchase the appropriate replacement parts for you type of toilet. Check with the manufacturer if you are unsure about the correct items needed or if you have questions about your particular toilet.

High Efficiency Toilet (HET) Retrofit Rebate Program

Eligible Cary utility customers in both Morrisville and Cary are offered a \$100 rebate to replace an old toilet with a WaterSense labeled high efficiency toilet (1.28 gpf) in their homes or businesses.

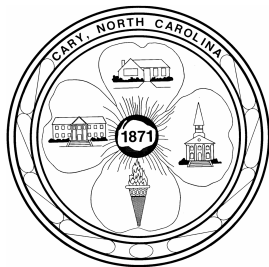
For eligibility requirements and an application form, visit the water conservation section of our website, www.townofcary.org.



High Efficiency Toilet (HET) Retrofit Rebate Program

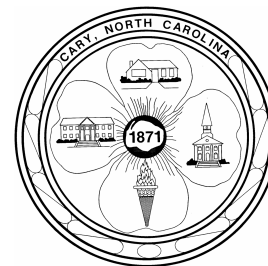
Eligible Cary utility customers in both Morrisville and Cary are offered a \$100 rebate to replace an old toilet with a WaterSense labeled high efficiency toilet (1.28 gpf) in their homes or businesses.

For eligibility requirements and an application form, the water conservation section of our website, www.townofcary.org.



TOWN of CARY

For more information about water conservation, visit the Town's Web site at www.townofcary.org or call the Public Works and Utilities Department at (919) 469-4090.



TOWN of CARY

For more information about water conservation, visit the Town's Web site at www.townofcary.org or call the Public Works and Utilities Department at (919) 469-4090.