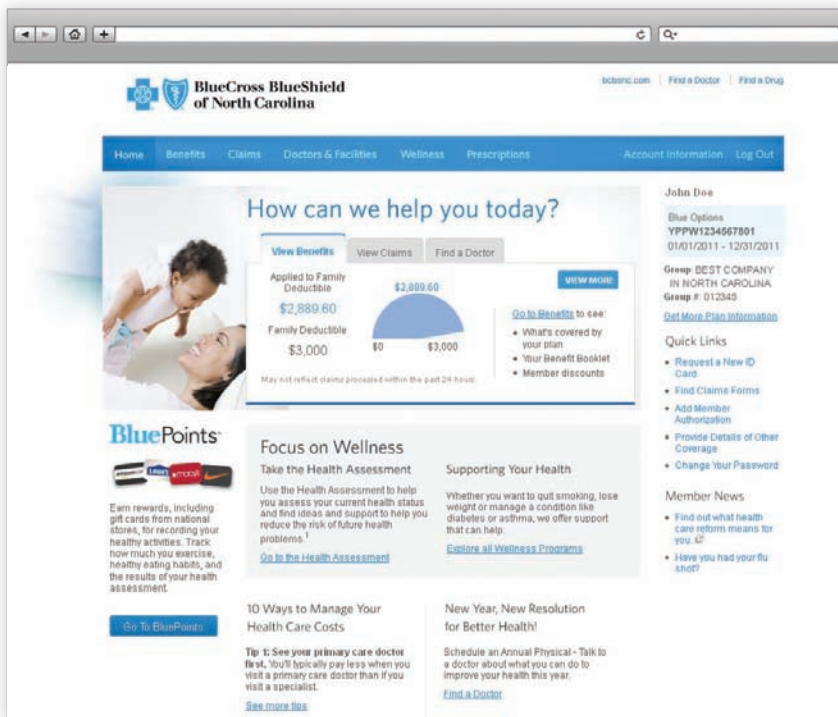


Member Services

more convenient than ever

Managing your plan is faster and easier at mybcbsnc.com

Access your key health tools and resources fast with the new mybcbsnc.com. The interactive personalized dashboard gets you to Blue PointsSM, the Health Assessment^{SM1}, simplified claims displays, and other favorite resources in just a few clicks. Your dashboard is a powerful tool for managing your Blue Cross and Blue Shield of North Carolina (BCBSNC) plan...and your health.



Account Information

Request a replacement BCBSNC ID card, or update your account and contact information in just minutes.

Benefits and Claims

View the balance of your deductible. Access information on your benefits and how they work. Easily manage your claims — you can sort by member, date and service then download and print.

Doctors & Facilities

Find a doctor, compare hospitals.

Prescriptions

Mail order drug programs, compare drug prices, get prescription and generic information.

Wellness

Learn more about your health and access tools and resources to help you stay healthy. Plus get discounts on vitamins and weight management programs.

DO IT TODAY!

Log in to Member Services at mybcbsnc.com today to take advantage of these special features. Not registered yet? Want to know more about Member Services? You'll find complete information on the home page at mybcbsnc.com.



Member Services

Easy Reference Chart

Log in to mybcbsnc.com to take advantage of these tools and features.

Member Services	What you can do
Benefits	<ul style="list-style-type: none"> ▪ Access your benefit booklet ▪ View your deductible balance ▪ Learn how, where and when your benefits work
Claims	<ul style="list-style-type: none"> ▪ Sort through your claims — quickly and easily — by date or type of service ▪ Download and print for easy management ▪ See exactly how your benefits were applied
Account Information	<ul style="list-style-type: none"> ▪ Request a BCBSNC ID card ▪ Update contact information ▪ Manage your account details
Doctors and Facilities	<ul style="list-style-type: none"> ▪ Find a doctor ▪ Compare hospitals
Wellness	<ul style="list-style-type: none"> ▪ Participate in health and wellness programs ▪ Take a personal health assessment survey ▪ Receive discounts on health-related services and products
Prescriptions	<ul style="list-style-type: none"> ▪ Get prescription and generic drug information ▪ Compare drug costs ▪ Find out about mail-order pharmacies



Visit mybcbsnc.com to explore Member Services.



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